Scalable Evaluation of Online Facilitation Strategies via Synthetic Simulation of Discussions

Anonymous submission

Abstract

Limited large-scale evaluations exist for facilitation strategies of online discussions due to significant costs associated with human involvement. An effective solution is synthetic discussion simulations using Large Language Models (LLMs) to create initial pilot experiments. We propose design principles based on existing synthetic discussion methodologies. Based on these principles, we propose a simple, generalizable, LLM-driven methodology to prototype the development of LLM facilitators by generating synthetic data without human involvement, and which surpasses current baselines. We use our methodology to test whether current Social Science strategies for facilitation can improve the performance of LLM facilitators. We find that, while LLM facilitators significantly improve synthetic discussions, there is no evidence that the application of these strategies leads to further improvements in discussion quality. In an effort to aid research in the field of facilitation, we release a large, publicly available dataset containing LLM-generated and LLM-annotated discussions using multiple open-source models. This dataset can be used for LLM facilitator finetuning as well as behavioral analysis of current out-of-the-box LLMs in the task. We also release an open-source python framework that efficiently implements our methodology at great scale.

Framework —
https://anonymous.4open.science/r/framework-850F
Replication Code —
https://anonymous.4open.science/r/experiments-F54D
Dataset —
https://anonymous.4open.science/r/experiments-F54D/data/datasets/main/main.zip

1 Introduction

The modern social media environment has evolved to be extremely demanding, with users of social networks facing ever-increasing threats such as targeted misinformation (Clemons, Schreieck, and Waran 2025; Denniss and Lindberg 2025), hate speech (Kolluri, Murthy, and Vinton 2025), and polarization (Pranesh and Gupta 2024). These threats can cause serious emotional and mental harm (Schluger et al. 2022), radicalization (Cho et al. 2024), real-world violence (Schaffner et al. 2024), as well as sabotage democratic dialogue (Esau, Friess, and Eilders 2017; Falk et al. 2021; Seering 2020), trust in democratic institutions (Schroeder,
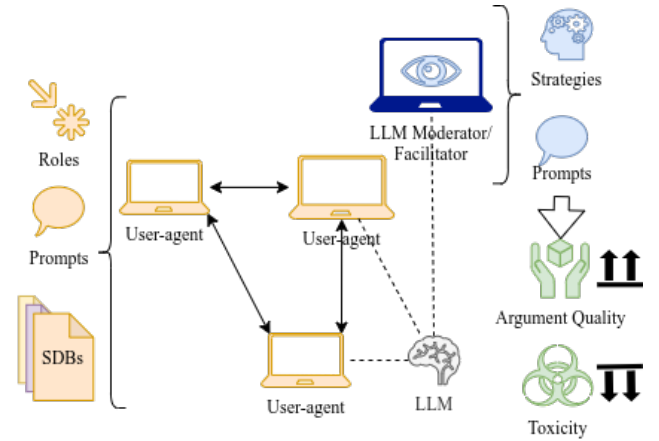

Figure 1: LLM user-agents with distinct SDBs participate in a discussion, while the LLM moderator monitors and attempts to improve the quality of the discussion. We need to design prompts and configurations for both types of LLM agents.

Roy, and Kabbara 2024) and quality of information (Amaury and Stefano 2022). Platform designers and researchers traditionally focused on flagging and removing problematic content ("content moderation" — Seering (2020); Cresci, Trujillo, and Fagni (2022)), but these methods are no longer sufficient in practice (Horta Ribeiro, Cheng, and West 2023; Schaffner et al. 2024; Small et al. 2023; Korre et al. 2025). Instead, online communities are at their best when moderators actively discuss and explain their actions ("conversational moderation" or "facilitation" — Argyle et al. (2023); Korre et al. (2025); Falk et al. (2021)); thus preventing problematic user behavior before it surfaces (Cho et al. 2024; Seering 2020; Cresci, Trujillo, and Fagni 2022; Amaury and Stefano 2022), as well as supporting community deliberation and group decision-making (Kim et al. 2021; Seering 2020).

Large Language Models (LLMs) have been hypothesized to be capable of facilitation tasks and can be scaled to a far greater extent compared to human facilitators (Korre et al. 2025; Small et al. 2023), making them a viable choice for modern large-scale social networks. However, experimen-

tation and development on these systems is hampered due to the costs of human participation—in this case, human discussants and evaluators (Rossi, Harrison, and Shklovski 2024). We posit that simulations with all-LLM-agents can be a cheap and fast way to develop and test LLM facilitators, initial versions of which may be unstable or unpredictable (Atil et al. 2025; Rossi, Harrison, and Shklovski 2024), before testing them with human participants.

