# What is Artificial Intelligence?

In today's world, technology is growing very fast, and we are getting in touch with different new technologies day by day.

Here, one of the booming technologies of computer science is Artificial Intelligence which is ready to create a new revolution in the world by making intelligent machines. The Artificial Intelligence is now all around us. It is currently working with a variety of subfields, ranging from general to specific, such as self-driving cars, playing chess, proving theorems, playing music, Painting, etc.

AI is one of the fascinating and universal fields of Computer science which has a great scope in future. AI holds a tendency to cause a machine to work as a human.

Intelligence defines "thinking power", hence AI means "a man-made thinking power."

So, we can define AI as:

"It is a branch of computer science by which we can create intelligent machines which can behave like a human, think like humans, and able to make decisions."

Artificial Intelligence exists when a machine can have human based skills such as learning, reasoning, and solving problems

With Artificial Intelligence you do not need to pre-program a machine to do some work, despite that you can create a machine with programmed algorithms which can work with own intelligence, and that is the awesomeness of AI.

It is believed that AI is not a new technology, and some people says that as per Greek myth, there were Mechanical men in early days which can work and behave like humans.

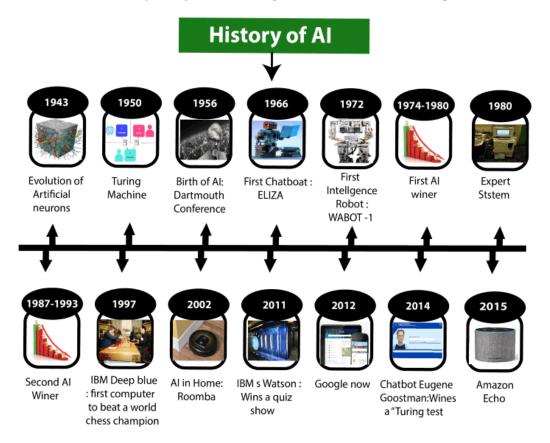
# Why Artificial Intelligence?

Before Learning about Artificial Intelligence, we should know that what is the importance of AI and why should we learn it. Following are some main reasons to learn about AI:

- With the help of AI, you can create such software or devices which can solve realworld problems very easily and with accuracy such as health issues, marketing, traffic issues, etc.
- o With the help of AI, you can create your personal virtual Assistant, such as Cortana, Google Assistant, Siri, etc.
- o With the help of AI, you can build such Robots which can work in an environment where survival of humans can be at risk.
- o AI opens a path for other new technologies, new devices, and new Opportunities.

# History of Artificial Intelligence

Artificial Intelligence is not a new word and not a new technology for researchers. This technology is much older than you would imagine. Even there are the myths of Mechanical men in Ancient Greek and Egyptian Myths. Following are some milestones in the history of AI which defines the journey from the AI generation to till date development.



# Maturation of Artificial Intelligence (1943-1952)

- Year 1943: The first work which is now recognized as AI was done by Warren
   McCulloch and Walter pits in 1943. They proposed a model of artificial neurons.
- o **Year 1949:** Donald Hebb demonstrated an updating rule for modifying the connection strength between neurons. His rule is now called **Hebbian learning**.
- o Year 1950: The Alan Turing who was an English mathematician and pioneered Machine learning in 1950. Alan Turing publishes "Computing Machinery and Intelligence" in which he proposed a test. The test can check the machine's ability to exhibit intelligent behavior equivalent to human intelligence, called a Turing test.

#### The birth of Artificial Intelligence (1952-1956)

- o **Year 1955:** An Allen Newell and Herbert A. Simon created the "first artificial intelligence program" Which was named as "**Logic Theorist**". This program had proved 38 of 52 Mathematics theorems, and find new and more elegant proofs for some theorems.
- Year 1956: The word "Artificial Intelligence" first adopted by American Computer scientist John McCarthy at the Dartmouth Conference. For the first time, AI coined as an academic field.

At that time high-level computer languages such as FORTRAN, LISP, or COBOL were invented. And the enthusiasm for AI was very high at that time.

#### The golden years-Early enthusiasm (1956-1974)

- Year 1966: The researchers emphasized developing algorithms which can solve mathematical problems. Joseph Weizenbaum created the first chatbot in 1966, which was named as ELIZA.
- o **Year 1972:** The first intelligent humanoid robot was built in Japan which was named as WABOT-1.

