Name: app

¶39: **EU-10**
¶40: I use the app named Fit-bit for my fitness tracking.

Reference 5 - 1.66% Coverage

¶53: **EU-10:**
¶54: Okay, I think if the app data can somehow integrated to doctors computer, it will save a lot of time.

Reference 6 - 0.90% Coverage

¶69: **EU-10:**
¶70: We talk about the attractiveness of the health app.

Reference 7 - 0.98% Coverage

¶83: **EU-10:**
¶84: I use fit-bit smart watch related to corresponding apps.

Reference 8 - 1.71% Coverage

¶41: I'm the CEO of a company that owns an eHealth app named 'Meditor'.

Reference 3 - 1.23% Coverage

¶86: **EU-11:**
¶87: Currently in Bangladesh, people use dozens of health apps and in terms of our startups, our apps, our friends and family, we frequently get feedback from them, how they're using our app, how they're feeling about our app.

Reference 4 - 0.60% Coverage

Reference 2 - 3.59% Coverage

¶40: **EU-12**
¶41: Sometimes I use the health diet app to reduce my weight.

Reference 5 - 1.52% Coverage

¶43: So, I think they (the app admin) share my information with others, otherwise how would they know I love beef compare to chicken.

Reference 6 - 1.22% Coverage

¶43: Hence, I feel a bit insecurity in using this app and at some point discarded this one from my app list.

¶45: While using this app I have faced some physical and mental challenges, for example the security of my data was a big concern and I think the language is too complex for me, some simple language would be helpful in this section (app information for the usages).

¶49: **EU-12**

¶50: Okay let me clear about this, If the app share the information with consent with government agencies for sense purpose, it should be okay, but if they use this information for the advertisement companies, or private companies, I think this is not acceptable.

¶59: I think we have to seek, very specific how the health apps collect and process multiple health information, for example calorie from diet, or heart related disease, or one person who has diabetes.

¶66: Then, integration indicated facts for different English words to the native language of the app user would be a bit challenging.

¶40: **EU-13**

¶41: I think that this is one of the most language barriers and app usability.

¶43: While using this app I found the language of the app text as well as how they present the recommendation is bit complex.

¶47: I believe they (the app inventor) need to be more specific about the objective and follow some of existing mechanism to define this, which in results reflected in its design.

¶72: I remember we talk several time about supporting the multiple language for the app information and usage.

¶41: **EU-1**

¶42: First of all, I don't think there exists any app till now that are suitable for everyone.

¶68: For example, if all the health app collect the registration information same way, I mean identical way, then it will be very helpful for the user, no one will do mistake.

¶70: Now, then consider the scenario of my patient who actually doesn't use a smart phone, or use a low configure Smartphone, how can they use a heavy sized app for some particular health issue, it is for sure you can't provide all the health solution in a single app.

¶76: **EU-1:**

¶77: I haven't heard much from my friends or family regarding any HCIs in eHealth apps, but as I said my patient have reported some, such as app crashes, data discarded, need to logged in when even app is reopened.

¶89: Thus, involvement of leader, the religious leader during some app design, development and deployment is vey important in the third world countries.

¶41: **EU-2**

¶42: I use two fitness tracking app named Garmin and Google Fit, and one Telehealth app named HotDoc.

Reference 10 - 0.93% Coverage

¶90: **EU-2:**

¶91: I actually provide a lot of personal data to the health app, my concern is, these data will be safe or how much of these data will be completely.

Reference 11 - 0.70% Coverage

¶97: Overall in current scenario, the secrecy of data is and always will be a big question for mobile health app system.

Reference 12 - 0.87% Coverage

¶99: Then, consider another example, I moved to the Royal Melbourne Hospital and authority have asked me to use a particular app to give the input.

Reference 13 - 0.55% Coverage

¶99: But, the scenario for an app that I download from app store, would be completely opposite.

Reference 14 - 2.04% Coverage

¶99: It means that the authenticity of the organization that developed app or is behind the app is very crucial, as in former case I was relying on the Royal Melbourne hospital, and it's their responsibility to ensure that my data is safe there, but in the later case, I can't rely on any third party unknown to me, this is the difference.