Our work thus asks two questions: **(1) How do we design, judge and evaluate a synthetic discussion methodology**? To answer this question we draw from examples from methodologies proposed in literature and other domains in order to establish basic criteria (§3.1). We then propose a simple methodology which enables rapid model "debugging" and testing without human involvement (Fig. 1, §3.2), which is validated through an ablation study (§5.2). **(2) Are facilitation strategies proposed in modern Social Science research able to help LLM facilitators**? Through our methodology, we examine four LLM facilitation strategies based on current Social Science facilitation research and compare them with two common facilitation setups (§4.2). We find that while the presence of LLM facilitators has a *positive, statistically significant* influence on the quality of synthetic discussions, facilitation strategies inspired by Social Science research often *do not outperform simpler strategies* (§5.1). We also discover previously unreported aberrant behavior on the part of the LLM facilitator, in the form of excessive policing.

Finally, we release an open-source Python framework, available via PIP, that implements our methodology at scale, enabling the research community to rapidly experiment with LLM-based facilitators. Given that existing facilitation datasets are few and generally small (Korre et al. 2025), we also release a large, publicly available dataset with LLM-generated and annotated synthetic discussions (§6). Our dataset can be used for LLM facilitator finetuning (Ulmer et al. 2024), as well as for analyzing the behavior of out-of-the-box LLMs in the task of online facilitation. We use open-source LLMs and include all relevant configurations in order to make our study as reproducible as possible.

2 Background and Related Work

2.1 Synthetic Discussions

While studies exist for simulating user interactions in social media (Park et al. 2022; Mou, Wei, and Huang 2024; Törnberg et al. 2023; Rossetti et al. 2024; Balog et al. 2024), and for using LLM facilitators (Kim et al. 2021; Cho et al. 2024), none so far have combined the two approaches.

Balog et al. (2024) propose a methodology for generating synthetic discussions by extracting topics and comments from online human discussions, and prompting an LLM to continue them. However, they do not use LLM-based user agents to simulate conversational dynamics, nor do they include facilitators in their setup. Additionally, their approach depends on the availability of human discussion datasets with the desired topics.

Ulmer et al. (2024) create synthetic discussions between two roles: an agent controlling a fictional environment and

a client interacting with it. These discussions are filtered and used to finetune the agent LLM for a specific task. Our methodology generalizes their framework: an agent (facilitator) interacts with multiple clients (non-facilitator users).

Finally, Abdelnabi et al. (2024) generate synthetic negotiations involving multiple agents with different agendas and responsibilities. Our work can be seen as a domain shift of their approach — from negotiation to discussion facilitation—where various user types (e.g., normal users, trolls, community veterans) engage in discussion moderated by a facilitator with veto power.

2.2 LLM Facilitation

Unlike classification models traditionally used in online platforms, LLMs can actively facilitate discussions (Korre et al. 2025). They can warn users for rule violations (Kumar, AbuHashem, and Durumeric 2024), monitor engagement (Schroeder, Roy, and Kabbara 2024), aggregate diverse opinions (Small et al. 2023), and provide translations and writing tips—which is especially useful for marginalized groups (Tsai et al. 2024). These capabilities suggest that LLMs may be able to assist or even replace human facilitators in many tasks (Small et al. 2023; Seering 2020).

Moderator chatbots have shown promise; Kim et al. (2021) demonstrated that simple rule-based models can enhance discussions, although their approach was largely confined to organizing the discussion based on the "think-pair-share" framework (Nik Ahmad 2010; Navajas, Niella, and Garbulsky 2018), and balancing user activity. Cho et al. (2024) use LLM facilitators in human discussions, with facilitation strategies based on Cognitive Behavioral Therapy and the work of Rosenberg and Chopra (2015). They show that LLM facilitators can provide "specific and fair feedback" to users, although they struggle to make users more respectful and cooperative. In contrast to both works, our work uses exclusively LLM participants and LLM facilitators, and tests the latter in an explicitly toxic and challenging environment.

2.3 Discussion Quality

In this paper we need to evaluate two different quality dimensions. One is *discussion quality as seen by humans*, which is difficult to measure, both because of the breadth of the possible goals of a discussion, and because of the lack of established computational metrics in Social Science literature (Korre et al. 2025). There are however some metrics that could reasonably be applied in this domain, such as toxicity (De Kock, Stafford, and Vlachos 2022; Xia et al. 2020), connective language (Lukito et al. 2024) and political discussion quality (Jaidka 2022).

The second quality dimension is measuring "high-quality" or "useful" data. This is essential in LLM-based discussion frameworks, as such discussions tend to deteriorate quickly without human involvement, often becoming repetitive and low-quality (Ulmer et al. 2024). Despite this importance, methods for quantifying the quality of synthetic data remain limited.

