Dev and Clone Environment Availability (Date Range: 2022-06-24 to 2022-06-28)

Legend: 🟩 Uptime   🟧 Planned Downtime   🟥 Unplanned Downtime
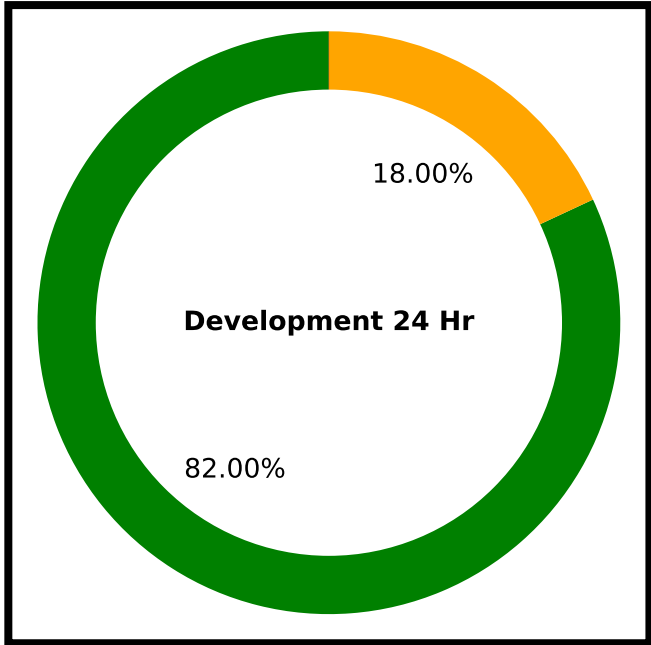
Development Workday
100.00%

