# **Dinesh Tak**

## **Career Objective**

Enthusiastic and people-oriented graduate eager to start a career in Customer Success. Strong communication, problem-solving, and collaboration skills with the ability to understand customer needs and deliver solutions. Passionate about building long-term client relationships and contributing to customer retention and satisfaction .

## **Key Skills**

- Customer Relationship Building
- Communication & Active Listening
- Problem-Solving & Empathy
- Onboarding & Training Support
- CRM Tools (Recruit CRM, HubSpot, Zoho basic knowledge)
- Collaboration & Teamwork
- Time Management & Multitasking
- Adaptability in Fast-Paced Environments

Education B.Tech in Computer Science and Engineering (CSE) Parul Institute of Technology, Vadodara, Gujarati, 2026

#### **Volunteer Experience**

- Student Coordinator Training & Placement Cell | 3/2024–9/2024
  - Assisted students and visitors with queries related to placements, events, and procedures.
  - Improved communication and problem-solving skills by handling queries and resolving issues.

#### **Achievements & Activities**

- Organized seminars, sports events, and college festivals, improving leadership, coordination, and client-facing skills.
- Recognized for teamwork and initiative while volunteering in multiple college-level events.