## The first AI winter (1974-1980)

- o The duration between years 1974 to 1980 was the first AI winter duration. AI winter refers to the time period where computer scientist dealt with a severe shortage of funding from government for AI researches.
- o During AI winters, an interest of publicity on artificial intelligence was decreased.

#### A boom of AI (1980-1987)

- Year 1980: After AI winter duration, AI came back with "Expert System". Expert systems were programmed that emulate the decision-making ability of a human expert.
- o In the Year 1980, the first national conference of the American Association of Artificial Intelligence **was held at Stanford University**.

## The second AI winter (1987-1993)

- o The duration between the years 1987 to 1993 was the second AI Winter duration.
- Again Investors and government stopped in funding for AI research as due to high cost but not efficient result. The expert system such as XCON was very cost effective.

#### The emergence of intelligent agents (1993-2011)

- o **Year 1997:** In the year 1997, IBM Deep Blue beats world chess champion, Gary Kasparov, and became the first computer to beat a world chess champion.
- o **Year 2002:** for the first time, AI entered the home in the form of Roomba, a vacuum cleaner.
- o **Year 2006:** AI came in the Business world till the year 2006. Companies like Facebook, Twitter, and Netflix also started using AI.

## Deep learning, big data and artificial general intelligence (2011-present)

- o **Year 2011:** In the year 2011, IBM's Watson won jeopardy, a quiz show, where it had to solve the complex questions as well as riddles. Watson had proved that it could understand natural language and can solve tricky questions quickly.
- o **Year 2012:** Google has launched an Android app feature "Google now", which was able to provide information to the user as a prediction.
- o **Year 2014:** In the year 2014, Chatbot "Eugene Goostman" won a competition in the infamous "Turing test."
- o **Year 2018:**The "Project Debater" from IBM debated on complex topics with two master debaters and also performed extremely well.
- o Google has demonstrated an AI program "Duplex" which was a virtual assistant and which had taken hairdresser appointment on call and lady on other side didn't notice that she was talking with the machine.

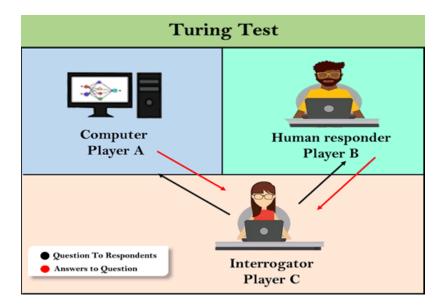
Now AI has developed to a remarkable level. The concept of Deep learning, big data, and data science are now trending like a boom. Nowadays companies like Google, Facebook, IBM, and Amazon are working with AI and creating amazing devices. The future of Artificial Intelligence is inspiring and will come with high intelligence.

# Turing Test in AI

In 1950, Alan Turing introduced a test to check whether a machine can think like a human or not, this test is known as the Turing Test. In this test, Turing proposed that the computer can be said to be an intelligent if it can mimic human response under specific conditions.

Turing Test was introduced by Turing in his 1950 paper, "Computing Machinery and Intelligence," which considered the question, "Can Machine think?"

#### Artificial Intelligence



The Turing test is based on a party game "Imitation game," with some modifications. This game involves three players in which one player is Computer, another player is human responder, and the third player is a human Interrogator, who is isolated from other two players and his job is to find that which player is machine among two of them.

Consider, Player A is a computer, Player B is human, and Player C is an interrogator. Interrogator is aware that one of them is machine, but he needs to identify this on the basis of questions and their responses.

The conversation between all players is via keyboard and screen so the result would not depend on the machine's ability to convert words as speech.

The test result does not depend on each correct answer, but only how closely its responses like a human answer. The computer is permitted to do everything possible to force a wrong identification by the interrogator.

The questions and answers can be like:

**Interrogator:** Are you a computer?

PlayerA (Computer): No

**Interrogator:** Multiply two large numbers such as (256896489\*456725896)

**Player A:** Long pause and give the wrong answer.

In this game, if an interrogator would not be able to identify which is a machine and which is human, then the computer passes the test successfully, and the machine is said to be intelligent and can think like a human.

"In 1991, the New York businessman Hugh Loebner announces the prize competition, offering a \$100,000 prize for the first computer to pass the Turing test. However, no AI program to till date, come close to passing an undiluted Turing test".

