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## Bajaj Auto

### BALAppUpgrader Android Mobile Application Usage Guidelines

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#### Functional Description

Bajaj Auto Limited (hereinafter referred to as BAL) has in-house developed Android mobile application which will act as a play store for all the BAL applications

#### Document Control

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- App's Screenshots may slightly differ from actual App on mobile, due to upgraded App versions.

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## 1. Introduction

This document covers detailed instructions to use BALNostix+ android mobile application.

## 2. Pre-requisites

### 2.1 Target system

Target android mobile device ( MOTO g40 fusion ) shall be provided by BAL. Application shall be preinstalled on BAL provided mobile. The application is intended to be used **only** on the BAL provided mobile handsets.

**Any modification copying or propagating this application on any other device may lead to legal violation of software usage laws. BAL reserves all rights to deal with violations of this clause in accordance with applicable laws. Please refer EULA document for details.**

## 3. Usage Guidelines

### 3.1 BALAppUpgrader Release Notes

#### 3.1.1 General Release Notes

1. BALAppUpgrader release will support following functionality
  - a. Download, install and update of all the BAL applications.
  - b. Update of the BALAppUpgrader can also be done through the application itself.
2. For these supported functionalities, while app is running in any case app displays the error popup then note the error code and take the further action according to the error message displayed on the screen.

#### 3.1.2 Updating mobile app ( only when new app version is released)

For any new app release version following steps needs to be followed to update mobiles at dealership

- Open the BALAppUpgrader application and click on the update button with the BALAppUpgrader application.
- After the update is downloaded then click on install update button to install the update of BALAppUpgrader.

### 3.2 Steps for download and Install of Bal application using BALAppUpgrader application

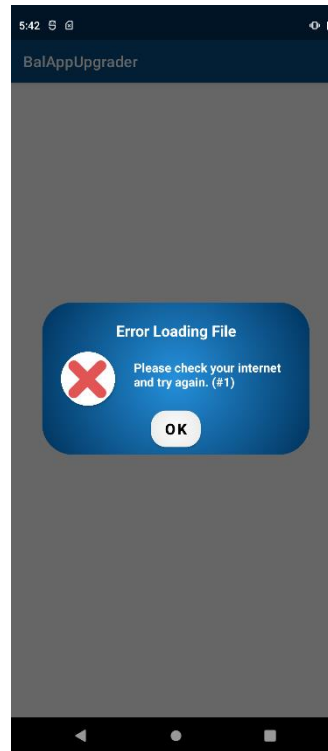
1. Make sure mobile is connected to secure Wi-Fi, open **BalAppUpgrader** application on BAL provided mobile. if you get the code (#1, #2, #3) appended with the message displayed on the screen, then turn on the internet and try again.

