

Name: Other issues

Reference 3 - 1.51% Coverage

¶42: As I said, I mainly used this app for tracking of my several issues, I found tracking is difficult.

Reference 4 - 2.00% Coverage

¶79: Ohh, I found one interesting issues with app that depending on the screen size of my mobile, some feature visible and some are not.

Reference 5 - 3.63% Coverage

<Files\\EU- 11> - § 4 references coded [4.55% Coverage]

Reference 1 - 1.79% Coverage

¶43: For example, in our country, many people want to know some health advice from experienced doctors, because sometimes they don't want to go to doctors chamber or they don't want to pay for these types of simple or general health issues or to enrich their knowledge for simpler issues like what to do in case of first aid for children.

Reference 2 - 0.99% Coverage

¶58: Now it is getting easier day by day, but still some people that don't have internet accessibility or don't really want to know how to pay for this kind of telemedicine issues services.

Reference 3 - 0.49% Coverage

<Files\\EU- 12> - § 4 references coded [5.19% Coverage]

<Files\\EU- 13> - § 4 references coded [11.15% Coverage]

Reference 1 - 3.16% Coverage

¶43: In this work, I need use an app to monitor the children development regarding if they had any mental health issues, whether they need any extra help, if the kid had any speech delay and so on.

Reference 2 - 2.58% Coverage

Reference 3 - 1.50% Coverage

Reference 4 - 3.91% Coverage

Reference 2 - 0.75% Coverage

¶52: Therefore, living situation is also a challenging issue in this domain.

Reference 3 - 1.64% Coverage

Reference 4 - 2.74% Coverage

¶70: Now, then consider the scenario of my patient who actually doesn't use a smart phone, or use a low configure Smartphone, how can they use a heavy sized app for some particular health issue, it is for sure you can't provide all the health solution in a single app.

Reference 5 - 0.95% Coverage

Reference 3 - 1.63% Coverage

¶55: I think the, the fitness tracker watches actually flag notification when they observe a very low heart rate and you're not moving for sleep issues, okay this guy's sleeping, but because my resting heart rate is high, also cannot actually check my sleep hours as well.

<Files\\EU-3> - § 7 references coded [7.50% Coverage]

Reference 3 - 0.72% Coverage

¶41: The app that I use don't consider the cultural issues of a user, and it's even gender is considerable.

Reference 4 - 1.11% Coverage

Reference 5 - 1.07% Coverage

¶89: And if any human centric issues is been a reason after by the real users, not potential users, they should actually take it as a opportunity to improve.

Reference 6 - 1.54% Coverage

¶91: Anyway, all I'm saying is that, once they are considering to overcome those limitations in current approaches e.g., recognizing or handling some human centric issues, I guess it comes back as review or form of feedback.

Reference 7 - 1.68% Coverage

<Files\\EU-4> - § 4 references coded [6.78% Coverage]

Reference 1 - 1.10% Coverage

¶43: What I suggest a monitoring section is missing that actually monitors these type of user issues.

Reference 2 - 1.80% Coverage

Reference 3 - 2.73% Coverage

Reference 4 - 1.16% Coverage

<Files\\EU-5> - § 7 references coded [12.33% Coverage]

Reference 1 - 0.99% Coverage

¶41: For the human centric issues, I want to pick up firstly is language.

Reference 2 - 1.00% Coverage

¶45: Then, I found socioeconomic status as major issue for the health app.

Reference 3 - 2.02% Coverage

¶45: For example, most of the people in a developing country like our one are still unaware about the app that can help them with fitness issue.

Reference 4 - 1.25% Coverage

¶47: The manufacturer don't consider these types of users issues at all during development.

Reference 5 - 2.28% Coverage

<Files\\EU-6> - § 3 references coded [7.98% Coverage]

Reference 1 - 2.58% Coverage

Reference 2 - 1.49% Coverage

<Files\\EU-7> - § 4 references coded [8.58% Coverage]

Reference 1 - 1.71% Coverage

Reference 2 - 0.99% Coverage

Reference 4 - 3.29% Coverage

¶95: **EU-7:**

¶96: Yes they consider at some level, but I found once the app is launched it is not properly maintained, not provide update for some reported issues and I found most of it in telemedicine apps

¶97: One more think I want mentioned, it seems expert were not involved during the app design and development.

<Files\\EU-8> - § 3 references coded [5.65% Coverage]

Reference 3 - 2.77% Coverage

<Files\\EU-9> - § 3 references coded [5.77% Coverage]

Reference 1 - 2.47% Coverage

¶150: For example, I found the color of light is very much disturbing, and sometime I fell when color comes to my, sudden issues comes in, like headache, pain in my eye.

Reference 2 - 2.38% Coverage

Reference 3 - 0.91% Coverage

¶164: Overall, I can say consideration on basic issues is missing.