



5 Courses

**Technical Support
Fundamentals**

**The Bits and Bytes of
Computer Networking**

**Operating Systems and You:
Becoming a Power User**

**System Administration and
IT Infrastructure Services**

**IT Security: Defense against
the digital dark arts**



Mar 1, 2021

DIRK MISCHKE

has successfully completed the online, non-credit Professional Certificate

Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

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The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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