Clone Pre Prod Workday
17.00%
83.00%

Clone UAT Workday
100.00%

Development 24 Hr
18.00%
82.00%

Clone Pre Prod 24 Hr
6.00%
21.00%
74.00%

Clone UAT 24 Hr
6.00%
24.00%
71.00%
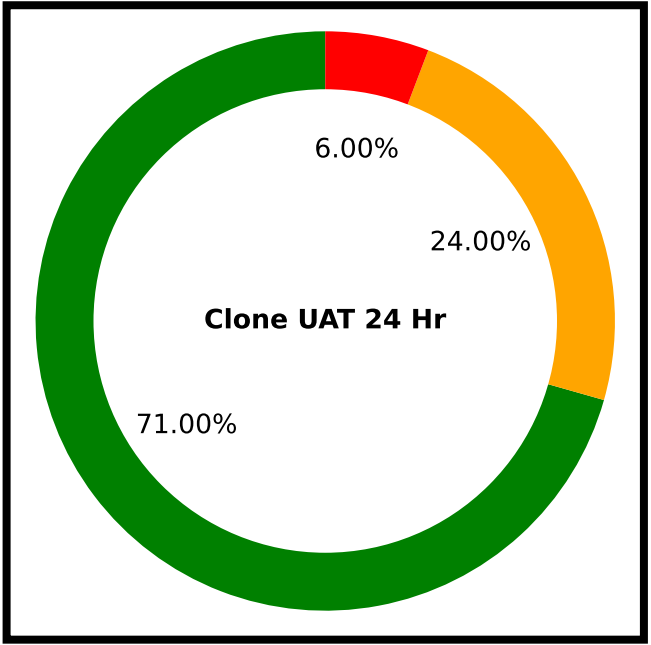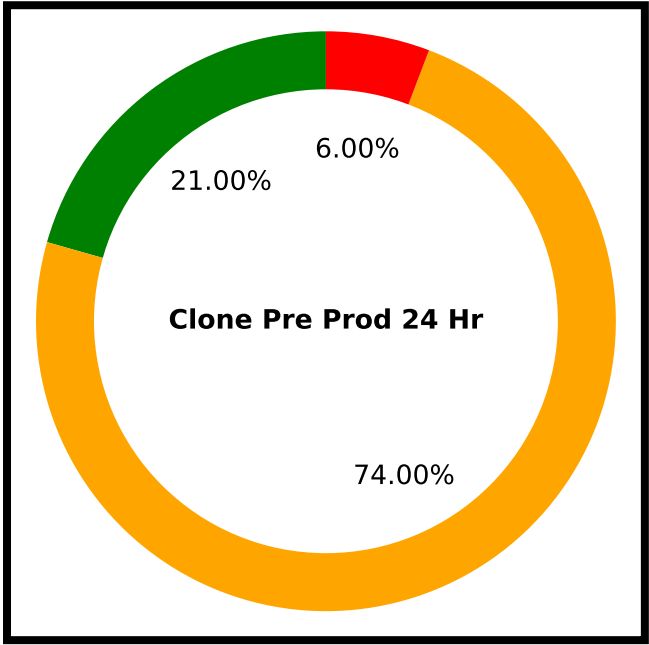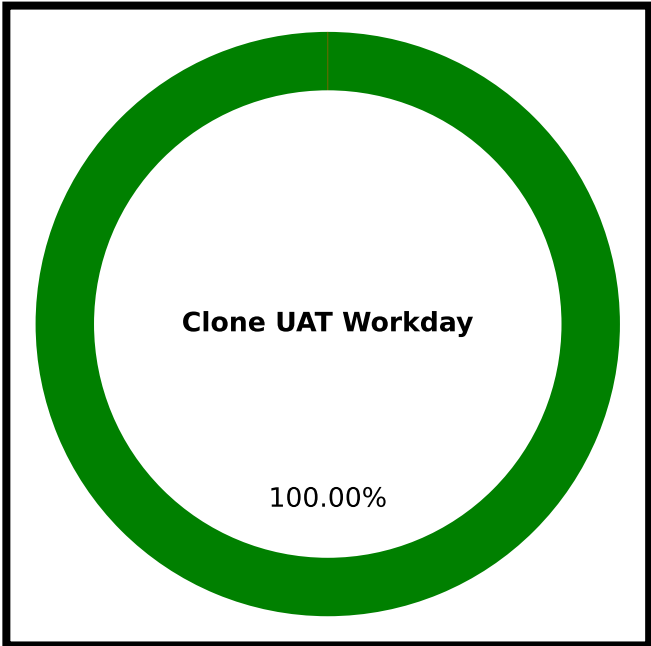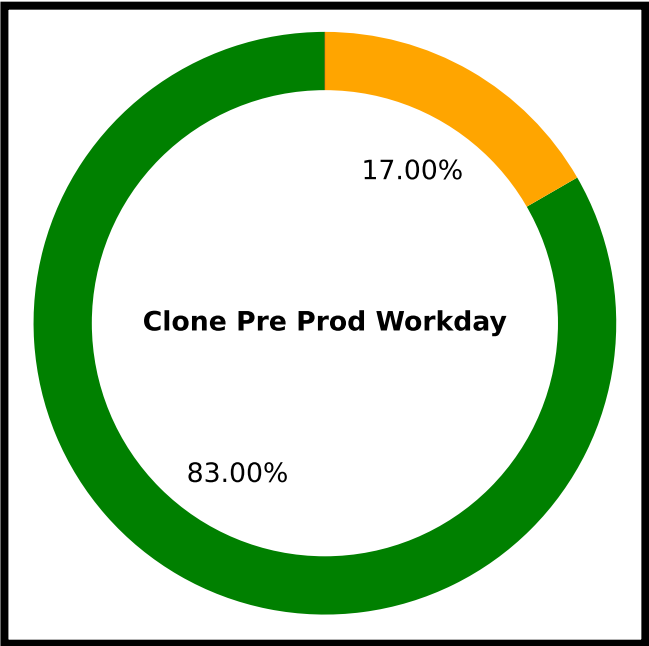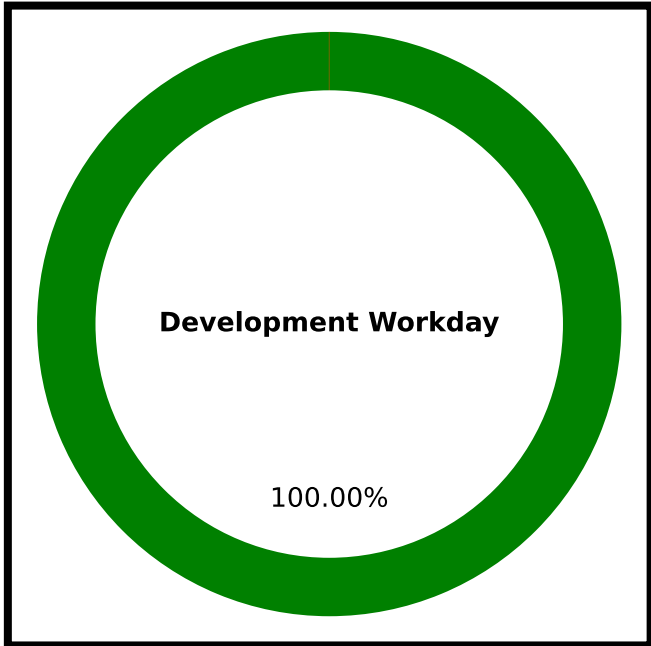
Development Unplanned Downtime