Balog et al. (2024) use a mix of graph-based, methodology-specific, and lexical similarity metrics, many

of which depend on human discussion datasets. Their most generalizable measure is a loosely defined "coherence" score, which is LLM-annotated without theoretical grounding. Kim et al. (2021) assess quality through post-discussion surveys and by measuring lexical diversity to approximate the variety of opinions expressed. Ulmer et al. (2024) introduce a discussion-level metric called *"Diversity"*, which penalizes repeated text sequences between comments using average pairwise ROUGE-L (Lin 2004) scores. Their approach suffers from the limitations of ROUGE scores (mainly the use of exact-word matching), but their metric is computationally efficient, explainable and independent from any specific domain and dataset.

2.4 LLMs as Human Subjects

While there is always a desire for synthetic simulation systems to be "realistic" w.r.t. human behavior (Grossmann et al. 2023; Törnberg et al. 2023; Argyle et al. 2023), this can not be claimed nor reliably measured by using LLM agents in lieu of humans (Rossi, Harrison, and Shklovski 2024).

It is true that LLMs have demonstrated complex, emergent social behaviors (Park et al. 2023a; Marzo, Pietronero, and Garcia 2023; Leng and Yuan 2024; Abdelnabi et al. 2024; Abramski et al. 2023; Hewitt et al. 2024; Park et al. 2024). However, significant limitations of LLMs remain in the context of Social Science experiments. Issues include undetectable behavioral hallucinations (Rossi, Harrison, and Shklovski 2024); sociodemographic, statistical and political biases (Anthis et al. 2025; Hewitt et al. 2024; Rossi, Harrison, and Shklovski 2024; Taubenfeld et al. 2024); unreliable annotations (Jansen, gyo Jung, and Salminen 2023; Bisbee et al. 2024; Neumann, De-Arteaga, and Fazelpour 2025; Gligori'c et al. 2024); non-deterministic outputs (Atil et al. 2025; Bisbee et al. 2024); and excessive agreeableness (Park et al. 2023b; Anthis et al. 2025; Rossi, Harrison, and Shklovski 2024).

Thus, an inherent limitation of our study is that we can not claim it produces "realistic" discussions. Reproduction studies with humans are ultimately needed, and we leave them for future work.

3 Methodology

3.1 Designing synthetic discussions

Many synthetic discussion systems have been proposed in literature; both simple (Tsai, Qian, and community contributors 2025; Ulmer et al. 2024) and complex (Balog et al. 2024; Abdelnabi et al. 2024; Park et al. 2023a). Concordia (Vezhnevets et al. 2023) is an example of a general, complex framework—although it is impressive from a technical standpoint, it has failed to garner meaningful adoption. What makes a synthetic discussion framework work for adoption or research has not been explored in literature, despite many such implementations.

In the field of Software Engineering, there is a widely shared notion that simple systems are almost always better at performing their functions ("Keep It Simple Stupid"— KISS) (**??**), which has been validated in real life (**??**). Following this notion, we establish our first design rule: *(1) The framework must be as simple as possible*. The violation of this simple rule could explain the failures of systems such as Concordia or the frustrations of Balog et al. (2024). A natural extension of this rule is *(2) When we do need to add complexity, this needs to be justified both epistemologically and quantitatively*. Indeed, each contribution of our methodology is evaluated before being adopted (§5.2). From our experiments, we also met a new limitation: *(3) Complexity is directly related to researcher bias*; each new feature necessarily follows our own expectations with how human discussions work. The work of Park et al. (2023a) managed to derive interesting insights, exactly because it did *not* tamper with the way LLM users interacted.

We posit that synthetic discussion methodologies need to necessarily implement the following components: (1) Context management—since LLMs are stateless, and need to be fed information as prompts, (2) Turn-taking—as LLMs are trained as chatbot assistants, and therefore can not decide *not* to speak, (3) the instructions given to the LLMs—which may need to be diversified in multi-participant discussions.

3.2 Our methodology

Context Management We assume that the h most recent preceding comments at any given point in the discussion provide sufficient context for the LLM users, facilitators, and annotators; a technique that works well in the context of discussions (Pavlopoulos et al. 2020). While techniques such as dynamic summarization (Balog et al. 2024), LLM self-critique (Yu et al. 2024), or memory modules (Vezhnevets et al. 2023) exist, they result in greater computational cost and a less transparent and explainable system.

