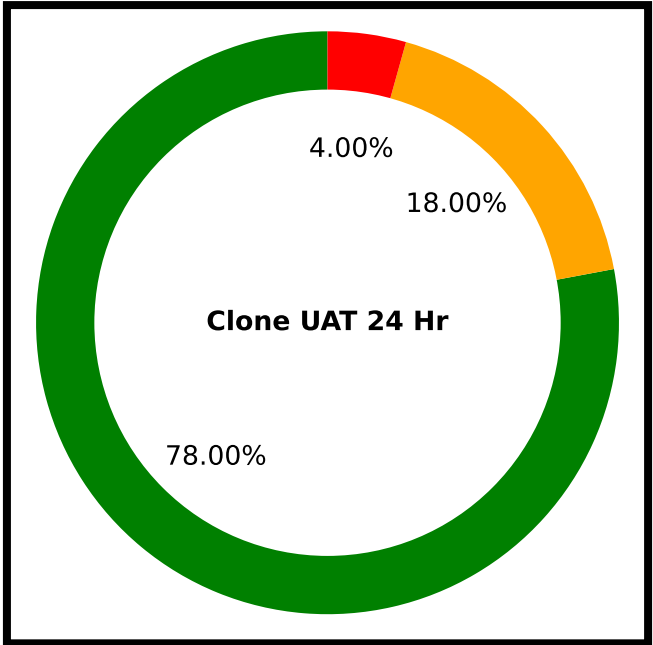
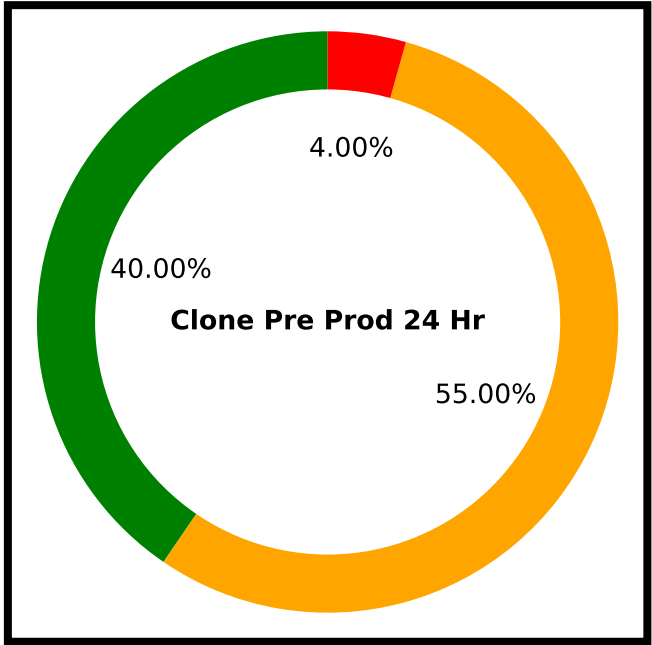
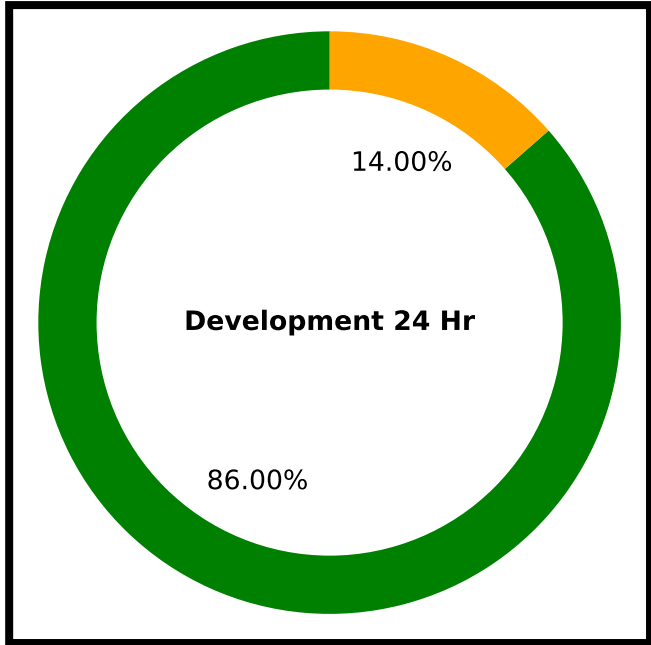
