

DIPAYAN MALLICK

Information Technology Delivery Manager

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July 20, 2021

Agustin Musi

Head of Infrastructure,
Sygnum Bank AG
Switzerland

Dear Mr. Musi,

I am writing to apply for the Team Lead position for Infrastructure Service Management (Corp It Services) which has been posted on LinkedIn.

The role is very appealing to me, and I believe my strong technical experience both as team lead and delivery manager make me highly competitive for this position. My key strengths that would support my success in this position include:

- 15 years' experience implementing Information Technology Solutions for Fortune 500 companies in the Financial, Telcom and Manufacturing sectors across India, United State & Benelux.
- Core Competencies include Designing and executing High Maturity Service Delivery, Project Scoping, Transition Management, Auditing and Delivery Excellence for high Engagement Health Score
- Experience on Unix System administration, DevOPS tools, Intelligent Task Automation, Script based Automation using tools like Ayehu, Service Now Orchestration,
- Experience in Risk management, Service Now Reporting for tracking KPIs and SOW obligation, Business Continuity Planning, Conflict Resolution.

With a B.Sc. (Hons.) degree in Physics, I have comprehensive understanding of core Infrastructure Operations in large corporate environment. I also have the experience on Unix System administration, DevOPS tools, leading program for Intelligent Task Automation, Script based Automation using tools like Ayehu, Service Now Orchestration. Please see my resume for additional information on my experience.

I can be reached anytime via email at Dipayan.mallick@gmail.com or by cell phone, +91 9330892318.

Thank you for your time and consideration, I look forward to speaking with you about this employment opportunity.

Sincerely,

Dipayan Mallick