Out of Office Solution
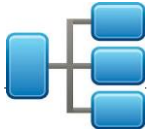
Plug and Play
Loosely coupled solution, No changes required on existing applications. Just deploy the OOO application, and you are all set!

Handle Group Differences
Your delegate might not be part of all your groups – you can handle these group tasks differently!

Batch Reassignment Process
The OOO Agent process that does reassignments can be scheduled to run at specified times of the day or can be run on-demand

Persistent Systems' Out of Office Solution enables business users to configure automatic task reassignment rules, using an approach very similar to Microsoft Outlook

Appian users going on leave or vacation can select the dates and name a delegate for the tasks – that's it! The solution would reassign tasks automatically to the delegate when the user is OOO, ensuring task progress and continuity.

Persistent's Out of Office Solution makes automatic task reassignments simple and efficient.

Report All Reassignments
A summary spreadsheet would be sent via email to all the users that had OOO settings, after each run of the OOO Agent.

The Right Tasks Filter For OOO
The OOO Agent only impacts direct tasks and accepted group tasks

Good User Experience
Ability to copy old OOO settings, select delegate, and set different actions based on groups.

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