Clone Pre Prod Unplanned Downtime
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Clone UAT Unplanned Downtime
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

Development Planned Downtime
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Clone Pre Prod Planned Downtime
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher
* Outage12

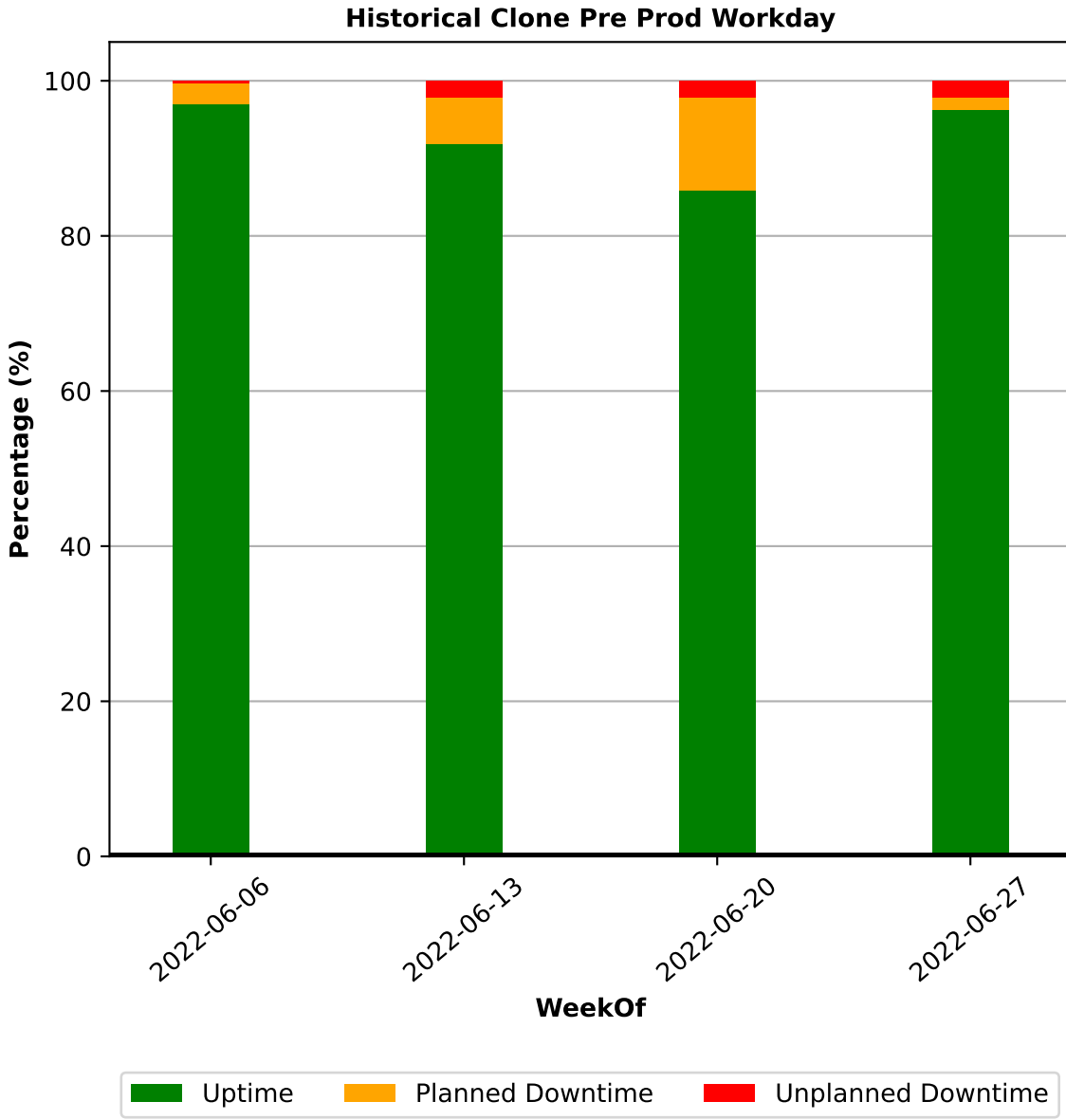**Clone UAT Planned Downtime**
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Historical Environment Availability : Development

