MODELING: REGRESSION

Machine Learning for Marketing

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Acreditações e Certificações

























Summary

- 1.Introduction
- 2. Models' validation
- 3. Generalization and overfitting
- 4. Regression: measures of performance
- 5. Regression algorithms: linear regression
- 6. Regression algorithms: decision trees
- 7. Regression algorithms: linear neural networks
- 8. Parameters hyper tunning



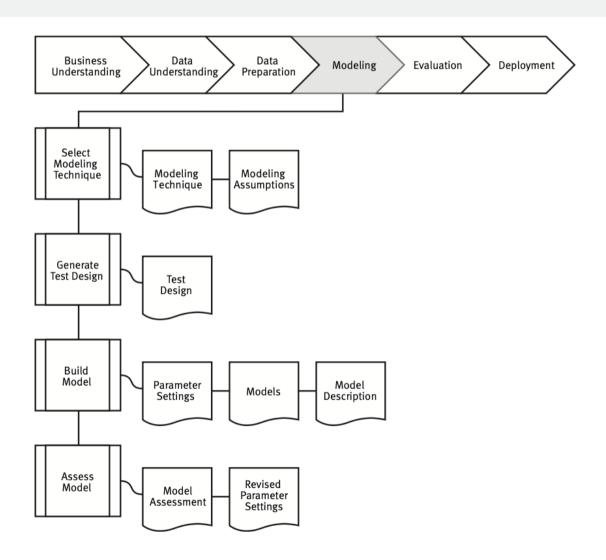


Introduction

Modeling: Regression



Modeling



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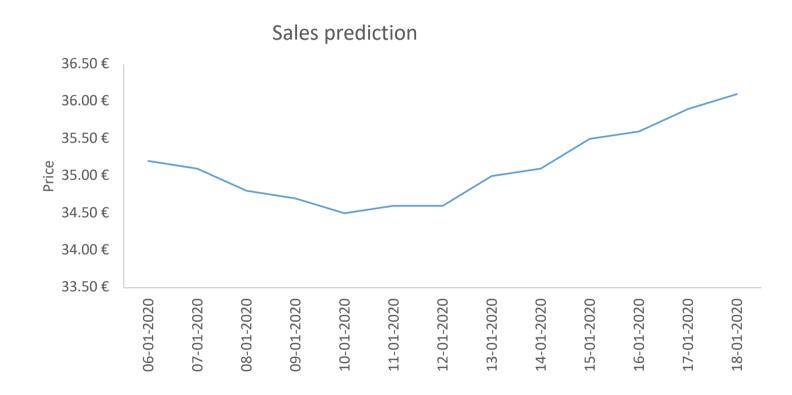
Supervised Learning

- Uses input and output attributes to create a function to map inputs to outputs
- Employs a TRAINING dataset with M input/output attribute pairs: $(x_1, y_1), (x_2, y_2), ... (x_M, y_M)$
- Where y_i is generated by unknown function y = f(x)
- The goal is to find a function h (hypothesis) that is close to the function f (an unknown function)
- The accuracy of a hypothesis is measured in a **TEST** dataset
- A hypothesis is said to **GENERALIZE** well when it correctly predicts the value of y in new observations



Regression

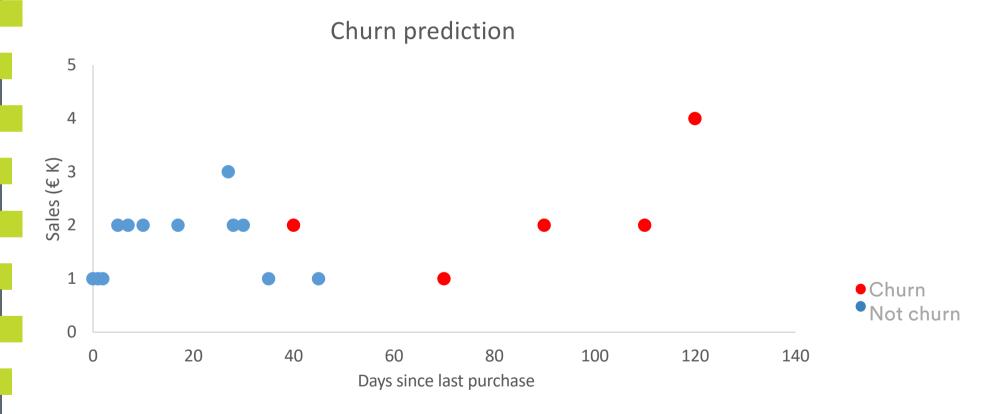
Predict continuous output





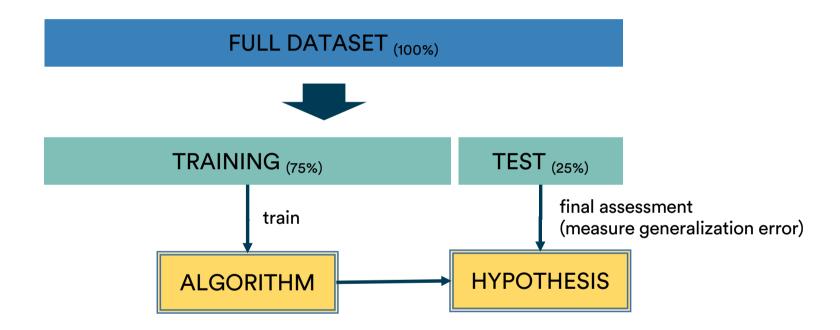
Classification

Predict discrete output





Hypothesis development





Models' validation

Modeling: Regression



Performance measurement

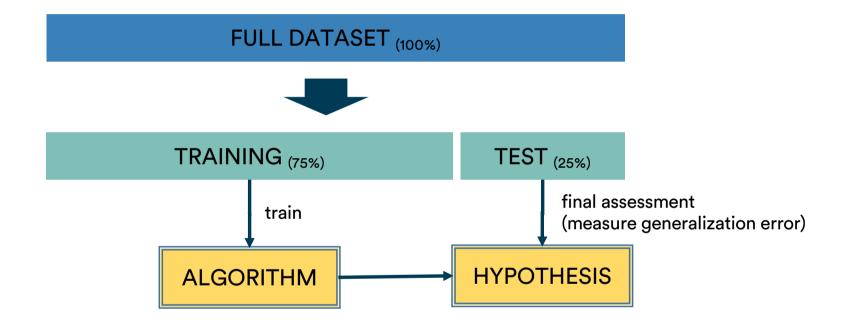
Error rate: Proportion of errors that a hypothesis has – proportion of times $h(x) \neq y$ for a pair of attributes (x,y)

