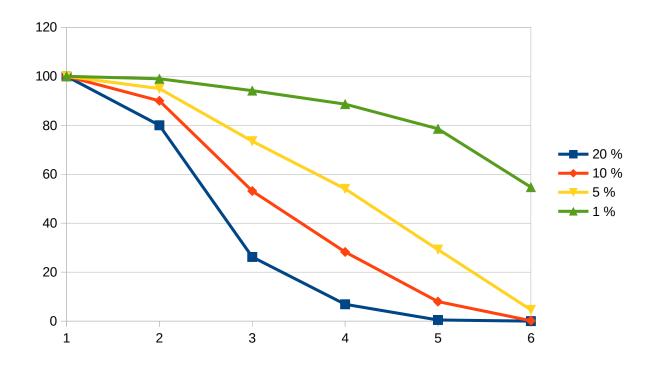
Customer acquisition

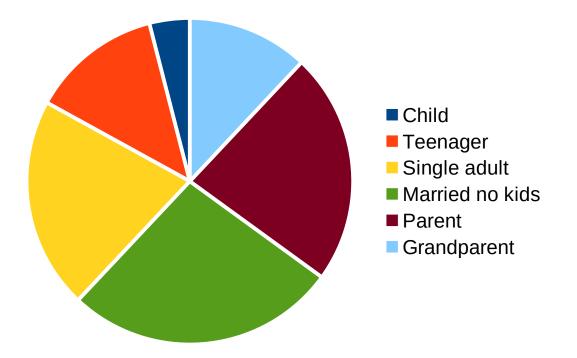
	Cost per lead	Survival rate	No customers	Total stage cost
Trade show lead	100 €	100 %	10	1.000 €
Evaluation	5.000 €	20 %	2	10.000 €
Sale	2.000 €	50 %	1	2.000 €
Customer acquisition cost =				13.000 €

Customer churn

	Time-frame					
Churn	Start	1 month	6 month	1 year	2 years	5 years
20 %	100	80	26	7	0	0
10 %	100	90	53	28	8	0
5 %	100	95	74	54	29	5
1 %	100	99	94	89	79	55



Child	4,00 %
Teenager	13,00 %
Single adult	21,00 %
Married no kid	27,00 %
Parent	23,00 %
Grandparent	12,00 %



Public funding

#	Phase	Funder	Program	# Persons	Amount [PM p. P.]
1	Basic research	DFG	Sachbeihilfe	1-3	36
		ERC	Advanced Grant	(up to 6)	
2	Applied research	BMBF	START interaktiv	1-4	18-36
		BMWi	Various		
3	Spinning off	BMWi	EXIST Forschungstransfer	3-4	18
4	Starting up	BMWi	EXIST II	3-4	6
5	***	BMWi	KMU Innovativ		12-24