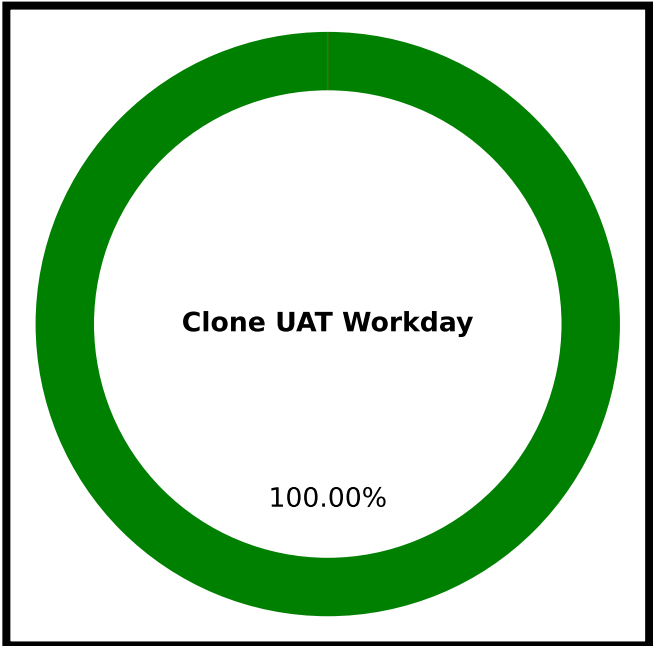
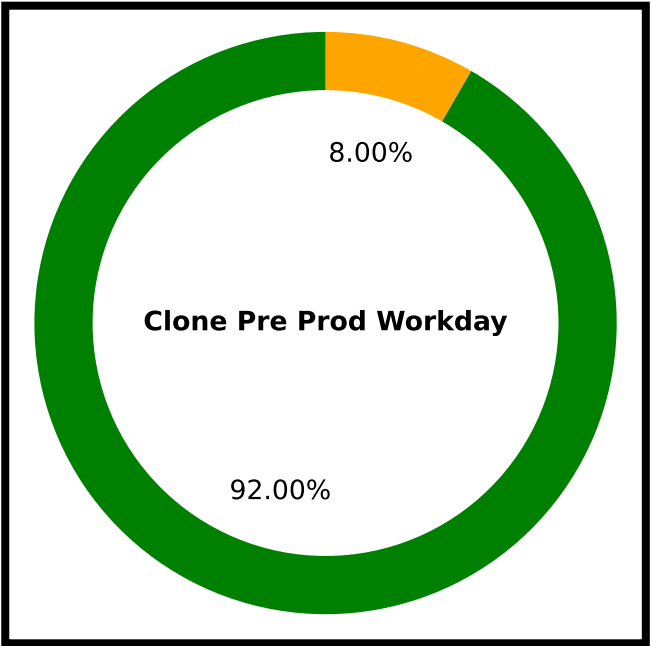
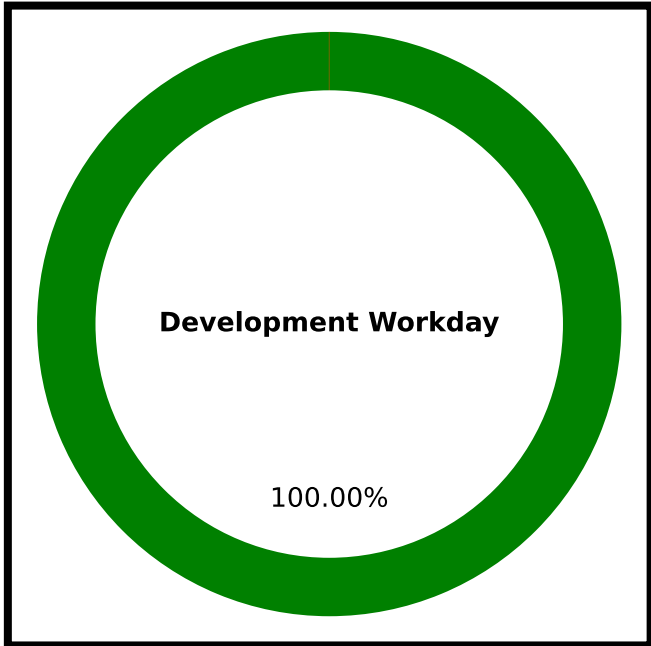


