

## Terms and Conditions of Use **TRADE24 LIMITED**

Please read carefully these **TRADE24 LIMITED** Terms and Conditions of Use (hereinafter referred to as the “Terms”), our AML Policy and Privacy Policy located at our Web-site [trade24.ai](https://trade24.ai) which are the integral part of these Terms (hereinafter collectively referred to as the “Agreement”) before using the

**TRADE24 LIMITED** website located at [trade24.ai](https://trade24.ai) (the “Website”), **TRADE24 LIMITED** platform represented by the Website interface in whole (hereinafter collectively referred to as the “**TRADE24**”).

If you disagree with these Terms, please do not use **TRADE24 LIMITED**. When we use "We", “**TRADE24 LIMITED**” in the text of this Terms we mean **LIMITED**, a company registered in Ras Al Khaimah, United Arab Emirates, registration № ICC342110317 and its affiliated companies, which are the developers and the owners of the different products and services under the brand “**LIMITED**”, including but not limited to **LIMITED** website, virtual currency exchange and wallet services and **LIMITED** platform (the “Platform”) in whole.

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## 1. GENERAL PROVISIONS

The Agreement is a legally binding contract between you as a client whether in your natural person capacity or legal person capacity (“the Client” or “you” as the context require), on the one part, and TRADE24 LIMITED, on the other part (hereinafter collectively be referred to as the “Parties” and individually as the “Party”) and regulates the mutual rights and duties of the Parties in respect of the use of the TRADE24 LIMITED.

TRADE24 LIMITED provides an online platform service represented by AI algorithm that switches capital exposures between hundreds of different trading systems, choosing the most profitable deals with a minimum risk threshold.

AI is an algorithm that learns from its past experience. It took over \$10,000,000 to develop and test the tool in less than one and half years.

More than 100 different algorithmic systems connected switching between them is instantaneous independent search for profitable algorithms instant switching between them based on previously formed experience.

## 2. TERMS OF USE

To participate in work with TRADE24 LIMITED, the Client is given the opportunity to choose the service for his own needs.

TRADE24 LIMITED declares that:

- no more than 3 unprofitable weeks per quarter - this is with regard to the point about losses;
- no more than 4% of the total loss per quarter - this is with regard to the point about losses;
- и- distribution of capital to different exchange accounts of the device - with regard to the diversification of the company's risks;
- TRADE24 LIMITED reserves the right to manage funds from several exchange accounts using different automated bots;
- investments in digital assets are risky - a classic comment, how would people clearly understand that investments are risky;

- the investor's basic return is 2% per week, and increases by 0.0618% every week if a person holds the investment and does not withdraw it;

- with a base profit (for investments) - 2% per week (for an investor), the partner who invited him receives 20% remuneration from the company, as an example, the investor received \$ 100 and the partner received 20% = \$ 20, if taken from the total income of the company then the distribution goes like this: 52% is received by the company, 40% is received by the investor, 8% is received by the inviter;

- the company is forbidden to create an account for itself (1 client can have 1 account) - upon receipt of information about such cases, the company has the right to return the funds to the client minus a fine of 30%, only one cabinet can be used from one device. It is forbidden for one person to have multiple accounts on one device.

All details about percentage distribution is located at personal account area on our Web-site.

The percentage distribution of bonuses is applied exclusively to the results of completed trading transactions by AI.

All necessary information you can find in our presentations and other materials on the web-site: [trade24.ai](https://trade24.ai).

### **3. RIGHTS AND OBLIGATIONS OF TRADE24 LIMITED**

TRADE24 LIMITED has the right to:

- Request the Client's information and documents in order to execute the Agreement.
- Form the accounting bases of the Clients, their personal data and their transactions.
- Gather, systematize, collect, store, destroy, update, modify and process by other non-prescribed way and distribute the Client's personal data for purposes related to the execution of and compliance with the provisions of this Agreement and the interests of the Client.
- Retain email correspondence with the Client for the purpose to use it as evidence in resolving possible conflict situations.