Turn Taking In online fora, users often create "comment chains" where they follow up on responses to their previous comments. Thus, for each discussion turn, we either allow the previous user to respond (with a 40% probability), or select another random participant (60%). This probability was selected experimentally; larger values tend to create "debate"-style discussions between only two or three participants, while lower values tend to create scenarios with minimal interaction between them.[1] A facilitator can respond after every comment, or stay silent by responding with an empty string.

Instruction Prompting We use a standard instruction prompt for the non-facilitator participants, which instructs them to respond to repeatedly toxic comments. This was a necessary measure to bypass the extreme agreeableness of LLMs (Park et al. 2023a; Anthis et al. 2025) and is an example of the tradeoff between complexity and research bias v.s. the need to acquire meaningful data. Facilitators are prompted according to the facilitation strategy used (§4.2), but are always instructed to respond only when necessary.

Following the paradigm presented by Abdelnabi et al. (2024), we assign roles to non-facilitator user-agents, which inform their incentives for participating in the discussion

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[1]It would be interesting to analyze quantitatively how discussions change when modifying this parameter, but this is outside of the scope of our work.

[...] @CynicalInvestor88, I'm also looking forward to hearing more about your experiences in the finance world. As someone who has studied the intersection of ethics and economics, I'm particularly interested in how you navigate the tension between making tough financial decisions and maintaining a commitment to respectful dialogue.

@SilentObserver99, I'm still waiting to hear your thoughts on this topic. As a researcher, I'm sure you have valuable insights to share on how to balance the need for respectful dialogue with the need for constructive conflict. Don't be shy – we're all ears!

I appreciate the kind words, @LostInThought52. As a research scientist, I've indeed had the opportunity to observe and participate in various discussions, and I must say that finding the balance between respectful dialogue and constructive conflict can be a delicate task. In my experience, it's essential to establish clear ground rules and encourage active listening to foster an environment where individuals feel comfortable sharing their perspectives.

However, it's equally crucial to recognize that not all conflicts can be resolved through dialogue alone, and sometimes, difficult decisions need to be made. I'd love to hear more about @CynicalInvestor88's experiences in the finance world and how they navigate these challenges. [...]

Figure 2: Excerpt from a synthetic discussion. The LLM participants use their sociodemographic prompts to insert personal stories and justify their perspectives in the discussion. They are also able to learn and retain information about other agents through conversation (a behavior also observed in Park et al. (2023a)). User `CynicalInvestor88` is also a part of the discussion; not a hallucination. Comments clipped due to length.

Name	Type
Username	string
Age	integer
Gender	string
Education Level	string
Sexual Orientation	string
Demographic Group	string
Current Employment	string
Special Instructions	string
Personality Characteristics	list of strings

Table 1: Sociodemographic information provided to the LLM participants and annotators. We defer the reader to the project repository for the actual values.

(e.g., helping the community or disrupting discussions). We create three roles with distinct instructions (see project repository) for users: neutral users, trolls, and community veterans. We verify that roles have a quantitative effect on the toxicity of participants in §5.2.

LLM Personas SocioDemographic Backgrounds (SDBs) have proven promising in generating varied responses from LLMs, and alleviating the Western bias exhibited by them (Burton et al. 2024). We generate 30 LLM user personas with unique SDBs (Table 1) by prompting a GPT-4 model (OpenAI et al. 2024). Using these sociodemographic prompts, we observe that LLM users are able to create and share personal narratives and experiences from the provided information (Fig. 2).

4 Experimental Setup

4.1 Synthetic Discussion Generation

We use a set of starting comments ("seed opinions")—in our case controversial statements from Pavlopoulos and Likas (2024). We then run $N_d = 8$ discussions for each pair of facilitation strategies S and LLM (§4.4). An overview of how the experiments are generated can be found in Algorithm 1. The $RandomSample$ function returns a number of samples

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Algorithm 1: Synthetic discussion setup generation

Input:
- User SDBs $\Theta = \{\theta_1, \ldots, \theta_{30}\}$
- Strategies $S = \{s_1, \ldots, s_6\}$
- Seed opinions $O = \{o_1, \ldots, o_7\}$
- LLMs = $\{LLaMa, Mistral, Qwen\}$

Output: Set of discussions D

1: $D = \{\}$
2: **for** $llm \in LLMs$ **do**
3:      **for** $s \in S$ **do**
4:          **for** $i = 1, 2, \ldots, N_d$ **do**
5:              $\hat{\Theta} = \text{RANDOMSAMPLE}(\Theta, num = 7)$
6:              $U = \text{ACTORS}(llm, \hat{\Theta})$
7:              $m = \text{ACTORS}(llm, s)$
8:              $o = \text{RANDOMSAMPLE}(O, num = 1)$
9:              $d = \{\text{users}: U, \text{mod}: m, \text{topic}: o\}$
10:             $D = D \cup d$
11: **return** D

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from a set following the uniform distribution. The $Actors$ function creates a LLM agent using a model and a prompt.

