MERIDIAN BANK LENDING POLICY GUIDELINES

Broker Channel Guidelines

Version: 4.1

Effective Date: April 2024 Review Period: Quarterly

1. MERIDIAN PRODUCT SUITE AND ELIGIBILITY

1.1 Residential Home Loan Products

- Meridian Simplicity PLUS: Premium variable rate loan with 100% offset facility and no ongoing fees
- Meridian Standard Variable: Basic variable rate option with redraw facility included
- Meridian Fixed Rate Options: 1, 2, 3, 4, and 5-year fixed rate terms available with break costs
- Meridian Equity Accelerator: Line of credit facility secured by residential property equity
- Meridian Construction Loans: Progress payment facility with conversion to standard home loan

1.2 Borrower Eligibility Criteria - ANZ Specific

- Minimum Age: 18 years for all applicants, maximum age 70 at loan maturity
- **Residency Status:** Australian citizens, permanent residents, or eligible temporary residents
- **Income Requirements:** Minimum \$30,000 per annum for sole applicants, \$40,000 joint applications
- **Credit History:** Maximum 2 defaults in past 5 years, no defaults above \$500 in past 2 years
- **Employment:** PAYG minimum 3 months current role, self-employed minimum 2 years trading

1.3 Meridian Professional Package Eligibility

- **Eligible Professions:** Medical professionals, legal professionals, accountants, engineers, teachers
- Package Benefits: \$395 annual fee waiver, free offset account, discounted insurance products

- **Income Threshold:** Minimum \$100,000 per annum professional income requirement
- **Documentation:** Professional registration or membership evidence required
- Additional Services: Priority banking services and dedicated relationship management

2. MERIDIAN SERVICEABILITY AND ASSESSMENT

2.1 Income Calculation Methodology

- PAYG Employment: Base salary plus regular allowances, overtime averaged over 12 months
- **Commission Income:** 2-year average with declining trends requiring detailed explanation
- Self-Employed Income: Net profit after tax averaged over 2 years plus add-backs
- Rental Income: 75% of gross rental income for established tenancies, 70% for new properties
- **Investment Returns:** Dividends and distributions from shares and managed funds accepted

2.2 Meridian Expense Assessment Framework

- Living Expenses: Meridian proprietary expense calculator based on family size and location
- Credit Commitments: Minimum 2.9% of credit card limits, actual payments if higher
- **Investment Property Expenses:** 25% of gross rental income unless detailed expenses provided
- **Child Support/Maintenance:** Full amount of court-ordered or legally documented payments
- Other Loans: Actual monthly payments plus any balloon payment provisions

2.3 Serviceability Buffers and Stress Testing

- Interest Rate Buffer: 3.00% buffer applied to all loan applications regardless of loan type
- Floor Rate Application: Minimum assessment rate of 7.50% applied to all calculations
- Debt Service Ratios: Maximum 34% of gross income for total housing costs
- Net Surplus Requirement: Minimum \$2,000 per month surplus after all expenses and commitments
- Stress Test Scenarios: Assessment includes potential rate rises and expense increases

3. MERIDIAN SECURITY AND VALUATION REQUIREMENTS

3.1 Acceptable Security Properties

- **Standard Residential:** Houses, townhouses, and apartments in major metropolitan areas
- Regional Properties: Accepted in towns with population above 10,000 residents
- Apartment Restrictions: Minimum 40sgm internal area, maximum 30 floors height
- Rural Properties: Hobby farms up to 40 hectares considered with specialist assessment
- Company Title: Accepted in NSW and Victoria subject to additional documentation

3.2 Meridian Valuation Process

- Desktop Valuations: Available for refinancing up to 80% LVR with recent sales evidence
- **Drive-By Valuations:** Standard for loans between 80-90% LVR in metropolitan areas
- Full Valuations: Required for all loans above 90% LVR and all rural properties
- Panel Valuers: Meridian maintains panel of approved valuers in all major markets
- Valuation Validity: Desktop valuations valid 3 months, full valuations valid 6 months

3.3 Loan-to-Value Ratio Policies

- Owner Occupier: Up to 95% LVR with lenders mortgage insurance through Genworth
- Investment Property: Maximum 90% LVR, interest-only loans maximum 80% LVR
- Construction Loans: Maximum 95% LVR including land cost and construction contract value
- **Refinancing Transactions:** Up to 90% LVR for rate and term refinances
- Equity Release: Maximum 80% LVR for equity release transactions

4. MERIDIAN APPLICATION PROCESSING AND APPROVAL

4.1 Documentation Requirements - Meridian Standards

- Income Verification: 2 recent payslips, group certificate, employment contract letter
- Financial Position: 3 months bank statements for all accounts held by applicants
- Identity Documentation: Certified copies of drivers license and passport
- Property Documentation: Contract of sale, vendor's statement, building inspection if required
- Existing Facilities: Statements for all credit cards, loans, and other banking relationships

4.2 Processing Timeframes and Service Levels

• **Pre-Approval:** 24-48 hours for complete applications with supporting documentation

- Formal Approval: 3-5 business days from receipt of signed pre-approval and property contract
- Valuation Turnaround: 2-3 business days for metropolitan properties, 5-7 days rural
- **Settlement Timeframes:** Minimum 14 days from approval to settlement for standard transactions
- Construction Approvals: Additional 7-10 business days for building contract and plan review

4.3 Meridian Credit Decision Framework

- Automated Decisioning: Straight-through processing for prime applications meeting all criteria
- Manual Assessment: Complex applications referred to specialist credit assessment team
- Credit Committee: High-value loans above \$2 million require credit committee approval
- Conditional Approvals: Standard conditions include valuation, mortgage insurance, income verification
- **Decline Procedures:** Detailed explanation provided with opportunity for reconsideration

5. MERIDIAN SPECIALIZED LENDING SOLUTIONS

5.1 First Home Buyer Support

- Family Pledge: Parents can provide additional security to reduce deposit requirements
- First Home Loan Deposit Scheme: Government scheme participation with 5% deposit
- Keystart Loans: Available in Western Australia through government partnership
- Stamp Duty Assistance: Information and support for first home buyer concessions
- Educational Resources: Comprehensive first home buyer guides and calculators

5.2 Investment Property Lending

- Negative Gearing Benefits: Detailed explanation of tax implications and strategies
- Interest-Only Terms: Up to 5 years interest-only with reversion to principal and interest
- Portfolio Lending: Assessment of multiple investment properties with cross-collateralization options
- **Depreciation Schedules:** Referral to quantity surveyors for tax depreciation benefits
- Rental Guarantee Insurance: Optional rental protection insurance products

5.3 Commercial and SMSF Lending

- **Business Banking Integration:** Seamless connection between personal and business banking needs
- Commercial Property Loans: Owner-occupied business premises financing up to 70% LVR

- **SMSF Property Loans:** Limited recourse borrowing arrangements compliant with superannuation law
- Asset Finance: Equipment and vehicle finance options for business customers
- **Specialist Support:** Dedicated commercial relationship managers for complex transactions