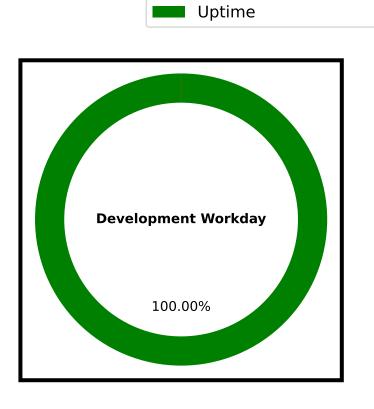
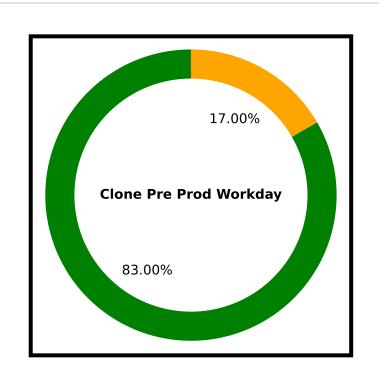
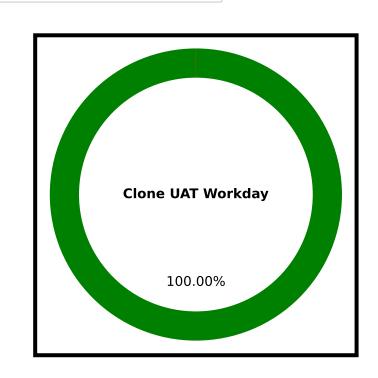
Dev and Clone Environment Availability (Date Range: 2022-06-24 to 2022-06-28)

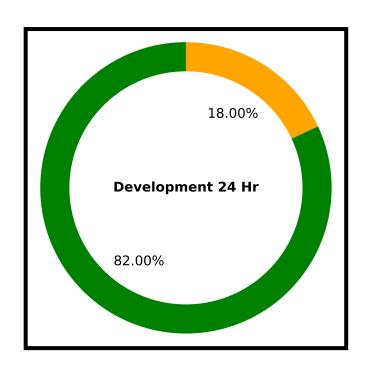
Planned Downtime

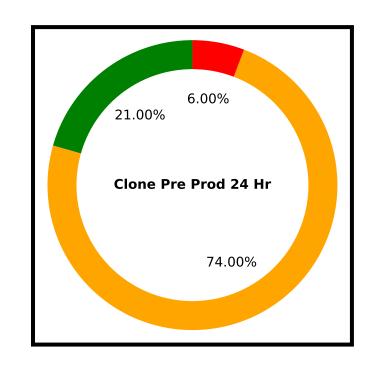


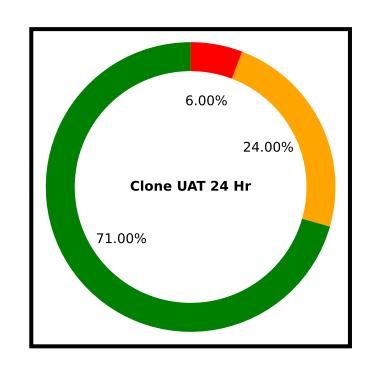




Unplanned Downtime







Development Unplanned Downtime

Clone Pre Prod Unplanned Downtime

Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Clone UAT Unplanned Downtime

Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

Development Planned Downtime

MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Clone Pre Prod Planned Downtime

Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

* Outage12

Clone UAT Planned Downtime

Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

- * TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher
- * MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.