

* 1. **Admin Dashboard**
  2. Admin will be able to manage all the ongoing activities on the platform
  3. Admin will be able to add/edit other customers on the platform
  4. Admin will be able to deactivate the user’s account
  5. Admin will be notified when a user register to the platform
  6. Admin will be notified when a customers pay for the service
  7. Admin will be notified when a service provider requests for withdrawals
  8. Admin will be able to download the statistics report in PDF format
  9. Admin will be able to track user activities
  10. Admin will be able to search the customers byName
  11. Email Address
  12. Phone Number
  13. Admin will be able to add/view the categories
  14. Admin will be able to add/view the sub-categories
  15. Admin will be able to view the transactions made by customers
  16. Admin will be able to service addition request made by service provider
  17. Admin will be able to review the service provider registration request
  18. Admin will be able to add the moderators
  19. Admin will be able to view their total earning
  20. Admin will be notified when a user make transaction
  21. Admin will be able to view the detail of the transaction
  22. Admin will receive money from the customers when they intend to pay a service provider

**Payment Gateway**

oThe customers will be able to make online transaction within the platform

oThe Project Management team will integrate 1 payment gateway (Stripe) in the platform

oService provider will have to connect strip account

•**Review and Rating**

oIt will allow customers to give review and rating against the service

oService Provider will be able to view the review and rating given by the customers

•**Recommendation system**

oRecommendation system will be developed, Allowing customers to receive recommendations based on their specified location, Search history etc.

•**Map Integration**

oMap will be integrated, Allowing customers to receive services notification within the defined radius.

oService Provider will define service location using Google map

•**Service Provider Message (Contact form)**

oContact forms will be developed against services, Allowing customers to contact specific service provider.

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* 1. in will be able to deduct the commission from the amount given by the user for the service
  2. Admin will be able to give the money to the service provider after deducting the commission
  3. Admin dashboard will have search filters, easily search for customers and view their details
  4. Admin can set terms and conditions for the customers
  5. Admin can manage the content of Web App, e.g. images, text, and videos
  6. Admin can manage the generated leads
  7. Admin will be able to view reports and invoices
  8. **Moderator:**
  9. Moderator will be created by the admin
  10. Moderatorwill be able to search for the customers (User/Service Provider) byName
  11. Email
  12. Phone Number
  13. Moderator can approve or reject the service provider and user registration request
  14. Moderator can set the terms for the service forms which will be filled by the service provider
  15. Moderator will be able to view both customers queries and will respond back to them via email

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