

Name: health

Reference 2 - 0.95% Coverage

¶40: Therefore I use this app for tracking of my health conditions.

<Files\\EU- 11> - § 13 references coded [15.50% Coverage]

References 1-2 - 1.79% Coverage

¶43: For example, in our country, many people want to know some health advice from experienced doctors, because sometimes they don't want to go to doctors chamber or they don't want to pay for these types of simple or general health issues or to enrich their knowledge for simpler issues like what to do in case of first aid for children.

Reference 3 - 0.94% Coverage

¶43: So that kind of Health app where they can ask question and free of cost that is really useful for them to get the genuine, or the right health advice from experienced doctors.

Reference 4 - 1.22% Coverage

¶47: After that, what we do is we sometimes we ask some lifestyle information from them and how they do lead their life and also their medical history to get a good overview of their physical health and also their mental well-being.

Reference 5 - 0.67% Coverage

¶51: Also our mobile app that can monitor their health, you know, health monitoring is on the way, important part of telemedicine.

Reference 6 - 0.48% Coverage

¶51: We're working to make it more accurate in future so that we can predict their health risk.

Reference 7 - 0.60% Coverage

¶51: Also, we're working on some making for some AI health boards so that we can answer a few question automatically.

Reference 8 - 1.16% Coverage

¶55: **EU-11**

¶56: Okay, some people believe that the E health or telemedicine service is a kind of free service or government service, or the service provided by some nonprofit organization.

Reference 9 - 1.65% Coverage

¶67: So what we're doing number one is a telemedicine has many criteria like some people, they want to get telemedicine through by phone call, they will just dial a number like the health service by

government and us to provide service through customer service, similar to phone call based telemedicine service.

Reference 10 - 2.25% Coverage

¶169: For the service provider like us we have to give some proof that we have we have the doctors, actually experienced doctors by displaying the doctors information, their profile, PMA BMDC number, their professional registration number etc. We actually have some health profile criterion that we display to the patient so that they can select any doctors from the list and can check whether they are valid doctors or not.

Reference 11 - 2.76% Coverage

¶173: However, then most of the patients started to pay for the telemedicine services in pandemic, that time payment processing was not the issue, but we found people having problem connecting to the doctor due to their language problem, for example user can't explain what problem they having to their health, the doctor cannot view the patient and hence cannot interact with the patient as was in person, they cannot provide previous prescriptions, they cannot get the PBS health record, or any image from the patient.

References 12-13 - 1.97% Coverage

¶197: Now, we're trying to do partnership with the large corporate companies and provide comprehensive health care services to their employees so that they don't really get affected with diseases earlier, we really want to ensure the preventive health care culture at corporate companies and so that's why we're dealing with them frequently, and getting feedback from them.

<Files\\EU- 12> - § 4 references coded [7.51% Coverage]

References 1-2 - 2.25% Coverage

¶131: eHealth app for solving a specific health issues

¶132: App for consumer health IT data

¶40: EU-12

¶41: Sometimes I use the health diet app to reduce my weight.

Reference 4 - 2.32% Coverage

¶59: I think we have to seek, very specific how the health apps collect and process multiple health information, for example calorie from diet, or heart related disease, or one person who has diabetes.

<Files\\EU- 13> - § 2 references coded [3.98% Coverage]

Reference 1 - 0.82% Coverage

¶30: Telehealth and telemedicine app

¶31: Mental health app

Reference 2 - 3.16% Coverage

¶43: In this work, I need use an app to monitor the children development regarding if they had any mental health issues, whether they need any extra help, if the kid had any speech delay and so on.

<Files\\EU-1> - § 5 references coded [5.51% Coverage]

Reference 1 - 0.52% Coverage

¶50: But, this is completely opposite in health sector.

Reference 2 - 1.55% Coverage

¶54: However, the good thing is that we came to know that, our health ministry trying to become more digitalized specially for the Regional Health System.

References 3-4 - 2.74% Coverage

¶70: Now, then consider the scenario of my patient who actually doesn't use a smart phone, or use a low configure Smartphone, how can they use a heavy sized app for some particular health issue, it is for sure you can't provide all the health solution in a single app.

