

# Care Compliance System

## Staff Feedback & Satisfaction Survey

Category: HR & Leadership

A confidential survey to gather staff views on leadership, support, and safety culture. Supports CQC Regulation 17 (Good governance) and Well-led key question.

### 1. Leadership & Support

- Do you feel supported by the management team?
- Are you comfortable raising concerns about care quality or safety?
- Do you receive regular supervision and appraisals?
- Is communication from management clear and timely?

### 2. Training & Development

- Do you feel you have the necessary training to do your job effectively?
- Are you given opportunities for professional development?
- Is the induction process for new staff effective?

### 3. Work Environment & Safety

- Do you have access to the equipment you need (e.g., hoists, PPE)?
- Is the staffing level adequate to meet residents' needs?
- Do you feel safe at work?
- Are you aware of the whistleblowing policy?

### 4. General Satisfaction

- Would you recommend this home as a place to work?
- Would you recommend this home to a friend or relative for care?
- What is one thing we could do to improve?

Completed By: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_