

Staff Feedback & Satisfaction Survey

Category: HR & Leadership

A confidential survey to gather staff views on leadership, support, and safety culture. Supports CQC Regulation 17 (Good governance) and Well-led key question.

1. Leadership & Support

- ☐ Do you feel supported by the management team?
- ☐ Are you comfortable raising concerns about care quality or safety?
- ☐ Do you receive regular supervision and appraisals?
- ☐ Is communication from management clear and timely?

2. Training & Development

- ☐ Do you feel you have the necessary training to do your job effectively?
- ☐ Are you given opportunities for professional development?
- ☐ Is the induction process for new staff effective?

3. Work Environment & Safety

- ☐ Do you have access to the equipment you need (e.g., hoists, PPE)?
- ☐ Is the staffing level adequate to meet residents' needs?
- ☐ Do you feel safe at work?
- ☐ Are you aware of the whistleblowing policy?

4. General Satisfaction

- ☐ Would you recommend this home as a place to work?
- ☐ Would you recommend this home to a friend or relative for care?
- ☐ What is one thing we could do to improve?

Completed By: _____ Date: _____

Signature: _____