Dipen Kumar Maheshwari

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EDUCATION

University of Alberta Edmonton, AB
Bachelor of Science Honors in Computer Science Expected: December 2026

Relevant Coursework: Software Engineering, Data Structures & Algorithms, Relational Database Management, Machine Learning, Artificial Intelligence

EXPERIENCE

Machine Learning Engineer Intern Jan 2025 – Present
SAP Vancouver, BC

- Engineered an end-to-end data processing and unsupervised **NLP** pipeline on **Azure Databricks** (Spark) to process ∼**38k** raw tickets reducing message volume by ∼**85%** via **FAISS**-optimized semantic de-duplication.
- Implemented comprehensive data quality workflows using **NLTK/Spacy**, reducing noisy data by **15%** and significantly improving data consistency for model training.
- Leveraging **LLMs (GPT-4o/Gemini)** with structured Pydantic outputs to evaluate and categorize tickets, aiming for nearly **60%** reduction in issue resolution time.
- Collaborating with cross-functional teams in an **Agile environment** to align the ML model with **business needs** and integrate findings into ticket management workflows.

Software and Research Intern May 2024 – June 2024
University of Alberta - ANCL Edmonton, AB

- Led the **containerization** of autonomous navigation systems using **Docker**, reducing development environment setup time by **50%** and enhancing system reliability.
- Refactored autonomous navigation algorithms in **ROS, Linux, C++**, and **Python**, boosting readability and reducing runtime errors.
- Implemented **Git** and **GitHub** version control practices, including branch protection and pull request reviews, reducing merge conflicts.

PROJECTS

SpotLotto - Event Lottery System | *Java, Android Studio, Firebase, JUnit, Git, GitHub, XML* | **GitHub**

- Built an **Android** app using **Java** and **Firebase** to automate event registrations via lottery system, integrating Google ML Kit for **QR code scanning** and geolocation features.
- Led a **6-member Agile team**, to design a **multi-role user** system and implement Firebase Cloud Messaging for **real-time push notifications**, achieving 80% test coverage with **JUnit** through test-driven development.

UniWays - Google Hacks Winner | *Next.js, React, TypeScript, Prisma, PostgreSQL, Google Maps APIs* | **GitHub**

- Developed a **full-stack** campus navigation web application using **Next.js**, **React**, and **TypeScript**, achieving a **20% reduction** in estimated student travel time through **Google Maps API** integration and real-time route optimization.
- Designed **REST APIs** with **Prisma** and **PostgreSQL**, incorporating **OAuth** for enhanced data protection.

Bloom.ai | *Next.js, React, TypeScript, NextAuth, TailwindCSS, MongoDB, Zod, Gemini-AI API* | **GitHub** | **Live**

- Developed an **AI-powered** anonymous full-stack feedback platform, reducing message composition time by **40%** through **Gemini-AI LLM** integration.
- Implemented a secure backend and authentication system using **MongoDB**, **NextAuth**, and **Zod** schema validation for enhanced data protection.

Classification on NotMNIST-RGB and NotMNIST DL using CNN | *Python, PyTorch* | **GitHub**

- Engineered a convolutional **neural network deep learning model** with modified **LeNet architecture**, achieving **97.5%** accuracy in image classification; optimized **object detection** on NotMNIST-DL dataset to **82.8%**.

TECHNICAL SKILLS

Languages: Python, JavaScript, TypeScript, Java, Go, C/C++, SQL, NoSQL, HTML, CSS
Frameworks/Libraries: Next.js, React.js, Node.js, Express.js, Tailwind CSS, LangChain, Numpy, Pandas, PyTorch
Developer Tools: Git, GitHub, VS Code, Android, Linux/Unix, Docker, Azure Databricks, Jira, Confluence
Databases: MongoDB, MySQL, SQLite, Firebase, PostgreSQL