The more common techniques for error rate evaluation are:

- Holdout (2 and 3 splits)
- K-fold cross validation (CV)

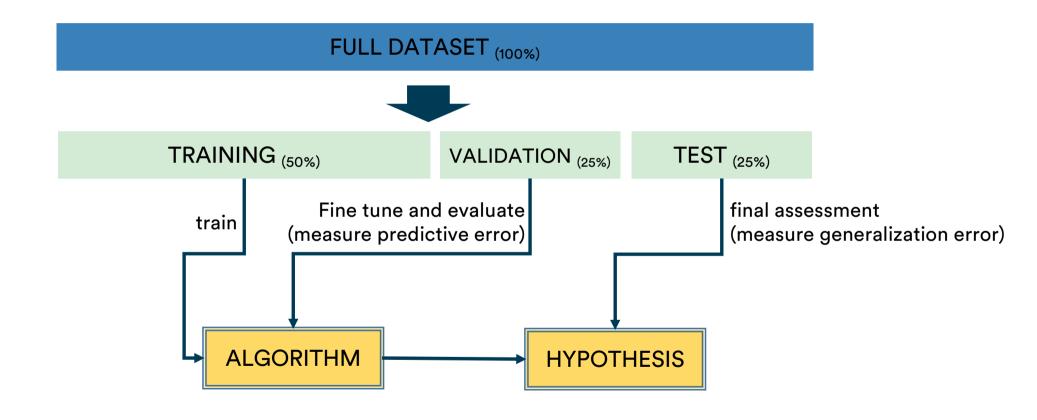


Holdout (2 splits)



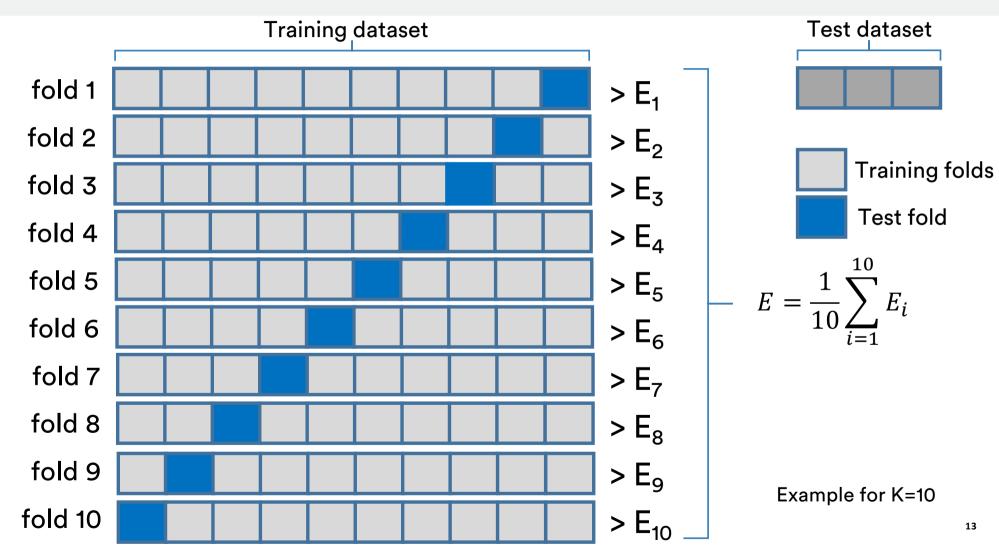


Holdout (3 splits)





K-Fold cross validation





Steps in implementing K-Fold cross validation

- 1. The dataset is split into training and test dataset
- 2. The training dataset is (randomly) split into K-folds
- 3. Out of the K-folds, (K-1) fold is used for training
- 4. One-fold is used for validation
- 5. The model with specific hyperparameters is trained with training data (K-1 folds) and validation data as 1-fold. The performance of the model is recorded
- 6. Steps 3, 4, and 5 are repeated until each of the k-fold got used for validation purposes
- 7. Finally, the mean and standard deviation of the model performance is computed by taking all of the model scores calculated in step 5 for each of the K models
- 8. Steps 3 to 7 are repeated for different values of hyperparameters
- 9. Finally, the hyperparameters which result in the most optimal mean and the standard value of model scores get selected
- 10. The model is then trained using the training data set (step 2), and the model performance is computed on the test data set (step 1)

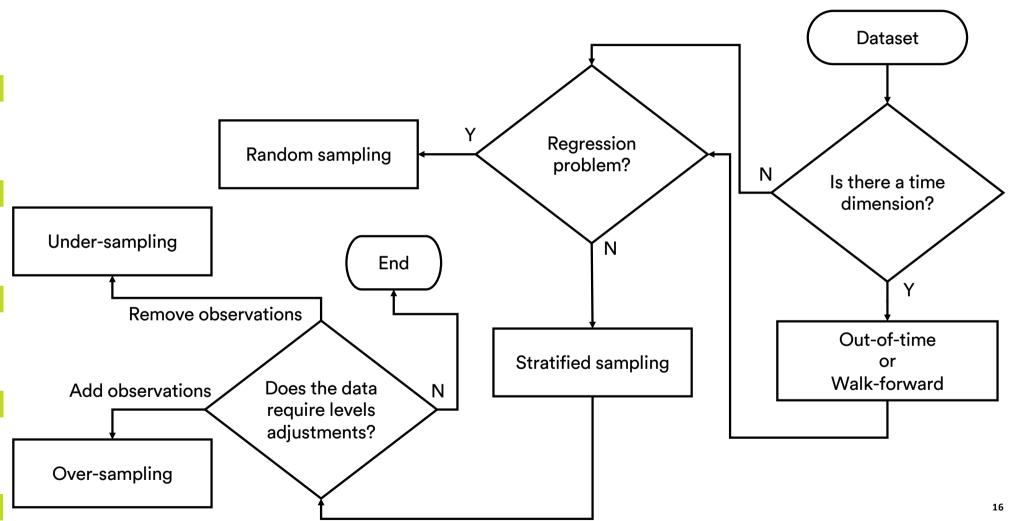


Sampling methods

- Random sampling: selects a random percentage of instances
- Stratified sampling: selects instances accordingly the relative frequencies of the levels of a specified stratification feature. This selection ensures that the sample presents a distribution similar to the population
- Out-of-time: selects instances based on the time dimension
- Under-sampling: used to adjust the the number of instances by the levels of a particular feature. Random under-sampling selects all instances of the *smallest* level, and then do random sampling for the same number of instances then the smaller level for the remaining levels
- Over-sampling: the opposite of under-sampling. In this case, selects all the instances from the *largest* level