Dev and Clone Environment Availability (Date Range: 2022-06-24 to 2022-06-29)



Development Unplanned Downtime

Clone Pre Prod Unplanned Downtime
MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

Clone UAT Unplanned Downtime
TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.

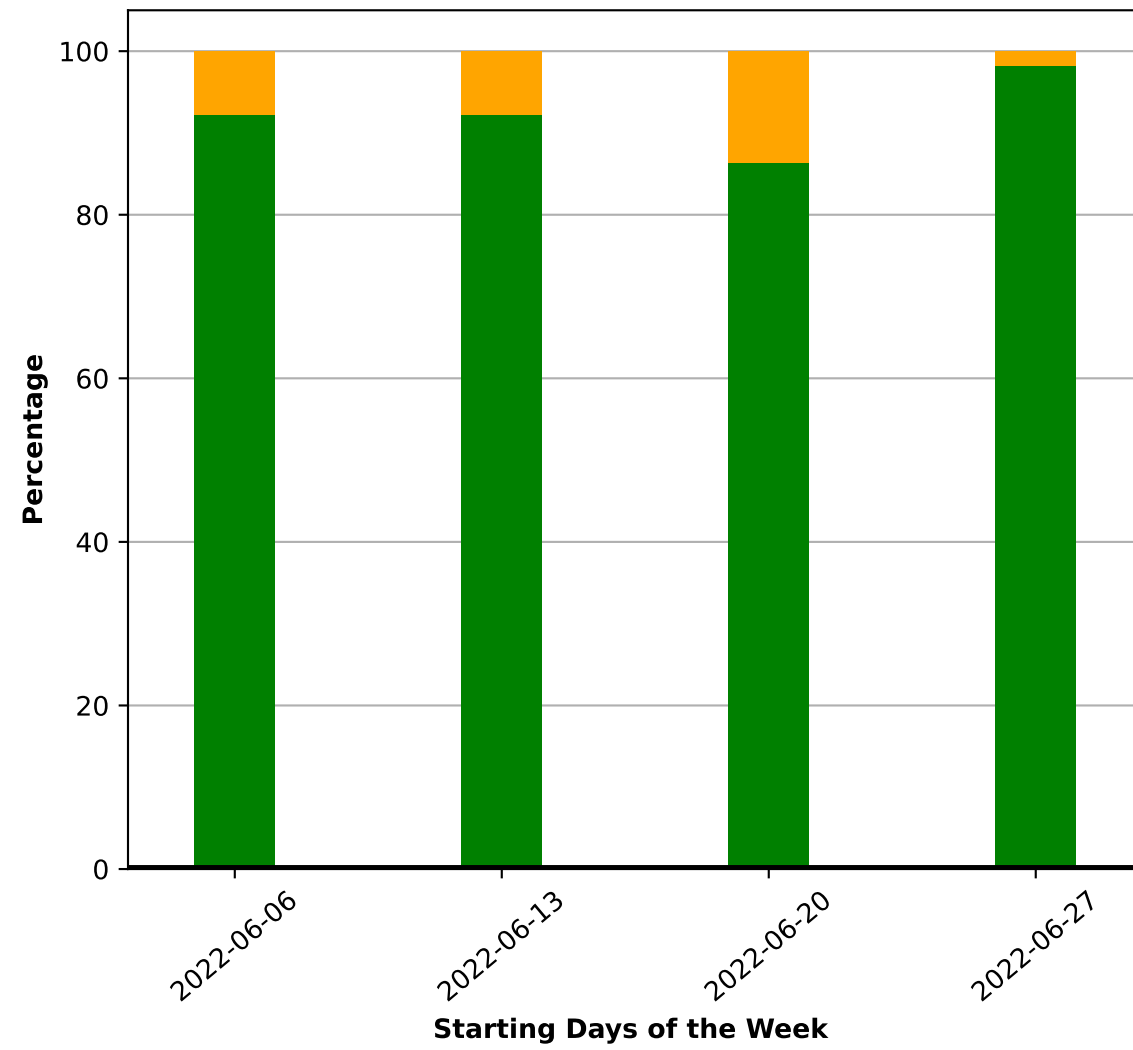
Development Planned Downtime
MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Clone Pre Prod Planned Downtime
TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* Outage12