# Chatbots to attempt the Turing test:

**ELIZA:** ELIZA was a Natural language processing computer program created by Joseph Weizenbaum. It was created to demonstrate the ability of communication between machine and humans. It was one of the first chatterbots, which has attempted the Turing Test.

# The Chinese Room Argument:

There were many philosophers who really disagreed with the complete concept of Artificial Intelligence. The most famous argument in this list was "**Chinese Room**."

In the year 1980, John Searle presented "Chinese Room" thought experiment, in his paper "Mind, Brains, and Program," which was against the validity of Turing's Test. According to his argument, "Programming a computer may make it to understand a language, but it will not produce a real understanding of language or consciousness in a computer."

He argued that Machine such as ELIZA and Parry could easily pass the Turing test by manipulating keywords and symbol, but they had no real understanding of language. So it cannot be described as "thinking" capability of a machine such as a human.

# Physical Symbol System

# Underlying Assumption of AI

Physical Symbol System Hypothesis

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- A physical symbol system has the necessary and sufficient means for general intelligent action.
- A Physical symbol system consists of a set of entities, called symbols, which
  are physical patterns that can occur as components of another type of entity
  called an expression (or symbol structure). Besides this system also contains a
  collection of processes that operate on expressions to produce another
  expressions. Thus a physical symbol system is a machine that produces
  through time an evolving collection of symbol structures.

# **Examples: Physical Symbol System**

Examples of physical symbol systems include:

- Formal logic: the symbols are words like "and", "or", "not", "for all x" and so on. The expressions are statements in formal logic which can be true or false. The processes are the rules of logical deduction.
  - Algebra: the symbols are "+", "x", "x", "y", "1", "2", "3", etc. The expressions are equations. The processes
    are the rules of algebra, that allow one to manipulate a mathematical expression and retain its truth.
  - A digital computer: the symbols are zeros and ones of computer memory, the processes are the operations
    of the CPU that change memory.
  - Chess: the symbols are the pieces, the processes are the legal chess moves, the expressions are the positions
    of all the pieces on the board.

The physical symbol system hypothesis claims that both of these are also examples of physical symbol systems:

- Intelligent human thought: the symbols are encoded in our brains. The expressions are thoughts. The processes are the mental operations of thinking.
- A running artificial intelligence program: the symbols are data. The expressions are more data. The processes are programs that manipulate the data.

# Arguments in favor of the physical symbol system hypothesis

Two evidences suggested to Allen Newell and Herbert A. Simon that "symbol manipulation" was the essence of both human and machine intelligence: the development of artificial intelligence programs and psychological experiments on human beings.

- First, in the early decades of AI research there were a number of very successful programs that used high
  level symbol processing, such as Newell and Herbert A. Simon's General Problem Solver or Terry
  Winograd's SHRDLU. John Haugeland named this kind of AI research "Good Old Fashioned AI" or GOFAI.
  Expert systems and logic programming are descendants of this tradition. The success of these programs
  suggested that symbol processing systems could simulate any intelligent action.
- Second, psychological experiments carried out at the same time found that, for difficult problems in logic, planning or any kind of "puzzle solving", people used this kind of symbol processing as well. Al researchers were able to simulate the step by step problem solving skills of people with computer programs. This collaboration and the issues it raised eventually would lead to the creation of the field of cognitive science. (This type of research was called "cognitive simulation".) This line of research suggested that human problem solving consisted primarily of the manipulation of high level symbols.

# Criticism: Physical Symbol System

<u>Nils Nilsson</u> has identified four main "themes" or grounds in which the physical symbol system hypothesis has been attacked.

- The "erroneous claim that the [physical symbol system hypothesis] lacks symbol grounding which is presumed to be a requirement for general intelligent action.
  - The common belief that AI requires non-symbolic processing (that which can be supplied by a connectionist architecture for instance).
  - The common statement that the brain is simply not a computer and that "computation as it is currently understood, does not provide an appropriate model for intelligence".
  - And last of all that it is also believed in by some that the brain is essentially mindless, most of what takes place are chemical reactions and that human intelligent behavior is analogous to the intelligent behavior displayed for example by ant colonies.