Sampling methods – Basic selection diagram





Under/Over-sampling techniques

UNDER-SAMPLING

- Random under-sampling
- Cluster
- Tomek links
- Ensemble learning

OVER-SAMPLING

- Random oversampling
- SMOTE (Synthetic Minority Over-sampling Technique)
- SOMO (Self-Organizing Map Oversampling)
- ADASYN (Adaptive Synthetic Sampling Approach)

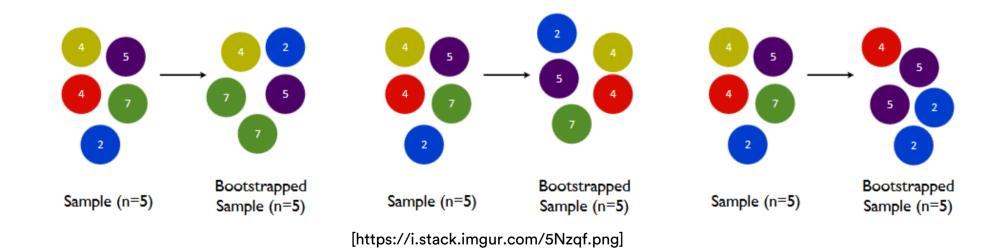
For more details check the "imbalanced-learn" package https://imbalanced-learn.readthedocs.io/en/stable/index.html



Other methods: Bootstrap

Commonly applied with small data. Samples the data randomly, with replacement.

Usually done dozens or hundreds of times. On average, ~63% will be selected, leaving the remaining ~37% as the hold-out sample.





Generalization and Overfitting

Modeling: Regression

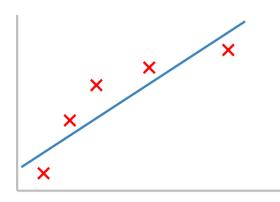


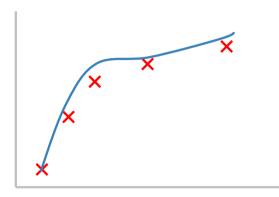
Generalization and Overfitting

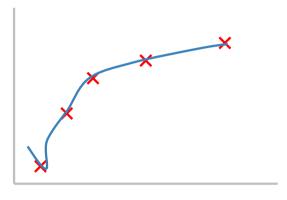
Overfitting occurs when a model corresponds too closely or exactly to a dataset and therefore may fail to generalize, i.e., to predict future observations reliably (for example, if there are too many features, the model can "memorize" the data)