Reference 5 - 0.69% Coverage

¶96: EU-1:

¶97: I use a smart watch for the monitoring of my health status.

<Files\\EU-2> - § 5 references coded [4.43% Coverage]

Reference 1 - 1.16% Coverage

¶30: App for health IT systems

¶31: Virtual healthcare app

¶32: Booking apps

¶33: Mental health app

¶134: **Section 2: Views on Human-centric Issues in eHealth Apps**
¶135: **(Mixture of Verbatim Intelligent Transcriptions)**

Reference 2 - 0.66% Coverage

¶146: I actually had one problem with that, because I have another health issue that is called the hypothyroidism.

Reference 3 - 0.93% Coverage

¶190: **EU-2:**

¶191: I actually provide a lot of personal data to the health app, my concern is, these data will be safe or how much of these data will be completely.

Reference 4 - 0.99% Coverage

¶195: Now, if I provide my personal health data to these apps, they actually can fill this data to someone else, who would be actually beneficiary with this data right.

Reference 5 - 0.70% Coverage

¶197: Overall in current scenario, the secrecy of data is and always will be a big question for mobile health app system.

<Files\\EU-3> - § 8 references coded [10.54% Coverage]

References 1-2 - 1.39% Coverage

¶130: Health and Fitness tracking app

¶131: Mental health app

¶132: Mobile games to improve health issues

¶40: EU-3

¶41: Look, I think, health app users are really diverse.

Reference 4 - 1.49% Coverage

¶43: I just came across one PhD recently completed, where the students looked at their mobile health apps from Saudi Arabia and he looked at what are the differences in perceptions for the users from that background.

Reference 5 - 1.22% Coverage

¶45: I didn't come across many mobile apps, i.e. health apps offered by companies say from, Eastern Europe or Middle East, so I can't tell you whether they look different or not.

Reference 6 - 2.36% Coverage

¶82: Then, similarly, when it comes to people affected by certain conditions, and especially mental health and things like that, you don't really want to make people more stressed than they already are in, so there should be a balance, how much personal information as opposed to just necessary information you're looking for an app usages.

Reference 7 - 1.49% Coverage

¶89: I think, this is one of the sort of opportunities for E health apps, they should listen to the users, if they haven't had the chance to listen to them upfront, they should actually trace how the system was used.

Reference 8 - 0.91% Coverage

¶89: It means, one of the major challenges they have is continuing and continuous monitoring in health app development and deployment.

<Files\\EU-4> - § 1 reference coded [0.66% Coverage]

Reference 1 - 0.66% Coverage

¶41: These put pressure on your in your mental health later on.

<Files\\EU-6> - § 2 references coded [3.45% Coverage]

Reference 1 - 1.84% Coverage

¶44: So you can say reliability is missing in the current app overall, and I found this also impact my mental health.

Reference 2 - 1.61% Coverage

¶67: Thus, the main challenge how to do you provide the security of the health data that are collected.

<Files\\EU-7> - § 5 references coded [7.91% Coverage]

Reference 1 - 1.88% Coverage

¶68: Regarding the culture, I would say users are generally not comfortable using the health app overall, rather they want to use some of existing social apps for health purpose.

Reference 2 - 2.28% Coverage

¶68: Their actually a couple of reasons for that: first they believe this app is more secure compare to any other existing health apps, then they can share any document, large documents and can talk over it easily.

Reference 3 - 0.98% Coverage

¶77: First, we discuss why we are not able to make general people interested in the health app.

Reference 4 - 1.12% Coverage

¶77: Actually we found most of the existing health app users are young and mid age people, from 25-45 years.

Reference 5 - 1.64% Coverage

¶102: First of all if we were able to prepare a data bank of the information from the health app data that would be a great contribution to future reference.

<Files\\EU-8> - § 2 references coded [3.24% Coverage]

Reference 1 - 2.10% Coverage

¶69: Like, my mom easily use WahtsApp and Facebook, but even after I teach her how to user use the health app couple of times, she doesn't seems to like it, I should say use it properly.

Reference 2 - 1.14% Coverage

¶76: It's there to track the fitness, stress level, health documentation etc. So I downloaded that one.