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# DINESH DILLI

# Lead Consultant

Location Preference : Bengaluru

Current Location : Bengaluru

**Profile Summary**

* **Lead Consultant**, who consistently demonstrates ability to meet technical requirements and customer needs while developing and implementing solutions.
* **Experienced,** offering 13+ years of success leading all DBA projects/service delivery; with all round experiences in technology management, solutioning, Production support and project implementations. Currently associated with Atos.
* **Expert in Database Technologies:** Individually can design and implement Oracle DB with HA solutions including Active data guard, Goldengate, Real Application Clusters.
* **Business strategist;** plan and manage projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
* Working 24x7 Oracle Database Production support (RAC & NON-RAC), Test and Development Environment.
* Experience as a team lead and customers to analyze and solve business problems using database solution. Working on complex and high impact issues. Understands business objectives and problems, identifies alternative solutions, performs feasibilities studies, cost/benefit analysis and suggests the best course of action.
* Proficient experiences in Patch apply standalone, grid patch and oracle restart patch.
* Vast Experience in Database cloning (Production to Dev/Test/UAT systems- Expert).
* Working on large-scale databases with size of multi-terabyte in large system environments.
* Excellent interpersonal and strong analytical, problem-solving skills with customer service-oriented attitude. Providing on-call support for the high severity tickets and effectively ensured the best service levels as per SLA.
* Responsible for leading the team and working with developers in identifying, resolving and proactively working to prevent performance or other production impacting issues; and has in addition, fulfilled DBA on call rotation responsibilities, which include application support, trouble shooting, server migration, backups, monitoring, performance planning, server up-gradation and improving security.
* Provide problem resolution of reported database issues reported via IT team members, automated notifications, and IT request system in compliance with applicable SLA.
* Experience in Oracle 19c/18c/12c/11g(R1/R2)/10g/9i Installation, Administration, Upgrade, and migration, Performance Tuning, Database Backup and Recovery with flavors of UNIX (HP-UX, Oracle Solaris, AIX and Linux) and various versions of Oracle RDBMS (9i- 19c).
* Proficient experience in Hot/Cold and RMAN Backup and Recovery.
* Installed and configure extract, pump, replicate, manager parameter file of Golden Gate.
* Monitoring and checking the RMAN hot backup and Logical backup (Data pump, Export /Import), both scheduled in cron-job. Killing Defunct Process and users consuming more resource during peak loads.
* Vast experience in administration of Oracle 10g/11g/12c/18c/19c Data guard systems. Configured DATA GUARD (Physical Standby database) for the Production Database and Tested for Switchover, Failover, and activating standby to Primary.

**Core Competencies**

~Performing Tuning ~Scripting ~Maintenance

~Implementation ~Troubleshooting ~Team Management

~Backup and Recovery ~Patching & Upgradation

~Data Guard ~Migration ~Data Integration

**Employment Details**

## Lead Consultant | Atos Global IT Solutions, Bengaluru | Banking - Standard Chartered Singapore Sep 2024- Present

* Leading the Core Oracle DBA team in Singapore and Malaysia.
* As a DBA for core databases (high critical DB's), responsible for critical DB servers and provide 24/7 support for all kind of DBA tasks.
* Handling Oracle upgrades (from 12.1.0.2/12.2.0.1 to 19.3.0) for DB servers.
* Handling MIM calls and providing solutions for critical issues.
* Solution architect on capacity Management.
* Ownership on incident tickets till RCA.
* Effective in Resource management.
* Installed oracle 12cR1/12cR2/18c/19c binary installation standalone/Grid and DB setup.
* Performed RMAN restore as per client needs.
* Currently working on oracle shard.
* Apply PSU patches for every Quarterly for both RAC and NON-RAC systems.
* Installed Oracle 19c binary installation standalone/Grid using by Ansible tower.
* Experience on Oracle RAC configuration and performance issues. ASM related issues and disk addition.
* Experience on Export/Import and Data-pump. Performed to improve import data-pump backup job.
* Reviewing database 12c/18c/19c performance periodically and suggest solution for critical and non-critical issues.
* Currently working on upgrade projects from 12.1.0.2, 12.2.0.1 to 19C for standalone DB servers and RAC (Solaris and Linux platform).
* Prepares users by conducting training; providing information; resolving problems.
* Designing and running system load/stress testing; escalating application problems to vendors
* Standardize and manage Database Administrator procedures for monitoring database performance, testing, archiving, and optimizing.
* Implemented data models, database structure design, backup, and recovery processes.
* Reviewing and verifying Database backup details, Database user privileges, Inactive user accounts.
* Proficiency in developing Maintenance plans, backup, recovery strategies and Rebuild/Reorganize strategies.

## Senior Database Administrator | MTS GLOBAL PTE LTD, Singapore. (Atos Information Technology (Singapore) Pte Ltd) | Banking - Standard Chartered Singapore Sep 2022 – Sep 2024

* As a DBA for core databases (high critical DB's), responsible for critical DB servers and provide 24/7 support for all kind of DBA tasks.
* Handled Oracle upgrades (from 12.1.0.2/12.2.0.1 to 19.3.0) for DB servers.
* Handled MIM calls and providing solutions for critical issues.
* Lead team in Singapore
* Installed oracle 12cR1/12cR2/18c/19c binary installation standalone/Grid and DB setup.
* Performed RMAN restore as per client needs.
* Had an experience on oracle shard.
* Apply PSU patches for every Quarterly for both RAC and NON-RAC systems.
* Installed Oracle 19c binary installation standalone/Grid using by Ansible tower.
* Experience on Oracle RAC configuration and performance issues. ASM related issues and disk addition.
* Experience on Export/Import and Data-pump. Performed to improve import data-pump backup job.
* Reviewing database 12c/18c/19c performance periodically and suggest solution for critical and non-critical issues.
* Worked on upgrade projects from 12.1.0.2, 12.2.0.1 to 19C for standalone DB servers (Solaris and Linux platform).
* Prepares users by conducting training; providing information; resolving problems.
* Designing and running system load/stress testing; escalating application problems to vendors
* Standardize and manage Database Administrator procedures for monitoring database performance, testing, archiving, and optimizing.
* Implemented data models, database structure design, backup, and recovery processes.
* Reviewing and verifying Database backup details, Database user privileges, Inactive user accounts.
* Proficiency in developing Maintenance plans, backup, recovery strategies and Rebuild/Reorganize strategies.

