

Combat Camera Systems Field Service Representative - Afghanistan

Duty Location: Camp Leatherneck, Afghanistan (Customer USMC)

Contract Period: 27 May 2011 - 27 May 2014

Job Duration: 12 months

Citizenship: U.S. Citizen Required

Date Available: TBA

Clearance: Qualify for clearance up to Secret with existing eligibility a plus

Medical/Dental: Must pass deployment physical

Passport: Current Passport

Job Opens: Continuously

Job Requirements: COMBAT CAMERA FIELD SERVICE REPRESENTATIVE (FSR): Be able to problem-solve, dealing with a number of variables encountered in situations where limited standardization exists in operational field conditions. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form. Experience with Marine Corps Combat Camera Systems (CCS) such as still, video and computer systems to include the Tactical Imagery Production Systems (TIPS) is a plus. FSR will also provide sustainment logistics support for still and video camera systems, production computer systems and Tactical Imagery Production Systems (TIPS), conduct remedial training, interact with web based electronic database inventory management system, perform preventative maintenance, and support Advanced Product Quality (APQP), Trend Analysis, Field Users Evaluations (FUE), and document control.

General responsibilities:

- Establish procedures for service call reach back capability with Original Equipment Manufacturers (OEMs).
- Manage the Warranty Service Support program and document activities on the CCS inventory database.
- Provide Sustainment Logistics support for CCS.
- Provide CCS Inventory Management, Labeling and operation checks.
- Conduct remedial training for TIPS/Handhelds and Preventative Maintenance (PM) on a weekly basis.
- Perform Preventative Maintenance for CCS equipment or as required.
- Utilize Warehouse Inventory Systems Expert (WISE).
- Provide Document Control Support.
- Provide Routine Reports to customer and the Strike Group Virginia Office as required.
- Perform Spares Management for handheld systems and equipment replacement as required.
- Assist customer in ordering Equipment and track shipments, deliveries and receipts.
- Assist Combat Camera Officer with internal CCS reports as required.
- Assist Combat Camera Officer in other CCS areas as needed.
- Provide support to team members as needed and assigned by FSR Lead
- Position reports to the FSR lead.

Experience/Qualifications:

- Associates Degree in a relevant field with 2 years experience, or a minimum of 4 years of experience in a Combat Camera military environment.
- Knowledge of Microsoft Office programs is required.
- Must have strong mechanical knowledge and aptitude to understand straight forward physical and mechanical concepts.
- Must be able to read, understand, interpret technical material and apply procedures/instructions.
- Familiarity with a variety of software and hardware support concepts, practices, and procedures
- Must have strong customer service experience.
- Military background with deployment experience preferred.
- Applicants must have the ability to lift and move equipment up to 55 pounds.