4.2 Facilitation Strategies

We test four different facilitation strategies, three of which are derived from Social Science research, along with two common-place strategies for discussion facilitation. Note that the process of turning sometimes extensive documents into short prompts, necessitated by open-source LLMs, is necessarily imperfect. We leave the optimal derivation of strategy prompts to future work.

1. **No Moderator**: A *common* strategy where no facilitator is present.
2. **No Instructions**: A *common* strategy where a LLM facilitator is present, but is provided only with basic instructions. This approach is already being used in some platforms (Tsai, Qian, and community contributors 2025). Example: "You are a moderator, keep the discussion civil".
3. **Rules Only**: A *real-life* strategy where the prompt is adapted from LLM alignment guidelines (Huang et al.

2024). These guidelines were selected to be as unanimously agreed upon as possible across various human groups. They thus provide a set of rules to uphold, without specifying *how* to uphold them, leaving the LLM completely unconstrained. Example: "Be fair and impartial, assist users, don't spread misinformation".

4. **Regulation Room**: A *real-life* strategy based on guidelines given to human facilitators of the "Regulation Room" platform (eRulemaking Initiative 2017). The instructions are suitable for online fora, where facilitators also engage in content moderation, and their effectiveness must be balanced by their throughput. Example: "Stick to a maximum of two questions, use simple and clear language, deal with off-topic comments".

5. **Constructive Communications**: A *real-life* strategy based on the human facilitation guidelines used by the MIT Center for Constructive Communications (White, Hunter, and Greaves 2024). It approaches facilitation from a more personalized and indirect angle, forbidding facilitators from directly providing opinions or directions. This makes the strategy ideal for deliberative environments. Example: "Do not make decisions, be a guide, provide explanations".

6. **Moderation Game**: Our proposed *experimental* strategy, inspired by Abdelnabi et al. (2024) (see §2.1). Instructions are formulated as a game, where the facilitator LLM tries to maximize their scores by arriving at specific outcomes. No actual score is being kept; they exist to act as indications for how desirable an outcome is. The other participants are not provided with scores, nor are they aware of the game rules. Example: "User is toxic: -5 points, User corrects behavior: $+10$ points".[2]

4.3 Evaluation

In our study, we use *toxicity* as a proxy for discussion quality, since it can inhibit online and deliberative discussions (De Kock, Stafford, and Vlachos 2022; Xia et al. 2020)[3]. We use ten LLM annotator-agents controlled by a model already used in prior work—LLaMa3.1 70B (Kang and Qian 2024)—as LLMs are reliable for toxicity detection (Kang and Qian 2024; Wang and Chang 2022; Anjum and Katarya 2024), which avoids problems of circular bias in our analysis. We supply each LLM annotator with a different SDB (as in §3.2).

In order to gauge the quality of our synthetic discussions, since we can not reliably measure "realism" (§2.4), we use the "diversity" metric (Ulmer et al. 2024). Low diversity points to pathological problems (e.g., LLMs repeating previous comments). On the other hand, extremely high diversity may point to a lack of interaction between participants; a discussion in which participants engage with each other will feature some lexical overlap (e.g., common terms, para-

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[2]This could serve as a basis for a similar methodology based on game-theory, or as a Reinforcement Learning formulation for training. In this work we only explore whether the prompt itself can have an effect on the LLM facilitator; we leave the aforementioned approaches for future work.

[3]We note that this is not always true (Avalle et al. 2024).

phrasing points of other participants). We compare the distribution of diversity scores for synthetic discussions with that measured on sampled human discussions. This allows us to estimate the extent to which synthetic discussions approximate real-world content variety and participant interaction.

We note again that these metrics are better interpreted as heuristics of actual discussion and synthetic data quality respectively. More research is needed w.r.t. reliable and generalizable quality metrics.

4.4 Technical Details

We use three instruction-tuned, open-source models: LLaMa3.1 (70B), Qwen2.5 (33B), Mistral Nemo (12B), quantized to 4 bits and run using a set seed (42). All the experiments were collectively completed within four weeks of computational time, using two Quadro RTX 6000 GPUs. The execution script is available in the project's repository.

