Tiket.com

E-Ticket Itinerary & Receipt

Contact Information Ms. Maria Ocktaviani Zega	Booking Date Monday, 24 October 2016	Status Confirmed

✈ Departing Flight (Friday, 2 December 2016)

Flight Number	Carrier	✈ Departure	Duration	🛬 Arrival	Cabin Airline Booking Code
SJ 230 Class T	*Sriwijaya Air* Your Flying Partner	**12:40** - 2 December 2016 **Jakarta - Cengkareng (CGK)** **Soekarno Hatta International Airport**	1h 10m **Direct**	**13:50** - 2 December 2016 **Yogyakarta (JOG)** **Adi Sutjipto International Airport**	Economy -

Passenger Detail

No.	Flight Number	Ticket Number	Name	Type	Baggage
1	SJ 230	9771044755197C1	Mr Timotius	Adult	20

Please print and bring this E-Ticket to be shown at the counter check-in. Also present personal identification of each passenger for verification.

For further assistance, please contact Tiket.com at **CUSTOMER SERVICE** +62 21 2963 3600 **EMAIL** cs@tiket.com

PT. Global Tiket Network Jl. Kawi No.45 RT.006 RW.002, Setia Budi – Jakarta Selatan, DKI Jakarta – 12980.

Payment Details

Transaction Number	: #31127285-36854917	**Company Name**	: PT. Global Tiket Network
Payment Timestamp	: 24 Oct 2016, 10:51:10	**Address**	: Jl. Kawi No. 45, Setiabudi, Jakarta Selatan, DKI Jakarta, Indonesia 12980.
Payment Method	: ATM TRANSFER	**Telephone**	: +62 21 8378 2121
		NPWP	: 31.371.281.2.018.000

Sub Total	:	**490.000 IDR**
Services & Fees		
Baggage Fee	:	0 IDR

Payment Breakdown

Total Payment	:	490.000 IDR
Payment Charges	:	0 IDR
Total*	:	**490.000 IDR**

Prices include VAT

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Flight Terms & Condition Sriwijaya

Important Notes :

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the boarding area at least 30 minutes before boarding time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- Passenger is allowed to check-in a baggage with maximum weight of 20 kg and bring a carry-on baggage with maximum weight of 7 kg.
- For more information, please refer to Sriwijaya Air terms and conditions. Passenger/ticket holder is accountable (must follow) to terms and conditions that are stated by Sriwijaya Air.

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Flight Terms & Condition Sriwijaya

Refund Policy and Itinerary Changes Policy :

- For cancellation, customer can call Tiket.com customer service at 021-2963 3600 or email to cs@tiket.com. Customer can also contact Sriwijaya Air Call Center at 021-292 79777.
- If customer is cancelling from Sriwijaya Call Center, customer has to reconfirm the cancellation details to Tiket.com customer service by stating:
  - Passenger name.
  - Order ID/Booking Code.
  - Refund percentage that is received by Sriwijaya Air.
  - Bank account information to be refunded and the name of the bank account holder.
  - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 1-2 months, starting when the cancellation application is received by Tiket.com customer service.
- To make changes on the itinerary or passenger information, customer can directly contact Sriwijaya Air Call Center Center at 021-292 79777 and will be charged an administration fee stated by Sriwijaya Air.

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Flight Terms & Condition Sriwijaya

Cancellation and refund provisions by Sriwijaya Air :

- Route Domestic
  Class: W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
  - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
  - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
  - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 60% of the basic fare publish / pax.
  - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 70% of the basic fare publish / pax.
  - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 80% of the basic fare publish / pax.
  - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 90% of the basic fare publish / pax.
  Class: I, D, C
  - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
  - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
  - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
  - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
  - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
  - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- No show cancellation fee of 90% of the basic fare publish / pax for the class W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
- No show cancellation fee of 50% of the basic fare publish / pax for class I, D, C
- International Airport
  - Class X, E, G, O, O (Unable direfund)
  - Class V, T, Q, N, M, L, K, H, B, W, S, Y (Total Refund charged Cancellation Fee and Refund Fee of Ãƒ Â,Ã,Â£ 250,000 / $ 20 / MYR 100).
  - Class I, D, C (Total Refund only charged Refund Fee of Ãƒ Â,Ã,Â£ 250,000 / $ 20 / MYR 100).
- For infants passenger cancellation cancellation fee of Rp 20,000

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