Historical Development 24hr

Historical Development Workday
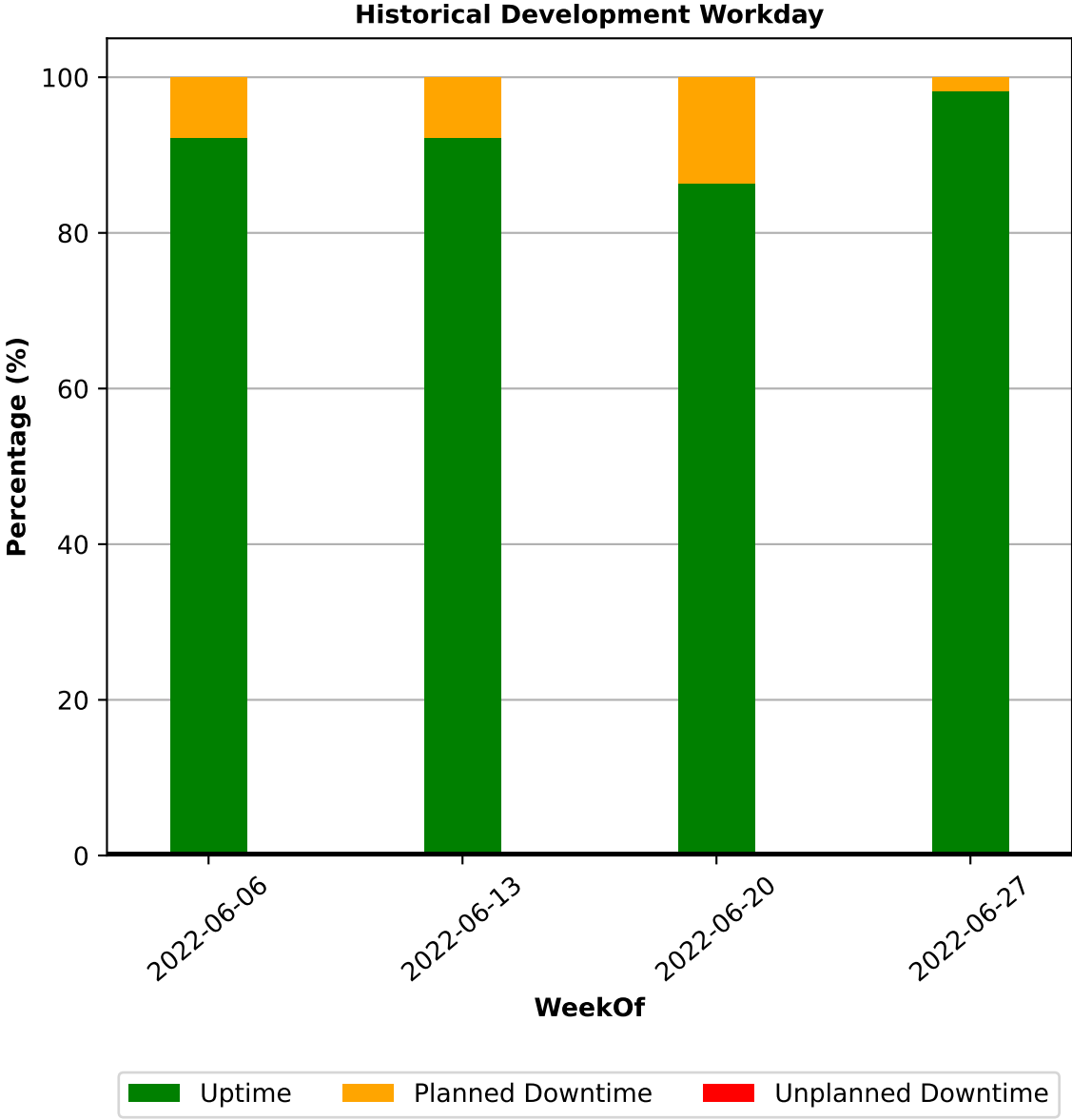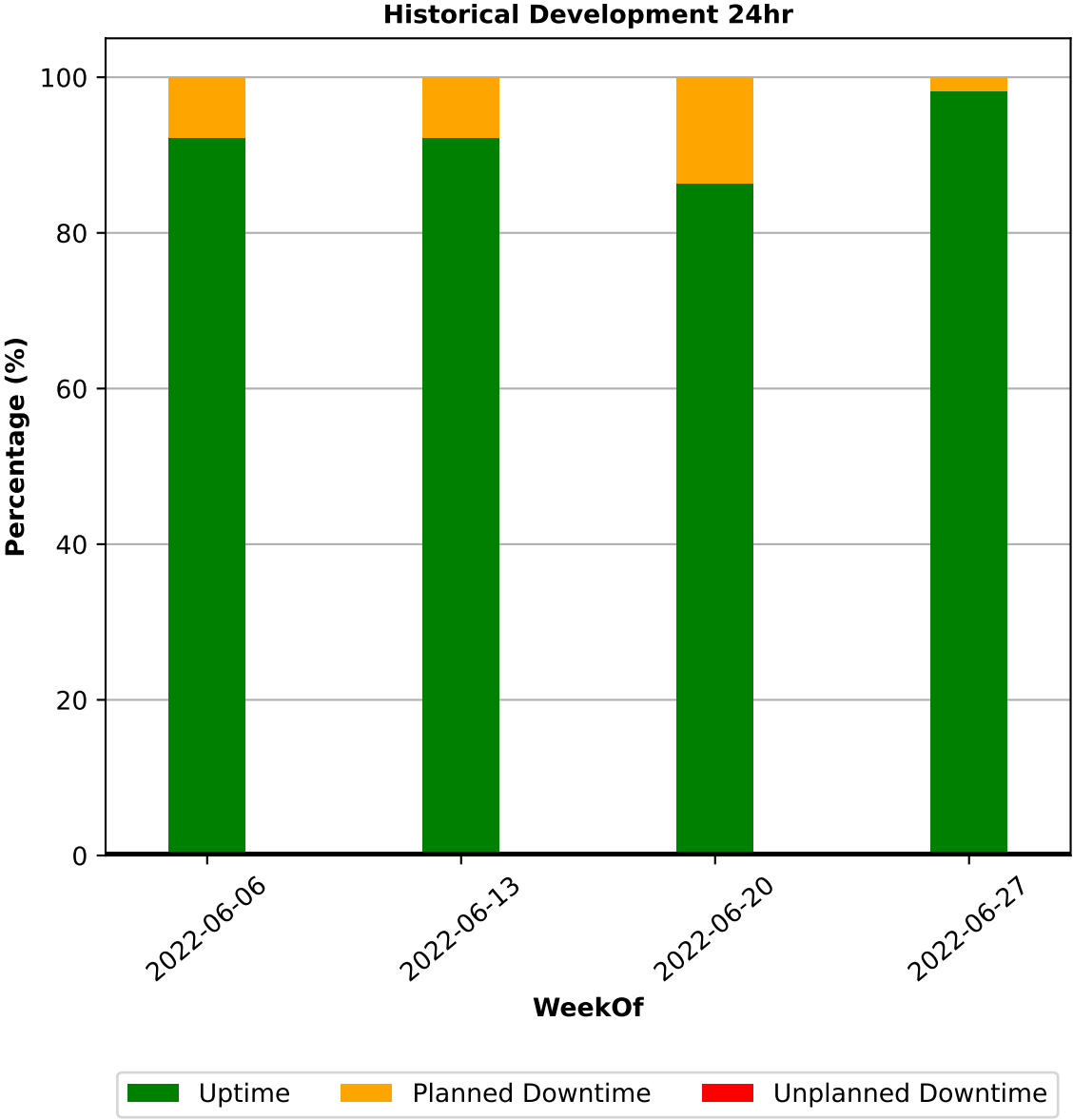
Development Unplanned Downtime

Historical Environment Availability : Clone Pre Prod

Historical Clone Pre Prod 24hr

Historical Clone Pre Prod Workday

Legend: Uptime (green), Planned Downtime (orange), Unplanned Downtime (red)

Clone Pre Prod Unplanned Downtime

2022 − 06 − 06 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

2022 − 06 − 13 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

2022 − 06 − 20 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

2022 − 06 − 27 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* MainFrame Non-production environments are being migrated to an upgraded processor, Impact: All non-production environments will be unavailable.

