# **Dipson K C**

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#### **EDUCATION**

#### **Bachelor of Science in Computer Science**

University of Arizona, Tucson, Arizona, Expected Dec. 2025

Relevant Coursework: Data Structures, Algorithms, Operating Systems, Software Engineering, Database Systems

### **Associates of Computer Science**

Pima Community College, Tucson, Arizona, Aug. 2022 - Aug. 2024

#### **EXPERIENCE**

# Intern | Sep. 2024 - Present

DesignLab, University of Arizona

- Developed a website prototype using ReactJS, Spring Boot, and AWS, reducing feedback turnaround by 25% through streamlined user interaction.
- Spearheaded the introduction of **Agile methodologies**, reducing project timelines by **20**% and improving team communication efficiency by **30**%.
- Engineered **5+ prototypes and mockups** iterating based on stakeholder feedback, improving project feasibility and user experience for 10+ stakeholders.
- Partnered with **developers and engineers** to validate the technical feasibility of designs, ensuring a **seamless integration** between user experience and technical execution.
- Led collaboration between developers and designers, ensuring technical feasibility of design solutions, contributing to a business proposal that secured \$500,000 in funding.
- Streamlined project management by introducing agile methodologies, reducing project timelines by 20% and improving communication efficiency by 30%.

## **PROJECTS**

# Arizona Guide

- Developed a course guide helper website using ReactJS, Angular, Spring Boot, AWS Amplify, and PostgreSQL, improving academic planning for 2000+ students.
- Created a user interface that allows users to select their major from 10+ options offered by the University of Arizona.
- Automated generation of a 4-year course schedule, resulting in a 90% accuracy rate in academic plans.
- Leveraged AWS Amplify to achieve a 99.9% uptime for seamless deployment and scaling of the application.

# **Blog Post Application**

- Designed and engineered a user-centric Blog Post Application using **ReactJS** for the frontend, providing an intuitive interface for users to create, read, update, and delete blog posts.
- Integrated a serverless backend with AWS Amplify, ensuring 90% performance efficiency and robust scalability.
- Implemented secure user authentication using AWS Amplify, achieving 100% compliance with security protocols.
- Established a robust database using Amazon **DynamoDB** to store blog posts, allowing for efficient **data retrieval** and manipulation.

# **Customer Support Chatbot**

- Developed a **chatbot** using Python and the **ChatterBot library**, answering 95% of customer queries within 2 seconds.
- Updated the chatbot's **knowledge base monthly**, increasing its response accuracy by **15**%.
- Trained the chatbot using the ChatterBotCorpusTrainer, enabling it to handle 500+ queries daily.
- Integrated NLP algorithms to improve user query understanding, leading to a 20% improvement in response relevance

### **SKILLS**

Languages & Tools Python, Java, SQL, JavaScript C, C++, Postman, Git, Figma

Libraries/Frameworks AWS, ReactJS, PostgreSQL, Spring Boot, ExpressJS, Vue.js, Docker, MongoDB, GraphQL, Git, Postman