

# Dipak Kadamb

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## SUMMARY

I work as an AI Web Developer & Zoho Integration professional, focusing on building intelligent web applications and automating business processes by combining modern web technologies, AI-powered development tools, and Zoho applications. My work involves developing and maintaining responsive websites and web applications using HTML, CSS, and JavaScript, while leveraging AI-assisted tools to accelerate development, improve code quality, and automate repetitive tasks. I focus on creating performance-optimized, user-friendly, and secure web solutions. A key area of my role is integrating web applications with Zoho platforms, including Zoho CRM, Zoho Flow, and Zoho APIs. I design and implement website-to-Zoho integrations for lead capture, data synchronization, workflow automation, notifications, and business process optimization using REST APIs, webhooks, and Deluge functions. These integrations help automate end-to-end workflows and improve operational efficiency. I also assist in implementing AI-driven features such as chatbots, intelligent forms, and automated testing to enhance user engagement and application reliability. I follow best practices for secure API usage, data protection, and access control while working with Zoho-integrated systems. I collaborate closely with developers, designers, and business stakeholders to translate requirements into scalable automation and integration solutions, and I maintain clear documentation for workflows, APIs, and technical processes to support long-term maintenance and scalability.

## EXPERIENCE

### AI Web Developer

**ZM Technologies**

**September 2025 – Present, Pune, Maharashtra, India**

- Engineered responsive web interfaces at ZM Technologies, leveraging contemporary JavaScript frameworks to boost user engagement and device compatibility.

### System Engineer

**Royaltech System**

**April 2025 - September 2025, Pune, Maharashtra, India**

- Responsible for designing, implementing, and maintaining complex IT systems, networks, and infrastructure to support business operations, with a strong focus on security, performance, reliability, and scalability.
- I design and deploy scalable and secure IT environments based on business requirements, ensuring high availability and fault tolerance.
- This includes installing, configuring, and maintaining Windows Server and Linux systems, networking components, virtualization platforms, and application software.
- I manage system configurations following best practices for security hardening, performance tuning, and operational stability.
- I perform regular system maintenance activities, including patching, updates, backups, and recovery operations, to ensure infrastructure health and continuity.
- Using monitoring and performance management tools such as Grafana, Zabbix, or similar platforms, I proactively monitor system performance, identify bottlenecks, and prevent potential failures before they impact business operations.
- Troubleshooting is a core responsibility, involving diagnosis and resolution of hardware, software, and network issues, while providing timely technical support to internal users and IT teams.
- I also collaborate with vendors and external partners when required to resolve complex issues efficiently.
- Security and risk management are integral to my work.
- I implement and maintain access controls, security policies, and risk mitigation measures, conduct regular assessments, and ensure compliance with industry best practices to protect systems and data.
- To improve efficiency, I automate routine administrative and operational tasks using Python, PowerShell, and Bash, reducing manual effort and minimizing errors.
- I actively participate in capacity planning, analyzing usage trends and preparing infrastructure to support future growth and scalability.

### IT Admin

**SKS Engineering Solutions**

**July 2024 - March 2025, Pune, Maharashtra, India**

- As an IT Admin, I am responsible for managing and supporting an organization's IT infrastructure, systems, and end-user environment, ensuring security, reliability, and smooth day-to-day operations.
- My role involves administering servers, networks, and systems while providing timely technical support and maintaining business continuity.
- I manage the installation, configuration, and maintenance of Windows and Linux systems, user accounts, access controls, and application software.
- I ensure systems are kept up to date through regular patching, updates, backups, and recovery operations, minimizing downtime and operational risks.
- A key part of my role includes monitoring system performance, identifying issues proactively, and troubleshooting hardware, software, and network-related problems.
- I support users with technical issues, resolve incidents efficiently, and coordinate with vendors or service providers when required.
- Security is a core responsibility.
- I implement and maintain basic security controls, manage user permissions, monitor system access, and follow best practices to protect systems and data.

**Test Engineer**  
PHN Technology Pvt Ltd

May 2023 - May 2023, Hyderabad, Telangana, India

**Java Developer**  
Naresh i Technologies

December 2019 - February 2020, Hyderabad, Telangana, India

**Software Engineering Industrial Practice**  
TCS ION Software Engineering Industrial Practice

November 2017 - March 2018, Hyderabad, Telangana, India

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## EDUCATION

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**Bachelor of Science - BS, Computer Science**  
Mgm College Of Engineering & Technology • 2015 - 2020

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## SKILLS

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AI Web Developer & IT Infrastructure

Zoho CRM, Zoho Flow, Zoho APIs, Deluge (Basic), Business Process Automation

AI-assisted development, AI chatbots, automated testing, REST APIs, Webhooks, JSON, ChatGPT, GitHub Copilot

Python (basic), JavaScript, AI-based coding assistants

Windows Server & Linux Administration, User & Access Management, Hardware & Software Support, System Monitoring & Troubleshooting, Backup & Recovery, Basic Networking & Security, Automation & Scripting (Basic), Documentation & IT Support

Marathi, English

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