

To Whom It May Concern,

I had the pleasure of working with Bhavish Pahwha for two years on the CallAI product team at Mindtickle. I highly recommend him for the Master of Science in Computational Linguistics program at the University of Washington.

I am Abhinav, an SDE-II at Mindtickle, where I have gained several years of experience building and deploying large-scale software applications. Throughout my tenure here, I collaborated with Bhavish on numerous natural language processing (NLP) initiatives, and his dedication, creativity, and curiosity were evident in every project we tackled together.

While working together, Bhavish excelled in designing and refining NLP-driven features, such as Key Moments and Action Items for our CallAI calls. He also applied cutting-edge NLP techniques to MEDIPICC, CHAMP, and objection handling within the same platform, enabling us to deliver more accurate and valuable insights to our clients. Additionally, Bhavish contributed to our “Bring Your Own Prompt” (BYOP) service, which integrated a prompt and evaluation store to streamline the AI Infrastructure and Mindtickle

My earliest experience with Bhavish’s drive and adaptability came during a time-sensitive update to CallAI’s key moments pipeline. Deadlines were tight, yet Bhavish created the entire Key Moments pipeline took proactive steps to handle unexpected hurdles in data processing, and Thanks to his determination, we successfully delivered a the feature on a tight schedule

Aside from his technical skills, Bhavish is a natural collaborator. He is humble, enthusiastic, and always ready to lend a helping hand. He consistently approaches challenges with an analytical mindset, and his impressive problem-solving capabilities foster positive outcomes for his team.

I am confident that Bhavish will be an asset to the University of Washington’s Computational Linguistics program. His strong foundation in NLP, hands-on project experience, and willingness to learn will undoubtedly propel him to excel in graduate-level studies and beyond.

Sincerely,

Abhinav

SDE-II, Mindtickle