5 Results

5.1 Main findings

Finding 1: LLM facilitators significantly improve synthetic discussions over time by restraining the toxicity of all participants—including trolls. As illustrated in Fig. 3, unmoderated discussions tend to display significantly higher levels of toxicity. A linear regression analysis of toxicity over time ($Adj.R^2 = 0.413$) reveals that trolls begin with markedly higher toxicity—on average 1.3288 points above neutral users and 1.3112 above community veterans ($p < .000$). However, their toxicity decreases by an average of -0.0125 points per turn ($p = 0.003$). This trend is even more pronounced for neutral participants and community veterans, whose toxicity drops by -0.0225 ($p < .000$) and -0.0350 ($p < .000$) points per turn, respectively. These findings indicate that LLM facilitators are effective in guiding conversations toward reduced toxicity over time, despite the lack of punitive measures. While trolls are less responsive, they still show a clear reduction in toxic behavior as the discussion progresses.

Finding 2: More elaborate facilitation strategies fail to decrease toxicity. Strategies such as *Regulation Room*, *Constructive Communications*, and our proposed *Moderation Game* significantly reduce comment toxicity compared to *unmoderated* discussions, with their effectiveness increasing over time (Table 2). However, these more elaborate facilitation approaches do not consistently outperform the simpler *No Instructions* strategy overall (Fig. 3). This suggests that out-of-the-box LLMs may struggle to meaningfully incorporate complex instructions—a limitation noted in prior work (Cho et al. 2024). While the real-life strategies show a slight edge over time compared to *No Instructions*, the observed long-term gains are modest and not qualitatively significant in the broader context.

Finding 3: LLM facilitators choose to intervene far too frequently, which is tolerated by the other participants. Fig. 4 demonstrates that LLM facilitators intervene at almost any opportunity, even though they are instructed to only do so when necessary. This confirms that LLMs generally can
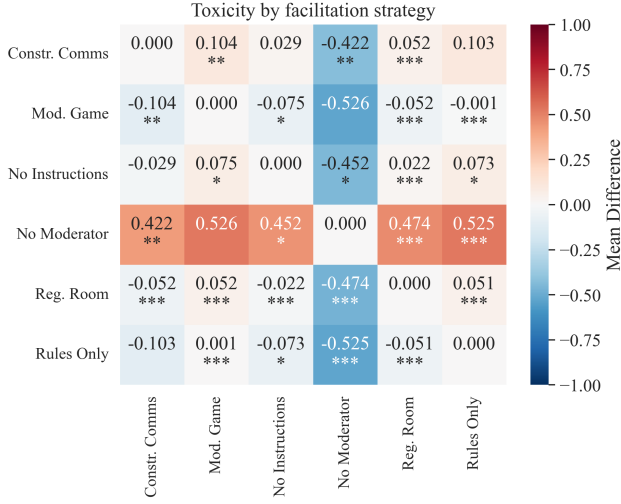
Figure 3: Difference in average toxicity levels for comments following pairs of facilitation strategies. Red cells ($x > 0$) indicate that the strategy on the left performs worse than the one on the bottom, for an average of x points in a scale of 1-5. Conversely for blue ($x < 0$) cells. White cells denote minute changes. Asterisks derived from pairwise Student-t tests ($\cdot p < 0.1$, $^{*} p < 0.05$, $^{**} p < 0.01$, $^{***} p < 0.001$). The large size of our dataset allows using parametric tests.

not decide not to speak even when instructed to do so (§3.2). To our knowledge, this has not been reported in relevant literature, and *is an example of "debugging" problems with LLMs* — a core motivation of our work.

Additionally, a qualitative look through the dataset reveals that LLM user-agents exhibit atypical tolerance for excessive facilitator interventions. Humans in contrast, typically become irritated and more toxic after repeated, unneeded interventions (Schaffner et al. 2024; Amaury and Stefano 2022; Schluger et al. 2022; Cresci, Trujillo, and Fagni 2022). This is likely another artifact caused by alignment procedures, making LLMs too agreeable (Park et al. 2023a; Anthis et al. 2025).

5.2 Ablation Study

We generate eight synthetic discussions per ablation experiment, using a single model (Qwen 2.5). We compare the diversity (cf. §2.3, §4.3) of these discussions with ones from the CeRI "Regulation Room" dataset as well as the discussions from our broader synthetic dataset.[4] We pick this dataset because it is publicly available and comprised of facilitated online human discussions on ten diverse topics.

Each component of our methodology surpasses baselines in data quality We compare our turn-taking function (§3.2) to two baselines: Round Robin (participants speaking one after the other, then repeating) and Random Selection

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[4]Disclaimer: Any opinions, findings, and conclusions or recommendations expressed in this material are those of the author(s) and do not necessarily reflect the views of the CeRI.

