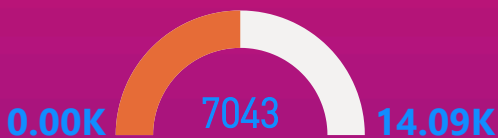


# CUSTOMER CHURN ANALYSIS REPORT

## Chrunk by customers having partner



## Phone Service of customers



### Churn

- ☐ No
- ☐ Yes

### InternetService

- ☐ DSL
- ☐ Fiber optic
- ☐ No

### Contract

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

### Tenure

0 72

### Customers at risk

7043

### Total No. of Tech Tickets

2955

### Total Monthly Charges

456.12K

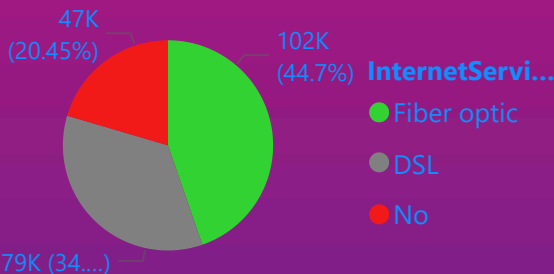
### Total Charges

16.06M

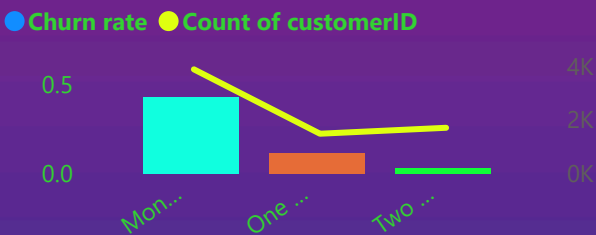
### Total no. of Admin Tickets

3632

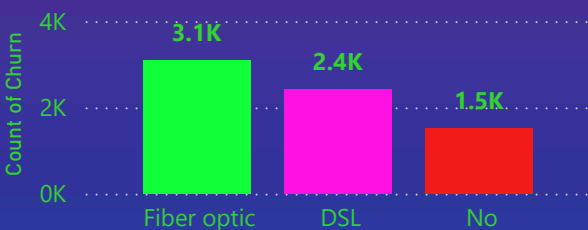
## Sum of tenure by InternetService



## Churn rate and Count of customerID by Contract



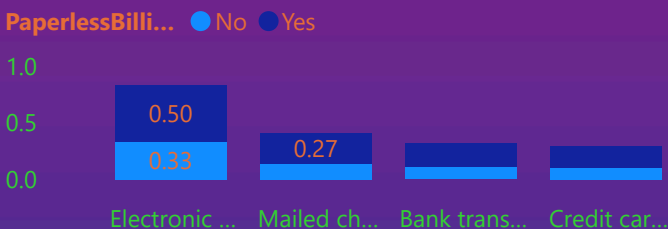
## Count of Churn by InternetService



## Total count of Customers at risk

Churn	No	No internet service	Yes	Total
No	2037	1413	1724	5174
Yes	1461	113	295	1869
Total	3498	1526	2019	7043

## Churn rate by PaymentMethod and PaperlessBilling



## Count of Churn by Dependents and gender

