



Contact Information	Booking Date	Status	
Ms. Maria	Monday, 24 October 2016	Confirmed	

Departing Flight (Friday, 2 December 2016)

Flight Number	Carrier	<u>⊬</u> Departure	Duration	<u>⊁</u> Arrival	Cabin Airline Booking Code
SJ 230 Class T	Sriwyaya Air	12:40 - 2 December 2016 Jakarta - Cengkareng (CGK) Soekarno Hatta International Airport	1h 10m Direct	13:50 - 2 December 2016 Yogyakarta (JOG) Adi Sutjipto International Airport	Economy -

Returning Flight (Sunday, 4 December 2016)

Flight Number	Carrier	<u>⊀</u> Departure	Duration	<u>★</u> Arrival	Cabin Airline Booking Code
SJ 235 Class M	Sriwyaya Air	17:00 - 4 December 2016 Yogyakarta (JOG) Adi Sutjipto International Airport	1h 10m Direct	18:10 - 4 December 2016 Jakarta - Cengkareng (CGK) Soekarno Hatta International Airport	Economy -

Passenger Detail

No.	Flight Number	Ticket Number	Name	Туре	Baggage
1	- SJ 230	9771044755236C1, C2	Ms Maria Ocktaviani Zega	Adult	20
2		9771044755237C1, C2	Ms Desi Chandrika	Adult	20
3		9771044755238C1, C2	Ms Yulia Fitriani	Adult	20
4		9771044755239C1, C2	Ms Silva Putri Safitri	Adult	20
5		9771044755240C1, C2	Ms Maisah Nugraha Azzizah	Adult	20
6		9771044755241C1, C2	Ms Ayu Hartinah	Adult	20
7	SJ 235	9771044755236C1, C2	Ms Maria Ocktaviani Zega	Adult	20
8		9771044755237C1, C2	Ms Desi Chandrika	Adult	20
9		9771044755238C1, C2	Ms Yulia Fitriani	Adult	20
10		9771044755239C1, C2	Ms Silva Putri Safitri	Adult	20
11		9771044755240C1, C2	Ms Maisah Nugraha Azzizah	Adult	20
12		9771044755241C1, C2	Ms Ayu Hartinah	Adult	20

Please print and bring this E-Ticket to be shown at the counter check-in. Also present personal identification of each passenger for verification.



Payment Details

Transaction Number : #31127809-36855522 **Payment Timestamp** : 24 Oct 2016, 10:52:13

Payment Method : ATM TRANSFER

Company Name : PT. Global Tiket Network

Address : Jl. Kawi No. 45, Setiabudi,

Jakarta Selatan, DKI Jakarta,

Indonesia 12980.

Telephone : +62 21 8378 2121

NPWP : 31.371.281.2.018.000

Sub Total : 6.744.000 IDR

Services & Fees

Baggage Fee : 0 IDR

Payment Breakdown

Total Payment : 6.744.000 IDR

Payment Charges : 0 IDR

Total* : 6.744.000 IDR

*Prices include VAT



Flight Terms & Condition Sriwijaya

Important Notes:

- Please arrive at the terminal at least 90 minutes before departure time for domestic flight or 2 hours for international flight.
- Check-in counter will be closed 45 minutes before departure time.
- Please arrive at the boarding area at least 30 minutes before boarding time.
- For all departures terminal information can contact the concerned airline call center when an error information is not the responsibility tiket.com
- Passenger is allowed to check-in a baggage with maximum weight of 20 kg and bring a carry-on baggage with maximum weight of 7 kg.
- For more information, please refer to Sriwijaya Air terms and conditions. Passenger/ticket holder is accountable (must follow) to terms and conditions that are stated by Sriwijaya Air.



Flight Terms & Condition Sriwijaya

Refund Policy and Itinerary Changes Policy:

- For cancellation, customer can call Tiket.com customer service at 021-2963 3600 or email to cs@tiket.com. Customer can also contact Sriwijaya Air Call Center at 021-292 79777.
- If customer is cancelling from Sriwijaya Call Center, customer has to reconfirm the cancellation details to Tiket.com customer service by stating:
 - Passenger name.
 - Order ID/Booking Code.
 - Refund percentage that is received by Sriwijaya Air.
 - Bank account information to be refunded and the name of the bank account holder.
 - For credit card transaction, please state the last 4 digits of the card number and the credit card type (VISA / MASTERCARD).
- Refund process will take approximately 1-2 months, starting when the cancellation application is received by Tiket.com customer service.
- To make changes on the itinerary or passenger information, customer can directly contact Sriwijaya Air Call Center Center at 021-292 79777 and will be charged an administration fee stated by Sriwijaya Air.



Flight Terms & Condition Sriwijaya

Cancellation and refund provisions by Sriwijaya Air:

- · Route Domestic
 - Class: W, S, Y, H, B, L, K, N, M, T, Q, G, V, X, E
 - Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
 - Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
 - Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 60% of the basic fare publish / pax.
 - Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 70% of the basic fare publish / pax.
 - Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 80% of the basic fare publish / pax.
 - Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 90% of the basic fare publish / pax.

Class: I, D, C

- Cancellation for refund conducted more than 72 hours before departure will be charged a cancellation fee of 25% of the basic fare publish / pax.
- Cancellation for refund conducted 72 to 48 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- Cancellation for refund conducted 48 to 24 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- Cancellation for refund conducted 24 to 12 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- Cancellation for refund made 12 to 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- Cancellation for refund made less than 4 hours before departure will be charged a cancellation fee of 50% of the basic fare publish / pax.
- No show cancellation fee of 90% of the basic fare publish / pax for the class W, S, Y, H, B, L, K, N, M, T, Q, G, V, X,
- No show cancellation fee of 50% of the basic fare publish / pax for class I, D, C
- · International Airport
 - Class X, E, G, O, O (Unable direfund)
 - Class V, T, Q, N, M, L, K, H, B, W, S, Y (Total Refund charged Cancellation Fee and Refund Fee of \tilde{A} \hat{A} , \hat{A} , \hat{A} £ 250,000 / \$ 20 / MYR 100).
 - Class I, D, C (Total Refund only charged Refund Fee of à Â,Ã,£ 250,000 / \$ 20 / MYR 100).
- For infants passenger cancellation cancellation fee of Rp 20,000