

**Name:** Incorrect Results

**<Files\\EU-2> - § 3 references coded [9.35% Coverage]**

**Reference 1 - 3.83% Coverage**

¶46: I actually had one problem with that, because I have another health issue that is called the hypothyroidism. I take it hormone supplementation medicine named thyroxin. So, for that medicine, my heart rate actually remains high. Therefore, even if I actually taking rest, my heart rate is higher than the normal people due to medication. Normal people usually have 72 heart beats per minute heart rate, but my resting heart rate is actually quite high sometimes it reaches 85 to 90. Now the problem is, there's no provision to let this app know that I have hypothyroidism, and hence it actually read that I'm always in stress.

¶47:

**Reference 2 - 3.31% Coverage**

¶48: I would say, because of this, I am not allowed to let app know that I actually have an issue. Hence, it is actually giving me some wrong data for my stress level. While working in a single day, I get like 30 to 45 alerts that I'm in high stress, even if I'm actually sitting back relaxing and working. I know that I'm not at stress, but the app actually tells that, hey, you're in stress. I think that's one is a major drawback, as it could create a potential hazard to its special users like me, especially when my heart rate is actually high.

**Reference 3 - 2.20% Coverage**

¶55: I think the, the fitness tracker watches actually flag notification when they observe a very low heart rate and you're not moving for sleep issues, okay this guy's sleeping, but because my resting heart rate is high, also cannot actually check my sleep hours as well. Even if I'm sleeping, it actually understands or records that this guy is awake and active.

¶56:

**<Files\\EU-6> - § 1 reference coded [0.72% Coverage]**

**Reference 1 - 0.72% Coverage**

¶44: I found this also impact my mental health.

¶45:

**<Files\\EU-8> - § 1 reference coded [4.07% Coverage]**

**Reference 1 - 4.07% Coverage**

¶46: Then, I also have to input all the food intake taken during that time. If I had something like not that much heavy stuff, then shows a huge red bar and keep posting a notification a while. This is not good, as I know I have taken sufficient amount of food, hence I felt sometime it actually disturbing to me, like little bit frustrating sometimes.

¶47:

**<Files\\EU-9> - § 1 reference coded [7.09% Coverage]**

**Reference 1 - 7.09% Coverage**

¶45: Okay, for example in Bangladesh rice is the most common food for lunch and dinner, sometime as breakfast as well. However, when we give such input the app, it can't relate that

parameters. Basically, I found it has some pre-calculated data measurements and it shows output parameters based on it. I mean, it consider user inputs, but based on pre-calculation its some results. That's why it is bit unrelative for us, It means there is problem in its working process.