

CUSTOMER CHURN ANALYSIS REPORT

Churn

☐ No

☐ Yes

InternetService

☐ DSL

☐ Fiber optic

☐ No

Contract

☐ Month-to-month

☐ One year

☐ Two year

Tenure

0

72

Customers at risk

7043

Total No. of Tech Tickets

2955

Total Monthly Charges

456.12K

Total Charges

16.06M

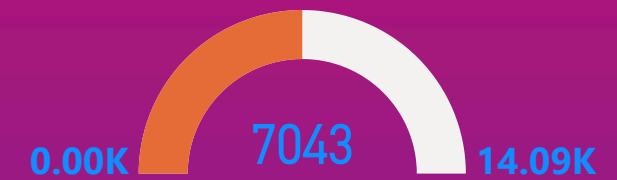
Total no. of Admin Tickets

3632

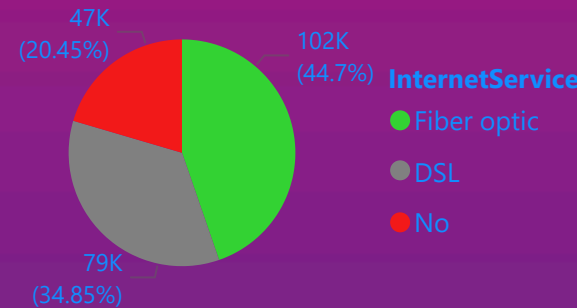
Churn by customers having partner



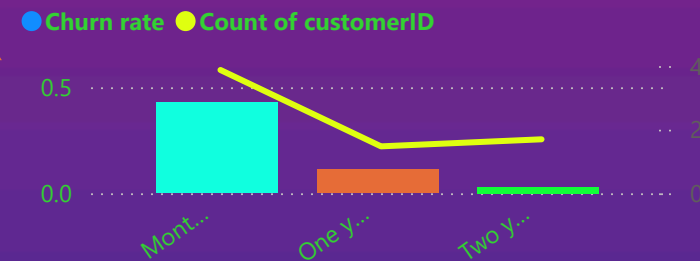
Phone Service of customers



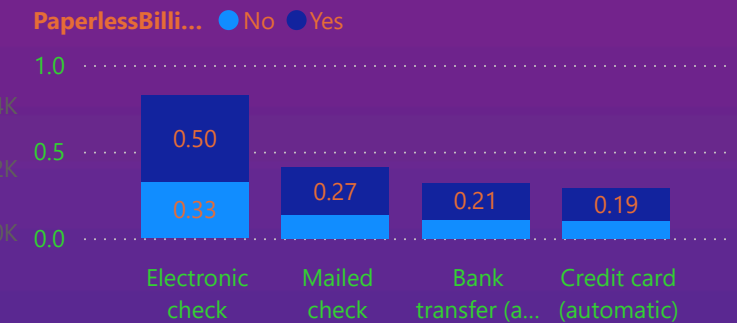
Sum of tenure by InternetService



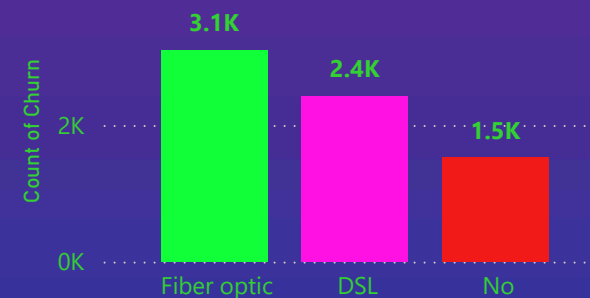
Churn rate and Count of customerID by Contract



Churn rate by PaymentMethod and PaperlessBilling



Count of Churn by InternetService



Count of Churn by Dependents and gender

