



MTS Multi-Training Systems, LLC

Delivering Training Solutions That Work

MTS is a respected consulting and training company that focuses on achieving organizational excellence through individual and team development. Our expansive training services have enabled diverse organizations to launch and sustain employee development efforts, leading to new levels of internal communication, improved morale, and improved customer satisfaction.

Our core business is custom training and problem solving in the areas of *Cultural Change, Diversity, Communication, Leadership, Strategic Talent Management, and Organizational Excellence*. We design and deliver value-added training and targeted coaching to improve employee skills, enhance productivity, and improve services to your clients and community.

Our E-learning division offers blended learning solutions—traditional instructional methods combined with modern technological solutions like web-based courseware, online mentors, and discussion boards. We offer e-learning programs, along with our off-the-shelf, computer-based training programs, which can be tailored to our clients' requirements. These programs are cost effective, offer flexible learning times, and eliminate the distance barrier for learning.

What Sets MTS Apart?

- ◆ 20 years' experience (*instructor-led & blended*)
- ◆ Over 10,000 training sessions conducted
- ◆ Network of top-notch trainers/developers/consultants
- ◆ Network of global experts
- ◆ Suite of training programs (*client tailored*)
- ◆ Ability to provide ROI through an increase in performance and productivity
- ◆ Capacity to manage large and small-scale projects
- ◆ Delivered Benchmarking Training in U.S., Canada, Mexico, Brazil, India, Japan, China, Korea, Australia, Russia, Germany, Thailand, Poland, and South Africa

MTS is uniquely qualified to help organizations align talent to the vision and goals of the organization, attract and retain talented people, and improve performance and commitment. Our successful track record, repeat business, long-term contracts, and referrals affirm that our training services result in key performance indicators.



Training, Consulting, Coaching Solutions

MTS Training, Consulting, Coaching Solutions include a full suite of programs designed to address current demands in government, business, and industry. These tailored programs target issues and skill requirements needed for individuals, teams, and organizations. *Here's a sampling of our strategic performance solutions:*

Employee and Team Development

- Communication in the Workplace
- Creating High-Energy Teams
- Coping with Stress and Change
- Humor Therapy
- Reading and Memory Skills
- Project Management
- Strategic Planning
- Making Meetings Work

Diversity and Supplier Diversity

- Valuing Diversity Makes Sense
- Communicating Respect
- Building Cross-Cultural Skills
- Understanding the Markets We Serve
 - Improving Supplier Diversity Performance
- Cultural Competency

Green and Lean Improvement

- Creating a Green Culture
- Reducing Your Carbon Footprint
- Green Jobs Training
- Lean Office
- Creating a 5S Culture
- Error Proofing/Benchmarking

Leadership

- Coaching: Redirecting Employees
- 363 Feedback
- Change Management
- Improving Leadership Skills
- Business Ethics & Etiquette

- Four Crucial Habits of Highly Effective Supervisors
- Secrets to Retaining Top Talent
- Combating Absenteeism
- Creative Problem Solving
- Presentation Skills

Performance Management

- Re-directing Employees
- Supervising for Peak Performance
- Smart Interviewing for Smart Hiring
- Setting Performance Goals and Expectations

Workplace Safety and Health

- OSHA Compliance
- Leadership Commitment
- Hazard Identification and Management
- Incident Investigation Management
- Safety Communication Systems
- Total Employee Involvement

Workplace Compliance

- Workplace Violence Prevention
- Harassment Prevention (Employees)
- Harassment Prevention (Supervisors)

Writing

- Grammar and Proofreading
- Business & Technical Writing *Made Easy*
- E-Mail Etiquette
- Report Writing
- Executive Coaching



Client History

Client	Project
Chrysler	<i>Diversity, Health & Safety, Employee Development, Lean Training, Communication, Leadership, Presentations, Conference Services</i>
Headstart	<i>Diversity, Service Excellence, Team Building, Conflict, Interpersonal Skills, Humor Therapy</i>
NASA	<i>Technical Writing, Presentations</i>
EPA	<i>Diversity Training</i>
Social Security Administration	<i>Diversity Training</i>
36 th District Court	<i>Customer Service, Communication Skills</i>
Wayne County Probate Court	<i>Cultural Change, Customer Service, Writing, Presentation Skills</i>
Delphi	<i>Communication, Presentation Skills</i>
General Motors	<i>Strategic Sourcing, Benchmarking Supervisory Skills, Communication, Conferences</i>
U.S. Steel	<i>Career Development, Occupational Skills</i>
Amerisure	<i>Customer Service, Presentation Skills</i>
Federal Mogul	<i>Development Services, Lean</i>
Nat'l Geospatial Intelligence Agency	<i>Inter-Cultural Training</i>
MAU	<i>Lean Training</i>
Continental Automotive Systems	<i>Interviewing Skills</i>
DTE	<i>Executive Coaching, Writing, Presentation Skills</i>
AAA, Michigan	<i>Writing, Proofreading Skills</i>
American Axle	<i>Effective Presentations, Occupational Skills</i>
James Group International	<i>Diversity, Writing Job Manuals, Leadership Skills</i>
Turner Construction	<i>Diversity Training</i>
City of Dearborn	<i>Customer Service</i>
Beaumont Hospital	<i>Computer Skills</i>
State of Michigan	<i>Diversity, Coping Skills, Writing</i>
Dakkota Integrated Systems, LLC	<i>Leadership, Supervisory Skills</i>
Ford	<i>Diversity, Quality Training, Supervisory Skills Executive Coaching & Accountability, Leadership, Communication, Conference Services</i>
Comer Holdings, LLC/IMA	<i>Diversity, Executive Programs, Leadership Skills Supervisory Skills, New Employee Training</i>
Blue Cross Blue Shield of Michigan	<i>Executive Coaching, Diversity, Supplier Diversity, Presentations</i>