# Criticism: Physical Symbol System

Dreyfus refuted necessary condition by showing that human intelligence and expertise depended primarily on unconscious instincts rather than conscious symbolic manipulation. Experts solve problems quickly by using their intuitions, rather than step-by-step trial and error searches. Dreyfus argued that these unconscious skills would never be captured in formal rules.

- John Searle's Chinese room argument, presented in 1980, attempted to show that a
  program (or any physical symbol system) could not be said to "understand" the symbols
  that it uses; that the symbols themselves have no meaning or semantic content, and so
  the machine can never be truly intelligent from symbol manipulation alone.
- In a 1990 paper Elephants Don't Play Chess, robotics researcher Rodney Brooks took direct aim at the physical symbol system hypothesis, arguing that symbols are not always necessary since "the world is its own best model. It is always exactly up to date. It always has every detail there is to be known. The trick is to sense it appropriately and often enough."
- George Lakoff, Mark Turner and others have argued that our abstract skills in areas such
  as mathematics, ethics and philosophy depend on unconscious skills that derive from the
  body, and that conscious symbol manipulation is only a small part of our intelligence

# **Intelligent Agent**

An intelligent agent can be seen as manipulating symbols to produce action. Many of these symbols are used to refer to things in the world. Other symbols may be useful concepts that may or may not have external meaning. Yet other symbols may refer to internal states of the agent.

An agent can use physical symbol systems to model the world. A **model** of a world is a representation of the specifics of what is true in the world or of the dynamic of the world. The world does not have to be modelled at the most detailed level to be useful. All models are **abstractions**; they represent only part of the world and leave out many of the details. An agent can have a very simplistic model of the world, or it can have a very detailed model of the world. The **level of abstraction** provides a partial ordering of abstraction. A lower-level abstraction includes more details than a higher-level abstraction. An agent can have multiple, even contradictory, models of the world. The models are judged not by whether they are correct, but by whether they are useful.

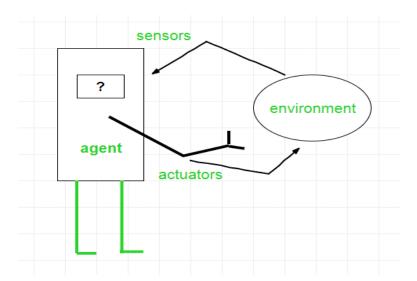
# **Agents in Artificial Intelligence**

Artificial intelligence is defined as a study of rational agents. A rational agent could be anything which makes decisions, as a person, firm, machine, or software. It carries out an action with the best outcome after considering past and current precepts (agent's perceptual inputs at a given instance).

An AI system is composed of an **agent and its environment**. The agents act in their environment. The environment may contain other agents. An agent is anything that can be viewed as:

- perceiving its environment through sensors and
- acting upon that environment through actuators

**Note**: Every agent can perceive its own actions (but not always the effects)



To understand the structure of Intelligent Agents, we should be familiar with *Architecture* and *Agent Program*. **Architecture** is the machinery that the agent executes on. It is a device with sensors and actuators, for example: a robotic car, a camera, a PC. **Agent program** is an implementation of an agent function. An **agent function** is a map from the percept sequence (history of all that an agent has perceived till date) to an action.

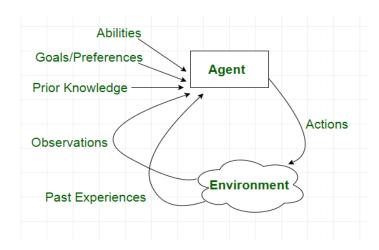
## Examples of Agent:-

Agent = Architecture + Agent Program

A **software agent** has Keystrokes, file contents, received network packages which act as sensors and displays on the screen, files, sent network packets acting as actuators.

A **Human agent** has eyes, ears, and other organs which act as sensors and hands, legs, mouth, and other body parts acting as actuators.

A **Robotic agent** has Cameras and infrared range finders which act as sensors and various motors acting as actuators.



