

From: "Gabel, Martin"<mgabel2@dx.com>

To: "pmp-eval@manageengine.com"<pmp-eval@manageengine.com>

Date: Tue, Jan 21, 2020 at 9:14 PM

Subject: PMP Technical Support - Evaluation Customer

Hi All

Thanks a lot for your support. Specifying the installation property file (-f primary.txt) did the trick. Now I'm facing another issue with the installation. But since this is a different one, maybe a new ticket is needed ...

The main reason for running the installer in silent mode is to build a docker container with the PMP inside. So I choose the latest Ubuntu Image and run the installer with: `./ManageEngine_PMP_64bit.bin -i silent -f secondary.txt`

The installation works without any issues, but then I tried to: `cd /opt/PMP/bin/; /bin/bash ./pmp.sh install`

While this line works perfectly in an active bash shell, it fails while building the container with:

The command `'/bin/sh -c cd /opt/PMP/bin; /bin/bash ./pmp.sh install'` returned a non-zero code: 1

Unfortunately that's it ... no further information on what went wrong. Afterwards there are no additional files in `/etc/init.d` so I'd conclude the install failed ...

Can you help me out on this one ?

This is the Dockerfile:

```
FROM ubuntu:latest

RUN      apt-get update
RUN      apt-get install -y unzip
COPY     ManageEngine_PMP_64bit.bin .
COPY     inst.txt .
RUN      ./ManageEngine_PMP_64bit.bin -i silent -f inst.txt

RUN      cd /opt/PMP/bin; /bin/bash ./pmp.sh install
ENTRYPOINT ["/etc/init.d/pmp-service", "console"]
```

EXPOSE 72

Regards

Martin

From: PMP Evaluation Support <pmp-eval@manageengine.com>**Sent:** Donnerstag, 16. Januar 2020 16:26**To:** Gabel, Martin <mgabel2@dxs.com>**Cc:** pmp-eval@manageengine.com**Subject:** Re:[## 5826827 ##] PMP Technical Support - Evaluation Customer

Hi Martin,

Thanks for the email.

This argument “-fileOverwrite_/<install_location>/_ManageEngine Password Manager Pro_installation/Change ManageEngine Password Manager Pro Installation.lax=Yes” will automatically accept the licensing terms and agreements and proceed further.

“I replaced the “/<install_location>/” part with “/opt” ... but what about the rest? Is there more that could/need to be altered ?” - Could you please elaborate more on this question to assist you better?

Look forward to hearing from you.

Thanks & Regards,

Feroz

Presales Consultant

Privileged Identity Management Suite**Password Manager Pro**[How To](#) | [Forum](#) | [Video Demo](#) | [Knowledge](#)The logo for ManageEngine, featuring the word "ManageEngine" in a bold, black, sans-serif font. To the right of the text is a circular icon composed of several curved, overlapping lines in various colors (red, orange, yellow, green, blue, purple) that form a stylized 'e' or a globe-like shape.**A Division of Zoho Corp.**

----- On Thu, 16 Jan 2020 15:45:50 +0530 "Gabel, Martin"<mgabel2@dxs.com> wrote -----