Clone UAT Planned Downtime
Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

Historical Environment Availability : Development

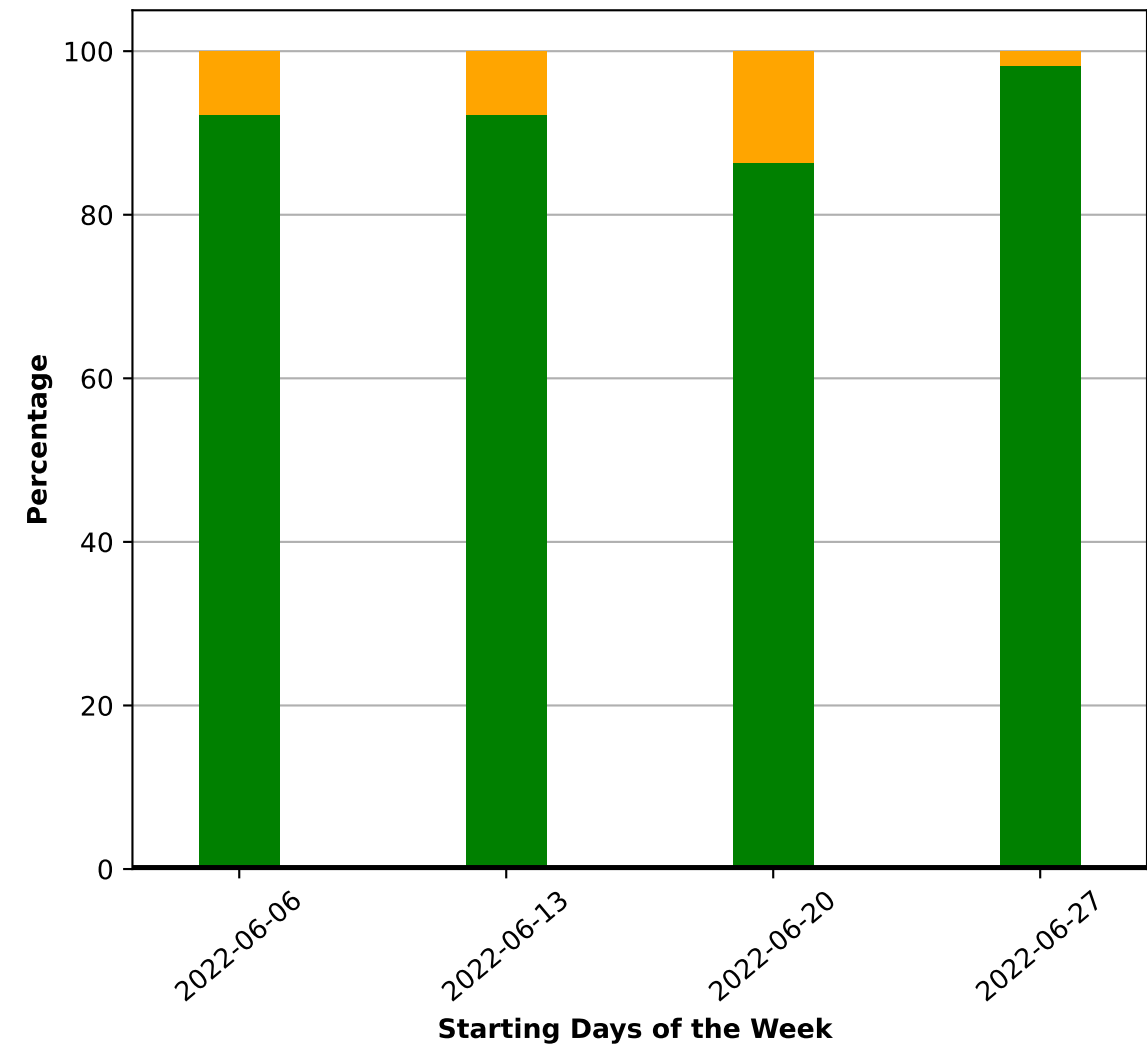
Historical Development 24hr