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*App launch Screen*

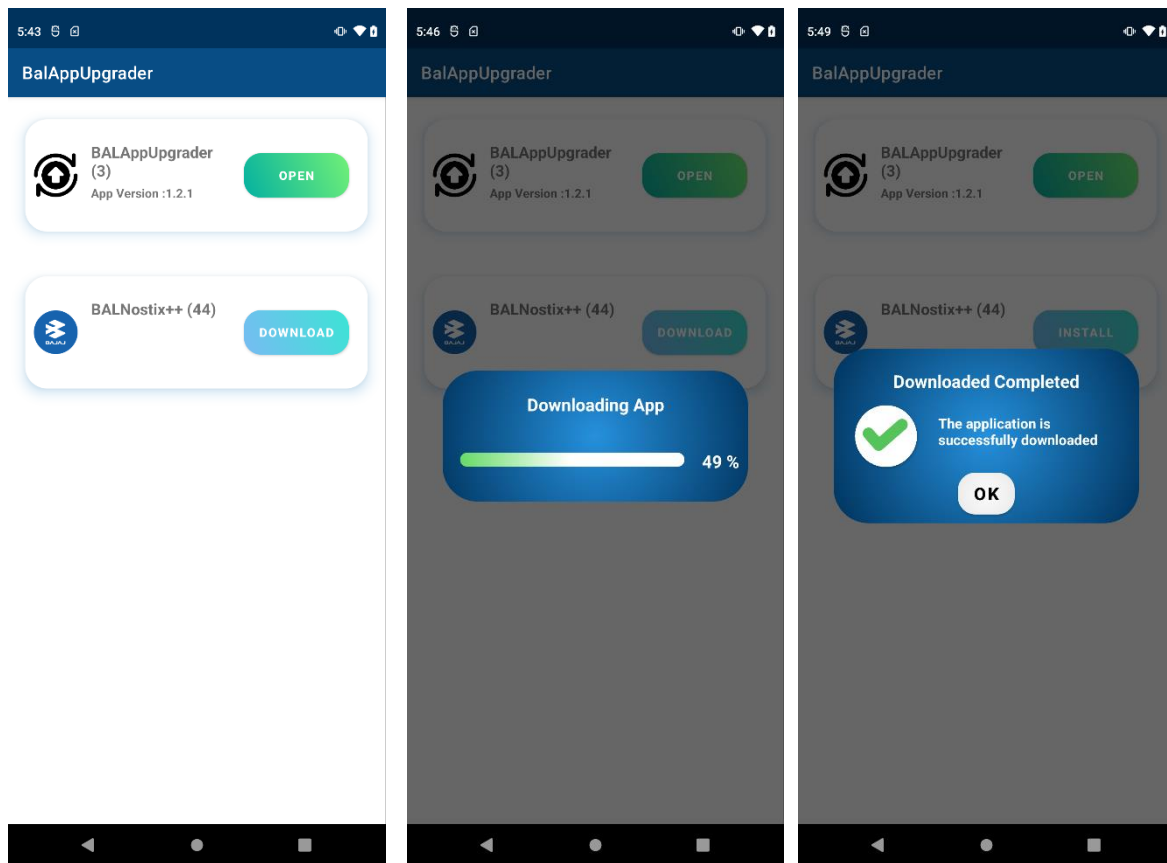


*Internet Error*

2. If all pre-requisites met, then list of all the BAL applications will be displayed.
  - I. If an app is not present on the mobile phone, then “**download**” button will be shown with that app. You can download and then install the app.

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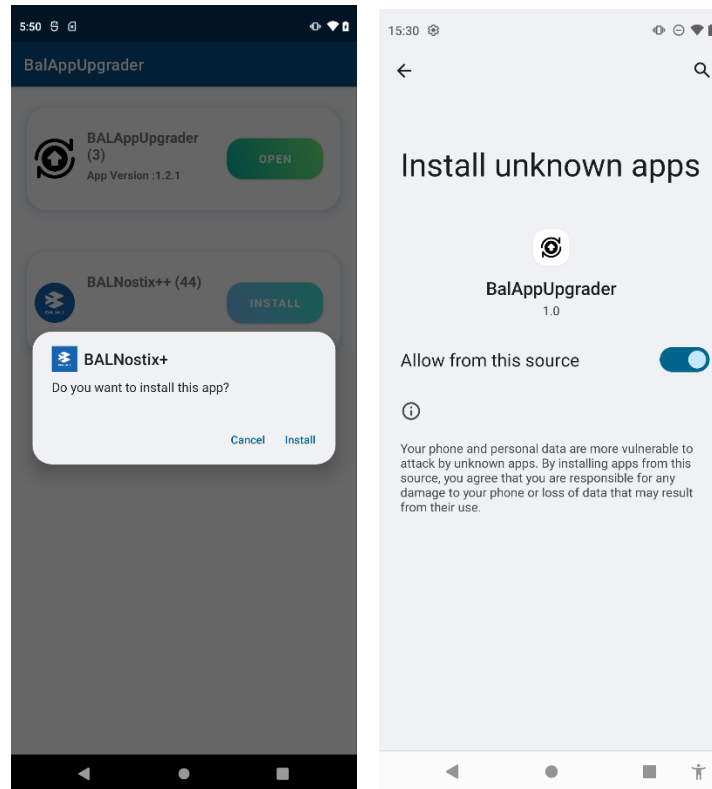
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- II. If an app is already downloaded but not installed, then the install button will be shown along with that app. You can install the app by clicking on the button.
  - a. When installing any application through BALAppUpgrader for the first time the user needs to give the permission to the BALAppUpgrader for installing other applications.

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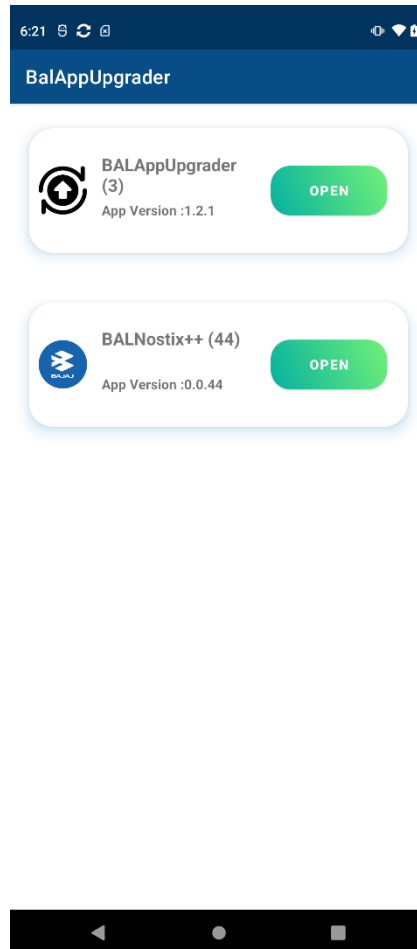
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- III. **After the installation swipe from top to refresh the app.** The **version name** of the installed app will be shown below the app name and the **open** button to open the installed app from BalAppUpgrader will also get enabled.