## Senior Datastore Admin | IQVIA RDS (INDIA) PVT LTD | Pharmaceutical Oct 2016 – Sep 2022

* Responsible for Projects related to Technology & Databases
* Installing cluster, RDBMS and setting up RAC database
* Remove node from cluster & adding node from cluster
* Applying PSU patches on both RAC and NON-RAC environments
* Configuration and managing more than one physical standby database setup for non-prod and prod DB’s between two data centers
* Provided primary support for more than 70 standby databases monitoring
* Provided primary support for critical application
* Research and Troubleshoot issues, errors and incidents, Collaborate with oracle support for bugs, issues resolution.
* Upgrading databases from 9i, 10G, 11G to 12C databases
* Upgrading databases 11G,12C databases to 19C
* Migrating the databases from Solaris to Linux and Linux to Linux
* Refresh of Full DB, Schema and table level using traditional Imports/Export and Datapump/Transportable tablespace.
* Database refresh using Netapp snapshot (hot/cold) user managed backup and RMAN ACTIVE DATABASE
* Following change Management & Ticketing system to perform changes in prod DB/servers
* Handling Incidents and resolving issues within the SLA timeframe
* Regular database capacity planning related to database growth and system utilization
* Provided 24x7 on-call technical supports
* Provided consultancies and executed many projects to clients
* Good understanding in all applications.
* Responsible for implementing and managing from technology perspective.
* Evaluation of various products and POC
* Participated in High Level Meetings on Project management and been influential member in decision-making
* Provide solution, implement and made operational many internal projects

**ORACLE DBA | Technosoft Global Services Pvt Ltd | Pharmaceutical | IQVIA RDS (INDIA) PVT LTD June 2014 – OCT 2016**

* Deploy and configuration of Oracle 10g server and create the databases.
* Apply the Patch and migrate the Database version from 10G to 11G
* Monitoring alert log files at regular intervals
* Rebuilding of standby database/Fixing standby sync issues
* Setting initialization and configuration files.
* Create and configure the users.
* Create and configure the profiles and roles then assign it’s to users.
* Create Database objects and rebuild the tables and Indexes.
* Startup and shutdown databases in various modes.
* Create a database link to access the remote databases.
* Installing 12c Grid agent in Linux servers and configured DBs in Grid to monitor DBs in 12c grid.
* Monitoring Tablespace usage.
* Managing tablespaces for different user and quota on default and temporary tablespace.
* Database reorganization. Making structural changes to the database.
* Taking backup’s (NETAPP Snapshot, Hot, Cold, Physical, Logical, RMAN) and recovery (Using RMAN and User Managed).
* Conduct knowledge transfer within the team and help team members in understanding the Client business and existing systems

**ORACLE DBA | Sundaram Infotech Solutions | Finance July 2011 – June 2014**

* Involved in DBA support for 24/7 Production Environments.
* Monitoring alert log files at regular intervals.
* Setting initialization and configuration files.
* Creating, Managing and Monitoring the Oracle Databases.
* Database Migration from version 10g to 11g.
* Troubleshooting Day-to-Day Production Issues.
* Create and configure the users.
* Create and configure the profiles and roles then assign it’s to users.
* Create Database objects and rebuild the tables and Indexes.
* Create a database link to access the remote databases.
* Monitoring Tablespace usage.
* Managing tablespaces for different user by granting quota on default and temporary Tablespaces.
* Database reorganization. Making structural changes to the database.
* Monitoring all admin servers and managed servers in weblogic.
* Deploying the jar and war files in weblogic.
* Export and import the pages in Oracle Apex.
* Taking backup’s (Cold, Logical) and recovery (Using User Managed).

**Academic Details**

* ELECTRONICS AND COMMUNICATION (B.E), Prathyusha Institute of technology and management (PITAM), Tiruvallur,TamilNADU - 2009; secured 78% with distinction.
* HSC from TAMILNADU State Board in 2005; secured 81%
* SSC from TAMILNADU State Board in 2003; secured 87%

# IT Skills

* Database : Oracle 9i,10g, 11g , 12c,18c & 19c
* Tools & Utility : OEM , Data Pump, DGMGRL, ASMCMD, GGSCI RMAN, SQL\*Plus, Impdp / Expdp, SRVCTL

and CRSCTL.,

* Third Party Tools : Toad for Oracle, Putty, Vnc, sqldeveloper
* Operating System: Window 2008 R2 & 2012 , Red Hat Linux 6/7/8,AIX power systems, Oracle Linux

Solaris 9/ 10 with Vmware and Oracle Virtualbox.

**Certifications**

* Oracle Certified Professional 10G, 11G, 12C and 19C
* ITIL V3 Foundation

**Personal Details**

* Date of Birth : 10th June 1988
* Languages Known : English, Telugu and Tamil.
* Permanent Address : Basapura, Bengaluru, Karnataka-560100
* Passport : Valid
* Nationality : Indian
* Linkedln Profile : [linkedin.com/in/dineshdilli](https://www.linkedin.com/in/dineshdilli)