Uptime Planned Downtime Unplanned Downtime

Development Unplanned Downtime

Historical Development Workday

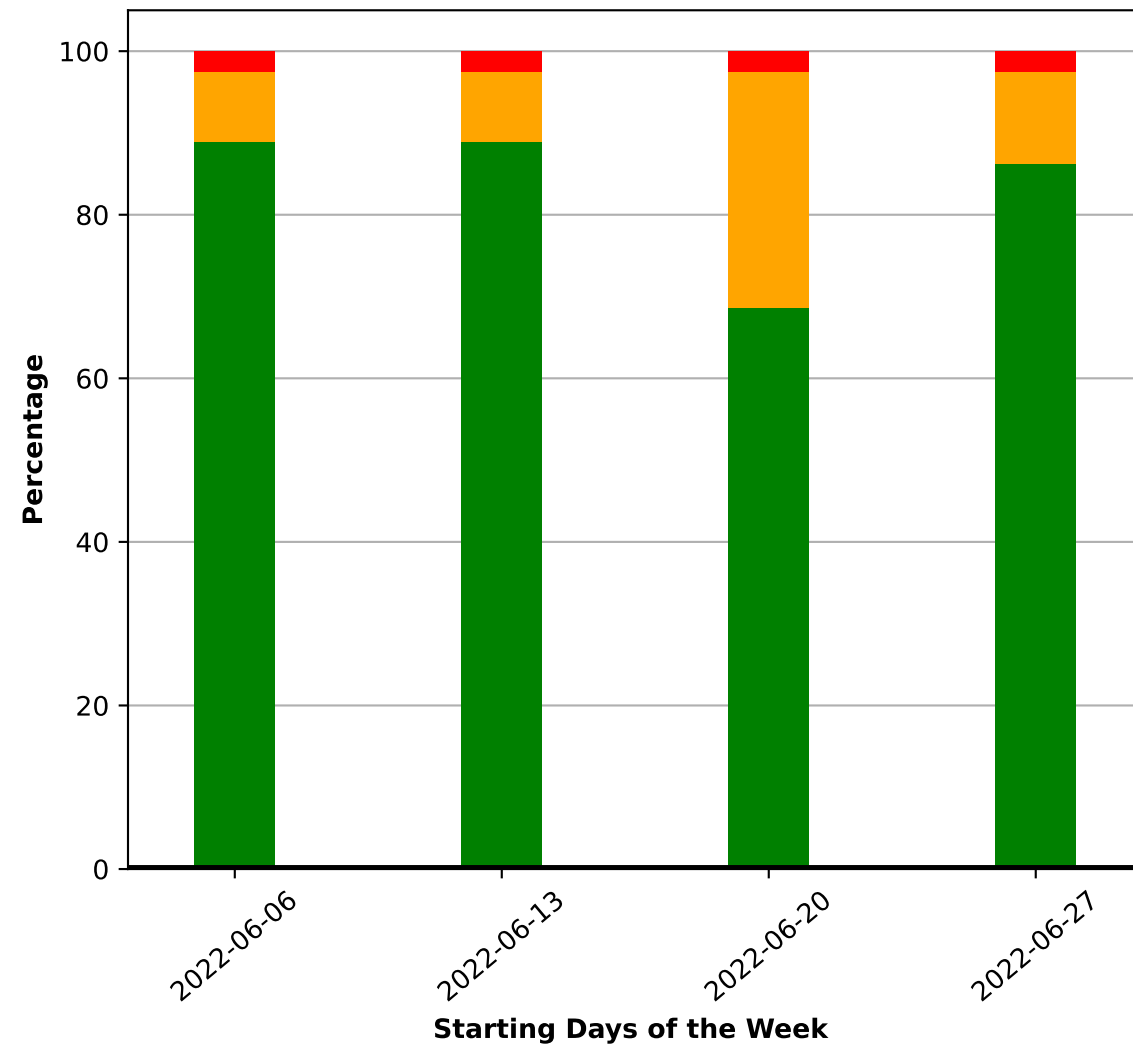


Uptime Planned Downtime Unplanned Downtime

