

Contact Information Ms. Maria Ocktaviani Zega	Booking Date Monday, 24 October 2016	Status Confirmed
---	--	----------------------------

✈ Returning Flight (Sunday, 4 December 2016)

Flight Number	Carrier	 Departure	Duration	 Arrival	Cabin <small>Airline Booking Code</small>
QG 103 Class F	Citilink	06:00 - 4 December 2016 Yogyakarta (JOG) Adi Sutjipto International Airport	1h 0m Direct	07:00 - 4 December 2016 Jakarta - Halim (HLP) Halim Perdanakusuma International Airport	Economy -

Passenger Detail

No.	Flight Number	Ticket Number	Name	Type	Baggage
1	QG 103	115075731	Mr Timotius	Adult	20

Please print and bring this E-Ticket to be shown at the counter check-in. Also present personal identification of each passenger for verification.

Payment Details

Transaction Number	: #31127285-36854920	Company Name	: PT. Global Tiket Network
Payment Timestamp	: 24 Oct 2016, 10:51:10	Address	: Jl. Kawi No. 45, Setiabudi, Jakarta Selatan, DKI Jakarta, Indonesia 12980.
Payment Method	: ATM TRANSFER	Telephone	: +62 21 8378 2121
		NPWP	: 31.371.281.2.018.000

Sub Total : **666.478 IDR**

Services & Fees

Baggage Fee : 0 IDR

Payment Breakdown

Total Payment : 666.478 IDR

Payment Charges : 0 IDR

Total* : **666.478 IDR**

**Prices include VAT*

Flight Terms & Condition Citilink**Important Notes :**

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the boarding area at least 25 minutes before boarding time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- Passenger is allowed to bring a check-in baggage with maximum weight of 20 Kg for domestic flight .
- Passenger is allowed to bring a carry-on baggage with maximum weight of 7 Kg and maximum size of 56cm x 36 cm x 23 cm.
- For more information, please refer to Citilink terms and conditions. Passenger/ticket holder is accountable (must follow) to terms and conditions that are stated by Citilink.

Flight Terms & Condition Citilink**Refund Policy and Itinerary Changes Policy :**

- If cancellation from Citilink occurred, passenger can contact Citilink Call Center at 0804 1 080808. Passenger can also contact Tiket.com customer service at 021-2963 3600 or email to cs@tiket.com for a refund by stating:
 - Passenger name.
 - Order ID/Booking Code.
 - Refund percentage that is received from Citilink (If cancellation has been done by contacting Citilink Call Center).
 - Bank account information to be refunded and the name of the bank account holder.
 - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 1 month, starting when the cancellation application is received by Tiket.com customer service.
- Refund provisions referring to article 10 185 2015 FMD as follows:
 - Returns over the 72 hours before scheduled departure to a refund of 75% of the basic rate / basic fare.
 - Returns under the 72 hours up to 48 hours before scheduled departure to a refund of 50% of the basic rate / basic fare.
 - Returns under the 48 hours up to 24 hours before scheduled departure to a refund of 40% of the basic rate / basic fare.
 - Returns under the 24 hours up to 12 hours before scheduled departure to a refund of 30% of the basic rate / basic fare.
 - Returns under 12 hours up to 4 hours before the scheduled departure time to a refund of 20% of the basic rate / basic fare.
 - Returns under 4 hours until the close checkin (30 minutes before the scheduled departure time) to a refund of 10% of the basic rate / basic fare.
 - Request for refund after the close checkin or departures (No Show) does not get any refund.
 - Request for refund resulting from errors Citilink, as revise the schedule, flight noops, etc., get a refund of 100% of the basic rate / basic fare.
 - Request for refund resulting from force majeure, subject to the administrative fee amounting to 10% of the basic rate / basic fare.
- To make changes on the itinerary or passenger information, customer can only visit the nearest Citilink office or directly contact Citilink Call Center. Customer will be charged an administration fee stated by Citilink.