Answers (Example)

Ticket #1

Root cause	Wrong default gateway on db-01. IPv4 forwarding is not enabled on fw.
Solution	Set default gateway to 10.30.30.254 in db-01. Enable IPv4 forwarding in fw.

Ticket #2

Root cause	
Solution	

Ticket #3

Root cause	
Solution	

Ticket #4

Root cause	
Solution	

Ticket #5

Root cause	
Solution	