

Dipesh Chaudhary

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PROFESSIONAL SUMMARY

I am a BSc (Hons) Information Technology student with a keen interest in learning and problem-solving. I am hardworking, adaptable, and enjoy working in a team. My goal is to apply my knowledge in a professional environment and continue growing my skills.

TECHNICAL SKILLS

- Web Development: JavaScript, React, HTML, CSS, TailwindCSS
- Design & Prototyping: Figma
- Networking: Basic understanding of network protocols and troubleshooting
- Productivity Tools: Microsoft Word, Microsoft Excel

SOFT SKILLS

- Strong analytical and problem-solving skills
 - Effective communication and teamwork
 - Time management and multitasking
 - Adaptability and willingness to learn
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EDUCATION

- **The BSc (Hons) Computer System Engineering (BSc. IT)**
ISMT College (Sunderland University), Kathmandu | 2022-Present
 - **High School (Grade 12)**
Shikshadeep Boarding Sec. School, Biratnagar | 2019-2020
 - **Secondary Education Examination (SEE)**
Saptakoshi Sec. Eng. Boarding School, Biratnagar | 2018
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WORK EXPERIENCE

Classic Tech Pvt. Ltd. (ISP), Kathmandu

L1 Technical Support – Customer Service

- Helped customers fix internet and network problems.
 - Provided support for routers, modems, and other devices.
 - Answered customer questions over calls and online.
 - Kept records of issues and made sure customers were satisfied.
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REFERENCE

L1 Technical Support Supervisor, Classic Tech, Kathmandu

Ajay Chaudhary, 9801970522