- For the provision of Services under the Agreement, to engage third parties — partners — and to assign operation companies from the group of companies, which are responsible for the provision of certain services;
- Unilaterally determine the amount, method of calculating and accrual the bonuses transferred to the Clients' Initial Wallets at the time of accrual.
- Independently determine the form and methods of Services providing on the basis of legal requirements, technical capabilities, as well as the specific terms and conditions of the Agreement at any time without prior notice to the Client.

At any time in TRADE24 LIMITED sole discretion to modify, suspend or terminate any Service, content, feature or product offered through the TRADE24 LIMITED platform, with or without notice.

Carry out repair work (up to 20 business days) and upgrade the Platform (up to 5 business days) and perform other necessary actions that ensure the uninterrupted operation of the Platform. During such work, access to User Accounts may be temporarily restricted.

If we doubt the correctness of the personal data and / or documents provided by the Client or reveal his suspicious activity, ask the Client to undergo additional verification, which includes providing high definition photos of the Client with a paper where indicated the relevant date and inscription "TRADE24 LIMITED".

If the Client breaches any of his obligations, other provisions of the Agreement or the applicable laws and/or if the Client abuses his/her rights and such a breach has resulted or may result in inflicting damage on the other Client, TRADE24 LIMITED has a right to take one of the following measures for terminating the breach at its own discretion without any separate explanations:

- To remove the content which breaches the Terms (article/note, text, image, etc.);
- To block the User's Account temporarily, i.e., to deprive the User Account temporarily of the possibility to use the TRADE24 LIMITED till he eliminates the breaches. Review of the case and unlock may take up to 30 days. Accrual of bonuses does not occur until the User Account is temporarily blocked;

- To block and delete the User's Account for good and all, i.e., to deprive the Client indefinitely of the right to the authorization in the User Account;
- To rectify otherwise the consequences of the Client's negative acts breaching these Agreement.

TRADE24 LIMITED shall:

- Observe all provisions of the present Agreement and applicable laws.
- Organize and ensure the proper provision of Services.
- Use all personal data and confidential information about the Client only for provision of Services.
- Not to distribute information relating to the Client to anyone except for its employees, trustees and partners in the volume necessary for the enforcement of the Client's rights, unless otherwise provided for the Agreement.

To immediately block access to the User Account in the event of receipt of the Client's notification about unauthorized access by third parties until sufficient measures are taken in order to change the data required to access the User Account.

#### **4. RIGHTS AND OBLIGATIONS OF THE CLIENT**

When using the TRADE24 LIMITED (through the Website and in any other manner including by means of any software as has not been approved by the TRADE24 LIMITED), you have the right to:

- Use the TRADE24 LIMITED functionality for purposes as are not contrary to these Terms and the applicable laws;
- Participate in TRADE24 LIMITED bonus programs and special offers;
- Contact the TRADE24 LIMITED and to receive a response from it in accordance with the procedure determined by these Terms.
- Receive and transfer Digital Assets into your Initial Wallet and withdraw them as outlined in this Agreement.

When using the TRADE24 LIMITED, you shall:

- Not create more than one User Account;

- Take full responsibility for correctness of the information you provide to TRADE24 LIMITED;
- Not transfer, assign or resell your User Account;
- Not try to receive access to the User Account of another Client or perform any acts from the User Account of another Client;
- Not use automated programs (bots, robots, “spiders”, scrapers, and other programs having similar functions) and scripts through User Account and in the TRADE24 LIMITED, in particular, for the collection of the information on the other Clients, and for mass or targeted distribution (spam, etc.);
- Not carry out any unauthorized collection and processing of the personal data of other Clients without their explicit consent;
- Not distribute unauthorized commercial messages (advertising, spam) among the other Clients;
- Take care of the cybersecurity of his User Account, in particular, shall not disclose his login and password to third parties, prevent a temporary or permanent access of such persons to his User Account and shall not alienate your User Account for the benefit of third parties (by donating, selling, exchanging it, etc.);

Not perform any acts:

- Having the nature of threats, jeopardizing, persecution, discrimination, abuse, deceit, or some other unlawful influence on the other Clients;
- Breaching the rights and legal interests of the other Clients;
- and Making the other Clients’ comfortable use of the TRADE24 LIMITED impossible otherwise;
- (content) before they are performed/carried out;
- Not perform acts aimed at a breach of the normal functioning of the TRADE24 LIMITED (e.g. by overloading the computer equipment on the basis of which the TRADE24 LIMITED platform operates) both by means of software and through his direct acts within the TRADE24 LIMITED;
- Not disseminate, launch or use viruses, Trojan horses, and other harmful software (exe files, object codes in any form, etc.) within the TRADE24

LIMITED;

- Not breach intellectual property rights which belong to other persons in accordance with the applicable intellectual property laws (trade names, trademarks, titles of art works, etc.) within User Account or the TRADE24 LIMITED;
- Estimate the lawfulness of any acts, transactions and the placement of any materials, texts, files;
- Report and pay any taxes arising from your use of the Digital Assets and bonuses. Each Client is subject to any taxes he may be subject to by the state of their residency or any other applicable rules. In addition, you agree that TRADE24 LIMITED is not responsible for determining whether or which laws may apply to you, including tax law;
- Not engage in unlawful network marketing, organization of and involving the Clients in pyramid investment schemes, fraudulent activities and in other unlawful activities within the TRADE24 LIMITED;
- Not place anywhere the false information about TRADE24 LIMITED, and information discrediting business reputation of TRADE24 LIMITED, as well as the honor and dignity of its Clients and associated persons;
- Not breach other rights and legal interests of TRADE24 LIMITED, its Clients or third parties including legal entities, individuals, international organizations, public bodies, entire states, etc;
- Not assist other Clients in breaching these Terms and notify TRADE24 LIMITED immediately if you detect such breaching;

The use of the TRADE24 LIMITED and any elements of its functionality shall be voluntary. You will have your own choice regarding your activities within TRADE24 LIMITED, but please note that each Client is responsible for its own activities. In addition, you must be aware of any potential risks, as further outlined in this Agreement, and respect other Clients.

## 5. NOTICE



TRADE24 LIMITED will use the email address on record for your User Account as our primary means of communicating with you. To ensure that you receive all of our communications, you agree to keep your email address up-to-date and immediately notify us if there are any changes.

## **6. TERM, AMENDMENTS AND TERMINATION**

Term of Agreement starts to run from the date of the Client makes acceptance of the Agreement by clicking the "Accept" button when creating a User Account.

The Agreement ends with its termination conducted in accordance with the provisions of the Agreement.

In the event of changes made to this Agreement, the modified version will be immediately published on the Website. You should regularly review this Agreement. If the changes in this Agreement are significant, we will do our best to inform you about the changes and to make such changes clearly introduced to you. If changes to this Agreement are not significant, we will notify you of such changes by posting the updated Agreement on our Website.

## **7. LIMITED WARRANTY**

TRADE24 LIMITED platform software and documentation are provided to clients "as is" and with all faults and defects without warranty of any kind. To the maximum extent permitted under applicable law, each client expressly disclaims all warranties, whether express, implied, statutory, or otherwise, with respect to the software and documentation, including all implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, and warranties that may arise out of course of dealing, course of performance, usage, or trade practice. without limitation to the foregoing, TRADE24 LIMITED provides no warranty or undertaking, and makes no representation of any kind that the platform will meet the client's requirements, achieve any intended results, be compatible, or work with any other software, applications, systems, or services, operate without interruption, meet any performance or reliability standards or be error free, or that any errors or defects

can or will be corrected.

## **8. LIMITED LIABILITY**

In no event will TRADE24 LIMITED, or any of its affiliates or their respective owners, directors and officers, as well as licensors or service providers, be liable to any client or any third party for any use, interruption, delay, or inability to use the platform software; lost revenues or profits; delays, interruption, or loss of services, business, or goodwill; loss or corruption of data; loss resulting from system or system service failure, malfunction, or shutdown; failure to accurately transfer, read, or transmit information; system incompatibility or provision of incorrect compatibility information; or breaches in system security; or for any consequential, incidental, indirect, exemplary, special, or punitive damages, whether arising out of or in connection with this agreement, breach of contract, tort (including negligence), or otherwise, regardless of whether such damages were foreseeable and whether or not TRADE24 LIMITED was advised of the possibility of such damages.