Development Unplanned Downtime

Historical Environment Availability : Clone Pre Prod

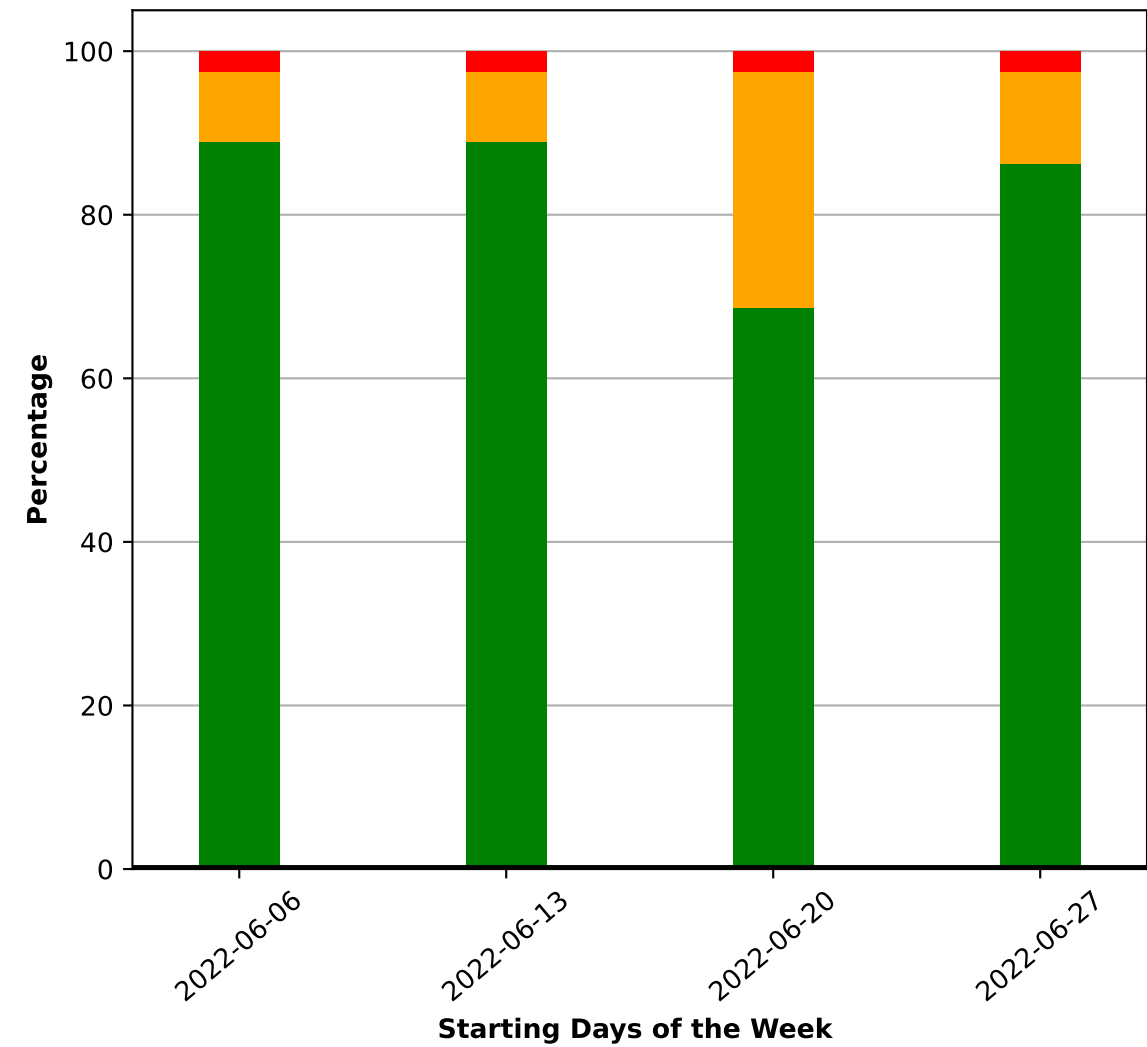
Historical Clone Pre Prod 24hr



