Name: mental

## <Files\\EU- 10> - § 1 reference coded [4.63% Coverage]

#### Reference 1 - 4.63% Coverage

935: MD

**136**: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

# <Files\\EU- 11> - § 2 references coded [2.85% Coverage]

# Reference 1 - 1.63% Coverage

¶36: **MD** 

¶37: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

## Reference 2 - 1.22% Coverage

¶47: After that, what we do is we sometimes we ask some lifestyle information from them and how they do lead their life and also their medical history to get a good overview of their physical health and also their mental well-being.

### <Files\\EU- 12> - § 2 references coded [6.67% Coverage]

#### Reference 1 - 3.59% Coverage

**¶36: MD** 

¶37: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

### Reference 2 - 3.08% Coverage

¶45: While using this app I have faced some physical and mental challenges, for example the security of my data was a big concern and I think the language is too complex for me, some simple language would be helpful in this section (app information for the usages).

#### <Files\\EU- 13> - § 3 references coded [8.96% Coverage]

#### Reference 1 - 0.82% Coverage

¶30: Telehealth and telemedicine app

¶31: Mental health app

## Reference 2 - 4.98% Coverage

# ¶36: **MD**

¶37: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

### Reference 3 - 3.16% Coverage

¶43: In this work, I need use an app to monitor the children development regarding if they had any mental health issues, whether they need any extra help, if the kid had any speech delay and so on.

## <Files\\EU-1> - § 1 reference coded [3.16% Coverage]

#### Reference 1 - 3.16% Coverage

# ¶37: **MD**

¶38: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

# <Files\\EU-2> - § 3 references coded [3.93% Coverage]

#### Reference 1 - 1.16% Coverage

¶30: App for health IT systems

¶31: Virtual healthcare app

¶32: Booking apps

933: Mental health app

# ¶34: Section 2: Views on Human-centric Issues in eHealth Apps ¶35: (Mixture of Verbatim Intelligent Transcriptions)

## Reference 2 - 1.85% Coverage

# ¶37: **MD**

¶38: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

## Reference 3 - 0.93% Coverage

#### ¶90: EU-2:

¶91: I actually provide a lot of personal data to the health app, my concern is, these data will be safe or how much of these data will be completely.

# <Files\\EU-3> - § 4 references coded [7.09% Coverage]

## Reference 1 - 1.39% Coverage

- ¶30: Health and Fitness tracking app
- ¶31: Mental health app
- ¶32: Mobile games to improve health issues

# ¶33: Section 2: Views on Human-centric Issues in eHealth Apps ¶34: (Mixture of Verbatim Intelligent Transcriptions)

### Reference 2 - 2.13% Coverage

#### 936: MD

¶37: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

#### Reference 3 - 1.22% Coverage

¶45: I didn't come across many mobile apps, i.e. health apps offered by companies say from, Eastern Europe or Middle East, so I can't tell you whether they look different or not.

### Reference 4 - 2.36% Coverage

182: Then, similarly, when it comes to people affected by certain conditions, and especially mental health and things like that, you don't really want to make people more stressed than they already are in, so there should be a balance, how much personal information as opposed to just necessary information you're looking for an app usages.

#### <Files\\EU-4> - § 2 references coded [4.14% Coverage]

### Reference 1 - 3.47% Coverage

### ¶34: **MD**

¶35: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

#### Reference 2 - 0.66% Coverage

¶41: These put pressure on your in your mental health later on.

# <Files\\EU-5> - § 1 reference coded [4.40% Coverage]

# Reference 1 - 4.40% Coverage

#### ¶34: **MD**

¶35: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

### <Files\\EU-6> - § 3 references coded [11.96% Coverage]

#### Reference 1 - 4.98% Coverage

#### ¶34: **MD**

¶35: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

#### Reference 2 - 5.14% Coverage

¶39: I don't know what issue you can consider this one, may a user addition or may be a mental challenge, I mean, I feel like I miss the updated news from my friend from news agencies etc. For the health app that I use I don't fell like this may be due the interface they have or by somehow these are less interesting.

## Reference 3 - 1.84% Coverage

¶44: So you can say reliability is missing in the current app overall, and I found this also impact my mental health.

### <Files\\EU-7> - § 1 reference coded [3.30% Coverage]

## Reference 1 - 3.30% Coverage

# ¶35: **MD**

**¶36**: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

## <Files\\EU-8> - § 2 references coded [6.21% Coverage]

#### Reference 1 - 3.52% Coverage

#### **¶35: MD**

**136:** Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

### Reference 2 - 2.69% Coverage

¶44: I think this also relate to the mental challenges, because I have to keep in mind to do that, and when the app is reminding me to do that, I fell it can be done in a much better way so that the user can follow the advice willingly.

#### <Files\\EU-9> - § 2 references coded [6.38% Coverage]

# Reference 1 - 4.60% Coverage

## ¶34: **MD**

¶35: Pick a particular eHealth app (if possible) or related app that you use, and that you think had particularly challenging human-centric issues e.g., end-user age, culture, language, gender, physical or mental challenges, socio-economic status, living situation, other particular vulnerability, etc.

# Reference 2 - 1.78% Coverage

¶69: One of my friend said that he was bit mentally upset when using the app as he has some preexisting medical condition.