Variable	Toxicity
Intercept	2.164***
No Instructions	-0.426***
Moderation Game	-0.435***
Rules Only	-0.461***
Regulation Room	-0.277***
Constructive Communications	-0.230***
time	-0.012**
No Instructions×time	-0.003
Moderation Game×time	-0.011*
Rules Only×time	-0.008
Regulation Room×time	-0.023***
Constructive Communications×time	-0.023***

$\cdot p < 0.1$, $^{*} p < 0.05$, $^{**} p < 0.01$, $^{***} p < 0.001$

Table 2: OLS regression coefficients for toxicity on the non-facilitator comments ($Adj.R^2 = 0.054$). Reference factor is *No Moderator*. All strategies outperform *No Moderator* in general. The *Regulation Room* and *Constructive Communications* real-life strategies additionally show improvements over time compared to *No Moderator*.
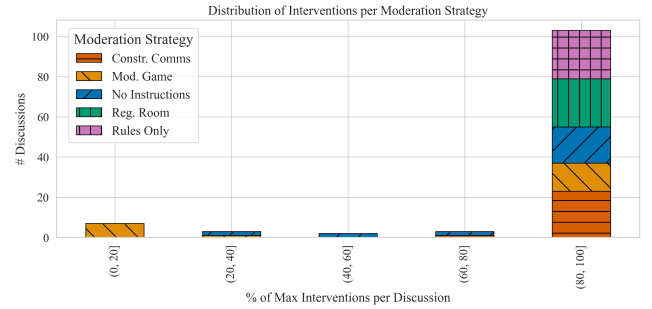

Figure 4: Histogram of interventions by LLM facilitators per strategy used.

(uniformly sampling another participant each turn). Fig. 6b demonstrates that although all distributions diverge from the blue—human—distribution, our function is the only one not exhibiting extremely high diversity (i.e., very limited participant interaction §4.3). Fig. 6c illustrates that each individual prompting function (SDBs, roles, and instruction prompts) results in diversity scores more closely aligned with human discussions.

Larger models do not lead to more high-quality discussions. As shown in Fig. 6a, Qwen demonstrated the highest diversity among the evaluated models, indicating limited participant interaction (§2.3), followed by Mistral Nemo and LLaMa. However, none of the models closely matched the diversity observed in human discussions.

Specialized instruction prompts are essential for eliciting toxic behavior in instruction-tuned LLMs. Our instruction prompt for the participants (§3.2) incentivizes them to react to toxic behavior. Indeed, inserting "troll" participants
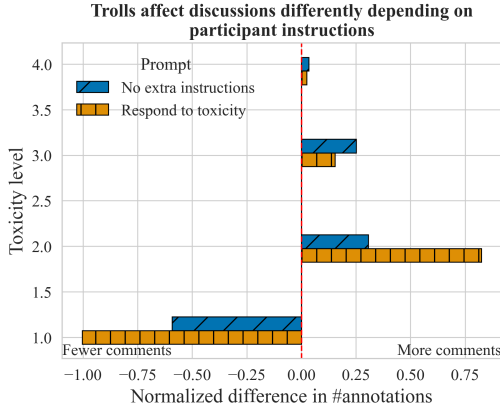
Figure 5: Non-troll toxicity levels in discussions with and without trolls. There is a significant uptick on the number of "somewhat toxic" ($Toxicity = 2$) comments when the participants are primed to respond to toxic comments (lower bars).

to discussions, leads to more intense toxicity among *other* participants *only if we instruct participants to react to toxic posts* (Fig. 5).

6 Datasets and Software

We introduce an open-source, lightweight, purpose-built framework for managing, annotating, and generating synthetic discussions. The key features of the framework include:

- Three core functions: generating discussion setups (selecting participants, topics, roles, etc.), executing, and annotating them according to user-provided parameters.
- Built-in fault tolerance (automated recovery and intermittent saving) and file logging to support extended experiments.
- Availability via PIP.

We also release a dataset of synthetic discussions annotated by LLMs. It can serve for finetuning facilitator LLMs. We note that, as is the case with most synthetic datasets (Ulmer et al. 2024), the data may need to be filtered to derive only high-quality samples—in our case filtering out discussions with constant facilitator interventions or low/extremely high diversity. However, the data can be scaled accordingly, due to the low computational cost of our methodology. The supplementary ablation dataset, as well as the code for the analysis and the graphs present in this paper, can be found in the project repository. The dataset is licensed under a CC BY-SA license, and the software under GPLv3. **Warning: The datasets by their nature contain offensive and hateful speech.**

7 Conclusion

We conducted a brief overview of the tradeoff between complexity and efficiency for synthetic discussion methodologies, from which we derived three simple design rules. Following these rules, we proposed a simple and generalizable methodology, whose components are easily validated and which enables researchers to quickly and inexpensively conduct pilot facilitation experiments using exclusively LLMs. We found that LLM facilitators significantly improve the quality of synthetic discussions; but prompting these facilitators with strategies based on Social Science research does not markedly improve their performance. We also discovered that LLM facilitators constantly intervene, even when instructed not to. Finally, we created an open-source Python Framework that applies this methodology to hundreds of experiments, and which we used to create and publish a large-scale synthetic dataset, which can be used for finetuning and further analysis.

