Index

Index

Symbol

μs 167

A

A business operator handling personal information 52
AAC 242
ABC analysis 27
Absolute path 215
Absolute reference 219
Acceptance test 124
Access point 259
Access right 215, 288
Accounting audit 149
Accounting title 42
Acquisition 68
Acquisition cost 35
Act on the Prohibition of Unauthorized Computer Access 48
Act on the Protection of Personal Information 52
A/D conversion 168
Address 220
Addressing 269
ADSL 266, 276
Affinity diagram 23
Agent orientation 126
Algorithm 174
Alliance 67
Analog 167, 200
Analog line 266
ANSI (American National Standards Institute) 169, 262
Antivirus software 289
APOP 272
Appearance of symptoms 282
Application gateway 292
Application management 142
Application software 212, 218
Applied mathematics 162
Approval test (Acceptance test) 124
Archive 242
ARPANET 272
Array 172
Arrow diagram 27, 134
ASCII 169
ASP 100
Assembly language 179
Asset 40
Association diagram 22
ATM 276
ATRAC3 242
Attribute 93
Audit report meeting 149
Audit trail 148
AUI cable 264
Auxiliary storage device 187, 193
Availability 209, 286
Availability management 145
Average cost method 34
AVI 241

B

Backbone LAN 261
Backup 216, 256
Balance check 40
Balance sheet 40
Bar graph 30
Barcode 59
Barcode reader 226
Base plus metered 277
BASIC 179
Basic policy 285, 286
Basic policy for computerization 102
Basic Resident Register Network System 81
Basic software 212
Batch processing 206
BBS 99
Benchmark 208
Big bang testing 122
Billing 277
Binary addition 161
Binary number 157
Binary search 177
Binary subtraction 161
Biometric authentication 294
BIOS 191
Bit 167
Black box test 120
Blade server 224
Blog 99
Bluetooth 203
Blu-ray 197
BMP 240
Boot sector virus 282
BOT 282

Boundary value analysis 121
BPM 96
BPR 96
bps 201
Brainstorming 36
Break-even point 38
Break-even revenues 38, 39
Bridge 265
Brightness 244
Broadband 276
Broadcast mail 274
B/S 40
BSC (Balanced Score Card) 72
BTO (Build To Order) 76
BtoB 84
BtoC 84
BtoE 84
Bubble sort 178
Buffer overflow attack 283
Bug control chart 124
Bus power method 201
Bus width 190
Business management 17
Business model 91
Business model patent 43
Business objective 17
Business perspective 142
Business process 92
Business process improvement 97
Business process model 92
Business strategy 65
Buzz session 37
Byte 167

C

C language 179
CA (Certification Authority) 299
Cable 264
Cache memory 192
CAD 82, 246
Callback 294
CALS 84
CAM 83
Cap 277
Capacity management 145
Capital participation 68
Capture card 241
Carrier 274
Cash cow 66
Cash-flow statement 41
CATV (Cable television) 276
Cause and effect diagram 32
CBS 133
CCD 226
CD-R 197
CD-ROM 197
CD-RW 197
Cell 219
Cell production system 76
Cell reference 219
Centralized processing 204
CEO 69
CFO 69
Chain e-mail 55
Change management 143
Character code 169
Characteristics of databases 247
Chat 99
Check box 236
Chip 188
CIM (Computer Integrated Manufacturing) 83
CIO 69
Class 95
Class diagram 95
Client 206
Client/server system 206
Clipboard 218
Clock frequency 189
Clock generator 189
Cluster system 205
CMYK 243
Coaxial cable 264
COBOL 179
Code design 117
Cold standby system 205
Collage 246
Combination 163
Command button 236
Commerce 83
Common application software 212
Common frame 128
Common key cryptography 298
Communication line 266
Communication service 274
Communications protocols 267
Compact flash memory card 198
Company system organization 19
Comparison sort 178
Competitive superiority 67
Compiler 118
Complement 160
Compliance 52
Comprehensive testing 122
Compression 242
Compression rate 240
Computer configuration 187
Computer graphics (CG) 245

