



Dinh Do Ba Thi

System Administrator

As someone with a lot of ambition and loving automation, I am looking to secure an IT Team leader position that will allow for an individual to utilize a strong technical background and exceptional communication and problem-solving skills.

Email

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Phone

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Date of birth

02-09-1992

Nationality

Viet Nam

Link

dinhdobathi.com

Experience

Ho Chi Minh City
July 2020 - Present

● SYSTEM ADMINISTRATION SENIOR EXECUTIVE

Dai-ichi-life Viet Nam

- Deploy and maintenance Cloud system (Azure based) in Dai-ichi-life Viet Nam, work as a member of Data Ware House project and technical leader in Azure Virtual Desktop, VMWare Horizon project.
- Deploy Ansible (using Ansible Tower), Jenkins & k8s, ArgoCD for automation tasks, software continuous integration & deployments.
- Assist the Manager in performing system backups and recovery in order to serve the BCP and various purposes.
- Assist the Manager in analyzing, troubleshooting, and resolving system (hardware, software) to ensure system running with well performance.
- Support to resolve issues related to batch jobs to make sure the system is already for the company activities.
- Monitor and operate the backup systems to make sure the company data is backed up and recoverable in a fast.
- Support research and deploy new project.

Ho Chi Minh City
February 2017 - July 2020

● IT System & Network Administrator

SGH Asia Ltd

- Responsibility on the servers, network system, servers room, and end users (150 users)
- Ensure smooth and uninterrupted operation of all components of the infrastructure throughout the entire company at all times.
- Conducted research and gave recommendations to improve automated processes for system administration tasks.
- Maintain and monitor entire existing IT infrastructure of SGH Asia Ltd., covering network, hardware and software, clients and servers independently.
- Support conceptualization and design of new infrastructure under supervision of head of IT Operations in Germany and head of IT Group in HCMC
- Eventually carry out tasks on infrastructure in company headquarter via remote connection upon request and under supervision of IT staff in Germany
- Technical support for Dev Team in projects: prepare server, deploy packages... and manage their software with enhancement.
- Play a role as Internal Auditor in ISO 27001 project, Ensure the IT service management delivery the services in alignment with SLA.
- Technical leader in upgrading rewall, vmware, servers...
- Performed daily audit on all systems, frameworks, hardware and server resources.
- Reviewed server and application logs.
- Applied daily OS patches and upgrades to counter potential threats to system.
- Play the role of Administrator of ITSM Software Solution including the installation, configuration, troubleshooting, creating reports, Disaster Recovery Plan & actively participate into the process to implement the ISO-27001 framework..

Ho Chi Minh City
May 2015 - February 2017

● Solution Architect & System Administrator

Vien Tin Vinh Solution

- System administration for overall technical maintenance of the IT-infrastructure.
- Upgrades, troubleshooting and repair of computers and office equipment.
- Provided Windows, Linux, Backup/Restore, LAN/WAN/VPN, VMware administration. Also managed AD/DNS and support sales with technical problem.

Technical Project leader of some projects related to: VMWARE, UNIFI NETWORK, MERAKI

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| | <ul style="list-style-type: none"> • Technical Project leader of some projects related to: VMWARE, UNIFI NETWORK, MERAKI NETWORK, NAS, CCTV • Play a role as solution architect who is research and propose the solution for customer to meet their requirements. |
| Ho Chi Minh City September 2013 – May 2015 | <ul style="list-style-type: none"> • System Administrator TRG International <ul style="list-style-type: none"> • Managed servers, workstations, computers, laptops, printers, routers, switches and existing network applications. • Conducted daily system health checks. • Diagnosed and resolved all technical issues related to hardware and software. • Supported all LAN, WAN and other networking systems. • Ensured security and integrity of network. • Performed technical support by Kayako Ticket System with SUN Info system and Citrix system. |

Skills

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|--------------------|-----------------|----------------------|---------------|-----------------------|
| Azure | Windows Servers | Ansible | VMware/HyperV | Shell/Bash/Powershell |
| Firewall Fortinet | Monitoring | CentOS/Ubuntu/Redhat | ISO 27001 | ISMS |
| Exchange/Office365 | Cloud Services | System Monitoring | | |

Languages

English

Intermediate. TOEIC 770

Education

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| Ho Chi Minh City 2011 – 2017 | <ul style="list-style-type: none"> • Bachelor of Computer Science Ton Duc Thang University |
| Ho Chi Minh City 2011 – 2013 | <ul style="list-style-type: none"> • Network Engineering – Microsoft Technologies NIIT Hoa Sen |
| Ho Chi Minh City 2013 – 2013 | <ul style="list-style-type: none"> • MCITP SE NIIT Hoa Sen |
| Ho Chi Minh City 2016 – 2016 | <ul style="list-style-type: none"> • MCSA2012 Nhat Nghe |
| Ho Chi Minh City 2018 – 2018 | <ul style="list-style-type: none"> • LPIC 1,2/Advanced Nhat Nghe |
| Ho Chi Minh City 2020 – 2020 | <ul style="list-style-type: none"> • AZ 104, AZ 500 Microsoft, Trainocate |

References

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| <ul style="list-style-type: none"> • Mr Huynh Huu Hien Head of IT Operations at SmartPay 0907711070 |
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