Dinosan Karunakaran

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EDUCATION

Toronto Metropolitan University | Business Technology Management - BCommerce   **Sep 2022 - Apr 2026**

Relevant Courses: Information System, Information Technology infrastructure, Computer Problem Solving, Data/info Management, Programming, Finance, Accounting, Business Analytics

RELEVANT EXPERIENCE

Team Member - Cashier/Cook | Burger King - Scarborough Ontario   **Jul 2022 - Present**

- Exceptional customer service, proven track record of delivering friendly and accurate service, addressing customer concerns promptly
- Assisted in reducing wait times by 20% during peak hours by efficiently managing the kitchen and front counter workflow.
- Processed over 150 customer transactions daily, ensuring accuracy in handling cash, credit, and mobile payments

Information Officer | Elections Ontaro - Scarborough, Ontario   **Jun 2022 - Jul 2022**

- Effectively communicated with individuals to confirm possession of their voter identification cards while also setting up the workplace in accordance with procedural requirements.
- Conducted ballot counting and systematically managed associated documentation.

Youth Council | Malvern Recreational Centre - Scarborough, Ontario   **Jun 2019 - Mar 2020**

- Lead initiatives and advocated for the interests of young people as a member of the Youth Council, promoting community engagement and youth empowerment.
- Assisted in developing and coordinating youth programs, workshops, and events focused on leadership, community involvement, and skill-building.

PROJECTS

Microsoft SQL Studio   **Apr 2024**

- Developed and executed a SQL project encompassing the creation of diverse data charts, establishment of appropriate relationship links between datasets, meticulous data entry, and formulation of targeted queries to enhance project functionality and analysis capabilities

Glo-Bus   **Dec 2022**

- Used a Glo-Bus virtual business simulator to acquire expertise in an AC camera industry enterprise, encompassing marketing, compensation, facilities management, corporate citizenship, financial analysis and cash flow.
- Conducted a risk assessment by analyzing the company's financial ratios, debt levels, and market conditions. Developed different scenarios (best-case, base-case, worst-case) to stress test the financial model.

Market Analysis Project   **April 2023**

- Led a team of four students in conducting a market analysis for a local business, identifying key trends and opportunities
- Analyzed competitor data and customer feedback to provide actionable recommendations

SKILLS AND INTERESTS

Coding and Languages: Python, SQL, HTML

Software: Microsoft Excel, Microsoft Powerpoint, Microsoft Word, Microsoft Azure, Remote Desktop, Pycharm, SQL Server Studio, Erwin DM, Wireshark, UTM, Virtualbox, Financial Modeling, Market Research, Risk analysis

Interests: Basketball, Video games, Business Analytics, Data Analytics, Stocks and Investments

CERTIFICATIONS

Power of Excel | Ted Rogers School: VLOOKUP, Index, SumIfs, and Countifs   **Mar 2023**
Python 2.0 | Ted Rogers School**:** Sorting, Functions, Dictionaries, Tuples, Lists   **Dec 2023**
SQL 2.0: | Ted Rogers School**:** Indexing, Database Management, SQL Join, Data Architecture   **Mar 2024**