Underfitting vs Overfitting







UnderfitHigh bias

Bad performance on training data

Average predictions are far away from actual values

CV error ~ train error

Optimal

*Overfit*High variance

Capture all noise in the data

Good performance on training data but not on test data

CV error >> train error

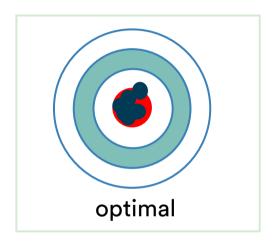


Bias-Variance

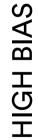
LOW VARIANCE

HIGH VARIANCE

LOW BIAS





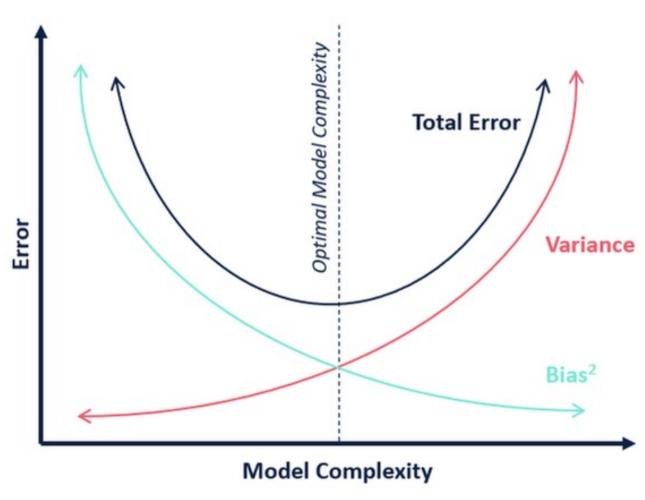






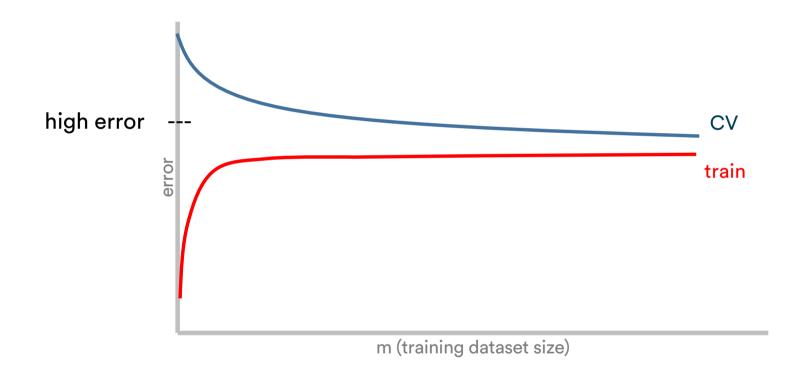


Bias-Variance tradeoff





High Bias / Underfitting



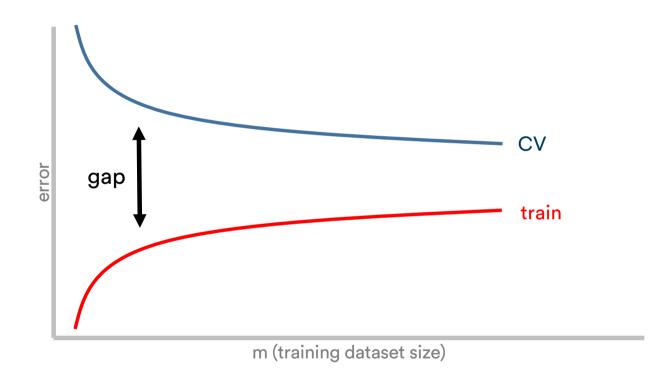


How to solve underfitting

- Increase the number of features (for the model to capture the intricacy of the dataset)
- Create new re-engineered features (e.g., polynomials, ratios, etc.)
- Increase the number of observations
- Use K-fold cross-validation to find any bias it may exist



High Variance





How to solve overfitting

- Obtain more observations/instances (if possible)
- Reduce the number of features
 - Select features to keep (e.g., Chi-squared, Pearson correlation, etc.)
- Change modeling algorithm
- Regularization
 - Keep all features but penalize more complex hypothesis
- Employ ensemble models, but from different families



Regression: Measures of performance

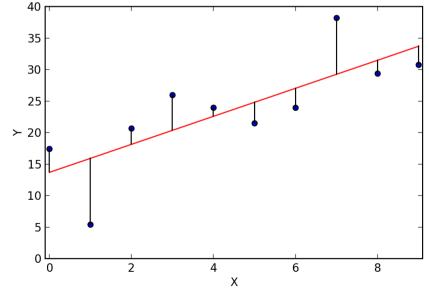
Modeling: Regression



Residuals

- Are in the base of several performance measures
- Residuals are the difference between the observed value and the predicted value
- In regression, residuals should be normally distributed

 $Residual = y - \hat{y}$



[https://commons.wikimedia.org]



Mean Absolute Error (MAE) =
$$\frac{1}{m} \sum_{j=1}^{m} |y_j - \hat{y}_j|$$

- Compute the absolute value before averaging
- Provides an average magnitude of the error, in the unit under analysis



Mean Squared Error (MSE) =
$$\frac{1}{m} \sum_{j=1}^{m} (y_j - \hat{y}_j)^2$$

- Average error
- If predictions are unbiased, this should be equal to 0



Root Mean Squared Error (RMSE) =
$$\sqrt{\frac{1}{m}} \sum_{j=1}^{m} (y_j - \hat{y}_j)^2$$

- Compute the square root of MSE
- Error magnitude in the unit under analysis
- Penalizes outliers (in relation to MAE)

Ex.1:
$$y = [2,4,6,8], \hat{y} = [4,6,8,10]$$
 MAE=2.0, RMSE=2.0

Ex.2:
$$y = [2,4,6,8]$$
, $\hat{y} = [4,6,8,12]$ MAE=2.5, RMSE=2.65



$$R^{2} = 1 - \frac{\sum_{j=1}^{m} (y_{j} - \hat{y}_{j})^{2}}{\sum_{j=1}^{m} (y_{j} - \bar{y})^{2}}$$

- Percent variance explained
- Employed for explanatory purposes. Explains how the independent variable(s) explain the dependent variable(s) variability



Mean Absolute Percentage Error (MAPE) =
$$\frac{1}{m} \sum_{j=1}^{m} \left| \frac{y_j - \hat{y}_j}{y} \right|$$

- Percentage equivalent of MAE
- Provides a relative size of the error compared to the actual target value



Mean Percentage Error (MPE) =
$$\frac{1}{m} \sum_{j=1}^{m} \left(\frac{y_j - \hat{y}_j}{y} \right)$$

- Similar to MAPE, but without being an absolute value
- Useful to show if there is any bias in terms of positive or negative errors



Regression algorithms: Linear regression

Modeling: Regression



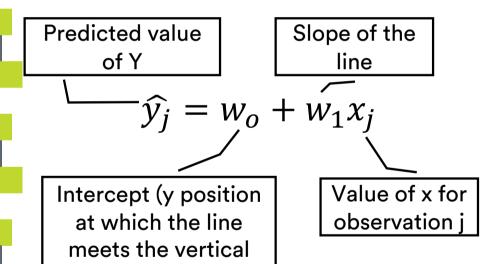
Introduction

Regression algorithms: Linear regression

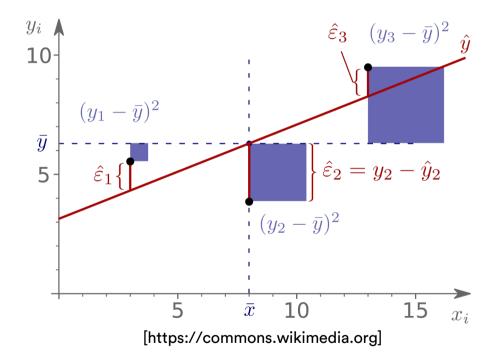


Linear regression

Attempts to model the relationship between two variables by fitting a linear equation to the observed data.



axis when x=0)





Multivariate linear regression

$$\hat{y} = w_o + w_1 x_1 + w_2 x_2 + \dots + w_n x_n$$

Where:

- $\mathbf{\hat{y}}$ is the estimated value (output)
- w_0, w_1, w_2, w_n are the coefficients
- x_0, x_1, x_2, x_n are the inputs



Linear regression assumptions

- The relationship between the input variables and the output variable is assumed to be linear
- Inputs are uncorrelated with each other
- Inputs are normally distributed



Least squares optimization

Regression algorithms: Linear regression



Least squares optimization

Is the most common method for finding weights (fitting a regression line).

This method calculates the best-fitting line for the observed data by minimizing the sum of the squares of the residuals, i.e., the weights that generate the lowest sum of squared errors (global minimum).

$$Loss(h_w) = \sum_{j=1}^{m} (y_j - h_w(x_j))^2 = \sum_{j=1}^{m} (y_j - (w_0 + w_1 x_j))^2$$



One of the most important algorithms employed in machine learning. One of its uses is to find the weights for linear regression.

