
IMPORTANT information about your easyJet flight

1 message

customer.service@easyjet.com <customer.service@easyjet.com>

8 October 2016 at 00:21

Reply-To: donotreply@easyjet.com

To: pediaditakis@gmail.com

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Important information about your cancelled flight

Booking reference: ER69KH7

Dear Dimosthenis Pediaditakis

We are very sorry to inform you that due to a Strike in Greece our easyJet flight 5088 to LGW on 09-OCT-16 has been cancelled.

We understand that cancelling your flight will have inconvenienced you and your travel plans. Please be assured we will do all we can to help you make quick and suitable alternative arrangements.

Please read the information below for details on how to manage your booking.

In accordance with EU261 regulations, you will not be entitled to claim for compensation as a result of the industrial action. You will be entitled to claim for reasonable expenses, further information is detailed on our [website](#). Reimbursement of expenses can be claimed by submitting your receipts using our [Webform](#) and selecting 'expenses claims' in the drop down list.

If you still wish to travel to your destination you can:

Transfer your flight free of charge, log onto [Manage Bookings on easyJet.com](#) or our Flight Tracker: [easyjet.com/5088](#).

If you **did not book your flight** directly through easyJet.com our customer services team will have to make the transfer for you, please call [0330 365 5000](tel:0330 365 5000).*

Please note that amendments to flights booked directly on easyJet.com can only be made online at [Manage Bookings](#) and not through our customer services team by email or phone.

If you no longer wish to travel and require a refund:

Simply, log onto [Manage Bookings on easyJet.com](#) and enter your booking reference to receive your refund; we will also refund the cost of your return flight on the same booking reference if required. You will need the email and password used to make the original booking.

If you **did not book your flight** directly through easyJet.com and you wish to request a refund please contact your travel agency directly.

If you arranged accommodation, transport or car hire, you will need to contact the relevant organisation directly to amend or cancel.

Once again, we are very sorry for the inconvenience this will have caused you.

easyJet Customer Services



*For the Rest of World: [+44 330 365 5454](tel:+443303655454)

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