Computer literacy 97
Computer simulation 246
Computer virus 282
Computerization initiative 102
Computerization planning 102
Condition coverage 118
Confidentiality 286
Configuration management 143
Consolidated testing 121
Constant 171
Construction of magnetic disks 195
Consumer appliance 85
Contact type 78
Contactless type 78
Content filter 293
Contracting 50
Contrast 244
Control 188
Control activity 151
Control chart 29
Control device 187
COO 69
Copyright 43
Copyright and property rights 43, 44
Core competence 67
Corporate activity 15
Corporate governance 55
Corporate objective 15
Corporate philosophy 15
Correlation 28
COSO 150
COSO framework 150
Cost 38
Cost effectiveness 102
Cost efficiency of systems 211
cpi 228
cps 228
CPU (Central Processing Unit) 187, 188
Cracking 281
Credit card 78
Crisis communication 56
Critical path 27
CRM (Customer Relationship Management) 74
Cross compiler 180
Crossover cable 264
Cross-site scripting 283
CRT display 227
CS 67
CS management 67
CSF 73
CSF analysis 73
CSR 15
CTI 74
CtoC 84
CUI 214
Current asset 40
Current directory 215
Current liability 40
Current ratio 41
Customer loyalty 72
Customer satisfaction 67
Customer satisfaction survey 72
Cylinder 195

D

D/A conversion 168
Damage to data 281
DAT 198
Data design 117
Data dispersion 165
Data manipulation 253
Data mart 69
Data mining 69
Data oriented approach 126
Data structure 171
Data warehouse 69
Database 247
Database design 250
Database management system (DBMS) 249
Database model 248
Database server 207
Database software 70
Data-driven 94
De facto standard 141
Debit card 79
Debugging 118
Decimal number 157
Decision-making 32
Declining-balance method 35
Decode 168
Decompression 242
Default gateway 265
Default value 237
Deferred asset 40
Defragmentation 195
Delphi method 76
Department 20
Depletion 35
Depreciation 35
Depreciation rate 35
DES (Data Encryption Standard) 298
Design right 43, 45
Desktop 224
Development (Programming) 115, 118
Device 203
Device driver 203
DFD 94

DHTML....181
Differential backup....216
Digital....200
Digital camera....226
Digital signature....300
Digital watermarking....46
Digitization....167
Digitizer/tablet....225
DIMM....193
Directory management....214
Discrete mathematics....157
Dispatched Workers Act....50
Dispatching....50
Display....227
Distributed processing....204
Distribution diagram....25
Distribution information system....77
Divisional system organization....18
DMZ (DeMilitarized Zone)....293
DNS....272
DNS server....273
Documented audit plans....148
Documented basic plan....148
Documented medium- and long-term plan....148
Dog....66
Domain name....272
Dormancy....282
DoS attack....283
Dot impact printer....228
dpi....228
DRAM....191
Driver....122, 203
DSU....266
DTD....182
Dual system....205
Duplex system....205
DVD-R....197
DVD-RAM....197
DVD-ROM....197
DVD-RW....197

E

Earned value management system....136
EBCDIC....169
E-business....83
EC (Electronic Commerce)....83
Economic ordering quantity....33
EDI....84
EEPROM....191
Electronic application/notification system....82
Electronic bulletin board....99
Electronic money....79
E-mail....98, 274
E-mail bomb....283
Employment agreement....51
Encode....168
Encoding....168
Encryption....291, 298
End-to-end....269
Entity....93
Entrance access control....297
EOS....77
EPROM....191
Equivalence partitioning....120
E-R diagram....93
ERP package....80
Estimation....125
ETC system....79
Ethernet....260
EU directive....287
EUC....169
EVMS....136
Exception handling testing....123
Exchange line service....275
Exclusive control....255
Exclusive lock....255
Expansion memory....193
Expectation value....32
Expense....38
External bus....190
External clock frequency....190
External design....116, 117
External environment....66

F

FA (Factory Automation)....83
Facility....146
Facility management....146
Fail soft....211
Fail-safe....211
Failure rate....210
Falsification of information....281
Fast Ethernet....261
Fault management....143
Fault tolerant....211
FDD (Floppy Disk Drive)....194
FDDI....262
Feature extraction....295
Fiber optic cable....264
Field type....172
FIFO list....173
File....172
File exchange software....283
File management....214
File server....207
File sharing....215

Financial statement....40
Fingerprint authentication....295
Firewall....291
First-in first-out method....34
Fixed asset....40
Fixed cost....38
Fixed liability....40
Flash memory....191, 198
Flat....277
Flowchart....174
Follow-up....149
Foolproof....211
Foreign key....251, 252
Form design....236, 238
Formal organization....17
Format (initialize)....195
FORTRAN....179
FP (Function Point) method....125
Fragmentation....195
Free software....47
Frequency distribution table....166
FSB (Front Side Bus)....190
FTP....274
FTTH (Fiber To The Home)....266, 276
Function....219
Function key....237
Function testing....123
Functional organization....18
Functional requirement....104
Function-driven....96

