

Criterion A: Initial consultation

Interview with: Alex Hristov **How was interview conducted:** Face to Face Interview

Occupation: Student at Angela Ruskin University

Date: 26th of July 2019

Could you introduce yourself & What problem are you experiencing at the moment?

My name is I am currently studying computer science at Angela Ruskin University. I used to live with my parents Dubai before moving to university. I am considered an International student therefore my tuitions are higher. My main issue is that I am struggling to budget and manage my money.

What are you doing using now to manage your money?

Currently I am using a notebook to track my expenses for the week. When the week is over, I scan the paper-based database and email it to my mom for her to see.

(The client seems to be using a paper-based database)

What issues are you experiencing with this method?

1. Since I carry my notebook inside my bag with all my other things, sometimes pages get crumbled or destroyed.
2. Every week I have to send a scanned copy to my mom, sometimes the scanner doesn't pick up on all the information, could be because of the ink
3. Every week I have to sit down and calculate my total spending for the week.

Have you attempted to use a spreadsheet?

Yes, I have attempted to use a spreadsheet but the issue with this is that it would only be compatible with my laptop. I don't carry my laptop around with me at all times, I prefer my notebook since it is smaller and more portable.

What is the information do you store on your notebook?

1. I store the location and total I spent in a certain store or restaurant.
2. Every week I also calculate my total for each of the days.
3. Total spending for the week.

What requirements do you have for a new system?

Firstly, I want something that doesn't require me to carry a notebook, preferably something I can access from my laptop or my phone and that doesn't get damaged. I want the new system that is able to make calculations such as weekly total and total for each day automatically. Finally, I would like only my mom and I to have access to the system, which removes the requirements of having to scan it and send it to her.