**Need to test**- Account, contact, case, Return order, work order, DNR and Oddo Order.
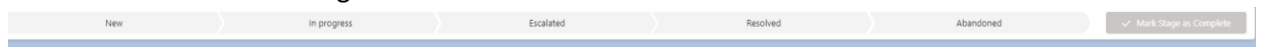
Note- Opportunities, Work Orders, Service Appointment, Service Resource, Service Territories, Work type, Field Service, Operting Hours, Assests, Product Request Line Items, Product Request are not showing in **Cirrus LED Service Console**.

Case-

1. Case Owner, Last Modified by, type is missing in the top.
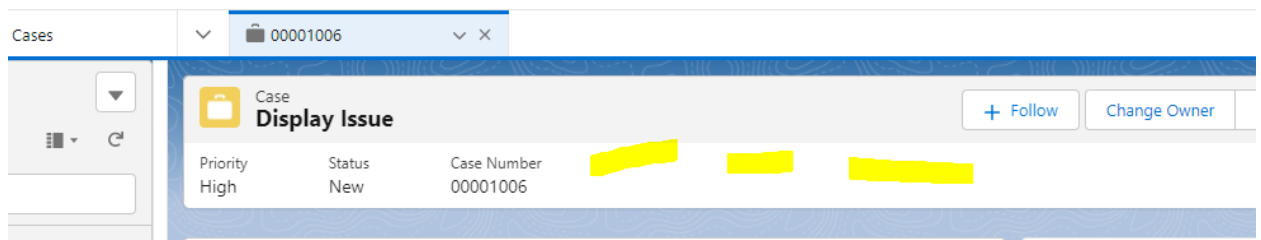
2. Case Status screen is missing.

3. In activity "Opportunities for Parent Account" is missing.

4. Visual Remote Assistant is missing.

Visual Remote Assistant

Invite Guest

> Invite via Email

∨ Invite via SMS

*Reference Number

00001094

*Session type

| Video | ▼ |

* Mobile Phone Number

| +1 ▼ | 5555555556 |

*Language

| English | ▼ |

Audio

⬤

Send Invite   Reset Session

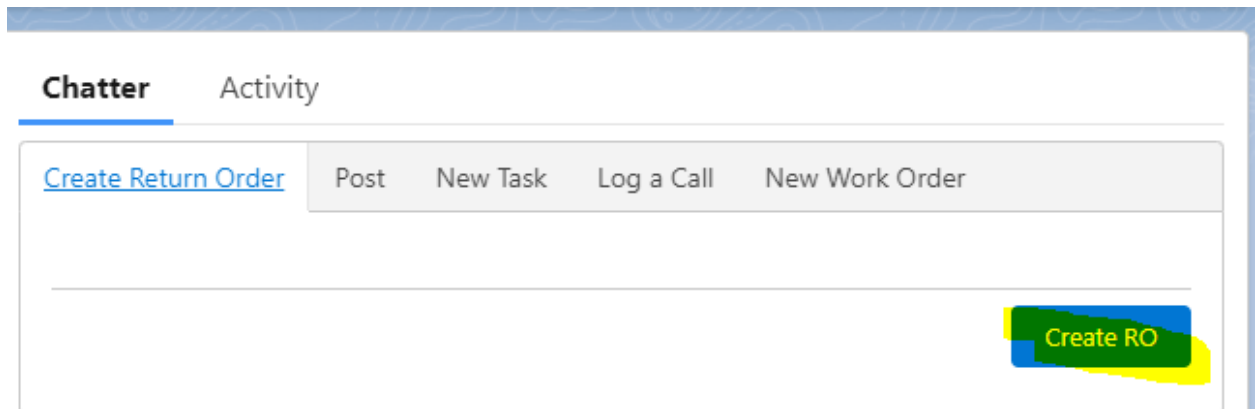5. knowledge articles are not populating.

6. Contact for Parent Account () is missing.

Contacts for Parent Account (2+)

2+ items • Updated 18 minutes ago   ⚙ ▾ C New

	Contact Name	∨	Title	∨	Email	∨	Phone	∨	
1	Dave Brown		Project Manager		testtest@cirrusled1.com		📞408555555		▾
2	Jack Collopy				jcollopy@cirrusled.com				▾
					View All				

7. Button text should be change as "Add".

8. After creation of Knowledge article, it is not reflecting on case.
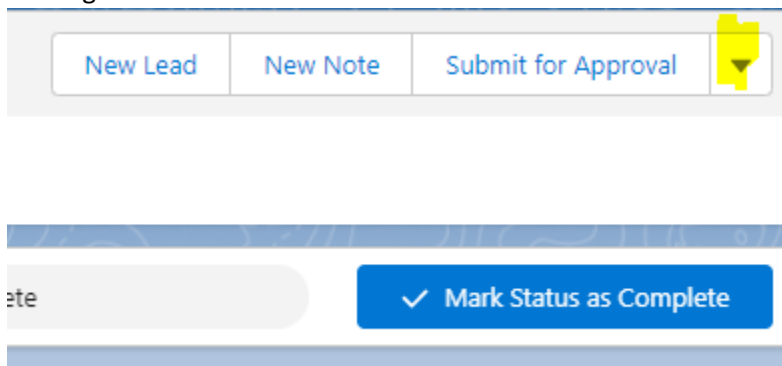
Return order-

1. Return Order is not available in Partial.
2. When we are creating new Return Order , at there "Display Returned", Parts Shipped to Customer on, Odoo Order, Customer Requested Repair, Parts Recieved on fields are missing.
3. In Shipping Information "Country" field is missing.

work order-

1. When we are creating new work order "Country" field is missing.

DNR-

1. After creation of DNR when we are opening DNR at the right-hand side dropdown "Sharing" is missing.

2. Status bar is missing.

Received Waiting Diagnostics | Diagnostics | Repair | Burn In | Complete | ✓ Mark Status as Complete