



Dinh Do Ba Thi

System Administrator

As someone with a lot of ambition and loving automation, I am looking to secure an IT Team leader position that will allow for an individual to utilize a strong technical background and exceptional communication and problem-solving skills.

Email

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Phone

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Date of birth

02-09-1992

Nationality

Viet Nam

Link

dinhdobathi.com

Experience

Ho Chi Minh City
July 2020 - Present

DEVOPS ENGINEER & SYSTEM ADMINISTRATION SENIOR

Dai-ichi-life Viet Nam

- Research & apply devops culture to optimize application deployment processes.
- Install & manage CI/CD tools (Docker, Jenkins, ArgoCD, K8S) to deploy application from SCM to multiple environments
- Deploy and maintenance Azure Cloud systems, work as a member of Data Ware House project and technical leader in Azure Virtual Desktop project
- Deploy Ansible (using Ansible Tower) for automation tasks and software deployments.
- 1st PIC for core systems in DLVN
- Assist the Manager in monitoring server health, server performance and audit logs to ensure the system is performing well.
- Assist the Manager in analyzing, troubleshooting, and resolving system (hardware, software) to ensure system running with well performance.
- Support to resolve issues related to batch jobs to make sure the system is already for the company activities.
- Support research and deploy new project

Ho Chi Minh City
February 2017 - July 2020

IT System & Network Administrator

SGH Asia Ltd

- Responsibility on the servers, network system, servers room, and end users (150 users)
- Ensure smooth and uninterrupted operation of all components of the infrastructure throughout the entire company at all times.
- Conducted research and gave recommendations to improve automated processes for system administration tasks.
- Maintain and monitor entire existing IT infrastructure of SGH Asia Ltd., covering network, hardware and software, clients and servers independently.
- Support conceptualization and design of new infrastructure under supervision of head of IT Operations in Germany and head of IT Group in HCMC
- Eventually carry out tasks on infrastructure in company headquarter via remote connection upon request and under supervision of IT staff in Germany
- Technical support for Dev Team in projects: prepare server, deploy packages... and manage their software with enhancement.
- Play a role as Internal Auditor in ISO 27001 project, Ensure the IT service management delivery the services in alignment with SLA.
- Technical leader in upgrading firewall, vmware, servers..
- Performed daily audit on all systems, frameworks, hardware and server resources.
- Reviewed server and application logs.
- Applied daily OS patches and upgrades to counter potential threats to system.
- Play the role of Administrator of ITSM Software Solution including the installation, configuration, troubleshooting, creating reports, Disaster Recovery Plan & actively participate into the process to implement the ISO-27001 framework..

Ho Chi Minh City
May 2015 - February 2017

Solution Architect & System Administrator

Vien Tin Vinh Solution

- System administration for overall technical maintenance of the IT-infrastructure.
- Upgrades, troubleshooting and repair of computers and office equipment.

Responsible Windows, Linux, Desktop / Servers, LAN/WAN/VPN, VMware administration, Active Directory, etc.

Ho Chi Minh City
September 2013 - May 2015

- Provided windows, Linux, Backup/Restore, LAN/WAN/VPN, VMware administration. Also managed AD/DNS and support sales with technical problem.
- Technical Project leader of some projects related to: VMWARE, UNIFI NETWORK, MERAKI NETWORK, NAS, CCTV
- Play a role as solution architect who is research and propose the solution for customer to meet their requirements.

System Administrator

TRG International

- Managed servers, workstations, computers, laptops, printers, routers, switches and existing network applications.
- Conducted daily system health checks.
- Diagnosed and resolved all technical issues related to hardware and software.
- Supported all LAN, WAN and other networking systems.
- Ensured security and integrity of network.
- Performed technical support by Kayako Ticket System with SUN Info system and Citrix system.

Skills

Azure

Windows Servers

Ansible

VMware/HyperV

Shell/Bash/Powershell

Firewall Fortinet

Monitoring

CentOS/Ubuntu/Redhat

ISO 27001

ISMS

Exchange/Office365

Cloud Services

System Monitoring

Languages

English

Intermediate. TOEIC 770

Education

Ho Chi Minh City
2011 - 2017

Bachelor of Computer Science

Ton Duc Thang University

Ho Chi Minh City
2011 - 2013

Network Engineering - Microsoft Technologies

NIIT Hoa Sen

Ho Chi Minh City
2013 - 2013

MCITP SE

NIIT Hoa Sen

Ho Chi Minh City
2016 - 2016

MCSA2012

Nhat Nghe

Ho Chi Minh City
2018 - 2018

LPIC 1,2/Advanced

Nhat Nghe

Ho Chi Minh City
2020 - 2020

AZ 104, AZ 500

Microsoft, Trainocate

References

Mr Huynh Huu Hien

Head of IT Operations at SmartPay

0907711070