Post-test Questions

Could you please fill this questionnaire once you have tested our app? This will help us improve the user experience.

1 - System Usability Scale

This is a standard questionnaire that measures the overall usability of a system. Please add an X to the cell of the answer that best expresses how you feel about each statement after using the app today.

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree
I think I would like to use this tool frequently.					
2. I found the tool unnecessarily complex.					
3. I thought the tool was easy to use.					
4. I think that I would need the support of a technical person to be able to use this system.					
5. I found the various functions in this tool were well integrated.					
6. I thought there was too much inconsistency in this tool.					
7. I would imagine that most people would learn to use this tool very quickly.					
8. I found the tool very cumbersome to use.					
9. I felt very confident using the tool.					

10. I needed to learn a lot of things before I could get going with this tool.
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...... (0 = not likely at all, 10 = extremely likely)

2 - Likert scale

Here are a few questions that target the services offered in the app. Please add an X to the cell of the answer that best expresses how you feel about each statement.

	Strongly Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Strongly Agree
I am satisfied with my overall experience on the app.					
2. The saving page and vaults provide an easy way for me to put money aside and achieve my goals.					
I would use the savings planner if I had to plan my savings.					
4. If I had to limit my expenses, I would use the limit system of the app.					
5. If I was thinking about investing, I would use the investment simulator to know what I am getting into.					
6. If I wanted to learn more about investing, I would trust the information provided by the app.					
7. I would use the chatbot if I needed help or specific investment information.					
8. I would use the app to manage my investments more easily.					
9. It was easy for me to sign up on the app.					

10. It was easy for me to log in on the app.			
11. The settings page did not confuse me and provided everything I needed.			
12. My user account was easy to manage.			