eWallet User Guide

About eWallet

eWallet is a service that offers convenience to the Industry to use NEFT/RTGS mode of payment and holding it under their wallet. Industry could make one or several payments depending on the balance held in the wallet and get their applications completed immediately.

eWallet is a leap by JSPCB to help industry in managing their payments to the board.

eWallet offers host of advantages:

- Hassle free and secure transactions.
- Pay even when doesn't have access to net banking, Debit card or Credit card.
- Precious time on the net saved by eliminating payment approval cycle/ wait for realization of NEFT/RTGS.
- Benefit of saving Payment Gateway charges.
- Manage wallet account online and top up through NEFT/RTGS from any Bank.
- eWallet balance can only be used for paying JSPCB consent or other fees.
- Dependency on Net Banking or online services of any specific bank is reduced. When any of the provided banks go offline, one could still make payment from eWallet account.

Easy Operations of eWallet:

- eWallet creation:

  New user will get their eWallet created in 24 hours and once the wallet is active, they could load it using NEFT/RTGS of any amount from their Bank. The amount loaded remains in the eWallet and could be utilized only for paying to JSPCB.

- Easy to Fund:

  Industry could use 'Manage Wallet > Add Money' button for generation of Challan. This challan needs to be filled up with desired amount to be loaded on to eWallet and submitted to their Bank for NEFT/RTGS to the Account details mentioned in the challan. Once Industry's Bank transfers the money it's reflected in the wallet and wallet is ready for utilization.

- Easy Refund:

  In case of cancellation of Application or change in plan for payments; Balances kept in the eWallet could be refunded back by visiting 'Manage Wallet > Refund Money'. Details of the bank account to be entered where balances are to be transferred. Once the valid details are submitted then amount will be transferred only through NEFT/RTGS to the specified account and no cash refunds.

Step by Step Guide for quick operation of eWallet:

1. Login to JSPCB with your existing OCMMS user id and password.
2. Click the "Manage eWallet" link on OCMMS front page after Login/ eWallet Section in the "Payment" page.
3. eWallet takes one day for setup for the first time applicants and next day will be visible on JSPCB website.
4. Visit 'Manage eWallet' > Add Payment > Challan will be displayed, with Print options.
5. Submit this Challan along with payment advice to your bank for the amount desired for addition to eWallet. (Caution: Please ensure that sufficient amount is added for single or multiple payments to be done).
6. Visit 'Manage eWallet' to check the balances available.
7. Make payment by using eWallet option on Payment Page. Check the application fee and press 'Make Payment' button. The payment will be made almost instantly.
8. Once the payment is successful. Receipt will be generated at JSPCB site completing the transaction.

Customer Support

For quick resolution of your queries, kindly send mail at instantpay@techprocess.co.in
or could get in touch with Customer Service team at 022-67664402, 67247353