**Queremos te ouvir!**

**Conte-nos sobre sua experiência para podermos fazer ainda melhor.**

1. Como você avalia a resposta à sua reclamação?

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| [0](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=0/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/H64mgz6GsmKHfjIEibLT9fKHA6U=404) | [1](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=1/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/mSZG_s97q7Eb4xwp5dvQMU5PgKI=404) | [2](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=2/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/C9fanpqCX0vwC1jYwpT5BslOp5w=404) | [3](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=3/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/hrsEZUds1BNHMXIUZcCoTRQ5Qng=404) | [4](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=4/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/N-4W3vrAgziq3kUPDAlYYZ9M9Yk=404) | [5](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=5/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/a2cJ4Y9DqAcsQjQUdCD-ZZ_5KQk=404) | [6](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=6/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/MlFpT2Yqn-HhUgc-TCIpgxAsDh8=404) | [7](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=7/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/gaG0Cq1EoY0t5he6gebrPz0CLQA=404) | [8](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=8/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/LLwZjFAGBz2KgHClCW01dGk9VAI=404) | [9](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=9/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/cm2xdRoCvY2P7XnuQIqM01PsX_s=404) | [10](https://4wqllb3r.r.us-east-1.awstrack.me/L0/https:%2F%2Fsecure.dafiti.com.br%2Fcustomer%2Fnps%2F%3Fhash=FD7E3B1C2C6AA6E7DDB232112B5D2FFFA68A5F98CCC298A318D6AE5131CE6BAFB375242AFBE44F010133F1657F9672B0%26utm_source=EmailCF%26utm_medium=em%26utm_campaign=nps_email%26rating=10/1/02000000c36lju4b-k8o8mng3-2lvm-f018-k686-j7eg0d3d4680-000000/uEC4WFArWLDMvOy2aPgwXPd9szw=404) |

1. Você se sentiu satisfeito com a solução/resposta oferecida?
2. Você considera que o atendimento recebido foi claro e útil?
3. Em relação ao tempo que levou para resolvermos a sua reclamação, você considera adequado?
4. Existe algo mais que poderíamos ter feito para melhorar a sua experiência?

Sim Não

Espaço para comentário

1. Você tem alguma sugestão/comentário/elogio/crítica/dúvida que gostaria de compartilhar conosco?

Espaço para comentário

**Obrigado!  
Sua opinião é muito importante.**