In no event will TRADE24 LIMITED, including any of its or their respective licensors' and service providers', bear collective aggregate liability under or in connection with this agreement or its subject matter, under any legal or equitable theory, including breach of contract, tort (including negligence), strict liability, and otherwise exceed \$100.00.

The limitations set forth in this section shall apply even if the remedies under this agreement fail of their essential purpose.

## **9. AVAILABILITY OF SERVICES**

TRADE24 LIMITED provides Services without warranty of any kind, either express or implied. TRADE24 LIMITED does not represent that its Website will be available 100% of the time to meet your needs. TRADE24 LIMITED strives to provide you with the service as soon as possible, but there are no guarantees that

access will not be interrupted, or that there will be no delays, failures, errors, omissions or a loss of transmitted information.

TRADE24 LIMITED uses reasonable endeavors to ensure that its website can be accessed by you in accordance with this Agreement. However, Services may be suspended for maintenance, and you acknowledge that notice to you may not be possible in an emergency.

## **10. PRIVACY POLICY**

By registering himself in the TRADE24 LIMITED, the Client agrees to the collection, storage, use, and disclosure of his personal data in accordance with these Agreement and the applicable laws. The confidentiality-related aspect of the relationship between the Parties shall be regulated by the Privacy Policy accessible at our Web-site and being an integral part of these Terms.

Your rights to your personal data published by you in or with the TRADE24 LIMITED remain unchanged. We do not claim ownership of it. Instead, when you publish or upload personal data that is subject to intellectual property rights to or in connection with our Services or share such personal data, you hereby give us a non-exclusive, royalty-free, valid for worldwide license with the right to transfer and issue sublicenses for storage, use, distribution, modification, launch, copy, public performance or display, translation of your personal data and creation of derivative works based on it (in accordance with technical capabilities of the TRADE24 LIMITED Platform and features of blockchain networks). You can terminate this license at any time by deleting your personal data or User Account. Technical and legal based restrictions may be applied to certain types of personal data.

## **11. RELEASE OF TRADE24 LIMITED / INDEMNIFICATION**

TRADE24 LIMITED encourages its Clients to resolve any disputes amicably. However, should a dispute arise between you and one or more other Clients of TRADE24 LIMITED, you release TRADE24 LIMITED, its affiliates and service providers, and each of their respective officers, directors, agents, joint ventures,

employees and representatives from any and all claims, demands and damages (actual and consequential) of every kind and nature arising out of or in any way connected with such disputes. You agree to indemnify and hold TRADE24 LIMITED, its affiliates and service providers, and each of its or their respective officers, directors, agents, joint ventures, employees and representatives, harmless from any claim or demand (including attorneys' fees and any fines, fees or penalties imposed by any regulatory authority) arising out of or related to your breach of this Agreement or your violation of any law, rule or regulation, or the rights any third party.

TRADE24 LIMITED security measures include security feature such as password entry requirement for User Account.

In case of authorization in the User Account, the Client shall follow the procedure of the so-called two- factor authentication being a component of the Client's and the TRADE24 LIMITED cybersecurity.

Organizing and ensuring the proper provision of the Services, TRADE24 LIMITED may not have an ability to prevent or mitigate attacks on blockchain networks or prevent hacker attacks. TRADE24 LIMITED makes no representation and does not warrant the safety of the Platform and is not liable for any lost value or stolen property, whether or not TRADE24 LIMITED was negligent in providing the proper security.

## **12. GOVERNING LAW**

This Agreement shall be governed by and construed according to the laws of Great Britain. For all matters not covered in this Agreement, Parties shall be governed by the laws of Great Britain.

Any disputes that may occur as a result of implementation of the present Agreement and other agreements established between the Parties, are resolved in compliance with legislation of Great Britain.

