



Zone Management Portal Manual

7 September 2015

This document is provided pursuant to the disclaimer provided on the last page.

Contact

Name	Chris Wright
Title	Chief Technology Officer
Address	L8, 10 Queens Rd, Melbourne, Vic 3004, Australia
Number	+61 3 9866 3710
Email	chris.wright@ariservices.com

Classification

Public

About DiscoveryDNS

Based on client demand and leveraging over 11 years of experience ARI Registry Services launched DiscoveryDNS. DiscoveryDNS provides a global DNS service to ARI Registry Services' clients around the world.

About ARI Registry Services

ARI Registry Services, part of the Bombora Technologies group of companies, is driving innovation and the expansion of the Internet through the delivery of world-class domain name Registry Services. With over 11 years of experience, ARI Registry Services is a leading provider of Domain Name Infrastructure Services and DNS Services for generic Top-Level Domain applicants and country code Registry Operators.

We help governments, major brands and entrepreneurs across the globe realise the full potential of the Internet by providing expertise, security and reliability in operating a core Internet infrastructure.

Contents

1 **Zone Management Portal** 1

2 **On-boarding**..... 2

 2.1 Link generation 2

3 **Process**..... 3

 3.1 Resource records edition 3

 3.2 Receive notifications 5

1 Zone Management Portal

The Zone Management Portal is an embeddable web interface to edit the DNS records of the zones hosted on the DiscoveryDNS Reseller system. This interface is designed to be integrated into a Registrar's Portal, and made available to the Registrar's customers, in these possible forms:

- An `<iframe>` nested browsing context, embedded in the original Registrar Portal's page,
- A pop-up window,
- A clickable navigation link.

This interface supposes that the Zone to edit has already been created by the Registrar in the Reseller system, through the REST API interface or Web interface, in the desired plan and group, and with the desired features activated (DNSSEC, branded Name Servers, etc.).

This interface is only a way to add, edit and remove the Zone's user resources records, similarly to what could be done by the Registrar on the Reseller Web interface.

The Zone Management Portal does not include the management of end-users authentication and authorisation. It supposes that the Registrar makes this interface available only to the users that have the authority to edit the Zone's records.

The security is based on the validation of the link that will open the interface, based on the validation of the hash generated from a secret key, shared between the Registrar's Portal and the Reseller system.

2 On-boarding

Prior to being able to use the interface, several on-boarding steps are necessary:

- The Registrar Account has to be enabled for Zone Management Portal access, by the Reseller's Support team.
- The Support team will then generate the shared secret key.
- A specific User will also be created under the Registrar Account, with the permission to access only the Zone Management Portal interface.
- The Support team will provide the Registrar with the shared secret key, the ID of the User created above and the base URL to generate the link, by an offline process.
- The Registrar will import these pieces of information into his Portal configuration, to be able to generate the link.

2.1 Link generation

The link generation is a simple server-side operation, based on the generation of an HMAC-256 hash from the shared secret key.

The link should include:

- The base URL of the Zone Management Portal,
- The User ID that was provided by the Reseller Support,
- The ID or the name of the Zone to edit,
- The current timestamp,
- An HMAC-256 hash of these pieces of information, generated from the shared secret key provided by the Reseller Support.

More information and code examples can be made available upon request.

N.B.: An "ID" is a unique identifier of the resource in the DiscoveryDNS Reseller system. It is a unique reference to the resource that is necessary for some operations (e.g. for the REST API), and is displayed in the resource's View web page.

3 Process

The Zone Management Portal enables an end-user to edit the Zone user-provided DNS resource records. The process is as follows:

- The Registrar creates the Zone in the Reseller system, through the REST API interface or Web interface, in the desired plan and group, and with the desired features activated (DNSSEC, branded Name Servers, etc.).
- The end-user logs in the Registrar's Portal and navigates to the Zone edition page.
- The Registrar's Portal generates the link on the server-side. This link has to be used in a short period of time, or it will become invalid.
- The Registrar's Portal displays the link on the page, in the desired form (iframe, pop-up window, or clickable link).
- The end-user clicks on the link.
- The Zone Management Portal receives the request and validates all the pieces of information included in the link:
 - If the link is valid, it creates a short-lived session for the end-user.
 - If the link is invalid, it returns an "INVALID_AUTH" error message. The Registrar's Portal receives a notification of this.
- The end-user adds and removes the Zone's resource records, and submits his changes. The interface is then closed automatically, with a success message.
- Or instead, the end-user decides to close the Zone Management Portal interface, by clicking on the "Quit" button.
- The Registrar's Portal receives a notification of this (either "UPDATE_SUCCESSFUL" or "USER_LOGOUT"). It can then decide to either refresh the page or redirect the end-user to a different page.
- This link can then never be used anymore. If the end-user requires editing the Zone's records once again, the Registrar's Portal has to generate and display a new link for him to do so.

3.1 Resource records edition

The interface to edit the Zone's resource records is similar to the Reseller Web interface's one.

The user can add or remove resource records of all the different types that are supported by this interface (a restricted list from the types supported by the system, see below) and are enabled in the Plan the Zone is in. The system-generated records (SOA, NS at the zone origin) will be displayed, but the user won't be able to edit them.

All the different validation rules (records validity, zone state, etc.) apply.

Once the update is submitted, the interface is closed and the Zone will be re-published to DNS in the matter of seconds.

