



ZHIPENG YU

my portfolio

<https://dinnexbell.github.io/beyond-online-resume/generic.html>

try find customer facing&tech support/sale job

love to travel and making conversation

PROFILE

俞志鹏 1990.9.5
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China / Chinese citizen
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zhejiang construction tech school

INTEGRITY

RESILIENCE

RELIABLE

MULTITASKING

VERSATILITY

WISDOM

WEBSITE:

www.youtube.com/channel/UC8aj3Xp8DbDLqCjYg3C3ERQ

HOBBIES

Cat
Travel by motorcycles
Adventure
Ruins adventure
Apocalypse scenario,
like zombie apocalypse
Photography
Outdoor camping and cooking
Video game like squad
Favorite place: Thailand

MY KEY FEATURE

Proficient in English,Chinese,some Japanese

Talk show-like humor and enthusiasm, strong and efficient communication skills, light and charming personality

Broad knowledge of the world situation and it's different culture, current events, we have so much we can talk about

In-depth understanding and proficiency in Western politics, culture and social forms

In-depth understanding of the organizational structure and daily operations of Western companies

In-depth understanding and proficiency in Windows 10 11 Linux winserver, software and hardware troubleshooting skills

Widely involved in IT,

Fast response and learning ability, with powerful logical thinking, love to learn and adapt new technology

WORK and life EXPERIENCE

DANFOSS shanghai IT specialist ,system admin (in work March 2022 ~~present)

Outsourcing via Hrpackage

My job is settled about in mid-March, However, due to the lockdown in Shanghai, work did not start until May.

My main responsibility is to help users ,Provide advice, solutions/work around and fix the problems

main areas in Windows and Winserver , System Optimization, Authorization Identity and Access, Application Performance Monitoring, Applying Windows Features

availability check, troubleshoot ,damage repair, data migration integration

software compliance, Security and Monitoring, Antivirus and Phishing, Group Policy

HCL, shanghai- tech support for huntsman and in pandemic lock down in China 2020~2022

job in detail

In addition to routine maintenance of SCCM Windows auto-installation platform, I also do case or ticket. If a user have problem with his device , the user will raise a ticket to get help, then I will close the ticket.

since the huntsman system is undergoing a comprehensive upgrade, a lot of my tasks are work with SCCM(System Center ConfigurationManager) in testing, SCCM is part of win server, will support all user to update and upgrade

we will make change in BIOS setting to check how new image running on device , to optimal the installation and performance of our device

Wicresoft/Microsoft , shanghai —support engineer

2018 - 2019(in work)

I work as an entry level Windows support engineer , and then Outsource to Microsoft support center , my main duty is the same , helping customers solve problems on MS products, I've supported Windows 10 ,part of the Windows server(Presales and deployment) , office , running system diagnosis, trouble shoot ,break fix ,tier 1~tier 2

When I had lunch at the staff cafeteria, I remember everyone was talking about the wonders of Thailand. We also have Thai colleagues and they speak English soft and slow.

I suddenly had an infinite yearning for Thailand.....

I rode my motorcycle to warm tropical Yunnan. I arrived in Kunming and went to Xishuangbanna after

finishing. From Mohan land port, I entered Laos and from Laos, I entered Chiang Rai, Thailand

I first came to Chiang Mai, then rode a motorcycle to Bangkok, along the coastline to Krabi , then Phuket Island, and then turned back to Koh Samui, Ko Pha-Ngan.

Zhejiang shengheng international, overseas Overseas sales

2015 - 2017(in work)

after May ,motorcycles from zhejiang Go to Tibet and Nepal,then From the Qinghai-Tibet line to Xinjiang this overall take about half year

One of my local friends is a factory owner, we call them small boss (小老板) , He is short of people in Africa, so I work for him.

One of our major markets is in Kano State, Nigeria.

The locals are black Muslim, Hausa , good honest people , like if you drop 1000 usd on the ground for a day , its still there ,they will not take for themselves.

Hausa people like brightly colorful fabrics , like the red ,must be big bright red, as red as the apple Snow White ate.

This requires a technique called 蜡染,wax printing, our factory is good at this.

There are huge markets in Kano, with tens of thousands of shops

The afternoon became busy, vendors pushing carts full of food and small goods , we walked in the market, visit other shops and discuss styles in popular fabrics so we make them later

Zhejiang Jincheng Trade Co., Ltd, shaoxing -European line sales

2013 September - 2015 because it's too old (in work) probably like one and half year

Main job is send and receive emails, call customers occasionally, and show them around when customers come to the factory

It's like customer service, and you should Go get more customers, Because 3% of your company profit is your commission, and then go to the Canton Fair, that's all I remember.

EDUCATION

Zhejiang construction technology school , college

hangzhou— *Construction engineer*

September 2009 - 2013 (in school)

the school has an internship assignment, about one year, you have to complete the internship period to get your diploma, after the internship, go back to school for some class

We learn more advanced architectural mechanics, budgeting and final accounts, draw architectural blueprint use CAD, and learn to find bugs in blueprint

study the physical characterization of building materials, run material mechanics experiments

Zhejiang construction technology school , high school

shaoxing— *Construction engineer*

2006 - 2009

Complete architecture is taught from high school, university will teach more advanced architectural mechanics and architectural CAD drawing, architectural budget