Cost function:

$$J(w_0, w_1) = \frac{1}{2m} \sum_{j=1}^{m} (h_w(x_j) - y_j)^2$$

$$h_w(x_j) = w_0 + w_1 x_j$$

The cost function is minimized when the partial derivatives in relation to w_0 and w_1 are zero



Repeat until convergence:

$$w_j \coloneqq w_j - \alpha \frac{\partial}{\partial w_j} J(w_0, w_1)$$

Learning rate

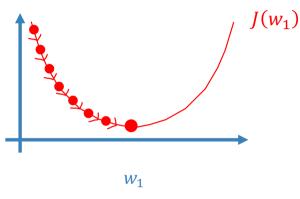
derivative

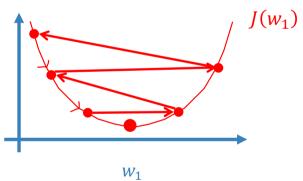
 $\min(J(w_o)) = 0$ therefore only $\min(J(w_1))$ should be calculated



If α too small, gradient descent can be slow

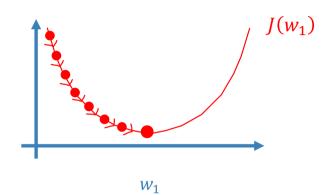
If α too large, gradient descent can overpass the minimum. Instead of converging, it can diverge



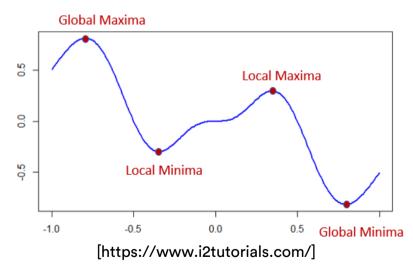




Even with a fixed *learning rate* α *gradient descent* can converge to the *local minimum*



As it approaches a *local* minimum, gradient descent automatically takes shorter steps. Therefore, it is never necessary to reduce α over the course of iterations





Multivariate linear regression

$$x = \begin{bmatrix} x_0 \\ \dots \\ x_n \end{bmatrix}$$
, where $x_0 = 1$ $w = \begin{bmatrix} w_0 \\ \dots \\ w_n \end{bmatrix}$

The hypothesis is defined by:

$$h_w(x) = w_0 x_0 + w_1 x_1 + w_2 x_2 + \dots + w_n x_n = w^T x$$

The cost function is:

$$J(w) = \frac{1}{2m} \sum_{j=1}^{m} (h_w(x_j) - y_j)^2$$



Matrices – Linear algebra (1/2)

Identity matrix:
$$I = \begin{bmatrix} 1 & 0 \\ 0 & 1 \end{bmatrix}$$

Inverse matrix. If A is a matrix m x m and it has an inverse matrix $A(A^{-1}) = (A^{-1})A = I$

$$A = \begin{bmatrix} 3 & 4 \\ 2 & 16 \end{bmatrix} A^{-1} = \frac{1}{3 \times 16 - 4 \times 2} \begin{bmatrix} 16 & -4 \\ -2 & 3 \end{bmatrix} = \begin{bmatrix} 0.4 & -0.1 \\ -0.05 & 0.075 \end{bmatrix}$$

Transpose matrix:
$$A = \begin{bmatrix} 1 & 2 & 3 \\ 4 & 5 & 6 \\ 7 & 8 & 9 \end{bmatrix}$$
 $A^T = \begin{bmatrix} 1 & 4 & 7 \\ 2 & 5 & 8 \\ 3 & 6 & 9 \end{bmatrix}$



Matrices – Linear algebra (2/2)

Matrix multiplication:

$$\begin{bmatrix} 1 & 2 & 3 \\ 4 & 5 & 6 \end{bmatrix} \times \begin{bmatrix} 7 & 8 \\ 9 & 10 \\ 11 & 12 \end{bmatrix} = \begin{bmatrix} 58 & 64 \\ 139 & 154 \end{bmatrix}$$

$$1x7 + 2x9 + 3x11 = 58$$

$$1x8 + 2x10 + 3x12 = 64$$

• • •



Repeat until convergence:

$$w_j \coloneqq w_j - \alpha \frac{\partial}{\partial w_j} J(w)$$

Analytically this could be solved with the equation:

$$w = (X^T X)^{-1} X^T y$$



Analytical equation to find weights

x_0	Size	Rooms	Floors	Construction	Price (K)
	(sq. feet)			years	
1	2104	5	1	45	460
1	1416	3	2	40	232
1	1534	3	2	30	315
1	852	2	1	36	178

$$x = \begin{bmatrix} 1 & 2104 & 5 & 1 & 45 \\ 1 & 1416 & 3 & 2 & 40 \\ 1 & 1534 & 3 & 2 & 30 \\ 1 & 852 & 2 & 1 & 36 \end{bmatrix} \quad y = \begin{bmatrix} 460 \\ 232 \\ 315 \\ 178 \end{bmatrix}$$

$$w = (X^T X)^{-1} X^T y$$



Gradient descent vs equation

m training examples – *n* features

GRADIENT DESCENT

- Needs to select α
- Requires several iterations
- Works well, even with a large *n* (>10 000)

EQUATION

- Does not need to define α
- Does not require iterations
- Needs to calculate $(X^TX)^{-1}$, a problem of $O(n^3)$ complexity
- Slow with a large *n* (>10 000)



Interpreting the model

Regression algorithms: Linear regression



Interpreting the model

Coefficients:

If inputs are normalized, the coefficients show the influence of inputs (the largest the magnitude, the larger the importance)

p-value:

The smaller the *p*-value, the more important it is

Variable	Coefficient	p
Constant	13.4704	0.0473
x_1	0.4547	0.0000
x_2	0.4478	0.0000
x_3	-0.5847	0.0002
x_4	-0.0545	0.0349
x_5	-0.0009	0.2237



Application exercise

Regression algorithms: Linear regression



Business problem

For an insurance company to make money, it needs to collect more in yearly premiums than it spends on medical care to its beneficiaries. As a result, insurers invest a great deal of time and money to develop models that accurately forecast medical expenses.

