The_Bachelorettes - User Stories

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Epic Stories

1. As a user I am able to update my personal information through my profile page
2. As a patient I want to search for a healthcare service
3. As a patient I want to book an appointment and rate a health centre/provider
4. As a user, I am able to view appointment histories
5. As a user I am able to log into and access the HAMS system

User Stories:

ID	US1
Name	Update personal information

| **User-Story Description:**
As a user, I would like to update my personal information so I can provide accurate health care information to my health care provider or to a patient

Acceptance Criteria:
- Should be able to update each field including phone number, email address, name and Medicare number or healthcare provider number
- Should be able to add and remove certain personal information that is not required eg. multiple phone numbers
- A health care provider can update their profession and the health centre they work at
- A health centre can update which other health centres they are associated with and the working hours of a particular health care provider | |

Estimate	6 User Story Points (1 SP = ½ day)
Priority	1 (High)

ID	US2
Name	View personal information

User-Story Description:
As a user, I would like to view my own user profile page so I can view what personal information is stored in the system

Acceptance Criteria:
- Should be able to view all personal information including phone number, email address, name and Medicare number or healthcare provider number
- Should be able to view a list of past appointments
- A health care provider can view their profession and the health centre they work at
- A health centre can view which other health centres they are associated with and the working hours of a particular health care provider

Estimate	8 User Story Points (1 SP = ½ day)
Priority	1 (High)

ID	US3
Name	Search for healthcare centre

User-Story Description:
As a patient, I want to search for a healthcare centre with a series of filters to find a healthcare centre that suits my interests

Acceptance Criteria:
- Search by suburb and by name
- Search by particular type of service (eg. GP)
- View health care providers available at each centre
- View details about the healthcare centre including address and contact details
- View similar healthcare centres available
- If no healthcare centre matches search filters, display message "No healthcare centres available" and suggest near matches
- Can click on healthcare centres name to go to the healthcare centre's profile page

Estimate	12 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US4
Name	Search for healthcare provider

User-Story Description:
As a patient, I want to search for a healthcare provider with a series of filters to find a healthcare provider that suits my interests

Acceptance Criteria:
- View availability of each healthcare provider
- Be able to view details about healthcare provider, including which healthcare centres the provider is available at and their working hours
- Search by name
- View similar healthcare providers
- If no healthcare provider matches exact filters, display message "No healthcare centres available" and suggest near matches
- Can click on healthcare centres name to go to the healthcare centre's profile page

Estimate	10 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US5
Name	View healthcare centre's profile

User-Story Description:
 As a patient, I want to view a healthcare centre's profile page to be able to view details about the healthcare centre

Acceptance Criteria:
- View details about the healthcare centre including contact details
- Book an appointment with the healthcare centre from their profile page
- View opening hours and healthcare providers available from this centre
- View customer rating of the healthcare centre
- Be able to click a link to the healthcare providers' profiles at this centre

Estimate	6 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US6
Name	View healthcare provider's profile

User-Story Description:
 As a healthcare provider, I want to view a healthcare provider's profile page to be able to view details about the provider

Acceptance Criteria:
- View details about the healthcare provider including contact details
- Be able to book an appointment at one of the healthcare centres the provider works at
- Display a list of all affiliated healthcare centres
- Be able to go to these healthcare centres' profiles from the provider's profile

Estimate	6 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US7
Name	Book an appointment

User-Story Description:
As a patient, I want to book an appointment so I can receive healthcare service easily

Acceptance Criteria:
- Enter required information including Medicare number into a form
- Be able to book an appointment through a healthcare provider's or centre's profile page
- Have an option of 48 equally sized time slots, each of which is 30 minutes long
- Be able to enter brief information for the appointment
- Be able to display a confirmation that the appointment has been booked to the user

Estimate	8 User Story Points (1 SP = ½ day)
Priority	1 (High)

