Customer Lead Time Histogram (CRs) (draw vertical bars)

	Sprint 1	Sprint 2	Sprint 3	Sprint 4	Instructions

X-axis: 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 LT

Y-axis: 10 9 8 7 6 5 4 3 2 1

Instructions

This chart tracks how often a value for customer lead times occur.
On the X-axis is the Customer Lead Time and on the Y-axis, the frequency of the occurrence.
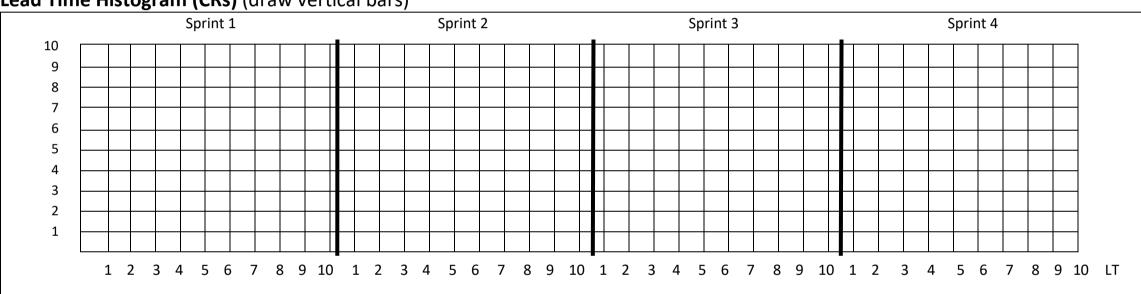
Customer Lead Time =
The day CR finished
–
The day CR was requested

If 0 or 1 then take 1

Lead Time Histogram (CRs) (draw vertical bars)

	Sprint 1	Sprint 2	Sprint 3	Sprint 4	Instructions

X-axis: 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 LT

Y-axis: 10 9 8 7 6 5 4 3 2 1

Instructions

This chart tracks how often a value for lead times occur.
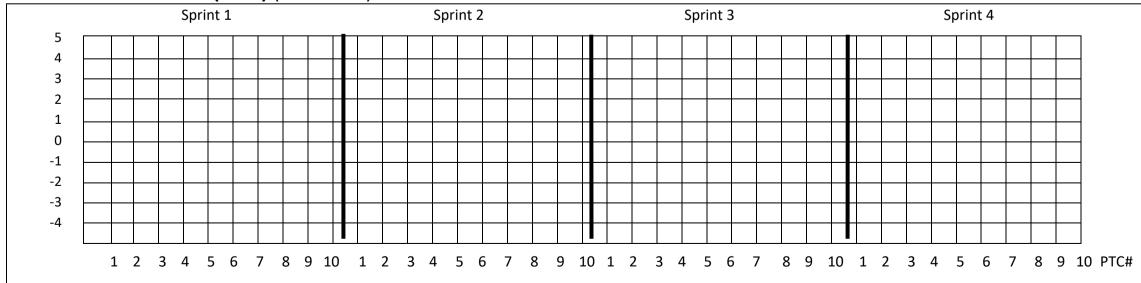On the X-axis is the Lead Time and on the Y-axis, the frequency of the occurrence.

Lead Time =
The day CR finished
–
The day CR entered Develop

If 0 or 1 then take 1

Due Date Performance (PTCs) (draw dots)

	Sprint 1	Sprint 2	Sprint 3	Sprint 4	Instructions

X-axis: 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 | 1 2 3 4 5 6 7 8 9 10 PTC#

Y-axis: 5 4 3 2 1 0 -1 -2 -3 -4

Instructions

This chart tracks due date performance for the PTCs.
On the X-axis is the number of PTC card and on the Y-axis is the difference between its delivery day and its due date.

Due day- Done day
If 0 or 1 then take 1

E,g. if a PTC is delivered on day 6 and its due date was 5 then the difference is 6-5=1 day overdue..