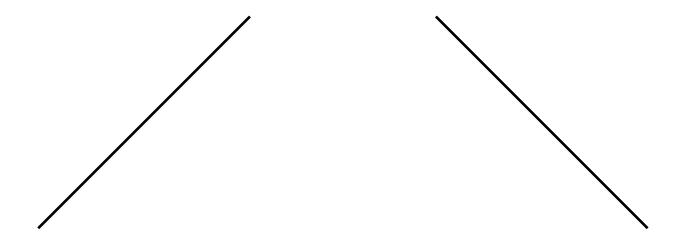# Steps

- Research

- Personas

- CJM

- User flow

- Prototyping

- Visual Design

Research

Why do people need the app?

Doctors

- efficiency
- management
- saving

Patients

- anytime
- anywhere
- saving