Reference 15 - 0.68% Coverage

¶89: It means, one of the major challenges they have is continuing and continuous monitoring in health app development and deployment.

Reference 13 - 0.54% Coverage

¶91: Then if the app development company moves on, what could happen to its users.

38: **EU-4**

¶39: I would rather choose an app that I mostly use named Facebook, to discuss this question.

References 4-5 - 2.00% Coverage

¶60: **EU-4:**

¶61: Overall I found the user interface in health app is way below the expected level compare to recent interface of some social media app, or even some email or gaming app.

Reference 6 - 1.19% Coverage

Reference 3 - 3.95% Coverage

¶38: **EU-5**
¶39: The App I'm currently using is called fitness for women workout and fitness plan.

Reference 4 - 1.42% Coverage

¶39: Actually, it's basically a very easy app to work with, it shows how women can do work out in home.

Reference 5 - 1.00% Coverage

¶45: Then, I found socioeconomic status as major issue for the health app.

Reference 6 - 2.05% Coverage

¶47: A children or senior citizens are not that much used to with using apps and hence faces problems, for example people who has vision problems.

Reference 7 - 1.32% Coverage

Reference 2 - 4.98% Coverage

Reference 3 - 5.14% Coverage

¶39: I don't know what issue you can consider this one, may a user addition or may be a mental challenge, I mean, I feel like I miss the updated news from my friend from news agencies etc. For the health app that I use I don't fell like this may be due the interface they have or by somehow these are less interesting.

Reference 4 - 1.84% Coverage

¶44: So you can say reliability is missing in the current app overall, and I found this also impact my mental health.

Reference 5 - 3.91% Coverage

¶49: You need all the features to be more accessible, then some of the color is not suitable and too flushy, font size is not appropriate for the text segment, and contain many unnecessary information which are not required for the app usages.

Reference 6 - 2.58% Coverage

¶51: So I think app admin should have put some filter to filter out this kind of information, scam, news, picture, that are particularly harmful for the children.

Reference 7 - 1.49% Coverage

¶65: Like how the mobile app developer will handle these information from the server, is these encrypted, or if they use those information for the other purpose, what can we do.

¶39: **EU-7**
¶40: I use two app named Sheba Gohr and Asked Doctor.

¶45: Although, both app support native language.

¶54: Secondly, the older user can use the different section of the app properly may be due to less knowledge in mobile app usages.

¶56: For example, the international apps are much more specific, where is ours one is high level.

¶56: The problem is you can't make more specific app for the users of our country, as they mostly not much educated.

¶68: Regarding the culture, I would say users are generally not comfortable using the health app overall, rather they want to use some of existing social apps for health purpose.

¶68: Their actually a couple of reasons for that: first they believe this app is more secure compare to any other existing health apps, then they can share any document, large documents and can talk over it easily.

¶77: First, we discuss why we are not able to make general people interested in the health app.

¶77: Actually we found most of the existing health app users are young and mid age people, from 25-45 years.

¶95: **EU-7:**
¶96: Yes they consider at some level, but I found once the app is launched it is not properly maintained, not provide update for some reported issues and I found most of it in telemedicine apps
¶97: One more think I want mentioned, it seems expert were not involved during the app design and development.

¶102: First of all if we were able to prepare a data bank of the information from the health app data that would be a great contribution to future reference.

¶39: **EU-8**
¶40: I can tell you one app that I have used, when I was doing my bachelor's.

¶66: **EU-8:**
¶67: yeah, sometimes, I feel that normally my mum and dad don't like to use health apps, because it's somewhat difficult for them to handle, there are a lot of things in the app for them to manage in the app.

¶69: Like, my mom easily use WahtsApp and Facebook, but even after I teach her how to user use the health app couple of times, she doesn't seems to like it, I should say use it properly.

¶38: **EU-9**
¶39: I use Samsung app, I tried to use it continuously, but I have faced a lot of problems while using this app.

¶57: This is always a problem with not only health app but also for the all the app that use.

Reference 5 - 1.20% Coverage

¶94: Thus, information sharing among user will help for more better app development.