

Contact Information Ms. Maria Ocktaviani Zega	Booking Date Monday, 24 October 2016	Status Confirmed
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✈ Departing Flight (Friday, 2 December 2016)

Flight Number	Carrier	 Departure	Duration	 Arrival	Cabin <small>Airline Booking Code</small>
SJ 230 Class Q		12:40 - 2 December 2016 Jakarta - Cengkareng (CGK) Soekarno Hatta International Airport	1h 10m Direct	13:50 - 2 December 2016 Yogyakarta (JOG) Adi Sutjipto International Airport	Economy -

Passenger Detail

No.	Flight Number	Ticket Number	Name	Type	Baggage
1	SJ 230	9771044755281C1	Mr Muhamad Fikri Hujaeri	Adult	20

Please print and bring this E-Ticket to be shown at the counter check-in. Also present personal identification of each passenger for verification.

Payment Details

Transaction Number	: #31127944-36855856	Company Name	: PT. Global Tiket Network
Payment Timestamp	: 24 Oct 2016, 10:53:15	Address	: Jl. Kawi No. 45, Setiabudi, Jakarta Selatan, DKI Jakarta, Indonesia 12980.
Payment Method	: ATM TRANSFER	Telephone	: +62 21 8378 2121
		NPWP	: 31.371.281.2.018.000

Sub Total : **534.000 IDR**

Services & Fees

Baggage Fee : 0 IDR

Payment Breakdown

Total Payment : 534.000 IDR

Payment Charges : 0 IDR

Total* : **534.000 IDR**

**Prices include VAT*

Flight Terms & Condition Sriwijaya**Important Notes :**

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the boarding area at least 30 minutes before boarding time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- Passenger is allowed to check-in a baggage with maximum weight of 20 kg and bring a carry-on baggage with maximum weight of 7 kg.
- For more information, please refer to Sriwijaya Air terms and conditions. Passenger/ticket holder is accountable (must follow) to terms and conditions that are stated by Sriwijaya Air.

Flight Terms & Condition Sriwijaya**Refund Policy and Itinerary Changes Policy :**

- For cancellation, customer can call Tiket.com customer service at 021-2963 3600 or email to cs@tiket.com. Customer can also contact Sriwijaya Air Call Center at 021-292 79777.
- If customer is cancelling from Sriwijaya Call Center, customer has to reconfirm the cancellation details to Tiket.com customer service by stating:
 - Passenger name.
 - Order ID/Booking Code.
 - Refund percentage that is received by Sriwijaya Air.
 - Bank account information to be refunded and the name of the bank account holder.
 - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 1-2 months, starting when the cancellation application is received by Tiket.com customer service.
- To make changes on the itinerary or passenger information, customer can directly contact Sriwijaya Air Call Center at 021-292 79777 and will be charged an administration fee stated by Sriwijaya Air.

Flight Terms & Condition Sriwijaya

Cancellation and refund provisions by Sriwijaya Air :

- Route Domestic
 - Class: W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
 - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
 - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 60% of the basic fare publish / pax.
 - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 70% of the basic fare publish / pax.
 - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 80% of the basic fare publish / pax.
 - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 90% of the basic fare publish / pax.
 - Class: I, D, C
 - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
 - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- No show cancellation fee of 90% of the basic fare publish / pax for the class W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
- No show cancellation fee of 50% of the basic fare publish / pax for class I, D, C
- International Airport
 - Class X, E, G, O, O (Unable direfund)
 - Class V, T, Q, N, M, L, K, H, B, W, S, Y (Total Refund charged Cancellation Fee and Refund Fee of $\text{Rp } 250,000 / \$ 20 / \text{MYR } 100$).
 - Class I, D, C (Total Refund only charged Refund Fee of $\text{Rp } 250,000 / \$ 20 / \text{MYR } 100$).
- For infants passenger cancellation cancellation fee of Rp 20,000