



Name: Dipali Sharma

Location: Noida

Current Position: Salesforce Developer

Experience:

- 2 + years of experience and knowledge of ASP.Net and SQL Server.
- 2+ years of experience of CRM tool (Sequence).
- Have worked on Report and Dashboard.
- Approximate 6 months of experience and knowledge of Salesforce CRM (Sales and Service Cloud), Apex, Data Management tools, Apex Classes, Apex Triggers, LWC(Beginner), Visualforce, SOQL and Salesforce Admin.
- Have worked experience in JAVA script as medium level to control the UI part.
- Basic knowledge of HTML, CSS.
- Project Initiation (Plan the Project, Identify and define the Problem, Conduct a Strategy Analysis).
- Conduct kick off meetings.
- Have provided Knowledge transformation of Project.
- Define and Validate the Testing plan
- Creating BRD and Use cases.
- Experienced working with tools like JIRA, Service Now, Excel, and Word for resolution of Live bugs.
- Making Defect Management Notes
- Have presented Change Approval meeting.

Certification:

- Platform Developer Certified (PD1)

TECHNICAL SKILLS

Salesforce.com	ASP. Net, SQL Server, Java Script (Medium Level), HTML, CSS, SOQL, Apex Classes, Apex Triggers, Workflow and Approvals, Sharing Rules, Formulas, Validation Rules, Assignment Rules, Custom Objects, Custom Fields, Dashboards and Reports, Lightning, Apex Classes, Case Management, LWC.
Languages	ASP. Net, Apex, Visualforce, HTML, LWC, JavaScript, CSS.
Tools & Technologies	Salesforce, JIRA, Service Now

PROFESSIONAL EXPERIENCE

- **Girikon Solutions Pvt Ltd, Noida** **Jan 2022 – till date**
 - **Salesforce Development:**
 - SFDC development using Apex classes and Triggers, Visual Force, Lightning, Lightning Pages, SOQL, LWC
 - Experience in salesforce Sales and Service Cloud.
 - Knowledge in Apex Data Types, Interfaces, Collections, Data Retrieval and DML.
- **Genpact** **Oct 2019-Oct 2021**
 - Participation in project meeting.
 - Have presented Change Approval meeting.
 - Provided Demo to Client.
 - Have worked on ASP .Net technology, JAVA Script, HTML, CSS.
 - Have worked on SQL Server, Report and Dashboard.
 - Have worked on Sequence CRM Tool.

PROJECTS

PROJECT

Erste Group: (11/2020 - 07/2021)

1.To provide financial services in Central and Eastern Europe

2.This is a project which provide facilities to clients for creating a Lease offer and Funding Request regarding Vehicle purchases and taking Insurance facilities. Sales Person can create Lease offer for clients and after successfully approval from clients, they can create Financing Request and move this forward for Insurance. Developed new functionality and Change Request for this application.

Key Activities handled

- Develop Application functionality using Asp .Net, SQL Server, JAVA Script, HTML, CSS.
- Have resolved bugs in Live environment and monitor issues in Service now portal.

Aspen- Operation Manager: (09/2019 – 11/2020)

To provide operational service to Aspen company which is large service and Software provider company for UK Clients.

Key Activities handled

- Develop Application functionality using Asp .Net, SQL Server, JAVA Script, HTML, CSS.
- Have resolved bugs in Live environment and monitor issues in Service now portal.
- Have worked with the team on application upgrades, testing and fixing of the existing bugs in the application.

Achievements

- Won Bronze Award in Q1 2020 for valuable contribution in the Aspen Project.
- Got appreciation mail from Erste' s Clients regarding urgent issue fixes for Delegation functionality.

TrailHead Badges

40 Badges