G

Gantt chart....25
GB....167
General ledger....42
General purpose computer....223
Generation management....217
Generic JP domain....273
GIF....240
Gigabit Ethernet....261
Global IP address....270
Global navigation satellite system....79
Gompertz curve....124
Gordon method....36
GPS application system....79
GPS (Global Positioning System)....79
Graphics processing....243
Graphics software....244
Gross profit....38
Groupware....98
GtoC....84
Guaranteed rate....35
GUI....214, 235

H

Handwritten character input device....226
Hardware....223
HDD (Hard Disk Drive)....194
Help function....235
Hexadecimal number....157
Hierarchical database....248
Hierarchical organization....18
High-level language....179
Histogram....29, 166
Holding company....68
Horizontal distribution....205
Host address....269
Hosting service....101
Hot site....211
Hot standby system....205
Housing service....101
HTML....181
HTTP....268
HTTPS....268
Hub....264
Hue....244
Human interface design....117
Human security measure....288
Human threat....280
Hybrid cryptography....300
Hypermedia....240
Hz....189

I

IC (Integrated Circuit) chip....77
IC card....77
IC tag....78
Icon....236
ICT infrastructure management....142
Identification code....48
IE (Industrial Engineering)....21
IEC
(International Electrotechnical Commission)....58
IEEE (Institute of Electrical and
Electronic Engineers)....58
IEEE1284....202
IEEE1394....201
Image scanner....226
IMAP4....271
Incident....143
Incident management....143
Income statement....38, 41
Incremental backup....216
Index....252
Individual documented plan....148

Industrial device 85
Industrial property right 43, 45
Infection 282
Informal organization 17
Information accessibility 239
Information asset 279
Information Disclosure Act 56
Information ethics 55
Information literacy 97
Information security audit 149
Information security management 284
Information security policy 285
Information system 204
Information system model 92
Information systems strategy 91
Initial cost 211
Inkjet printer 228
Input device 187, 225
Input/output interface 199
Insertion sort 178
Intangible asset 279
Integration testing 121
Integrity 286
Intellectual property right 43
Intellectual property rights for websites 45
Intelligent home appliance 85
Interactive processing 205
Interface 199
Interface design 236
Interlaced display 246
Internal bus 190
Internal control 150
Internal design 116, 117
Internal environment 65
Internet 259
Internet service 274
Interpreter 180
Intrusion 281
Intrusion testing 123
Invalid equivalence class 121
Inventory carrying cost 33
Inventory control 32
Inventory valuing method 34
IP 269
IP phone 275
IPv6 269
IrDA 203
Iris 296
ISDN 266, 275
ISMS 58, 284
ISMS conformity assessment system 284
ISO (International Organization for Standardization) 57
ISP (Internet Service Provider) 274
IT governance 151
IT service continuity management 145
IT service financial management 145
IT service management 141
IT strategy 151
ITIL 141
ITU 267

J

JAN (Japan Article Numbering) code 59
Java 179
JavaScript 180
JIS (Japanese Industrial Standards) 57
JIS code table 170
JIS Q 9001 57
JIS X 5080 58
JIT (Just-In-Time) system 33
Join 253
Journal book 42
JPEG 240
JPNIC 270

K

Kanban system 33
KB 167
Keyboard 225
KGI 73
Kick-off 132
KJ method 36
KPI 73

L

Labor Standards Act 49
LAN 258
LAN analyzer 265
LAN board 264
LAN standards 260
Language processor 180
Laptop 224
Laser printer 227
Last-in first-out method 34
LCD display 227
Leakage 281
Leakage of information 281
Leased line service 275
Least-squares method 31
Liability 40
License agreement 47
LIFO list 173
Limited liability company 17
Line chart 31
Line department 18

Line production system 76
Linear search 177
List 172
List box 236
Load testing 123
Lock 255
Log file 256
Logical operation 162
Logical product 162
Logical structure 180
Logical sum 162
Loss of information 281
Lossless compression 242
Lossy compression 242
Lot 34
Low-level language 179
LP (Linear Programming) 32
Luster 244
Lzh 242

