

DIOGO MAUL

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I'm a certified Azure Solutions Architect Expert with solid IT knowledge acquired over more than 15 years designing, implementing, and managing both on-premises and cloud environments. Worked on projects for different industries throughout the years and learned to translate their needs into customized technical deliveries. Besides my technical abilities, communication and leadership skills allowed me to assume roles such as Technical Account Manager and IT Manager.

EXPERIENCE

MCCAIN FOODS. (6 months)

AZURE CLOUD ENGINEER

SEP-2020 – Current

- Implement Azure Infrastructure following IaC (Terraform) best practices.
- Advise Product Architects regarding Azure resources to be used in each project, focusing on workplace modernization, performance and cost.
- Enable Azure governance via RBAC, Policy Management and Security Center.
- Create and maintain Azure DevOps Organizations and Projects.

SOTI INC. (3 years)

AZURE CLOUD ARCHITECT

SEP-2020 – Current

- Design and deploy VNets to +12 Azure regions and maintain a cross-VNet communication strategy.
- Implement a network security strategy using multiple layers of NSGs.
- Deploy secure Key Vaults to deliver secrets and certificates to servers, users, and DevOps agents.
- Create and maintain Storage Accounts to distribute files and host No-SQL Table Storages.
- Maintain and Improve CI/CD strategy on DevOps Pipelines to automate resource deployment and configurations, such as Disks, VMs, DNS, Tags, PIPs, NSGs, SQL Scripts and Certificates.
- Design and monitor Backup and a Disaster Recovery strategy.
- Execute Server Migrations from AWS to Azure.
- Support Third-Party software such as Zabbix, Grafana and Guacamole.
- Automate actions using Automation Accounts (DSC, Update Management and Runbooks)

TECHNICAL ACCOUNT MANAGER / PROFESSIONAL SERVICES

2018-AUG - 2020-SEP

- Set up and conduct large-scale software implementations, migrations, and upgrades.
- Design and implement the system architecture to guarantee performance, availability and security.
- Deliver remote and customer-site training courses on SOTI Mobicontrol (MDM Tool).
- Lead the cadence of technical business reviews (MBR, QBR) with Enterprise Customers.

HBSIS IT SOLUTIONS (NOW AMBEV TECH BRAZIL) (7 years)

IT MANAGER

2016-MAY – 2018-MAY

- Initiated the team on source control management tools with GitHub.
- Guided the team towards a DevOps mindset, using tools like Docker, Jenkins and Puppet.
- Spearheaded Hybrid Cloud adoption strategy using Azure (IaaS, PaaS and SaaS).
- Business Continuity Plan elaboration and execution based on ISO 27001.

IT CONSULTANT

2011-JAN – 2016-MAY

- Senior member running a network operation with 200+ Servers, including Active Directory, DNS, DHCP, File Servers, Firewalls, Web Servers, SCCM and SQL Server.
- Planned, implemented, and maintained a virtualization strategy using Hyper-V.
- Windows Server training for more than 60 different customers.

KEEP IT - TECHNOLOGY FOR BUSINESS (6 years)

TECHNICAL SUPPORT MANAGER

2008-MAR – 2010-JUN

- Continuous improvements in managed services practice based on ITIL.
- Customer and vendor management discussing and improving SLAs.
- Created a 24x7 team to monitor customer's IT environments.

SERVICE DESK ANALYST / SYSTEM ADMINISTRATOR

2004-AUG – 2008-MAR

- Designed, deployed, and maintained Windows Server 2003/2008 and related technologies (AD, DNS, IIS, RRAS, Group Policies).
- Troubleshoot problems methodically, design and implement a working solution.
- Implemented and maintained backup and restore jobs.
- Performed upgrades/maintenance during off-hours.

EDUCATION

2018-MAY

MBA IN MARKETING, FGV (FUNDAÇÃO GETÚLIO VARGAS)

2014-DEZ

INFORMATION TECHNOLOGY MANAGEMENT, UNISUL

PROFESSIONAL CERTIFICATIONS

- Microsoft Certified: Azure Solutions Architect Expert (Exams AZ-104, AZ-304 and AZ-304)
- Microsoft Certified Solutions Associate: Office 365 (Exams 70-346 and 70-347)
- Microsoft Certified System Administrator: Windows Server 2008 (Upgrade Exam 70-649)
- Microsoft Certified System Engineer: Windows Server 2003 (Exams 70-290/291/293/294/297)
- Hashicorp Cloud Engineer – Terraform Associate
- Foundation Certificate in IT Service Management - (ITV2F based on ITIL®)
- Information Security Foundation based on ISO/IEC 27001

FEATURE COURSES & SOFT SKILLS

- [Implementing Microsoft Azure SQL Databases](#)
- [Automation with PowerShell Scripts](#)
- [Managing Docker on Linux Servers](#)
- [Full Pluralsight Profile](#)
- Enthusiasm
- Leadership
- Flexibility
- Collaboration