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**Dinesh Dilli, OCP**

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**ORACLE DBA**

* **Senior DBA;** who consistently demonstrates ability to meet technical requirements and customer needs while developing and implementing solutions.
* **Experienced, offering 13 years of success leading all DBA projects/service delivery;** with all round experiences in technology management, solutioning, Production support and project implementations.
* **Business strategist;** plan and manage projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
* **Excellent communicator;** leverage technical, business acumen to communicate effectively with client executives and teams.
* **Expert in Database Technologies:** Individually can design and implement Oracle DB with HA solutions including Active data guard, Goldengate, Real Application Clusters.

**Professional Summary**

* Working 24x7 Oracle Database Production support (RAC & NON-RAC), Test and Development Environment.
* Experience as a team lead and customers to analyze and solve business problems using database solution. Working on complex and high impact issues. Understands business objectives and problems, identifies alternative solutions, performs feasibilities studies, cost/benefit analysis and suggests the best course of action.
* Hands on experience with ORACLE RAC (ASM), Data guard and Replication using OGG.
* Responsible for supporting daily BAU operations on 24\*7.
* Providing L3 support for BAU and escalation for all Incidents, which include root cause and Impact analysis for major incidents. Also responsible for consecutive problem calls.
* Providing SME for critical application in banking domain.
* Responsible for end-to-end setup for new projects.
* Proficient experiences in Patch apply standalone, grid patch and oracle restart patch.
* Vast Experience in Database cloning (Production to Dev/Test/UAT systems- Expert).
* Working on large-scale databases with size of multi-terabyte in large system environments.
* Excellent interpersonal and strong analytical, problem-solving skills with customer service-oriented attitude. Providing on-call support for the high severity tickets and effectively ensured the best service levels as per SLA.
* Responsible for leading the team and working with developers in identifying, resolving and proactively working to prevent performance or other production impacting issues; and has in addition, fulfilled DBA on call rotation responsibilities, which include application support, trouble shooting, server migration, backups, monitoring, performance planning, server up-gradation and improving security.
* Provide problem resolution of reported database issues reported via IT team members, automated notifications, and IT request system in compliance with applicable SLA.
* Experience in Oracle 19c/18c/12c/11g(R1/R2)/10g/9i Installation, Administration, Upgrade, and migration, Performance Tuning, Database Backup and Recovery with flavors of UNIX (HP-UX, Oracle Solaris, AIX and Linux) and various versions of Oracle RDBMS (9i- 19c).
* Proficient experience in Hot/Cold and RMAN Backup and Recovery.
* Installed and configure extract, pump, replicate, manager parameter file of Golden Gate.
* Monitoring and checking the RMAN hot backup and Logical backup (Data pump, Export /Import), both scheduled in cron-job. Killing Defunct Process and users consuming more resource during peak loads.
* Vast experience in administration of Oracle 10g/11g/12c/18c/19c Data guard systems. Configured DATA GUARD (Physical Standby database) for the Production Database and Tested for Switchover, Failover, and activating standby to Primary.

**Technical skills**

Operating System : Linux, SunOS, AIX and windows.

RDBMS : Oracle 9i, 10g, 11g, 12c, 18c & 19c

Key skills : RMAN, DATAGUARD, DATAPUMP, EXPORT/IMPORT, Golden Gate & RAC

OS Tools : Putty, FTP & SCP, DBCA, NETCA, SRVCTL, AWR Report, TK-prof and SSH

**Certifications**

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| Oracle Certified Professional 10G, 11G and 12C  ITIL V3 Foundation  AWS Solutions Architect – Associate certified |

**Career History**

* Working as an Senior Oracle Datastore Administrator from SEP 2022 to till now in **MTS GLOBAL PTE LTD, Singapore. (Atos Information Technology (Singapore) Pte Ltd).**
* Worked as an Senior Oracle Datastore Administrator from OCT 2016 to SEP 2022 in **IQVIA RDS (India) Pvt Ltd,** Bangalore.
* Worked as an Oracle Database Administrator from June 2014 to OCT 2016 in **Technosoft Global Services Pvt Ltd,** Bangalore
* Worked as an Oracle Database Administrator from July 2011 to June 2014 in **Sundaram Infotech Solutions,** Chennai.