Medical expenses are difficult to estimate because the costliest conditions are rare and seemingly random. Still, some conditions are more prevalent for certain segments of the population. For instance, lung cancer is more likely among smokers than non-smokers, and heart disease may be more likely among the obese.

[use case from Lantz, B (2013)]



Business objective

Estimate the medical care expenses per individual. These estimates could be used to create actuarial tables which set the price of yearly premiums higher or lower depending on the expected treatment costs

Understanding key drivers of the estimates



Predict medical expenses

- 1. Copy from the datasets folder copy the dataset "medical_expenses.csv"
- 2. Copy and open the Jupyter notebook "PredictMedicalExpenses_Modeling.ipynb"
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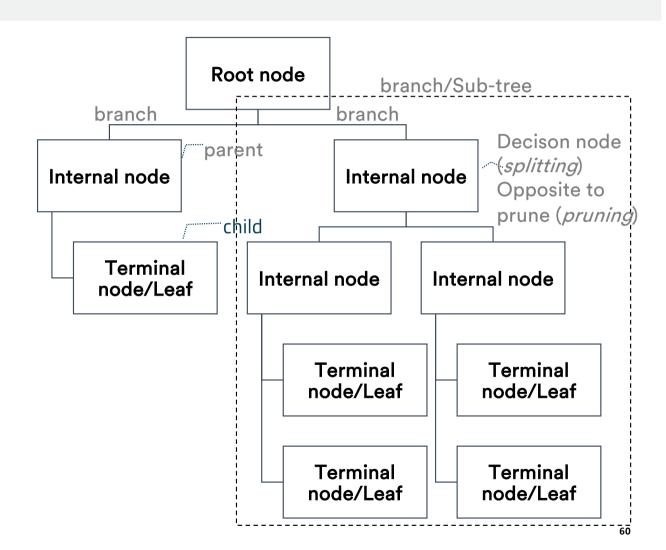
Regression algorithms: Decision Trees

Modeling: Regression



Decision trees

- One of the simplest and most commonly used algorithms in Machine Learning
- Inputs and outputs can be continuous as well as discrete





Pros and Cons

PROS

- Easy to understand
- Useful for data exploration
- Not influenced by outliers or missing values
- Nonparametric (do not assume any kind of distribution between inputs and outputs)
- Incorporate a feature selection mechanism

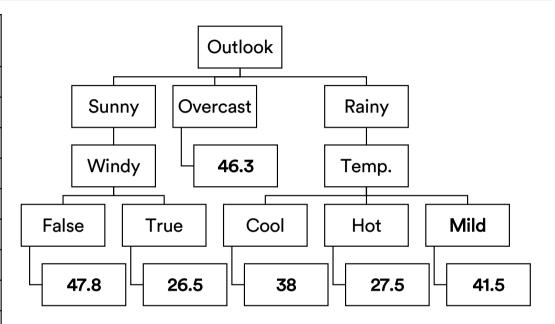
CONS

- Tend to overfit and not to generalize well
- By categorizing continuous variables may lose some information



Example: Estimate golf play hours

Day	Outlook	Temp.	Humidity	Windy	Hours played
1	Rainy	Hot	High	False	26
2	Rainy	Hot	High	True	30
3	Overcast	Hot	High	False	48
4	Sunny	Mild	High	False	46
5	Sunny	Cool	Normal	False	62
6	Sunny	Cool	Normal	True	23
7	Overcast	Cool	Normal	True	43
8	Rainy	Mild	High	False	36
9	Rainy	Cool	Normal	False	38
10	Sunny	Mild	Normal	False	48
11	Rainy	Mild	Normal	True	48
12	Overcast	Mild	High	True	62
13	Overcast	Hot	Normal	False	44
14	Sunny	Mild	High	True	30





How to choose which attribute to divide by

Tree algorithm	Splitting criterion	Input variables	Target variable	Binary or Multi-way splits
CART	Gini index, Two-ing	Categorical or continuous	Categorical or continuous	Binary
C5.0	Gain Ratio, based on Entropy	Categorical or continuous	Categorical	Binary (continuous variables) Multi-way (categorical variables)
CHAID	Chi-square	Categorical	Categorical	Binary or Multi-way
ID3	Information Gain or Standard Deviation Reduction	Categorical or continuous	Categorical or continuous	Binary or Multi-way



Algorithm example: C5.0 (1/2)

Entropy:

- From physics a metric to measure the degree of disorder or randomness of a system
- Formula for a dataset with C classes: $E = -\sum_{i}^{C} p_{i} log_{2} p_{i}$
- In a DT is used to measure the uncertainty of predicting the target
- Consider a dataset with 1 blue, 2 green, and 3 red balls (6 instances):

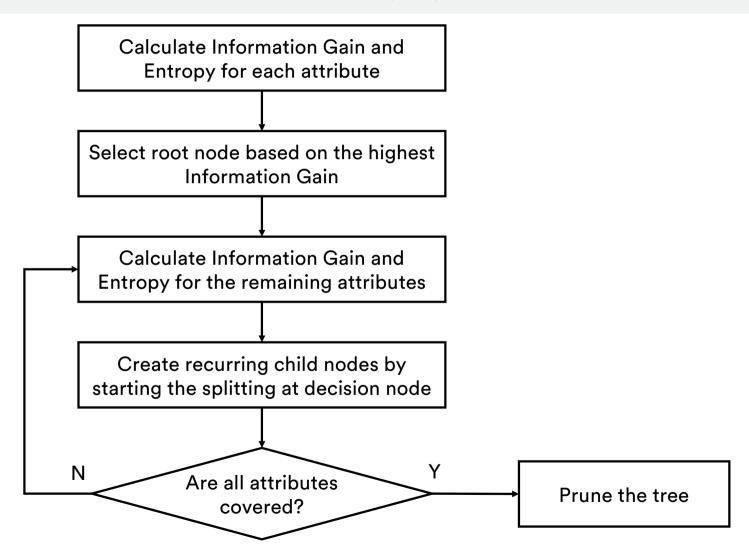
$$E = -\left(\frac{1}{6}\log_2\left(\frac{1}{6}\right) + \frac{2}{6}\log_2\left(\frac{2}{6}\right) + \frac{3}{6}\log_2\left(\frac{3}{6}\right)\right) = 1.46$$