Uptime Planned Downtime Unplanned Downtime

Clone Pre Prod Unplanned Downtime

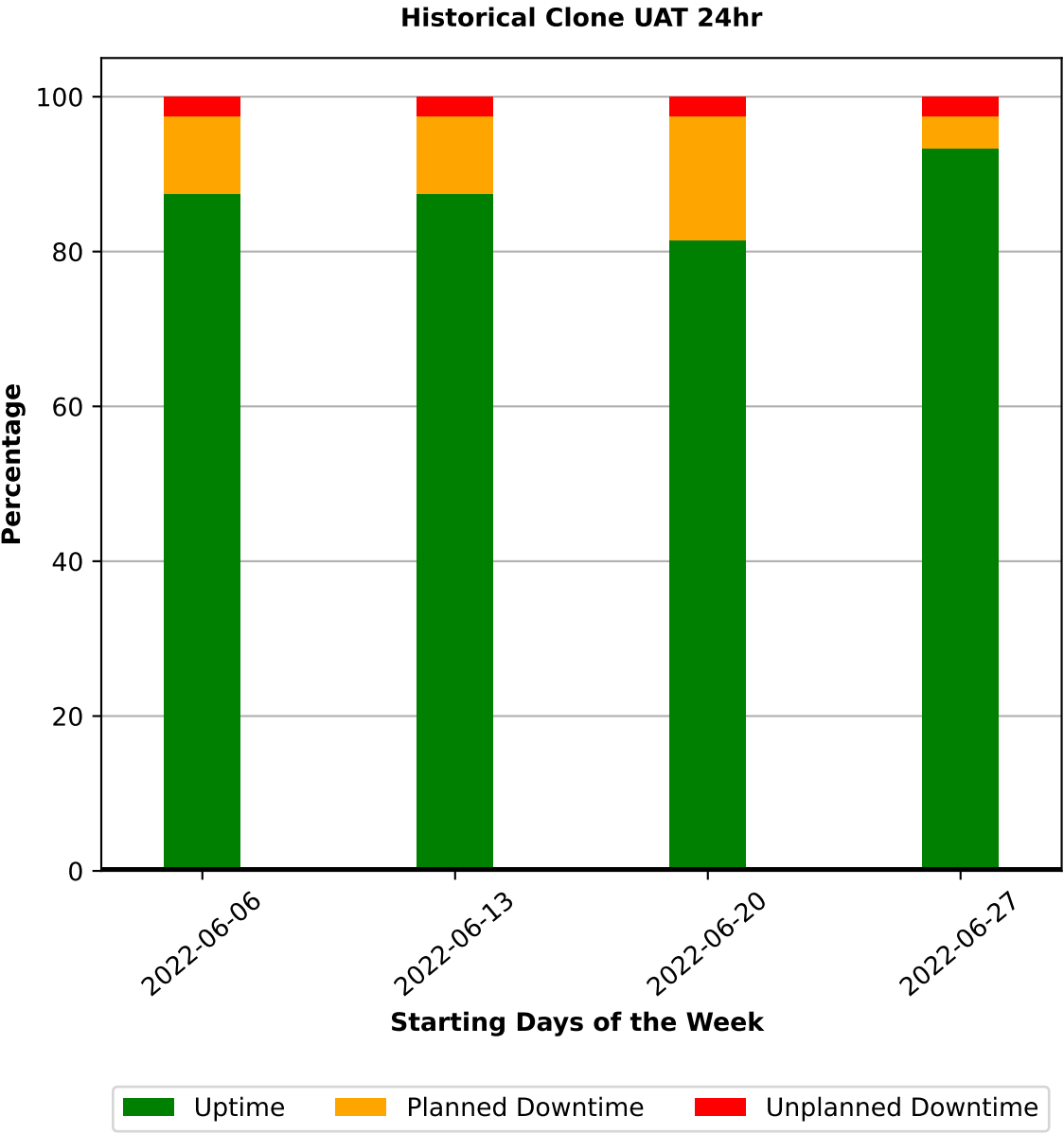
Historical Clone Pre Prod Workday



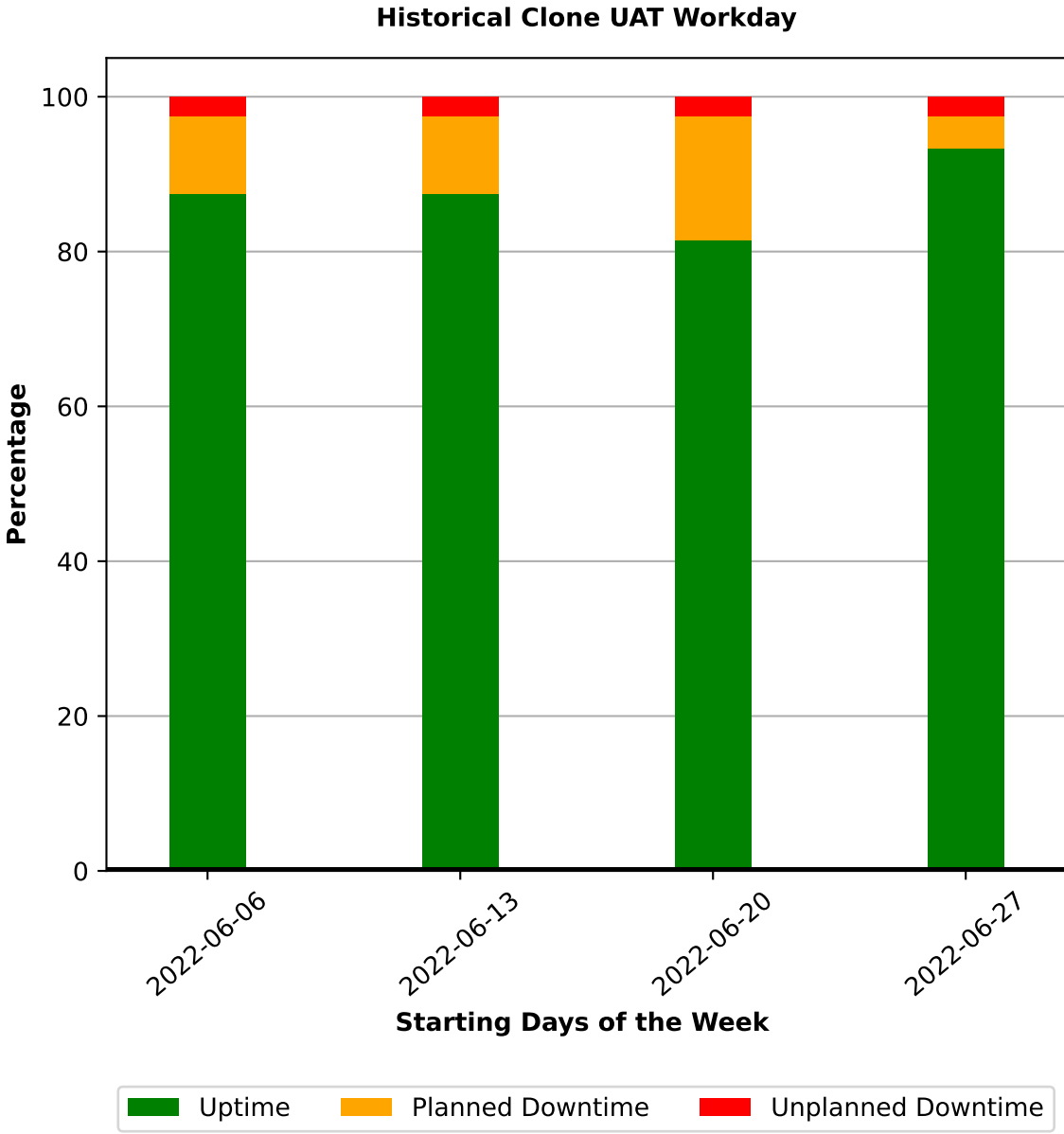
Uptime Planned Downtime Unplanned Downtime

Clone Pre Prod Unplanned Downtime

Historical Environment Availability : Clone UAT



Clone UAT Unplanned Downtime



Clone UAT Unplanned Downtime