Historical Environment Availability : Clone UAT

Historical Clone UAT 24hr · **Historical Clone UAT Workday**

Legend: Uptime · Planned Downtime · Unplanned Downtime

Clone UAT Unplanned Downtime

2022 − 06 − 06 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
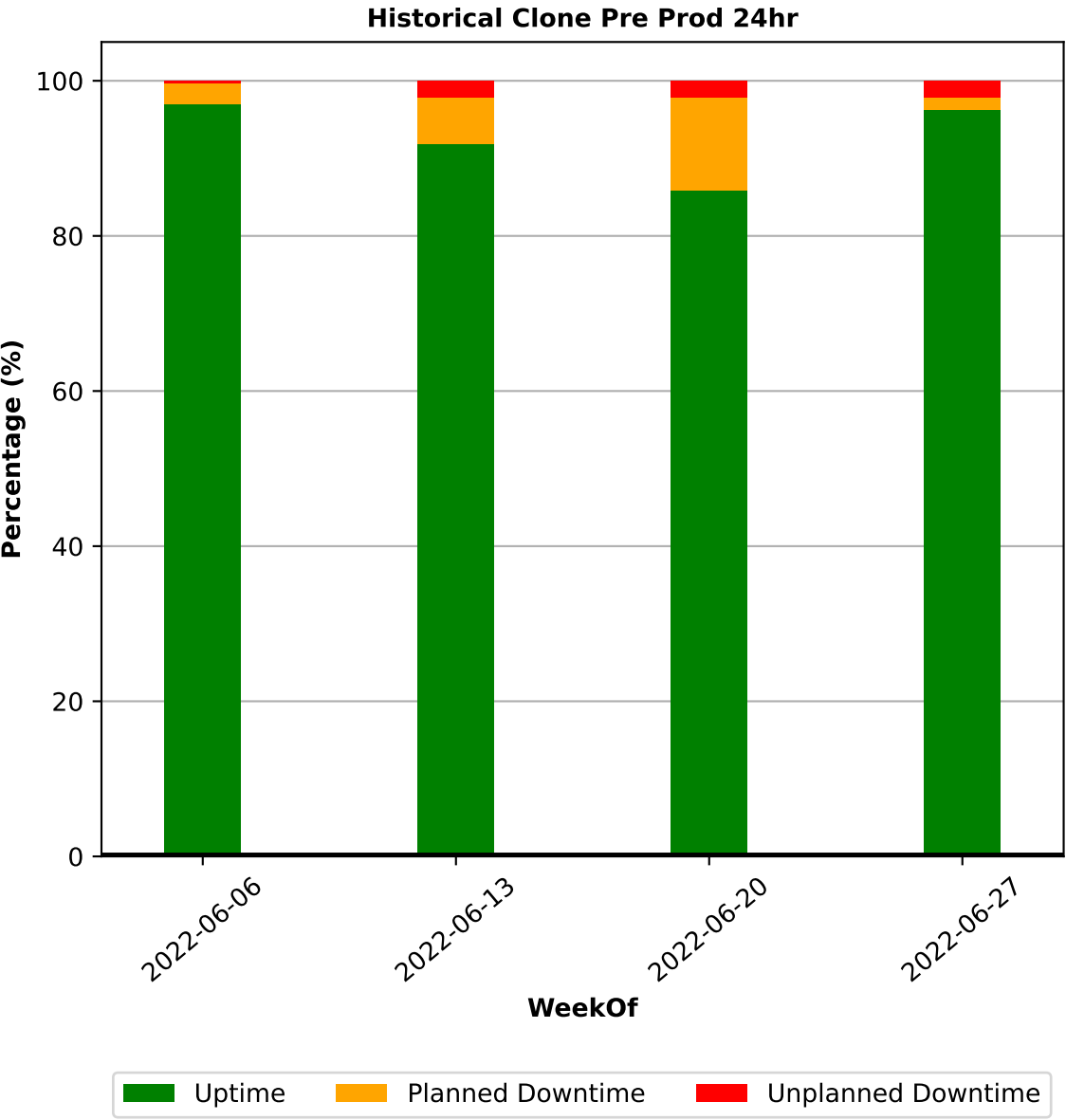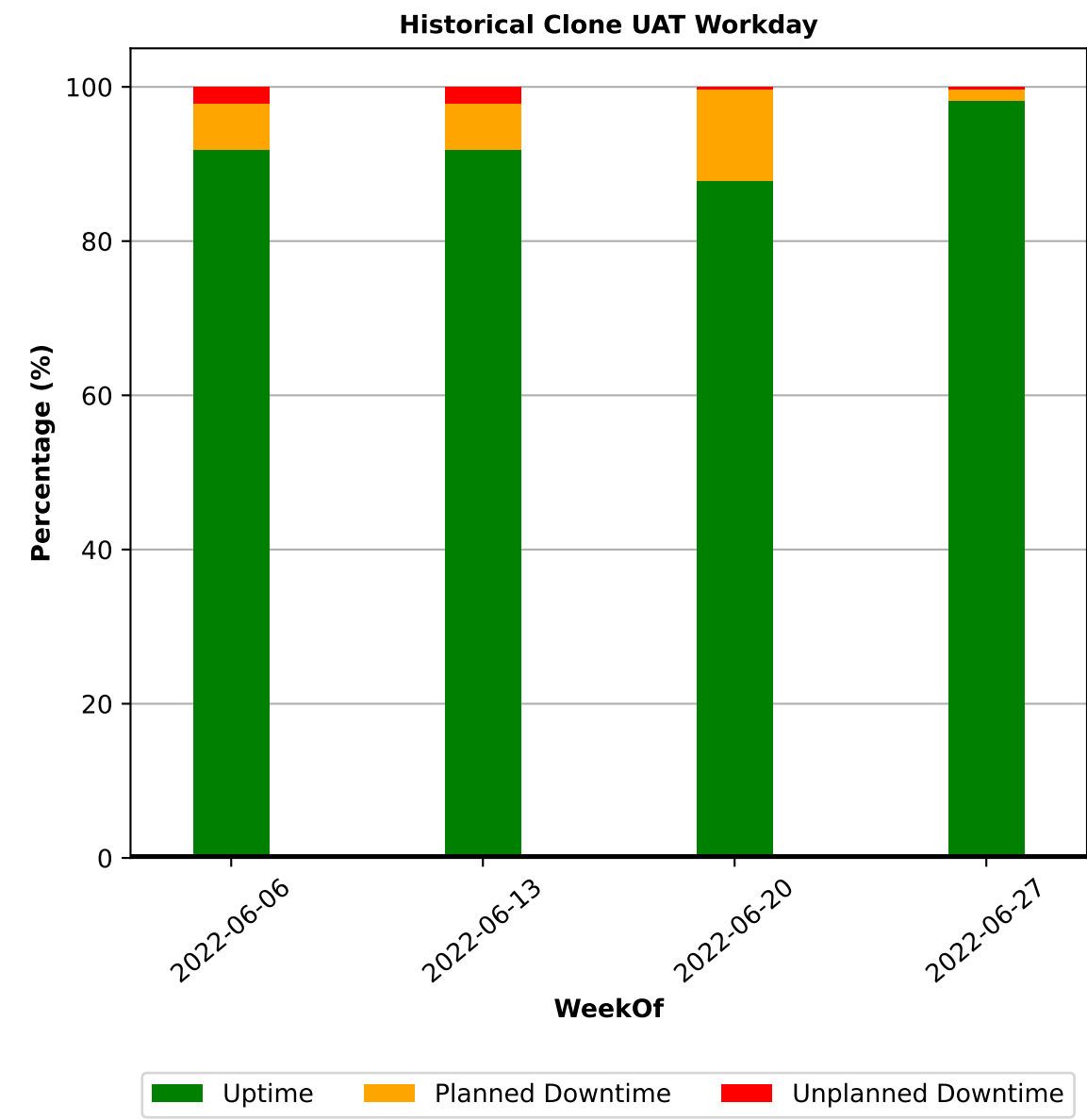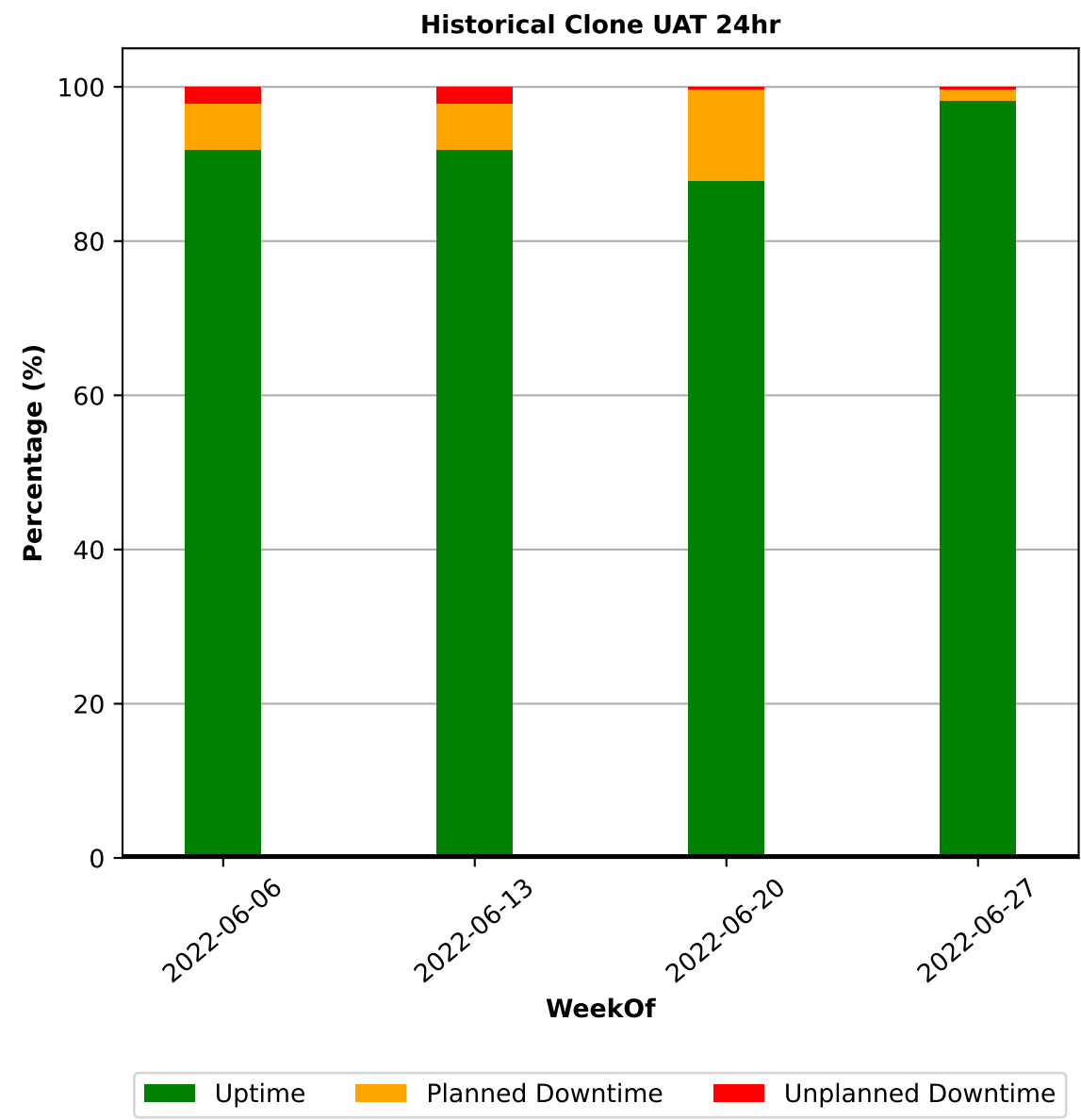* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

2022 − 06 − 13 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

2022 − 06 − 20 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher

2022 − 06 − 27 :
* Firewall upgrade change was blocking the ability for multifactor authentication to reach the cloud vendor to send text messages.
* TFA upgrade to all Oracle database servers, Impact: 5 min outage to servers with OS watcher