**Career Progression**

## **Senior Database Administrator | MTS GLOBAL PTE LTD, Singapore. (Atos Information Technology (Singapore) Pte Ltd) | Banking - Standard Chartered Singapore**

**Sep 2022 – till now**

* As a DBA for core databases (high critical DB's), responsible for critical DB servers and provide 24/7 support for all kind of DBA tasks.
* Handling MIM calls and providing solutions for critical issues.
* Currently leading technical team in Singapore
* Create Database objects and rebuild the tables and Indexes
* Performed RMAN restore as per client needs.
* Having experience on oracle shard.
* Apply PSU patches for every Quarterly for both RAC and NON-RAC systems.
* Installed Oracle 19c binary installation standalone/Grid using by Ansible tower.
* Experience on Oracle RAC configuration and performance issues, ASM related issues and disk addition.
* Experience on Export/Import and Data-pump. Performed to improve import data-pump backup job.
* Reviewing database 12c/18c/19c performance periodically and suggest solution for critical and non-critical issues.
* Conduct knowledge transfer within the team and help team members in understanding the Client business and existing banking systems.
* Designing and running system load/stress testing; escalating application problems to vendors
* Standardize and manage Database Administrator procedures for monitoring database performance, testing, archiving, and optimizing.
* Reviewing and verifying Database backup details, Database user privileges, Inactive user accounts.
* Proficiency in developing Maintenance plans, backup, recovery strategies and Rebuild/Reorganize strategies.

**Senior Datastore Admin | IQVIA RDS (INDIA) PVT LTD | Pharmaceutical**

**Oct 2016 – Sep 2022**

* Responsible for Projects related to Technology & Databases
* Installing cluster, RDBMS and setting up RAC database
* Remove node from cluster & adding node from cluster.
* Applying PSU patches on both RAC and NON-RAC environments
* Configuration and managing more than one physical standby database setup for non-prod and prod DB’s between two data centers
* Provided primary support for more than 70 standby databases monitoring
* Provided primary support for critical application
* Research and Troubleshoot issues, errors and incidents, Collaborate with oracle support for bugs, issues resolution.
* Upgrading databases from 9i, 10G, 11G to 12C databases
* Upgrading databases 11G,12C databases to 19C
* Migrating the databases from Solaris to Linux and Linux to Linux
* Refresh of Full DB, Schema and table level using traditional Imports/Export and Data pump/Transportable tablespace.
* Database refresh using NetApp snapshot (hot/cold) user managed backup and RMAN ACTIVE DATABASE
* Following change Management & Ticketing system to perform changes in prod DB/servers
* Handling Incidents and resolving issues within the SLA timeframe
* Regular database capacity planning related to database growth and system utilization
* Provided 24x7 on-call technical supports
* Provided consultancies and executed many projects to clients
* Responsible for implementing and managing from technology perspective.
* Evaluation of various products and POC
* Participated in High Level Meetings on Project management and been influential member in decision-making
* Provide solution, implement and made operational many internal projects

**ORACLE DBA | Technosoft Global Services Pvt Ltd | Pharmaceutical | IQVIA RDS (INDIA) PVT LTD**

**June 2014 – OCT 2016**

* Deploy and configuration of Oracle 10g server and create the databases.
* Apply the Patch and migrate the Database version from 10G to 11G
* Monitoring alert log files at regular intervals
* Alter the SGA parameters.
* Rebuilding of standby database/Fixing standby sync issues
* Setting initialization and configuration files.
* Create and configure the users.
* Create and configure the profiles and roles then assign it’s to users.
* Create Database objects and rebuild the tables and Indexes.
* Startup and shutdown databases in various modes.
* Create a database link to access the remote databases.
* Installing 12c Grid agent in Linux servers and configured DBs in Grid to monitor DBs in 12c grid.
* Managing tablespaces for different user and quota on default and temporary tablespace.
* Database reorganization. Making structural changes to the database.
* Taking backup’s (NETAPP Snapshot, Hot, Cold, Physical, Logical, RMAN) and recovery (Using RMAN and User Managed).
* Conduct knowledge transfer within the team and help team members in understanding the Client business and existing systems

**ORACLE DBA | Sundaram Infotech Solutions | Finance**

**July 2011 – June 2014**

* Involved in DBA support for 24/7 Production Environments.
* Monitoring alert log files at regular intervals.
* Alter the SGA parameters.
* Setting initialization and configuration files.
* Creating, Managing and Monitoring the Oracle Databases.
* Database Migration from version 10g to 11g.
* Troubleshooting Day-to-Day Production Issues.
* Create and configure the users.
* Create and configure the profiles and roles then assign it’s to users.
* Create Database objects and rebuild the tables and Indexes.
* Create a database link to access the remote databases.
* Monitoring Tablespace usage.
* Managing tablespaces for different user by granting quota on default and temporary Tablespaces.
* Database reorganization. Making structural changes to the database.
* Monitoring all admin servers and managed servers in WebLogic.
* Deploying the jar and war files in WebLogic.
* Monitoring the scheduled jobs in production environments.
* Taking backup’s (Cold, Logical) and recovery (Using User Managed).

**Education Qualification**

* ELECTRONICS AND COMMUNICATION (B.E)

Prathyusha Institute of technology and management (PITAM), Aaranvoyal kuppam, Tiruvallur.

**Personal Dossier**

First Name : Dinesh

Last Name : Dilli

Gender : Male

Nationality : Indian

Passport : Valid

Date:

Place: **(Dinesh. D)trans**