## **13. DISPUTE RESOLUTION PROCEDURE**

All disputes and controversies arising out of, under, or in connection with this Agreement are to be settled by way of negotiation. In order for a dispute or a controversy to be submitted to the court, the complaint settlement procedure should be observed.

In case the Client believes that TRADE24 LIMITED by any action or inaction violates one or more articles of the Agreement, he has the right to submit a complaint to TRADE24 LIMITED.

The complaint should be submitted to TRADE24 LIMITED in the way described in this Agreement. The complaint should contain the following:

- The Client's name; and Date and time the problem occurred;
- and Description of disputable situation with reference to an article/articles of this Agreement and/or a relevant regulation that the Client considers violated.

The complaint must not contain the following:

- Emotional evaluation of the disputable situation;
- Offensive remarks;
- Expletives.

A complaint should be sent via the e-mail to TRADE24 LIMITED within 20 days from the moment the Client found out that his rights were violated.

TRADE24 LIMITED, having received a complaint, notifies the applicant via the electronic mail about the results of the examination within 7 working days from the date of receipt of a complaint.

TRADE24 LIMITED has the right to reject a complaint in case it does not meet the requirements of this Agreement. All complaints are examined in compliance with this Agreement and/or relevant regulations.

The Parties shall use all reasonable efforts to settle through negotiations any disputes arising out of this Agreement, in connection with it or its violation, termination or validity.

Statement of claim may be filed to a court in case the dispute and disagreement was not settled or response to the complaint was not received within 30 days. The Client unconditionally:

- Consents that courts of Great Britain have exclusive jurisdiction, which determines any legal proceedings in regard to the present Agreement;
- Consents to the jurisdiction of the courts of Great Britain;
- Renounces any kind of protest in regard to judicial settlement in any such court;
- Agrees to never claim that location of such courts is inconvenient, or that they are legally invalid in regard to the Client.
- The Client agrees to fulfill requirements and execute the court's decision.

#### **14. FORCE MAJEURE**

Neither party hereto shall be liable for failure or partial failure to perform these Agreement if such failures have been caused by Force Majeure circumstances being beyond Parties reasonable control such as:

- Government actions, the outbreak of war or hostilities, the threat of war, acts of terrorism, national emergency, riot, civil disturbance, sabotage, requisition, or any other international calamity, economic or political crisis;
- Act of God, earthquake, tsunami, hurricane, typhoon, accident, storm, flood, fire, epidemic or other natural disaster;
- Labor disputes and lock-out;
- Suspension of trading on a Market, or the fixing of minimum or maximum prices for trading on a Market, a regulatory ban on the activities of any party (unless the Company has caused that ban), decisions of state authorities, governing bodies of self-regulating organizations, decisions of governing bodies of organized trading platforms;
- A financial services moratorium having been declared by appropriate regulatory authorities or any other acts or regulations of any regulatory, governmental, or supranational body or authority;
- Breakdown, failure or malfunction of any electronic, network and communication lines (not due to the bad faith or willful default of the company);

- Any event, act or circumstances not reasonably within the Company's control and the effect of that event(s) is such that the Company is not in a position to take any reasonable action to cure the default;
- The suspension, liquidation or closure of any market or the abandonment or failure of any event to which the Company relates its Quotes, or the imposition of limits or special or unusual terms on the trading in any such market or on any such event;
- and other circumstances which may refer to as Force Majeure.

Target dates of obligations execution under this Agreement shall be postponed for the period of such circumstances duration. If such circumstances last over 1 month, Parties shall negotiate to achieve a solution acceptable to both Parties.

Within 15 working days after the occurrence of Force Majeure circumstances, the affected Party shall submit to the other Party a Force Majeure confirming document issued by Chamber of Commerce and Industry or any other authorized or reputable organization of the country of the Force Majeure. Such document shall constitute a sufficient proof of Force Majeure.

Should such Force Majeure circumstances last for more than 60 days, any Party shall be entitled to terminate further execution of its obligations under this Agreement.

In this case the Parties shall effect the final settlement under the Agreement within 15 working days after notification by either Party of termination of its obligations hereunder in connection with Force Majeure circumstances.

