

Privacy Policy

Effective Date: August 1, 2025

Oshmira Solutions (Pvt) Ltd (“Oshmira Solutions,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our website, services, or products.

By using our services, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, company name, billing details, and other information provided during inquiries, registrations, or service agreements.
 - **Technical Information:** IP address, browser type, device details, operating system, and website usage data.
 - **Project-Related Information:** Specifications, content, or materials you share with us for project development.
 - **Marketing & Communication Data:** Preferences for receiving marketing updates, newsletters, and service notifications.
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2. How We Use Your Information

We use collected information for:

- Delivering and managing our services (web development, mobile apps, UI/UX design, SEO, etc.).
 - Processing payments and fulfilling contractual obligations.
 - Communicating project updates, technical support, and customer service.
 - Improving our services, website functionality, and user experience.
 - Sending marketing and promotional materials (only with your consent).
 - Complying with legal obligations and resolving disputes.
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3. Data Security

We implement industry-standard security measures (including encryption, firewalls, and secure servers) to protect your information against unauthorized access, alteration, or disclosure.

However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

4. Cookies & Tracking Technologies

Our website uses cookies and similar technologies to:

- Enhance website functionality and performance.
- Analyze site traffic and user behavior.
- Provide a personalized experience for visitors.

You may choose to disable cookies through your browser settings, but this may affect certain website features.

5. Third-Party Services

We may use third-party tools and platforms (such as hosting providers, analytics services, or marketing platforms) that may collect and process your data in accordance with their own privacy policies. We ensure that such providers comply with data protection standards.

6. Sharing & Disclosure

We do not sell, rent, or trade your personal information. We may share information only in the following cases:

- With trusted service providers who assist in delivering our services.
 - To comply with legal requirements, court orders, or government requests.
 - To protect our legal rights, safety, or property.
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7. Your Rights

As a user, you have the right to:

- Access and review the personal information we hold about you.
- Request correction or deletion of your data.
- Withdraw consent for marketing communications.
- Request data portability (where applicable).

To exercise these rights, please contact us at **info@oshmira.com**.

8. Compliance with Applicable Laws

Oshmira Solutions (Pvt) Ltd complies with applicable privacy and data protection laws in Sri Lanka and, where applicable, international best practices (such as GDPR principles for clients outside Sri Lanka).

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or services. Updates will be posted on our website with the revised “Effective Date.”

10. Contact Us

If you have questions about this Privacy Policy or how your data is handled, please contact us:

Oshmira Solutions (Pvt) Ltd
Seeduwa, Sri Lanka
Email: **info@oshmira.com**
Phone: **+94 772203840**