M

M&A 68
MAC address 265
Machine language 179
Macro virus 282
Magnetic card reader 226
Magnetic disk 194
Mailbox 274
Mailing list 274
Main 237
Main audit 148
Main memory 187, 190, 192
Maintenance 125
Malware 282
Management resource 16
Management science method 25
Mandate contract 51
Marginal profit 39
Market research 70
Marketing 70
Marketing mix 70
Markup language 180
Mask ROM 191
Matrix data analysis 24
Matrix diagram 23
Matrix organization 19
MB 167
Mean 164
Measure of central tendency of data 164
Measures for physical security control 297
Median 164
Memory 190
Menu bar 235
Merge 178
Merge sort 178
Merger 68
Message digest 300
Metered 277
Microcomputer 223
Middleware 212
MIDI 242
Milestone 132
MIME 272
MO 198
Mobile communication 276
Mode 164
Modeling 92
Module 118
Module test 118
Monitoring 151
Moral right 43, 44
Mouse 225
MP3 242
MPEG 241
MPU 188
MRP (Material Requirements Planning) 33
ms 167
MSB 160
MTBF (Mean Time Between Failures) 209
MTTR (Mean Time To Repair) 209
Multimedia 240
Multiscan display 227
Multitask 213

N

NDA (Non-Disclosure Agreement) 50
Negation 162
Neighboring rights 44
Net assets 40
Net required quantity 33
Netiquette 55
Netnews 274
Network 98, 258
Network address 269
Network database 248
Network printer 207
NGO 57
NIC (Network Interface Card) 264
Niche strategy 67
Non-interlaced display 246
Non-operating expense 38
Non-operating income 38
Normal distribution 166
Normalization 252
Notebook 224
ns 167

Nuisance e-mail law 54

O

Object orientation 126
OBS 133
OCR (Optical Character Reader) 226
Octal number 157
OEM 68
Office computer 223
OGC 141
OLED (Organic Light- Emitting Diode) display 227
OMR (Optical Mark Reader) 226
One time password 291
One-to-one marketing 72
One-way hash function 291
Online system 204
Online transaction processing 255
Operability testing 123
Operating income 38
Operation 188, 253
Operation device 187
Operational cost 211
Operational requirement 104
Operational test 123
Operations audit 149
Operator symbol 219
Opinion exchange meeting 149
Optical communication 276
Optical disk 197
Optimization 195
OR (Operations Research) 21
Ordering cost 33
Ordinary income 38
Organization 17
OS (Operating System) 212
OS types 214
OSI 222
OSI model 267
OSS (Open Source Software) 221
OSS types 222
Output device 187, 227
Outsourcing 68, 101

P

P/L 41
Packet 275
Packet communication 276
Packet filtering 291
Packet switching 275
Page printer 227
Parallel interface 202
Parallel processing 205
Parallel system 210
Pareto chart 26
Parity bit 169
Password 290
Password crack 283
Patent right 43, 45
PB 167
PBX 266
PC/AT-compatible computer 201
PCMCIA 202
PDA 85,224
PDCA 17
PDF 240
Peeping 281
Peer to peer 206
Penetration test 123
Performance testing 123, 208
Peripheral device 187
Permutation 162
Personal information 52
Personal information protection 287
Person-hours 136
Person-months 136
PERT 27
Phishing 283
Physical threats 284
Pie chart 30
Pixel 227, 244
PKI 299
PL (Product Liability Act) 52
Plotter 228
Plug and play 203
Plug-in 218
PMBOK 133
PNG 240
Pointing device 225
Pointing stick 225
POP3 ..... 268, 271
Pop-up menu 236
Port 48
Port scan 282
Portfolio 25
Portrait right 47
POS system 77
PostScript language 228
ppm 228
PPM (Product Portfolio Management) 66
Prefix 167
Preliminary audit 148
Presentation software 70, 220
Preventative maintenance 125
Primary key 251, 252
Print server 207

Printer....227
Privacy Mark System....287
Privacy rights....47
Private brand....77
Private IP address....270
Probability....162, 163
Problem management....143
Procedures for implementation....285, 286
Process oriented approach....126
Processor....187
Procurement....105
Product life cycle....66
Product planning....71
Production system....76
Profile....213
Profit....38
Profitability....41
Profitable line....38
Program....179
Program design....116, 117
Program quality....119
Program step method....125
Program virus....282
Programming....118,179
Programming language....179
Project (DBMS)....253
Project....131
Project completion report....132
Project management....131
Project manager....132
Project member....132
Project organization....20
Project plan....132
Project scope management....133
Proposition....161
Protocol....267
Prototyping model....127, 128
Provider....274
Proxy server....292
ps....167
Public domain software....46
Public key cryptography....298
Publicity right....48
Published information....280
Pull-down menu....236
Purchase planning....71