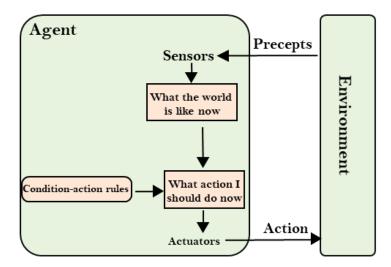
Types of AI Agents

Agents can be grouped into five classes based on their degree of perceived intelligence and capability. All these agents of

- o Simple Reflex Agent
- o Model-based reflex agent
- Goal-based agents
- o Utility-based agent
- o Learning agent

#### 1. Simple Reflex agent:

- o The Simple reflex agents are the simplest agents. These agents take decisions on the basis of the current percept's and ignore the rest of the percept history.
- o These agents only succeed in the fully observable environment.
- The Simple reflex agent does not consider any part of percept's history during their decision and action process.
- o The Simple reflex agent works on Condition-action rule, which means it maps the current state to action. Such as a Room Cleaner agent, it works only if there is dirt in the room.
- o Problems for the simple reflex agent design approach:
  - o They have very limited intelligence
  - o They do not have knowledge of non-perceptual parts of the current state
  - Mostly too big to generate and to store.
  - o Not adaptive to changes in the environment.

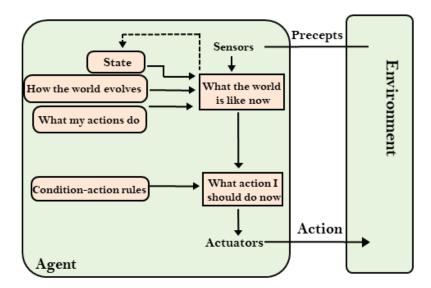


#### 2. Model-based reflex agent

o The Model-based agent can work in a partially observable environment, and track the

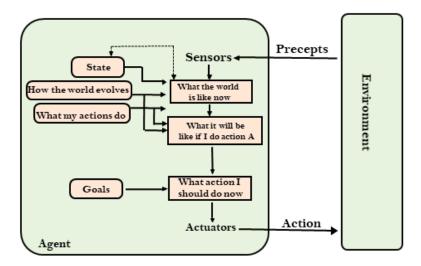
situation.

- o A model-based agent has two important factors:
  - o **Model:** It is knowledge about "how things happen in the world," so it is called a Model-based agent.
  - Internal State: It is a representation of the current state based on percept history.
- o These agents have the model, "which is knowledge of the world" and based on the model they perform actions.
- o Updating the agent state requires information about:
  - a. How the world evolves
  - b. How the agent's action affects the world.



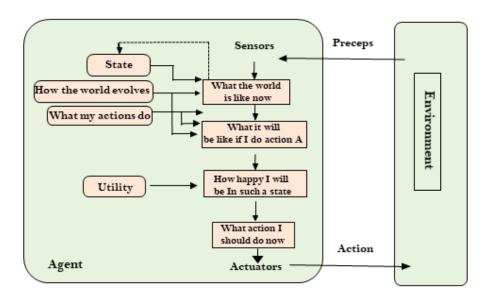
#### 3. Goal-based agents

- o The knowledge of the current state environment is not always sufficient to decide for an agent to what to do.
- o The agent needs to know its goal which describes desirable situations.
- o Goal-based agents expand the capabilities of the model-based agent by having the "goal" information.
- o They choose an action, so that they can achieve the goal.
- o These agents may have to consider a long sequence of possible actions before deciding whether the goal is achieved or not. Such considerations of different scenario are called searching and planning, which makes an agent proactive.



#### 4. Utility-based agents

- o These agents are similar to the goal-based agent but provide an extra component of utility measurement which makes them different by providing a measure of success at a given state.
- o Utility-based agent act based not only goals but also the best way to achieve the goal.
- o The Utility-based agent is useful when there are multiple possible alternatives, and an agent has to choose in order to perform the best action.
- o The utility function maps each state to a real number to check how efficiently each action achieves the goals.



## 5. Learning Agents

- o A learning agent in AI is the type of agent which can learn from its past experiences, or it has learning capabilities.
- o It starts to act with basic knowledge and then able to act and adapt automatically through learning.
- o A learning agent has mainly four conceptual components, which are:
  - a. **Learning element:** It is responsible for making improvements by learning from environment
  - b. **Critic:** Learning element takes feedback from critic which describes that how well the agent is doing with respect to a fixed performance standard.
  - c. **Performance element:** It is responsible for selecting external action
  - d. **Problem generator:** This component is responsible for suggesting actions that will lead to new and informative experiences.
- Hence, learning agents are able to learn, analyse performance, and look for new ways to improve the performance.