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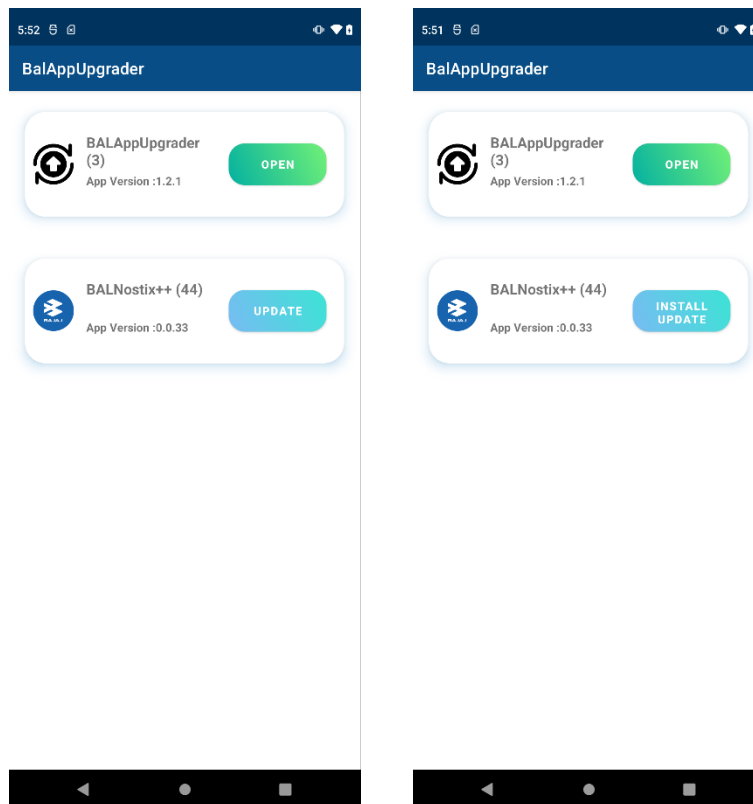
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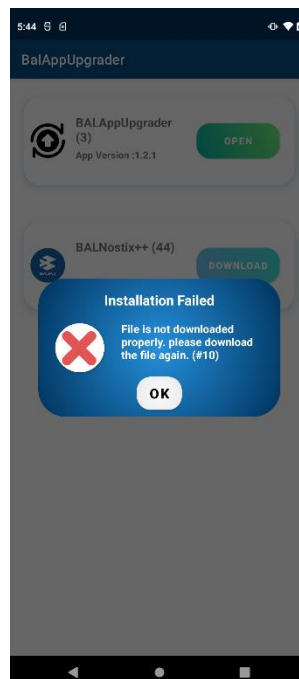
- IV. If there is an update of the previously installed application, then you can download and install the update by clicking the “**update**” and “**install update**” button.

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- V. If while installing, you see the error message with code **(#10)** then you will have to download/update the file again.

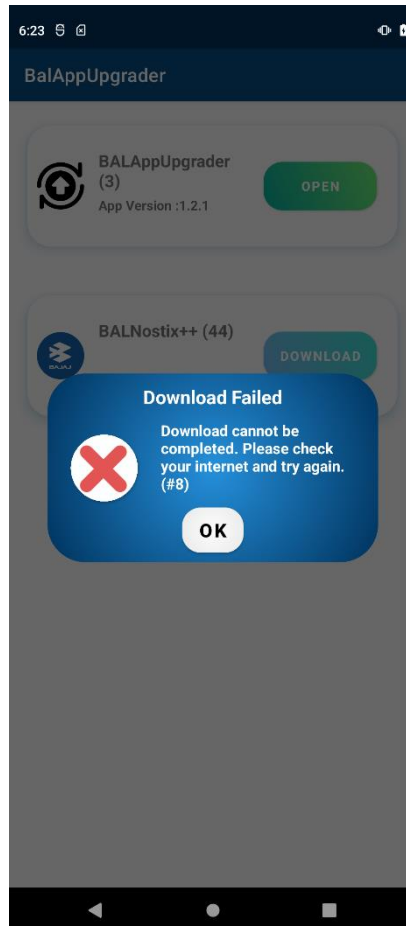




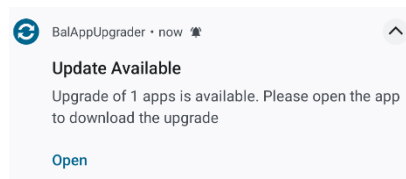
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- VI. If while downloading or taking updates you get the “**check your internet connection**” with (**#8**) popup on your screen, then connect to the internet with better speed and try again.



- VII. If error message “**contact, your admin**” appears, then note the #code and contact to Bajaj service team.
3. Notification for downloading the updates of the Application .



Click on the “open” button and update the applications.