Q

QR (Quick Response) code....59
Quality assurance agreement....144
Quantization....168
Question mark....66
Queue....173
Queueing theory....32
QuickTime....241

R

R&D....75
Rack-mount server....224
RAD....127
Radar chart....28
Radio button....236
Radix....158
Radix conversion....158
RAM....191
Random access....198
Range....165
RAS....294
Read lock....255
Real-time processing....206
Receiving inspection....123
Record....172
Recovery process....257
Referential constraint....251, 252
Regression analysis....31
Regression testing....123
Relational database....248
Relational operation....253
Relationship....93, 251
Relative reference....219
Relay device....265
Release management....143
Remote maintenance....125
Repeater....265
Repetition structure....176
Representative director....69
Requirements definition....104, 115, 116
Residual value....35
Resolution....244
Response time....208
Restore....216
Retina....296
Reverse auction....84
Reverse engineering....127
RFC....270
RFI (Request For Information)....105
RFID....78
RFP (Request For Proposal)....106
RGB....243

Right of avoidance of modification 44
Right of public rental 44
Right of public transmission 44
Right of publication 44
Right of real name announcement 44
Right of recitation 44
Right of reproduction 44
Right of screening 44
Right of translation 44
Risk analysis 103
Risk assessment 285
Risk management 284
Road map 75
ROE 41
Roll back 257
Roll forward 257
ROM 191
Root directory 214
Routing 270
Routing table 270
RS-232C 201
RSA 299
Rush testing 123

S

SaaS 101
Sales planning 71
Sales promotion 71
Sampling 168
Sandwich testing 122
Saturation 244
Scatter diagram 28
Scheduled maintenance 125
SCM (Supply Chain Management) 74
Scorecard 73
Screen design 236, 237
SCSI 202
SCSI ID 203
SD memory card 198
SDMI 242
Search 177
Search time 195
Secret key cryptography 298
Sector 195
Secular change 294
Security 279
Security hole 283
Security management 142
Security wire 146
Segment 261
Segregation of duties 151
Select 253
Selection structure 175
Selling, general and administrative expense 38
Sequence structure 175
Sequential access 198
Serial interface 201
Serial printer 227
Serial system 210
Server 206
Service contract 51, 115
Service delivery 142, 144
Service desk 143
Service management 141
Service management implementation planning 142
Service Providers Law 54
Service support 142, 143
Session key cryptography 300
Set 161
Set operation 254
SFA (Sales Force Automation) 74, 91
SGML 181
Shared lock 255
Shareware 47
Shift JIS 169
Signature code 289
Signed binary number 160
Signed bit 160
SIMM 193
Simulation 32
Simulator 246
SLA (Service Level Agreement) 144
SLCP 128
SLM (Service Level Management) 144, 145
S/MIME 272
SMTP 268, 271
SNS 99
SOA 100
Social engineering 280
Software architecture design 116, 117
Software detailed design 116, 117
Software development method 126
Software development model 127
Software license 46
Software life cycle 104
Software package for each industry 81
Software package for each job role 80
Software requirements definition 116
Solicitation 137
Solution 100
Solution business 99
Sorting 178
Sound input device 226
Source code 222
Source document 236
SOW (Statement Of Work) 105

Specific application software 212
Specific identification method 34
Specify relative path 215
Spiral model 127, 128
Spoofing 280
Spreadsheet software 69, 219
Spyware 282
SQL 253
SRAM 191
SRI 15
SSL 291
Stack 173
Staff department 18
Stakeholder 132
Standalone 205
Standard deviation 165
Standardization 56
Standardization organization 56
Standards for measures 285, 286
Standards for Measures against Computer Viruses 54
Standards for Measures against Unauthorized Access to Computers 54
Star 66
Statement coverage 118
Statistics 164
Statutory useful life 35
Stealth virus 282
Stepping stone 283
Stock company 17
Stockholders' meeting 69
Storage device 187, 190
Storage hierarchy 199
Storage media 193
Straight-line method 35
Strategy map 73
Streamer 198
Streaming 240
Structured method 126
Stub 122
Style sheet 239
Stylus pen 225
Subcontract Act 51
Sub-directory 214
Subscript 172
Sum 176
Supercomputer 223
Surge protection 146
Surveillance camera 297
SWF 241
Switch 261
Switching hub 265
SWOT analysis 65
System acceptance 115
System audit 147
System audit report 149
System audit standards 148
System auditor 147
System design 115, 116
System environment development 146
System integration 101
System management standards 54
System operation/maintenance 115
System performance 208
System reliability 209
System requirements definition 116
System testing 122
Systems architecture design 116, 117

