Department of Computer Engineering

Experiment No. 5

Apply appropriate Unsupervised Learning Technique on the

Wholesale Customers Dataset

Date of Performance:21-08-2023

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### Department of Computer Engineering

**Aim:** Apply appropriate Unsupervised Learning Technique on the Wholesale Customers Dataset.

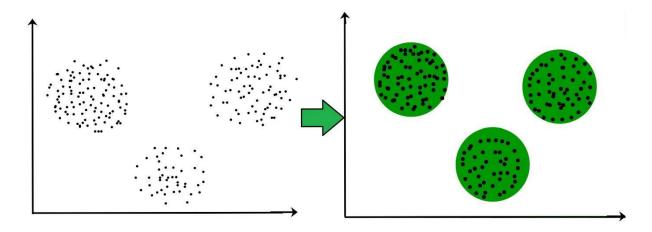
**Objective:** Able to perform various feature engineering tasks, apply Clustering Algorithm on the given dataset.

## Theory:

It is basically a type of unsupervised learning method. An unsupervised learning method is a method in which we draw references from datasets consisting of input data without labeled responses. Generally, it is used as a process to find meaningful structure, explanatory underlying processes, generative features, and groupings inherent in a set of examples.

Clustering is the task of dividing the population or data points into a number of groups such that data points in the same groups are more similar to other data points in the same group and dissimilar to the data points in other groups. It is basically a collection of objects on the basis of similarity and dissimilarity between them.

For example: The data points in the graph below clustered together can be classified into one single group. We can distinguish the clusters, and we can identify that there are 3 clusters in the below picture.



N NARDHAN

Department of Computer Engineering

#### **Dataset:**

This data set refers to clients of a wholesale distributor. It includes the annual spending in monetary units (m.u.) on diverse product categories. The wholesale distributor operating in different regions of Portugal has information on annual spending of several items in their stores across different regions and channels. The dataset consist of 440 large retailers annual spending on 6 different varieties of product in 3 different regions (lisbon, oporto, other) and across different sales channel (Hotel, channel)

Detailed overview of dataset

Records in the dataset = 440 ROWS

Columns in the dataset = 8 COLUMNS

FRESH: annual spending (m.u.) on fresh products (Continuous)

MILK:- annual spending (m.u.) on milk products (Continuous)

GROCERY:- annual spending (m.u.) on grocery products (Continuous)

FROZEN:- annual spending (m.u.) on frozen products (Continuous)

DETERGENTS\_PAPER :- annual spending (m.u.) on detergents and paper products (Continuous)

DELICATESSEN:- annual spending (m.u.) on and delicatessen products (Continuous);

CHANNEL: - sales channel Hotel and Retailer

REGION:- three regions (Lisbon, Oporto, Other)

Code:



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#### **Conclusion:**

#### Use of the clustered data

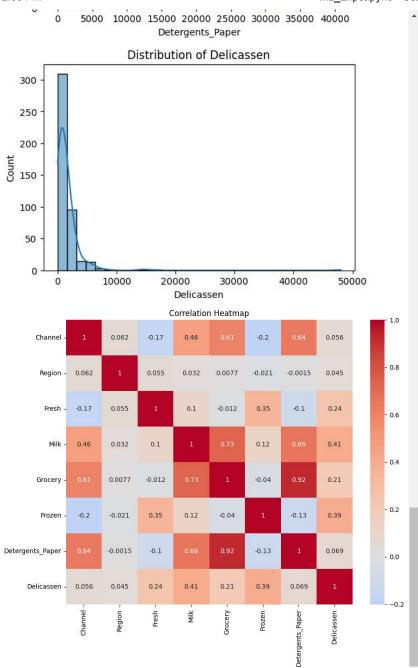
- Customer Segmentation: Clustered data helps you understand different customer segments based on their purchasing behavior. We can design marketing campaigns that are more relevant to each cluster's preferences.
- **Product Recommendations:** By knowing which products are frequently purchased together within each cluster, we can make personalized product recommendations to customers.
- **Inventory Management:** Clustering can help optimize inventory management by ensuring that the right products are stocked in the right quantities to meet the preferences of each cluster.
- **Supply Chain Optimization**: We can optimize our supply chain operations by tailoring delivery schedules and routes to each cluster's needs.
- Customer Retention: By understanding the characteristics of each cluster, we can develop retention strategies that are more likely to resonate with specific customer groups.
- Market Expansion: Clustering can also help identify potential new markets or customer segments that are similar to existing clusters.