In such cases neither Party shall be entitled to claim damages caused by Force Majeure circumstances from the other Party.

## **15. INTELLECTUAL PROPERTY RIGHTS**

Clients acknowledge and agree that the use of and access to TRADE24 LIMITED under this Agreement are provided under license, and not sold, to any Client. Clients do not acquire any ownership interest in TRADE24 LIMITED under this Agreement. TRADE24 LIMITED reserves and shall retain its entire right, title, and interest in and to the software and all Intellectual Property Rights arising out of

or relating to the Platform software, except as expressly granted to the Clients in this Agreement.

Clients shall safeguard all Platform software (including all copies thereof) from infringement, misappropriation, theft, misuse, or unauthorized access. As used herein, “Intellectual Property Rights” means any and all registered and unregistered rights granted, applied for, or otherwise now or hereafter in existence under or related to any patent, copyright, trademark, trade secret, database protection, and all similar or equivalent rights or forms of protection, in any part of the world.

## **16. RISK FACTORS**

Carefully consider the risks described below, together with all of the other information contained in the Agreement before making a decision to use TRADE24 LIMITED.

By using the services of TRADE24 LIMITED, you expressly acknowledge and assume the following risks:

- TRADE24 LIMITED has a limited operating history and any success to date may not be indicative of future results. TRADE24 LIMITED has a limited operating history upon which an evaluation of its prospects and future performance can be made.
- TRADE24 LIMITED proposed operations are subject to all business risks commonly associated with new enterprises. Using TRADE24 LIMITED must be considered in light of the problems, expenses, difficulties, complications, and delays frequently encountered in connection with the inception of a business, the operation in a competitive industry, and the continued development of advertising, promotions, and a corresponding client base. Each Client should consider TRADE24 LIMITED business, operations and prospects in light of the risks, expenses and challenges faced as an early- stage company.
- TRADE24 LIMITED and/or the Platform may dissolve. It is possible that, due to any number of reasons, including, but not limited to, an unfavorable fluctuation in the value of ETH, BTC or other cryptographic and fiat



currencies, a decrease in the Digital Assets' utility, the failure of commercial relationships, or intellectual property ownership challenges, TRADE24 LIMITED may no longer be viable to operate, or TRADE24 LIMITED may dissolve.

- TRADE24 LIMITED relies on third parties to adopt the TRADE24 LIMITED platform for the success of its operations and the digital assets.
- TRADE24 LIMITED relies on third parties, including various companies with which it has or hopes to establish partnerships, to adopt the TRADE24 LIMITED platform and use the services that TRADE24 LIMITED provides.

While TRADE24 LIMITED will promote and market the TRADE24 LIMITED

platform to potential Clients, it cannot guarantee that it will be successful or that the TRADE24 LIMITED platform will grow as expected. If third parties or TRADE24 LIMITED partners fail to effectively utilize the TRADE24 LIMITED platform, then TRADE24 LIMITED operations may be adversely affected.

It is also possible that alternative networks could be established that use protocols that are the same or similar to the protocol underlying the TRADE24 LIMITED platform and attempt to provide services that are materially similar to TRADE24 LIMITED services. The TRADE24 LIMITED platform may have to compete with these alternative platforms, which could negatively impact the Platform.

**RISKS RELATED TO THE VIRTUAL CURRENCIES AND THE BLOCKCHAIN.** Significant risks are related to the virtual currencies products. Understanding the virtual currencies products can be very complicated, as virtual currencies are often described in technical language that requires a comprehensive understanding of applied cryptography and computer science in order to appreciate inherent risks. Distribution of bonuses in virtual currencies to you by TRADE24 LIMITED does not indicate approval or disapproval of the underlying technology regarding any virtual currency, and should not be used as a substitute for your own understanding of the risks specific to each virtual currency.

TRADE24 LIMITED does not give you any warranty as to the suitability of the virtual currencies that may be distributed to you via the bonus program, and assumes no fiduciary duty in our relations with any Client.

Clients acknowledge that virtual currencies prices can and do fluctuate on any given day. Due to such price fluctuations, you may increase or lose value in your Digital Assets you possess at any given moment.

