Dipaboli Dhar

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EDUCATION

Georgia State University, Robinson College of Business   **Atlanta, GA**
Bachelor of Business Administration, Computer Information Systems   **Graduated: December 2024**

- Cumulative GPA: 3.61/4.0
- Relevant Courses: Accounting I & II, Corporate Finance I & II, Database Management, Machine Learning, Intro to Security, Unstructured Data Management, System Analysis, Managing IT Projects, Business Analysis
- Accomplishments: President's List (Summer 2022, Summer 2023), Dean's List (Fall 2021, Spring 2021, Fall 2022)

SKILLS

- Tech Stacks: Python, SQL, Power BI, Microsoft Excel, Tableau
- Other: Smartsheet, Trello, Word, PowerPoint, Data cleaning, Data manipulation, Communication skills, Problem-solving skills, Teamwork, Customer Service
- Languages: English (Fluent), Bangla (Fluent), Hindi (Intermediate)
- Certifications: Microsoft Excel by LinkedIn, Power BI Job Simulation by PwC, Data Analyst Bootcamp by Alex Freberg

WORK EXPERIENCE

Centene Corporation   **Clinton, Missouri**
Business Analyst Intern   **May 2024 - August 2024**

- Conducted **gap analysis** on the Queue Management **Power BI** dashboard, integrating data from **ServiceNow**, **Jira**, and **Access Central**, which uncovered 70% of inefficiencies and pinpointed areas for improvement
- Interviewed 27 stakeholders to **gather feedback and requirements**, identifying improvement opportunities that enhanced reporting efficiency by 35% and improved team performance evaluation accuracy
- Bridged technical requirements with business needs through insightful, data-driven analysis to drive strategic solutions
- Developed a **Power BI** dashboard with 8 stakeholder-recommended metrics, enhancing data visualization efficiency by 45%

Insight Global   **Atlanta, Georgia**
Cloud Intern   **September 2024 – December 2024**

- Led a team executing cloud projects utilizing **Microsoft Azure** and **Terraform**, enhancing service capabilities by 60%
- Defined project goals, scope, and deliverables with stakeholders and created a detailed roadmap, delegating tasks and tracking progress with **Smartsheet** to achieve 100% of objectives on time.
- Conducted regular check-in meetings with the team and stakeholders, prepared meeting minutes**,** and maintained alignment on milestones and deliverables.

PROJECTS

HR Analytics   **September 2023 - September 2023**

- Leveraged **Power BI** for insightful analysis, reducing attrition rate by identifying key factors, streamlining the hiring process, and enhancing employee experience
- Implemented strategies that improved workforce productivity and positively impacted job satisfaction to build trust

Student Scores Analysis   **May 2023 - July 2023**

- Analyzed student scores using **Python,** identifying factors influencing results to optimize academic performance
- Utilized **Seaborn Library** to create engaging heatmaps, boxplots, and count plots for informative data visualization

Layoff Trend Evaluation (SQL)   **November 2024 – December 2024**

- Standardized date formats and optimized the dataset by removing unnecessary columns and rows, improving trend analysis accuracy by 25%, reducing storage inefficiencies by 15%, and enhancing database performance
- Handled incomplete data by addressing null values, blanks, and removing duplicates, achieving a 75% improvement in data quality and 100% redundancy reduction for accurate analysis
- Analyzed companies with higher layoff rates, revealing 30% failed operations, and ranked top contributors covering 80% of layoffs to aid benchmarking and refine risk models

EXTRACURRICULAR ACTIVITIES

Data Analytics and Power BI Job Simulation: PwC   **December 2023**

- Enhanced **Power BI** proficiency through job simulation, grasping into clients' data visualization requirements to refine skill
- Showcased data visualization mastery by creating impactful Power BI dashboards, delivering **KPI**s, and solving needs