ID	US8
Name	View reviews
User-Story Description: As a patient, I want to view reviews of healthcare centres and providers to be able to choose a healthcare centre/provider that meets my interests **Acceptance Criteria:** - View reviews stored in the system of a healthcare provider or centre on search results - View reviews stored in the system of a healthcare provider or centre on their profile page	
Estimate	8 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US9
Name	Create a review for a healthcare centre
User-Story Description: As a patient, I want to create a review for a healthcare centre to provide feedback and help other patients in choosing a healthcare centre **Acceptance Criteria:** - Display a form to create a review from a healthcare centre's profile page - Only have this option available when an appointment has been completed - Only have the patient's most recent rating count towards the healthcare centre's overall average rating if the patient has made multiple ratings	
Estimate	8 User Story Points (1 SP = ½ day)
Priority	3 (Low)

ID	US10
Name	Create a review for a healthcare provider
User-Story Description: As a patient, I want to create a review for a healthcare provider to provide feedback and help other patients in choosing a healthcare provider **Acceptance Criteria:** - DIsplay a form to create a review from a healthcare provider's profile page - Only have this option available when an appointment has been completed - Only have the patient's most recent rating count towards the healthcare provider's overall average rating if the patient has made multiple ratings	
Estimate	4 User Story Points (1 SP = ½ day)
Priority	3 (Low)

ID	US11
Name	Login into the system as a patient
User-Story Description: As a patient, I want to login into the HAMS system so I can utilise all of the features the system offers for patients **Acceptance Criteria:** - Is extremely secure and encrypts the patient's login credentials to prevent security issues - Be able to grant patients the ability to use the features offered by the system only when logged in successfully - Only grants access to features the patient should have access to when logged in - If login was unsuccessful return error message "Login unsuccessful. Name or password incorrect."	
Estimate	10 User Story Points (1 SP = ½ day)
Priority	1 (High)

ID	US12
Name	Login into the system as a healthcare provider

User-Story Description:
As a healthcare provider, I want to login into the HAMS system so I can utilise all of the features the system offers for healthcare providers

Acceptance Criteria:
- Is extremely secure and encrypts the patient's login credentials to prevent security issues
- Be able to grant patients the ability to use the features offered by the system only when logged in successfully
- Only grants access to features the patient should have access to when logged in
- If login was unsuccessful return error message "Login unsuccessful. Name or password incorrect."

Estimate	10 User Story Points (1 SP = ½ day)
Priority	1 (High)

ID	US13
Name	View Patient's Appointments History

User-Story Description:
As a patient, I want to be able to view my own appointments history so I can easily access which appointments I have recently attended

Acceptance Criteria:
- The list of appointments should have links to the profile pages of the corresponding health provider and healthcare centre
- The list of appointments should be chronological and listed with the date of appointment

Estimate	4 User Story Points (1 SP = ½ day)
Priority	3 (Low)

ID	US14
Name	View Health Provider's Appointments History

User-Story Description: As a healthcare provider, I want to be able to view my own appointments history so I can easily access which patients I had recently **Acceptance Criteria:** 　　-　The list of appointments should be chronological and listed with the date of appointment 　　-　Each entry should contain a link to the patient's profile page	

Estimate	4 User Story Points (1 SP = ½ day)
Priority	3 (Low)

ID	US15
Name	Viewing Patient History

User-Story Description: As a healthcare provider, I want to be able to view a patient's appointment history so I can consult with the patient accordingly **Acceptance Criteria:** 　　-　The patient's appointment history should be accessed through their profile page 　　-　A description of what occured in a specific appointment should be viewable, including any medication prescribed and notes taken at the previous visit	

Estimate	6 User Story Points (1 SP = ½ day)
Priority	2 (Medium)

ID	US16
Name	Recording Notes for the patient

User-Story Description:
As a healthcare provider, I want to be able to record notes during a patient consultation so other healthcare providers can use this information

Acceptance Criteria:
- Notes should be able to be recorded during the patient's consultation
- Medication that was prescribed to the patient should be able to be recorded
- Notes should be tied to the patient's appointment history

Estimate	6 User Story Points (1 SP = ½ day)
Priority	1 (High)