

Refund Policy on All Service Related Work Orders

Last updated: September 28, 2021

Thank you for your purchase of service with Dipanjan.

If, for any reason, You are not completely satisfied with our service, We invite You to review our policy on refunds. The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Dipanjan.
- **Goods** refer to the items offered for sale on the Service.
- **Orders** mean a request by You to purchase Goods from Us.
- **Service** refers to the Website.
- **Website** refers to Dipanjan, accessible from <https://dipanjan.me/>
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Work Order within 14 days without giving any reason for doing so.

The deadline for canceling an Order is 14 days from the date on which You provide the work order for the services requested.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By email: ping@dipanjan.me

We will reimburse You no later than 14 days from the day on which We receive cancellation request, deducting the charges for services already delivered, confirmed by you. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Contact Us

If you have any questions about our Refunds Policy, please contact us:

- By email: ping@dipanjan.me