Information Gain:

- Measure used to determine which attribute is the most useful for discriminating between target classes
- Formula: $IG = Entropy(parent) [average\ entropy(children)]_{G}$



Algorithm example: C5.0 (2/2)





Tuning Decision Trees

- Maximum depth: The number of levels deep a tree can go. The deeper (complex) goes, the likely to generate overfitting
- Minimum number of instances on terminal nodes: limitation to number of instances on terminal nodes. The smaller the number, the likely to overfit
- Minimum number of records in parent node: threshold to the splitting node. Once there are fewer than the threshold, no further split is allowed at the branch



Practical considerations

- Decision trees incorporate only one variable for each split. If a modeler knows multivariate features that may produce better results, should consider create new features from different variables
- Decision trees tend to perform not so good when categorical variables suffer from high cardinality
- Single trees are often not as accurate as other algorithms. If model interpretation is not the top priority, consider building ensembles of trees



Application exercise

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Regression algorithms: Neural Networks

Modeling: Regression



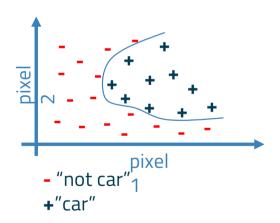
Neural networks

- Try to replicate brain function
- Very popular in the 80's and 90's, but loose some popularity over time
- New techniques allowed its resurgence
- Are the foundation of deep learning
- Create nonlinear hypotheses
- Very difficult to interpret ("black boxes")



Complex and nonlinear problems





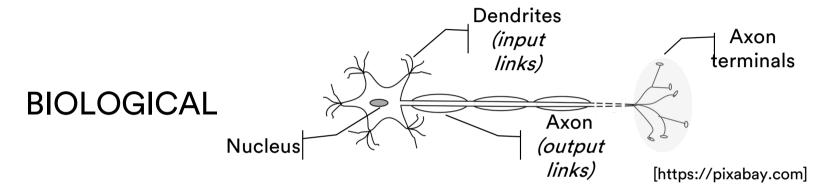
50 x 50 pixels images \rightarrow 2 500 pixels n= 2 500 (7 500 if RGB)

$$x = \begin{bmatrix} pixel \ 1 \ intensity \\ pixel \ 2 \ intensity \\ ... \\ pixel \ 2 \ 500 \ intensity \end{bmatrix}$$

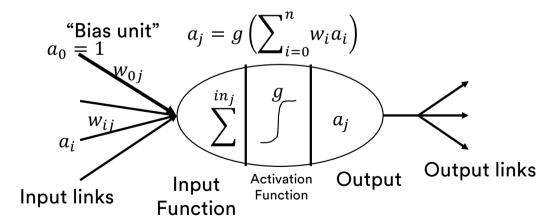
If features are quadratic $(x_i \times x_j) \approx 3$ million *features*



Neurons



ARTIFICIAL



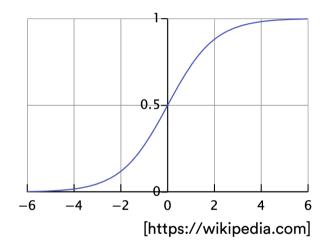


Activation function

Logistic/sigmoide function

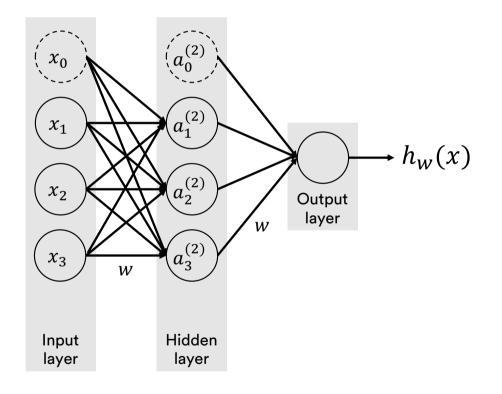
$$g(z) = \frac{1}{1 + e^{-z}}$$

$$h_w(x) = \frac{1}{1 + e^{-w^T x}}$$





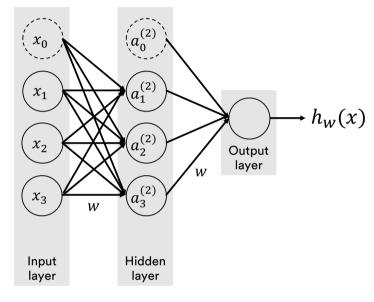
Neural network



 $a_i^{(j)}$ = activation of unit i in layer j

 $w^{(j)}$ = weight matrix of the function that controls the mapping of layer j to layer j+1

Neural network



 $a_i^{(j)}$ = activation of unit /in layer j

 $w^{(j)}$ = weight matrix of the function that controls the mapping of layer j to layer j+1

$$a_{1}^{(2)} = g(w_{10}^{(1)}x_{0} + w_{11}^{(1)}x_{1} + w_{12}^{(1)}x_{2} + w_{13}^{(1)}x_{3})$$

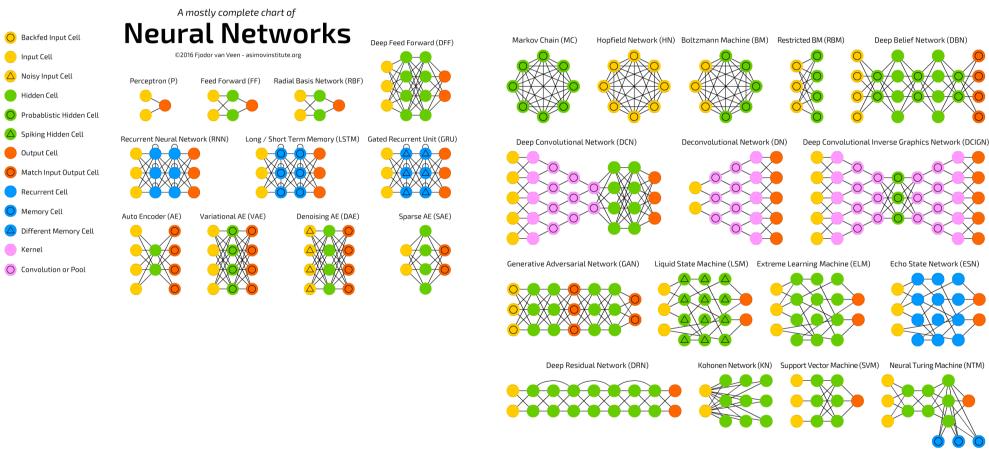
$$a_{2}^{(2)} = g(w_{20}^{(1)}x_{0} + w_{21}^{(1)}x_{1} + w_{22}^{(1)}x_{2} + w_{23}^{(1)}x_{3})$$

