

Dinh Do Ba Thi System Administrator

As someone with a lot of ambition and loving automation, I am looking to secure an IT Team leader position that will allow for an individual to utilize a strong technical background and exceptional communication and problemsolving skills.

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Experience

Ho Chi Minh City July 2020 - Present

SYSTEM ADMINISTRATION SENIOR EXECUTIVE

Dai-ichi-life Viet Nam

- Deploy and maintenance Cloud system (Azure based) in Dai-ichi-life Viet Nam, work as a member of Data Ware House project and technical leader in WVD project.
- · Deploy Ansible (using Ansible Tower) for automation tasks and software deployments.
- 1st PIC for core systems in DLVN
- Assist the Manager in monitoring server health, server performance and audit logs to ensure the system is performing well.
- Assist the Manager in performing system backups and recovery in order to serve the BCP and various purposes.
- Assist the Manager in analyzing, troubleshooting, and resolving system (hardware, software) to ensure system running with well performance.
- Support to resolve issues related to batch jobs to make sure the system is already for the company activities.
- Monitor and operate the backup systems to make sure the company data is backed up and recoverable in a fast.
- Support research and deploy new project.

Ho Chi Minh City February 2017 - July 2020 IT System & Network Administrator

SGH Asia Ltd

- Responsibility on the servers, network system, servers room, and end users (150 users)
- Ensure smooth and uninterrupted operation of all components of the infrastructure throughout the entire company at all times.
- Conducted research and gave recommendations to improve automated processes for system administration tasks.
- Maintain and monitor entire existing IT infrastructure of SGH Asia Ltd., covering network, hardware and software, clients and servers independently.
- Support conceptualization and design of new infrastructure under supervision of head of IT Operations in Germany and head of IT Group in HCMC
- Eventually carry out tasks on infrastructure in company headquarter via remote connection upon request and under supervision of IT staff in Germany
- Technical support for Dev Team in projects: prepare server, deploy packages... and manage their software with enhencement.
- Play a role as Internal Auditor in ISO 27001 project, Ensure the IT service management delivery the services in alignment with SLA.
- Technical leader in upgrading rewall, vmware, servers...
- Performed daily audit on all systems, frameworks, hardware and server resources.
- Reviewed server and application logs.
- · Applied daily OS patches and upgrades to counter potential threats to system.
- Play the role of Administrator of ITSM Software Solution including the installation, configuration, troubleshooting, creating reports, Disaster Recovery Plan& actively participate into the process to implement the ISO-27001 framework..

Solution Architect & System Administrator

Vien Tin Vinh Solution

- · System administration for overall technical maintenance of the IT-infrastructure.
- Upgrades, troubleshooting and repair of computers and office equipment.

Ho Chi Minh City May 2015 - February 2017

Donatil Alibertain District District And Anthony Manager and Alice Ali

- Provided Windows, Linux, Backup/Restore, LAN/WAN/VPN, VMWare administration. Also managed AD/DNS and support sales with technical problem.
- Technical Project leader of some projects related to: VMWARE, UNIFI NETWORK, MERAKI NETWORK, NAS, CCTV
- Play a role as solution architect who is research and propose the solution for customer to meet their requirements.

Ho Chi Minh City September 2013 - May 2015 System Administrator

TRG International

- Managed servers, workstations, computers, laptops, printers, routers, switches and existing network applications.
- · Conducted daily system health checks.
- · Diagnosed and resolved all technical issues related to hardware and software.
- · Supported all LAN, WAN and other networking systems.
- · Ensured security and integrity of network.
- Performed technical support by Kayako Ticket System with SUN Info system and Citrix system.

Skills Languages **English** Shell/Bash/Powershell Azure Windows Servers **Ansible** VMware/HyperV Intermediate. TOEIC 770 CentOS/Ubuntu/Redhat ISO 27001 Firewall Fortinet Monitoring **Cloud Services** Exchange/Office365 System Monitoring

Education

Bachelor of Computer Science Ho Chi Minh City 2011 - 2017 **Ton Duc Thang University** Network Engineering - Microsoft Technologies Ho Chi Minh City 2011 - 2013 **NIIT Hoa Sen** MCITP SE Ho Chi Minh City 2013 - 2013 **NIIT Hoa Sen** MCSA2012 Ho Chi Minh City 2016 - 2016 **Nhat Nghe** LPIC 1,2/Advanced Ho Chi Minh City 2018 - 2018 **Nhat Nghe** AZ 104, AZ 500 Ho Chi Minh City 2020 - 2020 Microsoft, Trainocate

References

Mr Huynh Huu Hien

Head of IT Operations at SmartPay

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