Virtual currencies have unique features that make may it more or less likely to allow them to fluctuate in value. Such factors as regulatory activity, market manipulation, or unexplainable price volatility may affect market liquidity for a particular virtual currency. Blockchain networks may go offline as a result of bugs, hard forks, or a number of other unforeseeable reasons. TRADE24 LIMITED does not assume the risk of losses due to factors beyond its control regarding the viability of specific blockchain networks.

Virtual currencies are part of a worldwide decentralized network, individuals and firms choose to participate in it voluntarily. The system is digital, decentralized and mostly anonymous. Relying on this system means relying on the peer-to-peer networking and cryptography to maintain the integrity.

Further, risks associated with virtual currencies include not only market fluctuation risks, but risks of general loss of confidence by the participants, cybersecurity, irrational behavior, changes in software, government crackdown, creation of other currencies and digital assets, technical problems, theft and hacking, or other unforeseen risks.

For the avoidance of doubt, TRADE24 LIMITED does not provide any investment advice to any Clients in connection with their use of TRADE24 LIMITED.

We may provide information on the price, range and volatility of virtual currencies as well as on the ratings of other Clients, education materials, but none of such information is an investment advice and each Client bears its own risk in respect of any activities within TRADE24 LIMITED, and TRADE24 LIMITED shall not be liable for any loss suffered.

Taxation of virtual currencies is uncertain. The tax characterization of virtual currencies is uncertain. Clients must seek their own tax advice in connection with

owning virtual currencies, which may result in adverse tax consequences, including withholding taxes, income taxes and tax reporting requirements. Each Client should consult with and must rely upon the advice of its own professional tax advisors with respect to the U.S. and non-U.S. tax treatment of virtual currencies ownership.

The regulatory regime governing the blockchain technologies and virtual currencies is uncertain, and new regulations or policies may materially adversely affect the development of the TRADE24 LIMITED platform and the utility of the virtual currencies. Various legislative and executive bodies in Great Britain and in other countries may, in the future, adopt laws, regulations, guidance, or other actions, which may severely impact the development and growth of the TRADE24 LIMITED platform and the adoption and utility of the virtual currencies.

Failure by TRADE24 LIMITED or certain Clients of the TRADE24 LIMITED platform to comply with any laws, rules and regulations, some of which may not exist yet or are subject to interpretation and may be subject to change, could result in a variety of adverse consequences, including civil penalties and fines.

Cryptographic digital assets, including virtual currencies, are relatively new and untested technology. In addition to the risks specified in this Agreement, there are other risks associated with the acquisition, storage and use of virtual currencies, including risks that TRADE24 LIMITED cannot foresee. Such risks may additionally arise in the form of unforeseen changes or a combination of risks specified in the Agreement.

## **17. MAINTENANCE AND SUPPORT**

Basic software maintenance and support services will be provided to you, and will include provision of such updates, upgrades, bug fixes, patches, and other error corrections (collectively, "Updates") as TRADE24 LIMITED will make generally available free of charge to all Clients of TRADE24 LIMITED. TRADE24 LIMITED may develop and provide Updates in its sole discretion, and Clients agree that TRADE24 LIMITED has no obligation to develop any Updates at all or for particular issues. Clients acknowledge that TRADE24 LIMITED may provide some or all Updates via Website and that Client's receipt thereof will require an internet

connection, which connection is Client's sole responsibility. TRADE24 LIMITED has no obligation to provide Updates via any other resources. Maintenance and support services do not include any new version or new release of the software that TRADE24 LIMITED may issue as a separate or new product, and TRADE24 LIMITED may determine whether any issuance qualifies as a new version, new release, or Update in its sole discretion.

## **18. CONTACT US**

You understand and agree that all communication with you will be via email. Please contact us if:

- you have any questions, inquiries or comments about this Agreement;
- you wish to access, update, and/or correct inaccuracies in your personal information;
- or you otherwise have a question or complaint regarding the TRADE24 LIMITED.

You may contact us by E-mail at: [admin@trade24.ai](mailto:admin@trade24.ai)