$$a_{3}^{(2)} = g(w_{30}^{(1)}x_{0} + w_{31}^{(1)}x_{1} + w_{32}^{(1)}x_{2} + w_{33}^{(1)}x_{3})$$

$$h_w(x) = a_1^3 = g(w_{10}^{(2)}a_0^{(2)} + w_{11}^{(2)}a_1^{(2)} + w_{12}^{(2)}a_2^{(2)} + w_{13}^{(2)}a_3^{(2)})$$



Neural network topologies





Common topologies

- Feed-forward (forward propagation): Has connections only in one direction, i.e., forms a directed acyclic graph. Each node receives input from upstream nodes and delivers output to downstream nodes. There are no loops
- Recurrent network (backward propagation): feeds its inputs its own outputs. This means that network activation levels form a dynamic system that can reach a steady state or exhibit oscillations or even chaotic behaviors



Forward propagation

$$a^{(1)} = x$$

$$z^{(2)} = w^{(1)}a^{(1)}$$

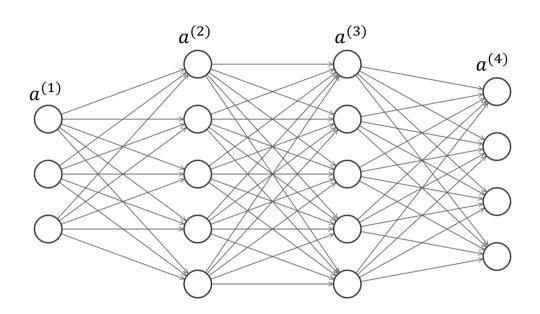
$$a^{(2)} = g(z^{(2)}) \quad (add \ a_0^{(2)})$$

$$z^{(3)} = w^{(2)}a^{(2)}$$

$$a^{(3)} = g(z^{(3)}) \quad (add \ a_0^{(3)})$$

$$z^{(4)} = w^{(3)}a^{(3)}$$

$$a^{(4)} = h_w(x) = g(z^{(4)})$$





Back propagation Gradient computation

Intuition: $\delta_j^{(l)}$ ="error" of node j in layer l

 $a_j^{(l)}$

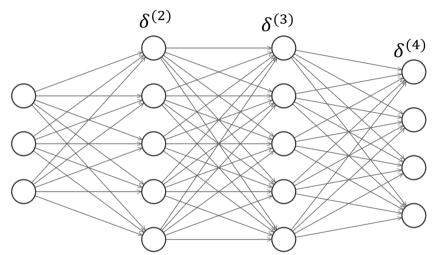
For each output node (layer L=4)

$$\delta_j^4 = a_j^{(4)} - y_j$$

$$\delta^{(4)} = a^{(4)} - y$$

$$\delta^{(3)} = (w^{(3)})^T \delta^{(4)} \cdot * g'(z^{(3)})$$

$$\delta^{(2)} = (w^{(2)})^T \delta^{(3)} * g'(z^{(2)})$$





Practical considerations

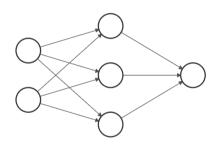
- Like other numerical algorithms requires numeric input data
- Categorical variables must be transformed into numeric
- Do not work with missing data
- Usually perform better than k-NN, logistic regression, or decision trees



Neural networks and overfitting

Small networks

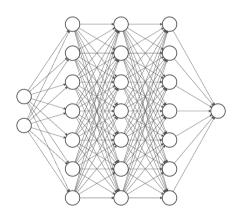
(few parameters; more prone to *underfitting*)



Computationally cheaper

Big networks

(many parameters; more prone to *overfitting*)



Computationally more expensive



Application exercise

Regression algorithms: Neural networks



Predict customer CLV

- 1. From the datasets folder copy the dataset "OnlineRetail.xlsx"
- 2. Copy and open the Jupyter notebook "PredictCustomerCLV.ipynb"
- 3. Follow the presentation of the notebook and explore the challenges





Regression algorithms: Parameters Hyper Tunning

Modeling: Regression



Hyper tunning: What it is

- Most algorithms (for regression and classification) have optimization parameters to optimize the learning process
- These parameters require different constrains, weights or learning rates to generalize different data patterns (e.g., the learning rate in a liner regression algorithm or the minimum number of observations in a decision tree node)
- The objective of hyper tuning is to automate the task of manually finding the values of the parameters that generate a model that minimizes the loss function



Approaches

- Grid search (AKA parameter sweep): exhaustive search through a subset of the hyperparameter space specified by the modeler
- Random search: evaluates parameters randomly in predefined domain and hyperparameter space
- Bayesian optimization: builds a probabilistic model of the function mapping it to the objective evaluated in a validation set
- Evolutionary algorithms: meta-heuristic approaches that use the value of the fitness function to find the best hyperparameters



Demo: Grid search

- 1. From the datasets folder copy the dataset "OnlineRetail.xlsx"
- 2. Copy and open the Jupyter notebook "PredictCustomerCLV_GS.ipynb"
- 3. Follow the presentation of the notebook and explore the challenges



Demo: Randomized search

- 1. From the datasets folder copy the dataset "OnlineRetail.xlsx"
- 2. Copy and open the Jupyter notebook "PredictCustomerCLV_RS.ipynb"
- 3. Follow the presentation of the notebook and explore the challenges



Demo: Optuna framework

- 1. From the datasets folder copy the dataset "OnlineRetail.xlsx"
- 2. Copy and open the Jupyter notebook "PredictCustomerCLV_Optuna.ipynb"
- 3. Follow the presentation of the notebook and explore the challenges

For more info check https://optuna.org

Questions?

Machine Learning for Marketing

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