# Different groups of customers, the customer segments, may be affected differently by a specific delivery scheme

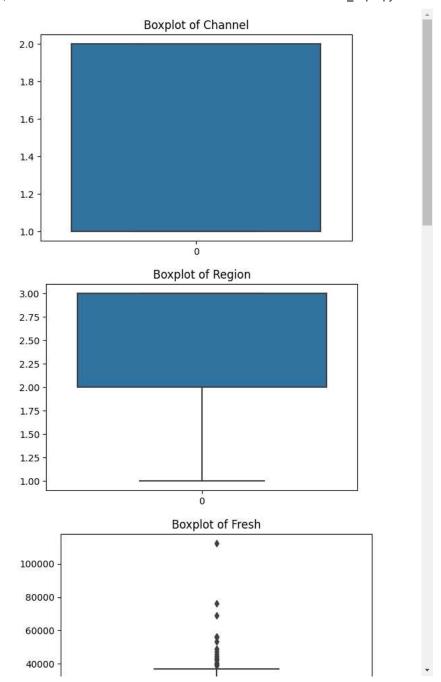
- **High-Value Customers**: If a delivery scheme offers premium or expedited delivery options, high-value customers who value convenience and are willing to pay more may respond positively.
- **Budget-Conscious Customers**: Customers in this segment may be more price-sensitive and may prefer a cost-effective or free standard delivery scheme.
- Bulk Buyers: If there is a segment of customers who prefer bulk purchases, they might benefit from delivery schemes that offer discounts for larger orders or specialized bulk delivery options.
- **Frequent Shoppers:** Customers who shop frequently may benefit from subscription-based or loyalty-based delivery schemes. These schemes can encourage repeat purchases and loyalty.

```
import numpy as np # linear algebra
import pandas as pd # data processing, CSV file I/O (e.g. pd.read_csv)
import os
for dirname, _, filenames in os.walk('/kaggle/input'):
   for filename in filenames:
       print(os.path.join(dirname, filename))
import pandas as pd
# Define a function to load the data
def load_data(path):
   try:
       df = pd.read_csv(path)
       print("Data loaded successfully!")
       return df
   except Exception as e:
       print(f"An error occurred: {e}")
       return None
# Path to the data file
path = '/content/Wholesale customers data.csv'
# Load the data
df = load_data(path)
# Display the first few rows of the DataFrame
print(df.head())
Data loaded successfully!
       Channel Region Fresh Milk Grocery Frozen Detergents_Paper Delicassen
                                                     2674
                   3 12669 9656
                                   7561
                                           214
                                                                        1338
                   3 7057 9810
3 6353 8808
                                             1762
                                                              3293
    1
                                      9568
                                                                         1776
                                      7684
                                             2405
                                                             3516
                                                                         7844
    2
            2
                    3 13265 1196
                                      4221
                                             6404
                                                                         1788
                    3 22615 5410
                                      7198
                                             3915
                                                              1777
                                                                         5185
print("Column names:")
print(df.columns)
    Column names:
    dtype='object')
# Print the data types of each column
print("Data types:")
print(df.dtypes)
    Data types:
    Channel
                      int64
    Region
                       int64
    Fresh
                      int64
    Milk
                      int64
    Grocery
                       int64
                       int64
    Frozen
    Detergents_Paper
                      int64
    Delicassen
    dtype: object
# Check for missing values
print("Missing values per column:")
print(df.isnull().sum())
    Missing values per column:
    Channel
                       0
    Region
                       0
    Fresh
                      0
    Milk
                      0
    Grocerv
    Frozen
                       0
    Detergents_Paper
                       0
    Delicassen
    dtype: int64
```

```
import matplotlib.pyplot as plt
import seaborn as sns
# Check descriptive statistics
print("Descriptive Statistics:")
print(df.describe())
# Check for duplicates
print("Number of duplicate rows: ", df.duplicated().sum())
# Distribution plots for each feature
for column in df.columns:
   plt.figure(figsize=(6, 4))
   sns.histplot(df[column], bins=30, kde=True)
   plt.title(f'Distribution of {column}')
   plt.show()
