

Complete Nursing Admission Chatbot - Conversational Flow

Overview

This document shows how a chatbot can help students with nursing college admission. It explains the steps and answers different types of questions in a friendly and clear way.

Core Conversation Flow

1. Initial Greeting

Assistant: Namaste! Main aapki Nursing College admission mein help kar sakta hoon. Kya aap hamari B.Sc Nursing program mein admission lena chahte hain?

Scenario A - Positive Response:

- **User:** "Haan" / "Yes"
- **Assistant:** Bahut accha! Admission ke liye pehle main aapki eligibility check karta hoon. Kya aapne 12th mein Biology padha tha?

Scenario B - Negative Response:

- **User:** "Nahi" / "No"
- **Assistant:** Koi baat nahi! Agar future mein kabhi nursing career ke baare mein sochenge to main hamesha available hoon aapki help ke liye. Dhanyawad!

2. Eligibility Check - Biology Requirement

Scenario A - Biology Student:

- **User:** "Haan, maine Biology padha tha"
- **Assistant:** Perfect! Aur aapki age kitni hai? Admission ke liye 17-35 years ke beech honi chahiye.

Scenario B - Non-Biology Student:

- **User:** "Maine Physics padha tha" / "Chemistry tha" / "Maths tha"
- **Assistant:** B.Sc Nursing mein admission ke liye Biology avashyak hai. Bina Biology ke admission possible nahi hai. Kya aap koi aur course ke baare mein jaanna chahenge?

Scenario C - Negative Response:

- **User:** "Nahi" / "No, maine Biology nahi padha"
- **Assistant:** B.Sc Nursing mein admission ke liye Biology avashyak hai. Bina Biology ke admission possible nahi hai. Kya main aapko koi aur information de sakta hoon?

3. Age Verification

Scenario A - Eligible Age:

- **User:** "22 saal"
- **Assistant:** Excellent! Aap completely eligible hain. Ab main aapko hamari B.Sc Nursing program ke baare mein detail mein batata hoon. Kya aap program details jaanna chahenge?

Scenario B - Ineligible Age:

- **User:** "16 years" / "36 years"
- **Assistant:** Sorry, admission ke liye age 17-35 years ke beech honi chahiye. Aapki current age eligibility criteria mein nahi aati.

4. Program Details Presentation

User: haa muje program ke bade m janna hai

Assistant: Hamare B.Sc Nursing Program ke baare mein:

- Yeh ek 4 saal ka **full-time undergraduate program** hai
- Theoretical aur practical training dono milti hai
- Hospital training included hai jahan aap real patients ke saath kaam karenge
- Program Indian Nursing Council (INC) Delhi se recognized hai

Complete Eligibility Criteria:

- Biology in 12th grade ✓
- PNT exam (Pre-Nursing Test) clear karna compulsory hai
- Age 17-35 years ✓

Kya aap fees structure ke baare mein jaanna chahenge?

User Response Handling:

- **Positive:** Continue to fees

- **Negative:** "Koi baat nahi! Kya aap kisi aur topic ke baare mein jaanna chahenge?"

5. Fee Structure Details

User: idhr ka fee structure kya hai

Assistant: Complete Fee Structure batata hoon:

Annual Fees:

- Tuition Fee: ₹60,000 INR
- Bus Fee: ₹10,000 INR
- **Total Annual Fees: ₹70,000 INR**

Payment Schedule (3 installments mein):

- 1st Installment: ₹30,000 (admission ke time)
- 2nd Installment: ₹20,000 (first semester ke baad)
- 3rd Installment: ₹20,000 (second semester ke baad)

Ye payment plan fees burden kam karta hai.

6. Scholarship Options

User: koi scholarship available hai kya

Assistant: Scholarship Opportunities:

Available Scholarships:

- **Government Post-Matric Scholarship:** ₹18,000-₹23,000
- **Labour Ministry Scholarships:** ₹40,000-₹48,000 (agar Labour Registration hai)

Ye scholarships aapki fees significantly reduce kar sakti hain! Eligible students ko apply karna chahiye.

7. Hostel and Training Facilities

User: idhr hostel ke kya facilities hai

Assistant: Hostel Facilities:

Basic Amenities:

- 24x7 water aur electricity supply
- CCTV surveillance complete security ke liye
- Warden hamesha available on-site

Training Facilities: Hospital training included hai jahan aap real patients ke saath practical experience gain karenge. Ye hands-on training aapko industry-ready banata hai.

8. College Location Details

User: college ka location kya hai

Assistant: College Location:

Hamara college **Delhi mein located** hai - capital city ka advantage aur better opportunities milte hain.

Delhi location benefits:

- Metro connectivity se easy commute
- Multiple hospitals nearby for practical training
- Better career opportunities post-graduation
- Cultural aur educational hub

9. Recognition

User: recognition ke bade m btaye

Assistant: Recognition aur Accreditation:

Hamara college **Indian Nursing Council (INC) Delhi** se recognized hai. Ye bahut important hai kyunki:

- Degree nationally accepted hai
- Government jobs mein eligible rahenge
- Further studies ke liye qualification valid hai

INC (Indian Nursing Council) recognition ka matlab:

- Quality education standards maintain karte hain
- Curriculum nationally approved hai
- Graduates ko nursing license milne mein koi problem nahi
- Employment opportunities better hain

10. Clinical Training Locations

User: clinical training kidhr h

Assistant: Clinical Training Locations:

Aapko practical training in locations mein milegi:

- District Hospital (Backundpur)
- Community Health Centers
- Regional Hospital (Chartha)
- Ranchi Neurosurgery and Allied Science Hospital (Ranchi, Jharkhand)

11. Total Seats Available

User: wese total seats kitne h

Assistant: Seat Availability:

Total 60 seats available hain hamare B.Sc Nursing program mein.

Limited seats hain, so early application recommended hai. Competition bhi rahta hai admission ke liye.

Response Handling Framework

Positive Response Keywords:

- "Haan", "Yes", "Ji haan"
- "Tell me more", "Batao", "Batiye"
- "Kya hai?", "Detail mein batao"
- Any response that's not explicitly negative

Negative Response Keywords:

- "Nahi", "No", "Nahi chahiye"
- "Bas itna hi", "Enough"

Error Handling Scenarios

Scenario 1: User Asks About Other Subjects

User: "Maine Commerce padha tha" **Assistant:** B.Sc Nursing mein admission ke liye Biology avashyak hai. Commerce background se direct admission possible nahi hai. Kya main aapko koi alternative course suggest kar sakta hoon?

Scenario 2: User Asks About Topics Not Listed

User: "Placement kaise hai?" **Assistant:** Placement ke baare mein detailed information main provide nahi kar sakta, lekin INC recognized degree hone se job opportunities better hain. Specific placement details ke liye college directly contact kar sakte hain.

Scenario 3: Typo Handling

The chatbot can understand and correct common spelling mistakes using fuzzy matching.

Examples:

"feez" → "fees"

"locaton" → "location"

"elgibilty" → "eligibility"