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|---|--|----------------------------|
| <b>Contact Information</b><br>Ms. Maria Ocktaviani Zega | <b>Booking Date</b><br>Monday, 24 October 2016 | <b>Status</b><br>Confirmed |
|---|--|----------------------------|

### ✈ Returning Flight (Sunday, 4 December 2016)

| Flight Number            | Carrier   | <br>Departure | Duration         | <br>Arrival       | Cabin<br><small>Airline Booking Code</small> |
|--------------------------|---|--|------------------|--|--|
| <b>SJ 235</b><br>Class N |  | <b>17:00</b> - 4 December 2016<br>Yogyakarta (JOG)<br>Adi Sutjipto International Airport       | 1h 10m<br>Direct | <b>18:10</b> - 4 December 2016<br>Jakarta - Cengkareng (CGK)<br>Soekarno Hatta International Airport | Economy<br>-                                 |

### Passenger Detail

| No. | Flight Number | Ticket Number   | Name                     | Type  | Baggage |
|-----|---------------|-----------------|--------------------------|-------|---------|
| 1   | <b>SJ 235</b> | 9771044755282C1 | Mr Muhamad Fikri Hujaeri | Adult | 20      |

Please print and bring this E-Ticket to be shown at the counter check-in. Also present personal identification of each passenger for verification.

**Payment Details**

|                           |                         |                     |  |
|---------------------------|-------------------------|---------------------|--|
| <b>Transaction Number</b> | : #31127944-36855862    | <b>Company Name</b> | : PT. Global Tiket Network   |
| <b>Payment Timestamp</b>  | : 24 Oct 2016, 10:53:15 | <b>Address</b>      | : Jl. Kawi No. 45, Setiabudi,<br>Jakarta Selatan, DKI Jakarta,<br>Indonesia 12980. |
| <b>Payment Method</b>     | : ATM TRANSFER          | <b>Telephone</b>    | : +62 21 8378 2121   |
|                           |                         | <b>NPWP</b>         | : 31.371.281.2.018.000   |

**Sub Total** : **564.000 IDR**

**Services & Fees**

Baggage Fee : 0 IDR

**Payment Breakdown**

Total Payment : 564.000 IDR

Payment Charges : 0 IDR

**Total\*** : **564.000 IDR**

*\*Prices include VAT*

**Flight Terms & Condition Sriwijaya****Important Notes :**

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the boarding area at least 30 minutes before boarding time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- Passenger is allowed to check-in a baggage with maximum weight of 20 kg and bring a carry-on baggage with maximum weight of 7 kg.
- For more information, please refer to Sriwijaya Air terms and conditions. Passenger/ticket holder is accountable (must follow) to terms and conditions that are stated by Sriwijaya Air.

**Flight Terms & Condition Sriwijaya****Refund Policy and Itinerary Changes Policy :**

- For cancellation, customer can call Tiket.com customer service at 021-2963 3600 or email to cs@tiket.com. Customer can also contact Sriwijaya Air Call Center at 021-292 79777.
- If customer is cancelling from Sriwijaya Call Center, customer has to reconfirm the cancellation details to Tiket.com customer service by stating:
  - Passenger name.
  - Order ID/Booking Code.
  - Refund percentage that is received by Sriwijaya Air.
  - Bank account information to be refunded and the name of the bank account holder.
  - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 1-2 months, starting when the cancellation application is received by Tiket.com customer service.
- To make changes on the itinerary or passenger information, customer can directly contact Sriwijaya Air Call Center at 021-292 79777 and will be charged an administration fee stated by Sriwijaya Air.

**Flight Terms & Condition Sriwijaya**

Cancellation and refund provisions by Sriwijaya Air :

- Route Domestic
  - Class: W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
    - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
    - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
    - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 60% of the basic fare publish / pax.
    - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 70% of the basic fare publish / pax.
    - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 80% of the basic fare publish / pax.
    - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 90% of the basic fare publish / pax.
  - Class: I, D, C
    - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
    - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
    - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
    - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
    - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
    - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- No show cancellation fee of 90% of the basic fare publish / pax for the class W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
- No show cancellation fee of 50% of the basic fare publish / pax for class I, D, C
- International Airport
  - Class X, E, G, O, O (Unable direfund)
  - Class V, T, Q, N, M, L, K, H, B, W, S, Y (Total Refund charged Cancellation Fee and Refund Fee of  $\text{Rp } 250,000 / \$ 20 / \text{MYR } 100$ ).
  - Class I, D, C (Total Refund only charged Refund Fee of  $\text{Rp } 250,000 / \$ 20 / \text{MYR } 100$ ).
- For infants passenger cancellation cancellation fee of Rp 20,000