



## Dinh Do Ba Thi

### System Administrator

As someone with a lot of ambition and loving automation, I am looking to secure an IT Team leader position that will allow for an individual to utilize a strong technical background and exceptional communication and problem-solving skills.

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**Phone:**

0774921992

**Date of birth:**

02-09-1992

**Nationality:**

Viet Nam

**Link:**

dinhdobathi.com

## Experience

Ho Chi Minh City  
July 2020 - Present

### SYSTEM ADMINISTRATION SENIOR EXECUTIVE

#### Dai-ichi-life Viet Nam

- Deploy and maintenance Cloud system (Azure based) in Dai-ichi-life Viet Nam, work as member of Data Ware House project and technical leader in Azure Virtual Desktop, VMWare Horizon project.
- Deploy Ansible (using Ansible Tower), Jenkins & k8s, ArgoCD for automation tasks, software continuous integration & deployments.
- Assist the Manager in performing system backups and recovery in order to serve the BCP and various purposes.
- Assist the Manager in analyzing, troubleshooting, and resolving system (hardware, software) to ensure system running with well performance.
- Support to resolve issues related to batch jobs to make sure the system is already for the company activities.
- Monitor and operate the backup systems to make sure the company data is backed up and recoverable in a fast.
- Support research and deploy new project.

Ho Chi Minh City  
February 2017 - July 2020

### IT System & Network Administrator

#### SGH Asia Ltd

- Responsibility on the servers, network system, servers room, and end users (150 users)
- Ensure smooth and uninterrupted operation of all components of the infrastructure throughout the entire company at all times.
- Conducted research and gave recommendations to improve automated processes for system administration tasks.
- Maintain and monitor entire existing IT infrastructure of SGH Asia Ltd., covering network, hardware and software, clients and servers independently.
- Support conceptualization and design of new infrastructure under supervision of head of IT Operations in Germany and head of IT Group in HCMC
- Eventually carry out tasks on infrastructure in company headquarter via remote connection upon request and under supervision of IT staff in Germany
- Technical support for Dev Team in projects: prepare server, deploy packages... manage their software with enhancement.
- Play a role as Internal Auditor in ISO 27001 project, Ensure the IT service management delivery the services in alignment with SLA.
- Technical leader in upgrading firewall, vmware, servers..
- Performed daily audit on all systems, frameworks, hardware and server resources.
- Reviewed server and application logs.
- Applied daily OS patches and upgrades to counter potential threats to system.
- Play the role of Administrator of ITSM Software Solution including the installation, configuration, troubleshooting, creating reports, Disaster Recovery Plan & actively participate into the process to implement the ISO-27001 framework..

Ho Chi Minh City  
May 2015 - February 2017

### Solution Architect & System Administrator

#### Vien Tin Vinh Solution

- System administration for overall technical maintenance of the IT-infrastructure.
- Upgrades, troubleshooting and repair of computers and office equipment.
- Provided Windows, Linux, Backup/Restore, LAN/WAN/VPN, VMware administration. Also managed AD/DNS and support sales with technical problem.

Ho Chi Minh City  
September 2013 - May 2015

- Technical Project leader of some projects related to: VMWARE, UNIFI NETWORK, MERAKI NETWORK, NAS, CCTV
- Play a role as solution architect who is research and propose the solution for customer to meet their requirements.

#### System Administrator

##### TRG International

- Managed servers, workstations, computers, laptops, printers, routers, switches and existing network applications.
- Conducted daily system health checks.
- Diagnosed and resolved all technical issues related to hardware and software.
- Supported all LAN, WAN and other networking systems.
- Ensured security and integrity of network.
- Performed technical support by Kayako Ticket System with SUN Info system and Citrix system.

## Skills

Azure Windows Servers Ansible VMware/HyperV Shell/Bash/Powershell  
Firewall Fortinet Monitoring CentOS/Ubuntu/Redhat ISO 27001 ISMS  
Exchange/Office365 Cloud Services System Monitoring

## Languages

### English

Intermediate. TOEIC 770

## Education

Ho Chi Minh City  
2011 - 2017

#### Bachelor of Computer Science

##### Ton Duc Thang University

Ho Chi Minh City  
2011 - 2013

#### Network Engineering - Microsoft Technologies

##### NIIT Hoa Sen

Ho Chi Minh City  
2013 - 2013

#### MCITP SE

##### NIIT Hoa Sen

Ho Chi Minh City  
2016 - 2016

#### MCSA2012

##### Nhat Nghe

Ho Chi Minh City  
2018 - 2018

#### LPIC 1,2/Advanced

##### Nhat Nghe

Ho Chi Minh City  
2020 - 2020

#### AZ 104, AZ 500

##### Microsoft, Trainocate

## References

#### Mr Huynh Huu Hien

Head of IT Operations at SmartPay

0907711070

#### Mr Do Nguyen Hoang Nhon

Chief Technology Officer at DTC group

0901331808