

DINA SPENCER

FRONT-END DEVELOPER

CONTACT

Phone +34 611 00 83 48

Email <u>hello@dinaspencer.net</u>

Website <u>dinaspencer.net</u>

PROFILE

Creative communicator and problemsolver who loves to leave things better than she found them. As a junior developer, my mission is to dig deep to find the best front-end solutions.

EDUCATION

2022 - Full Stack Web

Development Certificate

CareerFoundry

2005 - Bachelor of Arts, Psychology & Spanish

University of North Carolina at Wilmington

LANGUAGES

English - Native

Spanish - Advance

WORK EXPERIENCE

English Language Coach Freelance

2013-Present

Using JavaScript, HTML and CSS, design online speaking materials for business English learners in the pharmaceutical industry. Provide supportive coaching to improve fluency.

Seasonal Support Specialist You Need A Budget (Remote)

2020

Resolved software support ticket issues using HelpScout and Zendesk with warm, empathetic communication.

Digital Editor & Marketing PharmaBoardroom (Madrid, Spain)

2019-2020

Wrote articles for B2B digital publication with 100,000+ monthly visitors. Increased social media followers by over 50%. Customized code in Shopify back-end. Measured web traffic trends with Google Analytics. Managed email marketing with MailChimp, customized with HTML & CSS.

Community Manager & English Coach 2015-2018 Lingo Live (Remote)

Managed 50 remote language coaches by tracking KPIs and satisfaction. Collaborated with engineers to report bugs on elearning platform. Designed monthly company newsletter.

Project Coordinator 2008 - 2013

Various Companies (San Francisco, CA)

Kept projects on track with superb skills in Excel, helped acquire new projects with eye-catching marketing proposals, provided excellence in customer service to clients.

SKILLS & TECHNOLOGY

JavaScript	Parcel	Content Writing
HTML	React	WordPress
CSS	Express	Shopify
Bootstrap	NodeJS	Asana
jQuery	MongoDB	Trello
AWS Lambda	Google Analytics	InVision
GitHub	Angular	Figma
Heroku	TypeScript	Sketch

PROJECTS

Matthew Serna Therapy

Website Design matthewsernatherapy.com

Libertas Abogados

Website Design libertasabogados.net