



















This is to certify that

## **Dung Nguyen**

Has presented a paper entitled KNNensemble: Custom Oversampling Meets **Anomaly-Aware Fusion for Churn Detection** 

At the Swinburne Conference on Applying AI Technology for Smart Solution (ICATS 2025) Held on May 29-30, 2025 at Swinburne Vietnam

> Dr. Hoang Viet Ha Director, Swinburne Vietnam