8 Discussion

Future Work Future work should identify additional quality metrics to evaluate the utility of synthetic data, and discussion quality. The latter can then be used to examine the applicability of our findings obtained regarding optimal facilitation strategies, to discussions involving humans. It would also be interesting to explore how to more effectively prompt LLMs with complex facilitation strategies, or alternative formulations of our methodology, as described in this paper.

Limitations Given the limited prior research our methodology is mostly exploratory, and is evaluated with baselines using only two metrics. Our setup is restricted by the statelessness of LLMs, which forces us to overwhelmingly resort to prompting. It also includes simplifying assumptions that may limit generalizability such as the presence of a single facilitator, and turn-taking that overlooks contextual factors like emotional engagement and relevance (Rooderkerk and Pauwels 2016; Ziegele et al. 2018). Resource constraints further prevented us from experimenting with more elaborate prompts requiring extended context windows.

Ethical Considerations Synthetic discussions involving LLMs could be exploited by malicious actors to make LLM user-agents more capable at performing unethical tasks (Majumdar et al. 2024; Marulli, Paganini, and Lancellotti 2024). Notably, LLMs currently lack robust defenses against these types of attacks (Li et al. 2025), although ongoing research is addressing these vulnerabilities (Wang et al. 2025). Furthermore, the use of LLMs inherently risks skewing moderation systems towards the predominant demographics best represented in their training data. SDB prompts are a necessary step towards avoiding this, but remain insufficient for verifiable, equitable representation (Rossi, Harrison, and Shklovski 2024; Anthis et al. 2025; Burton et al. 2024).

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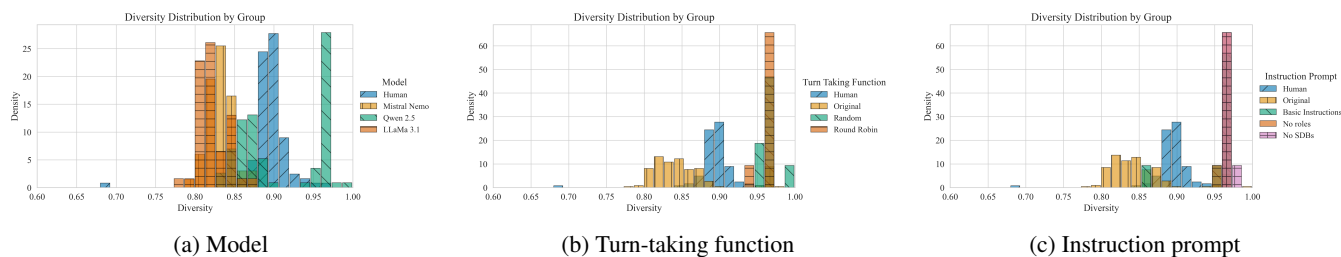
Figure 6: Diversity (§2.3) distribution for each discussion by LLM (§4.4), turn-taking function t, and prompting function ϕ used (§3.2). Comparison with the CeRI Regulation Room dataset ("Human"). Note that the x-axis starts from 0.6.

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4.5. All source code required for conducting and analyzing the experiments will be made publicly available upon publication of the paper with a license that allows free usage for research purposes (yes/partial/no) yes

4.6. All source code implementing new methods have comments detailing the implementation, with references to the paper where each step comes from (yes/partial/no) yes

4.7. If an algorithm depends on randomness, then the method used for setting seeds is described in a way sufficient to allow replication of results (yes/partial/no/NA) yes

4.8. This paper specifies the computing infrastructure used for running experiments (hardware and software), including GPU/CPU models; amount of memory; operating system; names and versions of relevant software libraries and frameworks (yes/partial/no) yes

4.9. This paper formally describes evaluation metrics used and explains the motivation for choosing these metrics (yes/partial/no) yes

4.10. This paper states the number of algorithm runs used to compute each reported result (yes/no) yes

4.11. Analysis of experiments goes beyond single-dimensional summaries of performance (e.g., average; median) to include measures of variation, confidence, or other distributional information (yes/no) no

4.12. The significance of any improvement or decrease in performance is judged using appropriate statistical tests (e.g., Wilcoxon signed-rank) (yes/partial/no) yes

4.13. This paper lists all final (hyper-)parameters used for each model/algorithm in the paper's experiments (yes/partial/no/NA) NA