# Heatmap for correlation between variables
plt.figure(figsize=(10, 8))
sns.heatmap(df.corr(), annot=True, cmap='coolwarm', center=0)
plt.title('Correlation Heatmap')
plt.show()
```



```
# checking for outliers
import seaborn as sns
import matplotlib.pyplot as plt
# Draw boxplots for all features
for column in df.columns:
   plt.figure(figsize=(6, 4))
   sns.boxplot(df[column])
   plt.title(f'Boxplot of {column}')
   plt.show()
# Function to detect outliers
def detect_outliers(dataframe, column):
   Q1 = dataframe[column].quantile(0.25)
   Q3 = dataframe[column].quantile(0.75)
   IQR = Q3 - Q1
   outliers = dataframe[(dataframe[column] < Q1 - 1.5*IQR) | (dataframe[column] > Q3 + 1.5*IQR)]
   return outliers
# Detect and print number of outliers for each feature
for column in df.columns:
   outliers = detect_outliers(df, column)
   print(f'Number of outliers in {column}: {len(outliers)}')
```



```
def handle_outliers(dataframe, column):
   Q1 = dataframe[column].quantile(0.25)
   Q3 = dataframe[column].quantile(0.75)
   IQR = Q3 - Q1
   lower_limit = Q1 - 1.5*IQR
   upper_limit = Q3 + 1.5*IQR
   dataframe[column] = dataframe[column].apply(lambda x: upper_limit if x > upper_limit else lower_limit if x < lower_limit else x)</pre>
# Handle outliers for each feature
for column in df.columns:
   handle_outliers(df, column)
# Import necessary libraries
import seaborn as sns
import matplotlib.pyplot as plt
# Draw boxplots for all features
for column in df.columns:
   plt.figure(figsize=(6, 4))
   sns.boxplot(df[column])
   plt.title(f'Boxplot of {column}')
```

```
plt.show()

# Draw distribution plots for all features
for column in df.columns:
    plt.figure(figsize=(6, 4))
    sns.histplot(df[column], bins=30, kde=True)
    plt.title(f'Distribution of {column}')
    plt.show()
```

```
# Function to detect outliers
def detect_outliers(dataframe, column):
    Q1 = dataframe[column].quantile(0.25)
    Q3 = dataframe[column].quantile(0.75)
    IQR = Q3 - Q1
    outliers = dataframe[(dataframe[column] < Q1 - 1.5*IQR) | (dataframe[column] > Q3 + 1.5*IQR)]
    return outliers

# Detect and print number of outliers for each feature
for column in df.columns:
    outliers = detect_outliers(df, column)
    print(f'Number of outliers in {column}: {len(outliers)}')

    Number of outliers in Channel: 0
    Number of outliers in Region: 0
```

```
Number of outliers in Fresh: 0
    Number of outliers in Milk: 0
    Number of outliers in Grocery: 0
    Number of outliers in Frozen: 0
    Number of outliers in Detergents_Paper: 0
    Number of outliers in Delicassen: 0
      7707
                                                                                    # Check descriptive statistics
print("Descriptive Statistics:")
print(df.describe())
# Check for duplicates
print("Number of duplicate rows: ", df.duplicated().sum())
# Distribution plots for each feature
for column in df.columns:
   plt.figure(figsize=(6, 4))
   sns.histplot(df[column], bins=30, kde=True)
   plt.title(f'Distribution of {column}')
   plt.show()
# Heatmap for correlation between variables
plt.figure(figsize=(10, 8))
sns.heatmap(df.corr(), annot=True, cmap='coolwarm', center=0)
plt.title('Correlation Heatmap')
plt.show()
```

```
Descriptive Statistics:
                                    Fresh
    Channel Region Fresh
                                                     Milk
                                                               Grocery \
from sklearn.preprocessing import StandardScaler
scaler = StandardScaler()
df_scaled = pd.DataFrame(scaler.fit_transform(df), columns=df.columns)
            2.000000 3.000000 16933.750000 7190.250000 10655.75000
                                                                                from sklearn.cluster import KMeans
import matplotlib.pyplot as plt
# Calculate WCSS for different number of clusters
wcss = []
max_clusters = 15
for i in range(1, max_clusters+1):
   kmeans = KMeans(n_clusters=i, init='k-means++', random_state=42)
   kmeans.fit(df)
   wcss.append(kmeans.inertia_)
# Plot the WCSS values
plt.plot(range(1, max_clusters+1), wcss)
plt.title('The Elbow Method')
plt.xlabel('Number of clusters')
plt.ylabel('WCSS')
plt.grid(True)
plt.show()
```