Note that only managed zones can be edited in such a way, as AXFR zones are handled through zone transfer only.

Supported Resource Records

Type	Definition	Value	Function
A Address record	RFC 1035	1	Returns a 32-bit IPv4 address, commonly used to map hostnames to an IP address of the host, but also used for DNSBLs, storing subnet masks in RFC 1101.
AAAA IPv6 address record	RFC 3596	28	Returns a 128-bit IPv6 address, commonly used to map hostnames to an IP address of the host.
NS* Name server record	RFC 1035	2	Delegates a DNS zone to use the given authoritative name servers.
MX Mail exchange record	RFC 1035	15	Maps a domain name to a list of message transfer agents for that domain.
SOA* Start of authority record	RFC 1035 RFC 2308	6	Specifies authoritative information about a DNS zone, including the primary name server, the email of the domain administrator, the domain serial number, and several timers relating to refreshing the zone.
CNAME Canonical name record	RFC 1035	5	Alias of one name to another: the DNS lookup will continue by retrying the lookup with the new name.
SRV Service locator	RFC 2782	33	Generalised service location record, used for newer protocols instead of creating protocol-specific records such as MX.
TXT Text record	RFC 1035	16	Carries machine-readable data, such as specified by RFC 1464, opportunistic encryption, Sender Policy Framework, DKIM, DMARC, DNS-SD, etc.
NAPTR Naming authority pointer	RFC 3403	35	Allows regular expression based rewriting of domain names which can then be used as URIs, further domain names to lookups, etc.
DNSKEY* DNS Key Record	RFC 4034		Holds the public key used to sign records in the zone.
RRSIG** Resource Record Signature	RFC 4034		Holds the generated cryptographic signature which can be used in conjunction with the corresponding public key DNSKEY record to verify that the response received from the DNS by a client is as intended by the zone administrator.
NSEC** Next Secure	RFC 4034		Points to the next secured entry in a signed zone file, used for authenticated denial of existence in DNSSEC queries for domain names that are not present.
NS, PTR, CERT, DS, SSHFP, TLSA, LOC and SPF**			Those types are supported by the system, but are not supported by this interface. They will not be displayed but will remain intact on update, and must then be managed by the Registrar, on the normal Web or REST API.

* These records cannot be provided by the client, they will be generated by the server as required and will be displayed only.

** These records are read-only (as above), and won't be displayed on this interface.

3.2 Receive notifications

When the interface is integrated as an iframe or a pop-up window, it sends notifications back to the parent Registrar portal's page when the user session is ended, using the [Window.postMessage\(\)](#) Javascript method.

To receive those notifications, the parent window can then listen to them:

```
//Register event listener
window.addEventListener("message", receiveMessage, false);

function receiveMessage(event) {
    //Verify event comes from expected site and is of expected type
    if (event.origin.indexOf("://reseller.discoverydns.com") < 0
        || event.data.indexOf('ZONE_MGT_PORTAL_LOGOUT') !== 0) {
        return;
    }

    var eventData = event.data.split(' ')[1];
    //Handle event, by generating a new link, refreshing the page or redirecting to another page
}
```

The eventData above is then one of those values:

Event type	Description
UPDATE_SUCCESSFUL	The end-user has successfully edited the zone's records and submitted them. The zone will be re-published immediately.
USER_LOGOUT	The end-user has cancelled the edition of records, by clicking on the "Quit" button.
INVALID_AUTH	The validation of the link has failed, either because the shared secret is wrong, or the user does not exist or does not have the required permission, or the zone does not exist or is an XFR zone.
SYS_LOGOUT	The system has automatically logged out the end-user, because his request did not seem legitimate (invalid CSRF token or request origin).

Definitions

We, us and our means any or all of the Bombora Technologies Pty Ltd group of companies, their related entities and their respective officers, employees, contractors or sub-contractors.

Disclaimer

This document has been produced by us and is only for the information of the particular person to whom it is provided (the Recipient). This document is subject to copyright and may contain privileged and/or confidential information. As such, this document (or any part of it) may not be reproduced, distributed or published without our prior written consent.

This document has been prepared and presented in good faith based on our own information and sources which are believed to be reliable. We assume no responsibility for the accuracy, reliability or completeness of the information contained in this document (except to the extent that liability under statute cannot be excluded).

To the extent that we may be liable, liability is limited at our option to replacing, repairing or supplying equivalent goods or paying the cost of replacing, repairing or acquiring equivalent, or, in the case of services, re-supplying or paying the cost of having such re-supplied.

Confidentiality Notice

This document contains commercially sensitive information and information that is confidential to us. This document is intended solely for the named recipient, and its authorised employees, and legal, financial and accounting representatives (collectively, Authorised Recipients).

The recipients of this document must keep confidential all of the information disclosed in this document, and may only use the information for the purpose specified by us for its use. Under no circumstance may this document (or any part of this document) be disclosed, copied or reproduced to any person, other than the Authorised Recipients, without our prior written consent.

Trademarks Notice

Any of our names, trademarks, service marks, logos, and icons appearing in this document may not be used in any manner by recipients of this document without our prior written consent. All rights conferred under law are reserved.

All other trademarks contained within this document remain the property of their respective owners, and are used only to directly describe the products being provided by them or on their behalf. Their use in no way indicates any relationship between us and the owners of those other trademarks.