T

TA 266
Table 251
Tag 181
Tangible asset 279
Target income 39
Target marketing 72
TB 167
TCO (Total Cost of Ownership) 211
TCP 269
TCP/IP 268
Technical security measure 289
Technical threat 281
Technological strategy 75
Technology development strategy 75
Telephone line 275
Telnet 274
Temporary Transfer 50
Terminator 203
Testing 115, 119
Text box 236
Theft of information 281
Thermal transfer printer 228
Thin client 205
Three elements of color 244
Three-layer architecture 207
Three primary colors of light 243
Three primary process colors 243
Throughput 208
Tie-up 68
TIFF 240
Top-down testing 122
Topology 260
Total inventory cost 33
Touchpad 225
Touch panel 225
Touch screen 225
Traceability system 78

Track 195
Trackball 225
Trackpad 225
Trade secrets 45
Trademark right 43, 45
Transaction 256
Transceiver 264
Transmission efficiency 277
Transmission path 260
Transmission speed 277
Transmission time 277
Trash scouring 281
Tree diagram 22
Trial balance sheet 42
Trojan horse 282
Truth table 162
Truth-value 161
Turnaround time 208
Twisted pair cable 264
Two-layer architecture 207
Types of computers 223
Types of main memory 193
Types of memory 191
Types of networks 258
Types of PCs 224
Types of servers 207

U

UML 94
Undepreciated balance 35
Unfair Competition Prevention Act 45
Unicode 169
Unit contribution margin 38, 39
Unit test 118
Unit variable cost 38, 39
Universal design 239
Unpublished information 280
UPS (Uninterruptible Power Supply) 146
URL 220
Usability 239
USB 201
USB memory 198
Use case diagram 95
User account 213
User ID 290
User manual 124
Utility model right 43, 45
Utility program 212

V

Valid equivalence class 121
Value chain management 74
Variable 171
Variable cost 38
Variance 165
VE (Value Engineering) 73
Vector 244
Vein authentication 295
Venn diagram 161
Vertical distribution 205
Video conferencing 99
Virtual memory 213
Virtual reality (VR) 245
Virus 282
Volume license agreement 47
VRAM 192
VRML 182

W

W3C 58
WAN 259
Waterfall model 127
WAV 242
WBS (Work Breakdown Structure) 133
Web accessibility 239
Web browser 220
Web content 240
Web design 239
Web system 206
White box test 118
Wildcard 254
Window 235
Wireless chip 78
Wireless IC 78
Wireless interface 203
Wireless LAN 262, 263
WMA 242
Word processing software 69, 218
Work sampling 165
Workflow 21
Workflow analysis 96
Workflow system 96
Workstation 223
Worm 282
WWW 220, 274
WWW browser 220
WYSIWYG 238

X

x86 189
XML 182

Z

Z graph 24
Zip 242

IT Passport Exam Preparation Book

First Edition : November, 2009

・Every precaution has been taken in the preparation of this book. However, the information contained in this book is provided without any express, statutory, or implied warranties. Neither the author, translators, nor publishers will be held liable for any damages caused or alleged to be caused either directly or indirectly by the book.
・All screenshots are used in accordance with Microsoft Corporation guidelines.
・Microsoft, Access, Excel, PowerPoint, Internet Explorer, Windows, Windows Vista, and MS-DOS are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
・All other company names and product names in the book are registered trademarks or trademarks of the respective companies.
・TM and ® are omitted in the book.
・All individual names, group names, product names, logos, contact information, e-mail addresses, locations, and events used as examples in the book are fictional and do not exist.

Original Japanese edition published by FUJITSU FOM LIMITED

よくわかるマスター
ITパスポート試験　対策テキスト&模擬問題集
平成21年度　秋期試験対応

（ISBN978-4-89311-798-4）
Copyright © 2009 FUJITSU FOM LIMITED
Translation rights arranged with FUJITSU FOM LIMITED
Translation copyright © 2009 INFORMATION-TECHNOLOGY PROMOTION AGENCY, JAPAN

INFORMATION-TECHNOLOGY PROMOTION AGENCY, JAPAN
Center Office 16F, Bunkyo Green Court, 2-28-8, Hon-Komagome, Bunkyo-ku, Tokyo,
113-6591 JAPAN