

# **Customer Feedback Form**

## **Child and Adolescent Mental Health Care Unit**

### **Karapitiya**

1 - Poor   2 - Weak   3 - Average   4 - Good   5 - Excellent

No	Title of software package / program:	1	2	3	4	5
1	User interfaces are easy to understand (e.g. is the screen layout clear and easy to interpret?)					
2	Easy to navigate through the program					
3	Icons that are use to navigate (e.g. back to home page, exit) clear and intelligible					
4	The icons and images that are use relevant and useful					
5	Scoring system is make sense (e.g. goal evaluation, cognitive test)					
6	Provide useful and meaning feedback (e.g. error messages, confirmation messages)					
7	Provided system meets the requirements					
8	Critical activities have been addressed					
9	Provided graphics are meaningful (e.g. Charts and records)					
10	Layouts are logical					
11	Layouts are consistent on all pages					
12	Data and information are accurate and relevant					

13. Comments :

Name :- .....

Date :- .....

Signature :- .....