



# ZHIPENG YU

my portfolio <https://dinnexbell.github.io/beyond-online-resume/>

## Current career background and future plans

### Win Server/Windows system/Network

Good in English(native) , Japanese(almost native) and Chinese(native).

5+years Windows/Win Server support engineer/service desk EXPS

PRO in investigation, troubleshoot and fix office365 and Windows problem, deep understanding of the logic structure in those App

DEEP in OS Internal concepts (Windows, Linux, etc.), Storage, winserver AD and Security.

DEEP understanding of underlying logic on Windows, concepts and system administration.

GOOD with networking tools/protocols (tcp/ip, http, ping, tracert, tracemon, wire shark, etc.)

Pretty good with Python centos/Ubuntu , HTML CSS JavaScript

Effective communication skills , Empathy customer facing skills

passion and ability to maintain a complex system in optimal condition, happen to see things running fast and fluid.

Rich knowledge about mainstream products and cyber security

Take advantage of big tech resources , build my own VPS server with load balancing feature on Azure and Google cloud ,have more ideas, love network technology ,good with tcp/ip UDP optimization.

rapid response and learning ability, with powerful logical thinking, love to learn and adapt new technology like cloud or machine learning capability

## PROFILE

俞志鹏 1990.9.5  
+1 909 404 6236  
China / Chinese citizen  
x315043655@outlook.com  
zhejiang construction tech school

Great communication skills with a colorful and Positive attitude, MY personality which was built by my Rich experience.

Tough and reliable, capable in many scenario , in detail you can find me hard working, never late for work ,can handle things and get the job done ,get my people covered

Physically hard to get sick or Injured, Quick reaction , Quick recovery from damage, both eyesight are at 5.2~5.3.

## WEBSITE:

<https://www.youtube.com/channel/UC8aj3Xp8DbDLqCjYg3C3ERQ>

## HOBBIES

Cat  
Travel by motorcycles  
Adventure  
Ruins adventure  
Apocalypse scenario,  
like zombie apocalypse  
Photography  
Outdoor camping and cooking  
Video game like squad  
Favorite place: Thailand

## **will need to apply Rural and Northern Immigration Pilot to convert my tourist visa to work visa**

<https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/rural-northern-immigration-pilot.html>

### **WORK and life EXPERIENCE**

#### **DANFOSS shanghai IT specialist ,system admin ( in work March 2022 ~~present)**

Outsourcing via Hrpackage

My job is settled about in mid-March, However, due to the lockdown in Shanghai, work did not start until May.

My main responsibility is to help users ,Provide advice, solutions/work around and fix the problems

main areas in Windows and Winserver , System Optimization, Authorization Identity and Access, Application Performance Monitoring, Applying Windows Features

availability check, troubleshoot ,damage repair, data migration integration

software compliance, Security and Monitoring, Antivirus and Phishing, Group Policy

#### **HCL, shanghai- tech support for huntsman and in pandemic lock down in China 2020~2022**

job in detail

In addition to routine maintenance of SCCM Windows auto-installation platform, I also do case or ticket. If a user have problem with his device , the user will raise a ticket to get help, then I will close the ticket.

since the huntsman system is undergoing a comprehensive upgrade, a lot of my tasks are work with SCCM(System Center ConfigurationManager) in testing, SCCM is part of win server, will support all user to update and upgrade

we will make change in BIOS setting to check how new image running on device , to optimal the installation and performance of our device

#### **Wicresoft/Microsoft , shanghai —support engineer**

2018 - 2019(in work)

I work as an entry level Windows support engineer , and then Outsource to Microsoft support center , my main duty is the same , helping customers solve problems on MS products, I've supported Windows 10 ,part of the Windows server(Presales and deployment) , office , running system diagnosis, trouble shoot ,break fix ,tier 1~tier 2

When I had lunch at the staff cafeteria, I remember everyone was talking about the wonders of Thailand. We also have Thai colleagues and they speak English soft and slow.

I suddenly had an infinite yearning for Thailand.....

I rode my motorcycle to warm tropical Yunnan. I arrived in Kunming and went to Xishuangbanna after finishing. From Mohan land port, I entered Laos and from Laos, I entered Chiang Rai, Thailand

I first came to Chiang Mai, then rode a motorcycle to Bangkok, along the coastline to Krabi , then Phuket Island, and then turned back to Koh Samui, Ko Pha-Ngan.

## **zhejiang shengheng international, overseas Overseas sales**

2015 - 2017(in work)

after May ,motorcycles from zhejiang Go to Tibet and Nepal,then From the Qinghai-Tibet line to Xinjiang this overall take about half year

One of my local friends is a factory owner, we call them small boss (小老板) , He is short of people in Africa, so I work for him.

One of our major markets is in Kano State, Nigeria.

The locals are black Muslim, Hausa , good honest people , like if you drop 1000 usd on the ground for a day , its still there ,they will not take for themselves.

Hausa people like brightly colorful fabrics , like the red ,must be big bright red, as red as the apple Snow White ate.

This requires a technique called 蜡染,wax printing, our factory is good at this.

There are huge markets in Kano, with tens of thousands of shops

The afternoon became busy, vendors pushing carts full of food and small goods , we walked in the market, visit other shops and discuss styles in popular fabrics so we make them later

## **Zhejiang Jincheng Trade Co., Ltd, shaoxing -European line sales**

2013 September - 2015 because it's too old (in work) probably like one and half year

Main job is send and receive emails, call customers occasionally, and show them around when customers come to the factory

It's like customer service, and you should Go get more customers, Because 3% of your company profit is your commission, and then go to the Canton Fair, that's all I remember.

## EDUCATION

### **zhejiang construction technology school , college**

hangzhou— *Construction engineer*

September 2009 - 2013 (in school)

the school has an internship assignment, about one year , you have to complete the internship period to get your diploma, after the internship, go back to school for some class

We learn more advanced architectural mechanics, budgeting and final accounts, draw architectural blueprint use CAD, and learn to find bugs in blueprint

study the physical characterization of building materials, run material mechanics experiments

### **zhejiang construction technology school , high school**

shaoming— *Construction engineer*

2006 - 2009

Complete architecture is taught from high school, university will teach more advanced architectural mechanics and architectural CAD drawing, architectural budget